

SAUMITRA JAIN

Dallas-Fort Worth, TX | 508-873-6202 | saumitrajain@gmail.com

LinkedIn: [linkedin.com/in/saumitrajain](https://www.linkedin.com/in/saumitrajain) | Portfolio: saumitrajain.github.io

SUMMARY

Certified Project Leader with 10+ years of experience delivering enterprise-scale software and cloud solutions across automotive, public sector, and enterprise domains. Proven success in Agile project delivery, stakeholder engagement, and infrastructure optimization. Skilled in solving complex problems using modern technology and empowering global teams to deliver high-impact results.

SKILLS

Project Management: Agile, Scrum, Kanban, SDLC, Risk Management, Stakeholder Engagement

Cloud & DevOps: AWS, Azure, CI/CD, AppDynamics, CloudWatch, GitHub, Bitbucket

Tools: JIRA, Confluence, Power BI, Excel, Datadog

Technical: Python, SQL, C#, HTML/CSS

Soft Skills: Strategic Thinking, Communication, Leadership, Team Empowerment

EXPERIENCE

Technical Project Manager

Infosys @ Toyota Motors North America — Dallas, TX

Jan 2021 – Present

- Directed multiple cross-functional Agile teams to deliver end to end a cloud native supplier collaboration application using AWS, ReactJS, NodeJS, and Postgres, enabling real-time access to forecast data from ERP systems (SAP IBP, Oracle SCM).
- Acted as primary liaison between technical teams and business stakeholders, translating requirements into actionable deliverables.
- Defined and executed sprint-based project roadmap; managed change control, release planning, and backlog grooming using JIRA and Confluence.
- Spearheaded adoption of modern technologies (e.g., Datadog, AppDynamics) to enhance observability and system resilience.
- Facilitated supplier onboarding, training, and SLA negotiations to ensure adoption, data accuracy, and alignment with new forecasting cadence.
- Delivered bi-weekly executive reports on portal adoption, performance metrics, and ROI; drove continuous improvement through client and user feedback loops.

Technical Team Lead

Infosys @ Toyota Motors North America — Dallas, TX

Jul 2018 – Jan 2021

- Led a global Agile team of 22 using a follow-the-sun model to deliver cloud-native dealer-facing web/iOS applications on AWS, reducing operational time by 35% and improving scalability across North America.
- Implemented Lean Infrastructure and automated monitoring with AWS CloudWatch and PagerDuty, cutting downtime by 30% and saving \$500K annually through server/license optimization.

- Led Site Reliability Engineering initiatives, reducing SLA resolution times by 66% via reprioritization and training; served as SME for infrastructure stability and service-level improvements.
- Collaborated with 30+ stakeholders across US, Mexico, Puerto Rico, and India; delivered weekly executive reports and optimized Agile workflows to boost on-time delivery by 25%.

Software Developer

Infosys @ Toyota Motors North America — Dallas, TX (Jun 2015 – Jul 2018)

- Developed and deployed scalable application enhancements on Microsoft Azure, leveraging CI/CD pipelines to streamline release cycles and reduce deployment errors.
- Engineered automation scripts to resolve recurring data integrity issues, improving system reliability and reducing manual intervention.
- Migrated legacy application performance monitoring tools to AppDynamics, implementing real-time dashboards and alerting mechanisms to enhance system observability.
- Collaborated closely with QA and UX teams to optimize user experience and ensure high-quality releases through iterative testing and feedback loops.

Software Engineering Intern

NYC Dept. of Environmental Protection — New York City (Aug 2014)

- Developed scalable web app for wastewater data analysis using C#, .NET, HTML/CSS, JS, jQuery.

Business Analyst

Varroc Engineering — Pune, India (Mar 2012 – Jul 2013)

- Led HRIS transformation project, reducing policy costs by 50%.
- Delivered operational improvements through gap analysis and process mapping.

EDUCATION

M.S. in Computer Science – SUNY Albany, NY (2015)

MBA in Business Administration – BIMHRD Pune, India (2012)

B.E. in Computer Science – RGPV, India (2009)

CERTIFICATIONS

- Certified Scrum Master (CSM)
- Azure DevOps Engineer – Expert
- Azure Developer – Associate
- Atlassian Agile Project Management
- AI for Project Managers (LinkedIn Learning)
- Career Essentials in Generative AI (Microsoft & LinkedIn)