Uber Database Design CSE 581: Introduction to Database



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Abstract

Uber Technologies Inc. is a transportation network company (TNC) headquartered in San Francisco, California. Uber offers services including peer-to-peer ridesharing, ride service hailing, food delivery, and a bicycle-sharing system. The company has operations in 785 metropolitan areas worldwide. In this project, we try to emulate the database used by Uber for their operations.

Uber has 3 main stakeholders:

- 1. Customer: A person who needs to be picked up at a certain location and dropped off at a certain location
- 2. Driver: A person who has been hired by Uber to drive their car around a specific area to provide rides for people who request them.
- 3. Administrator: A person who works on the backend of the system and oversees the operation of business

Relational Diagram

The new database named Uber is defined using

```
CREATE DATABASE Uber; USE Uber;
```

Customer Table: The customer table has information about the customers who use the Uber application. The following columns have been defined for the Customer Table.

```
CREATE TABLE Customers
customer_id varchar(15) AUTO_INCREMENT PRIMARY KEY,
fname
          varchar(50) NOT NULL,
          varchar(50) NOT NULL.
lname
phone_num varchar(10) NOT NULL,
card num bigint
                     NOT NULL,
home_address varchar(100) NULL,
active
         bit
                 default 1.
customer_rating_id int
                       NOT NULL
);
```

The Customers table has two foreign keys:
Card_num which links to the CardDetails table
Customer_rating_id which links to CustomerRatings table

The customer_id is the primary key. No value in customer table is allowed to be null except home_address. The active column says 1 when the customer is active and 0 when inactive.

CardDetails Table: This table contains information about the payment methods used by the customer. One customer can have multiple cards, hence one to many relationship.

```
CREATE TABLE CardDetails
(
  card_num bigint NOT NULL,
  card_holder_name varchar(50) NOT NULL,
  expiry date NOT NULL
);
```

The primary key here is the card_num.

Driver Table: This table contains information regarding the drivers in Uber. Below are the columns defined in the table. They contain information such as driver license, bank information, insurance information etc which have their own tables as defined further.

```
CREATE TABLE Driver
(
driver_id varchar(15) AUTO_INCREMENT PRIMARY KEY,
```

```
fname
          varchar(50)
                        NOT NULL,
          varchar(50)
                        NOT NULL,
lname
license_id varchar(7)
                        NOT NULL,
phone_num varchar(10)
                           NOT NULL,
ssn
         varchar(12)
                      NOT NULL,
home address varchar(100) NULL,
                         NOT NULL,
bank id
           varchar(10)
insurance_id int
                      NOT NULL,
license plate varchar(10)
                          NOT NULL.
driver status text
                      NOT NULL,
driver_rating_id int
                       NOT NULL,
);
```

The driver_id is the primary key here and has 5 foreign keys namely license_id which links to LicenseInfo, insurance_id which links to InsuranceInfo, bank_id which links to bank_info,license_plate which links to DriverCar and driver_rating_id which links to DriverRatings

Ride Table: This table links the customer and the driver. When a customer books a cab, all the information is recorded in this database.

```
CREATE TABLE Ride
(
            varchar(15) NOT NULL,
ride id
pickup_location varchar(50) NOT NULL,
drop_location
                varchar(50) NOT NULL,
                       default 1,
is cancelled
               bit
               varchar(15) NOT NULL,
 customer id
driver_id
             varchar(15) NOT NULL,
total cost
             decimal(8,2) NOT NULL,
ride date
              datetime
                           NOT NULL,
);
```

This table has two foreign keys, customer_id which links to Customers table and driver id which links to Driver table.

DriverCar Table: This table contains the information about the car owned by the driver. In this database design, one driver owns one car. Below are the columns defined in the database.

```
CREATE TABLE DriverCar
(
license_plate varchar(10) NOT NULL,
number_of_bags int NOT NULL,
car_model varchar(50) NOT NULL,
number_of_customers varchar(15) NOT NULL
);
```

CustomerRatings Table: This table contains the rating given by the customer to the driver for a particular ride.

```
CREATE TABLE CustomerRatings
customer rating id int NOT NULL,
driver rating int CHECK (driver rating>0 AND driver rating<6),
            varchar(15) NOT NULL,
ride_id
);
DriverRatings Table: This table contains the rating given by the driver to the customer
for a particular ride.
CREATE TABLE DriverRatings
(
driver rating id int NOT NULL,
customer_rating
                  int CHECK (customer_rating>0 AND customer_rating<6),
ride_id
             varchar(15) NOT NULL,
);
LicenseInfo Table: This table contains information about the driver's license.
CREATE TABLE LicenseInfo
(
               varchar(7) NOT NULL,
license id
issue_date
               date NOT NULL,
expiry
             date NOT NULL
);
InsuranceInfo Table: This table contains information about the Insurance held by
Driver.
CREATE TABLE InsuranceInfo
insurance id
                int NOT NULL.
issue date
               date NOT NULL,
             date NOT NULL,
expiry
                   varchar(20) NOT NULL
company name
BankInfo Table: This table contains bank details about the car driver.
CREATE TABLE BankInfo
(
              varchar(10) NOT NULL,
bank id
                 varchar(10) NOT NULL,
bank name
                 varchar(30) NOT NULL,
account_num
account_type
                 text NOT NULL
);
```

Adding Constrains:

Add the primary keys to the tables:

```
ALTER TABLE Customers ADD PRIMARY KEY (customer_id);
```

ALTER TABLE Driver ADD PRIMARY KEY (driver_id);

ALTER TABLE Ride ADD PRIMARY KEY (ride_id);

ALTER TABLE CardDetails ADD PRIMARY KEY (card_num);

ALTER TABLE DriverCar ADD PRIMARY KEY (license_plate);

ALTER TABLE CustomerRatings ADD PRIMARY KEY (customer_rating_id);

ALTER TABLE DriverRatings ADD PRIMARY KEY (driver rating id);

ALTER TABLE LicenseInfo ADD PRIMARY KEY (license id);

ALTER TABLE InsuranceInfo ADD PRIMARY KEY (insurance_id);

ALTER TABLE BankInfo ADD PRIMARY KEY (bank_id);

Add foreign keys to the tables:

ALTER TABLE Customers ADD CONSTRAINT FK_CustomerRatings FOREIGN KEY (customer rating id) REFERENCES CustomerRatings (customer rating id);

ALTER TABLE Customers ADD CONSTRAINT FK_CardDetails FOREIGN KEY (card_num) REFERENCES CardDetails (card_num);

ALTER TABLE Driver ADD CONSTRAINT FK_LicenseInfo FOREIGN KEY (license_id) REFERENCES LicenseInfo (license_id);

ALTER TABLE Driver ADD CONSTRAINT FK_InsuranceInfo FOREIGN KEY

(insurance_id) REFERENCES InsuranceInfo (insurance_id);

ALTER TABLE Driver ADD CONSTRAINT FK_BankInfo FOREIGN KEY (bank_id) REFERENCES BankInfo (bank id);

ALTER TABLE Driver ADD CONSTRAINT FK_DriverRatings FOREIGN KEY

(driver_rating_id) REFERENCES DriverRatings (driver_rating_id);

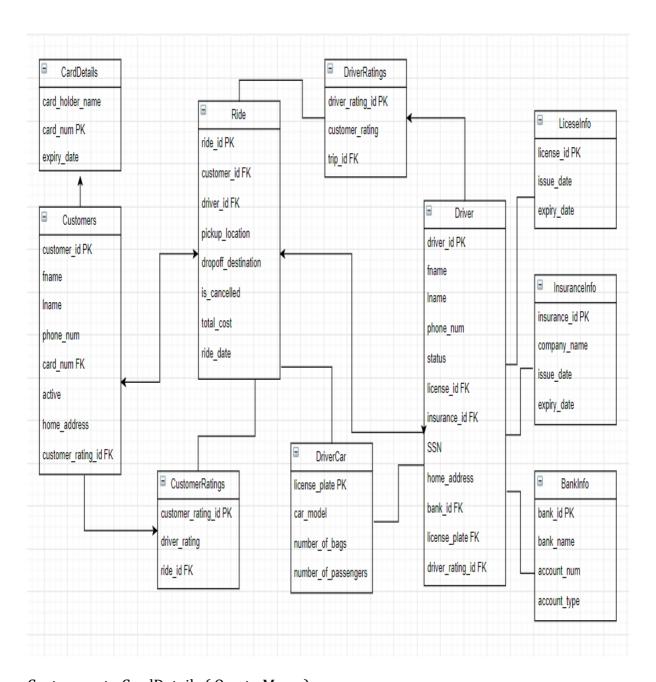
ALTER TABLE Ride ADD CONSTRAINT FK_Customer FOREIGN KEY (customer_id) REFERENCES Customers (customer id);

ALTER TABLE Ride ADD CONSTRAINT FK_Driver FOREIGN KEY (driver_id)

REFERENCES Driver (driver_id);

ALTER TABLE CustomerRatings ADD CONSTRAINT FK_Customer_Ratings FOREIGN KEY (ride_id) REFERENCES Ride (ride_id);

ALTER TABLE DriverRatings ADD CONSTRAINT FK_Driver_Ratings FOREIGN KEY (ride_id) REFERENCES Ride (ride_id);



Customers to CardDetails (One to Many) Customers to Ride (Many to Many)

Customers to CustomerRatings (One to Many)

Ride to CustomerRatings(One to One)

Ride to DriverCar(One to One)

Ride to Driver(Many to Many)

Ride to DriverRatings (One to One)

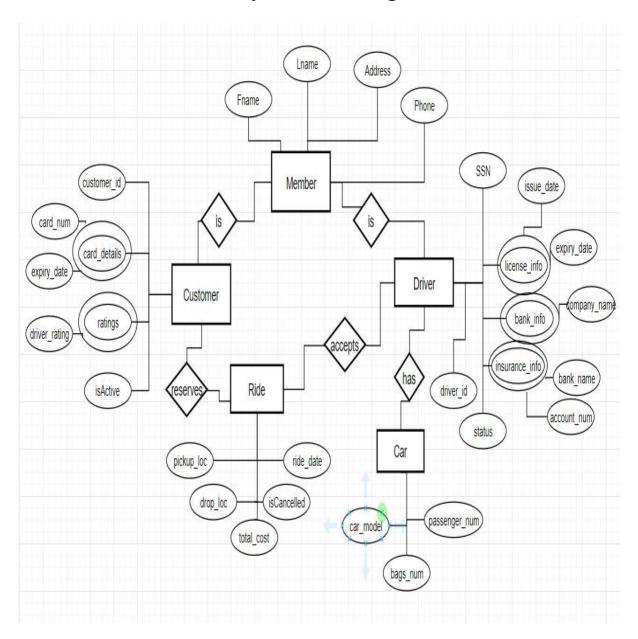
Driver to DriverRatings(One to Many)

Driver to LicenseInfo(One to One)

Driver to InsuranceInfo (One to One)

Driver to BankInfo (One to One)

Entity Relational Diagram



Inherited Relations: The Customer IS A Member The Driver IS A Member

The Customer Reserves a Ride

The Driver HAS a Car

The Driver ACCEPTS a customer Ride

Implementation

Inserting the Values to database:

'5A0J230', 'AVAILABLE',8); --8

```
INSERT INTO Customers (customer id, fname, lname, phone num,
card num, home address, active, customer rating id)
VALUES
 (1, 'Barbara', 'Litt', '4129990000', 1234567891011121,'34 ABC Street',1,2),
                                                                               -- 1
 (2, 'James', 'Bond', '4129990001', 1123456789101112,'45 OAC Street',1,1),
 (3, 'Kim', 'Kardashian', '4129990002', 2112345678910111,'98 WEN Street',1,4), -- 3
 (4, 'Hana', 'Ko', '4129990003', 1211234567891011,'26 KOL Street',1,3),
 (5, 'Patrick', 'Yang', '4129990004', 1121123456789101,'04 DER Street',1,6),
 (6, 'Donald', 'Trump', '4129990005', 1112112345678910,'27 RED Street',1,5),
 (7, 'Kendall', 'Jenner', '4129990006', 1011121123456789, '86 OPW Street', 1,8),
 (8, 'Victoria', 'Beckham', '4129990007', 9101112112345678,'89 GUI Street',1,7); -- 8
INSERT INTO CardDetails (card_num,card_holder_name,expiry)
VALUES
(1234567891011121, 'Barbara Litt', CAST('2024-01-01' AS DATE)),
                                                                     --1
(1123456789101112, 'James Bond', CAST('2024-01-01' AS DATE)),
                                                                     --2
(2112345678910111, 'Kim Kardashian', CAST ('2024-01-01' AS DATE)),
                                                                            --3
(1211234567891011, 'Harvey Specter', CAST ('2024-01-01' AS DATE)),
                                                                            --4
(1121123456789101, 'Mike Ross', CAST ('2024-01-01' AS DATE)),
                                                                     --5
(1112112345678910, 'Kim Jhon Un', CAST ('2024-01-01' AS DATE)),
                                                                     --6
(1011121123456789, 'Spongebob', CAST ('2024-01-01' AS DATE)),
                                                                     --7
(9101112112345678, 'Karlie Kloss', CAST('2024-01-01' AS DATE));
                                                                     --8
INSERT INTO Driver (driver_id, fname, lname, license_id,
phone_num,ssn,home_address,bank_id,insurance_id,license_plate,driver_status,driver_r
ating_id)
VALUES
 (1, 'Rheanna', 'Westbrook', 'A1234', '3154366685', '345-374-3456', '456 SED
Street','123EDF',8,'2FAST4U','AVAILABLE',5), --1
 (2, 'Loraine', 'Rowland', 'B903','6754366685','785-374-4567','457 JTG
Street','456TEF',7, '3HUA172', 'AVAILABLE',4), --2
 (3, 'Nova', 'Denman', 'C456', '8354366685', '955-374-8654', '904 LOI Street', '905HTI', 6,
'BB1B001', 'INACTIVE',3),
                             --3
 (4, 'Steven', 'Spilburgh', '0782', '8904366685', '115-374-1234', '367 ERT
Street','3450PT',5, 'XCG6033', 'AVAILABLE',2), --4
 (5, 'Mauricio', 'Wood', 'Y768', '1344366685', '905-374-0987', '956 OPT
Street','356IPT',4, 'BFEJ681', 'AVAILABLE',1), --5
 (6, 'Tom', 'Riddle', 'P092', '3244366685', '565-374-3456', '893 TOP Street', '789IOP', 3,
'BMB6781', 'OFF-WORK',6),
                               --6
 (7, 'John', 'Deer', 'A760', '5674366685', '985-374-3456', '278 EWR Street', '345POY', 2,
'GHG5269', 'AVAILABLE',7), --7
 (8, 'Ritz', 'Carlton', 'E321', '9874366685', '565-374-4567', '123 TYU Street', '907TIP', 1,
```

```
INSERT INTO Ride (ride_id, pickup_location, drop_location, is_cancelled,
customer_id,driver_id,total_cost,ride_date)
VALUES
 (1, 'Westfield', 'Hotel Pensylvania', 0,3,8,34.6,convert(datetime, '18-06-12 10:34:09
PM',5)), --1
 (2, 'Jamaica', 'Rowland', 0.6,7,7.8,convert(datetime, '18-06-12 10:34:09 PM',5)), --2
 (3, 'Nova', 'Westbrook', 0,8,6,89.1,convert(datetime, '18-06-12 10:34:09 PM',5)),
 (4, 'Side step', 'Stairs', 0,1,5,12.4,convert(datetime, '18-06-12 10:34:09 PM',5)), --4
 (5, 'Bus stop', 'Forest', 1,4,4,25.7,convert(datetime, '18-06-12 10:34:09 PM',5)), --5
 (6, 'Red Light', 'Desert', 0,2,3,9.0,convert(datetime, '18-06-12 10:34:09 PM',5)),
 (7, 'Cros walk', 'Hotel Taj', 1,5,2,45.5,convert(datetime, '18-06-12 10:34:09 PM',5)), --
 (8, 'Hotel Ritz', 'Hotel Leela', 0,7,1,32.8,convert(datetime, '18-06-12 10:34:09 PM',5));
--8
INSERT INTO DriverCar (license_plate, number_of_bags, car_model,
number_of_customers) VALUES
 ('2FAST4U',3, 'Ferrari-A3', 2), --1
 ('3HUA172',7, 'BMW-E Series', 4), --2
 ('BB1B001',3, 'Audi A8', 1), --3
 ('XCG6033',3, 'Camry D7', 3), --4
 ('BFEJ681',7, 'Ferrari-R3', 5), --5
 ('BMB6781',7, 'Lamborghini-S1', 5), --6
 ('GHG5269',7, 'Volkswagen-S3', 6), --7
 ('5A0J230',7, 'Audi-A10', 2); --8
 INSERT INTO CustomerRatings (customer_rating_id, driver_rating, ride_id ) VALUES
 (5,4,3), --1
 (2,5,4), --2
 (1,4,5), --3
 (8,5,6), --4
 (6,4,7), --5
 (7,4,8), --6
 (3,5,1), --7
 (4,5,2); --8
 INSERT INTO DriverRatings (driver_rating_id, customer_rating, ride_id ) VALUES
 (5,5,3), --1
 (2,4,4), --2
 (1,3,5), --3
 (8,4,6), --4
 (6,5,7), --5
 (7,5,8), --6
 (3,4,1), --7
 (4,5,2); --8
```

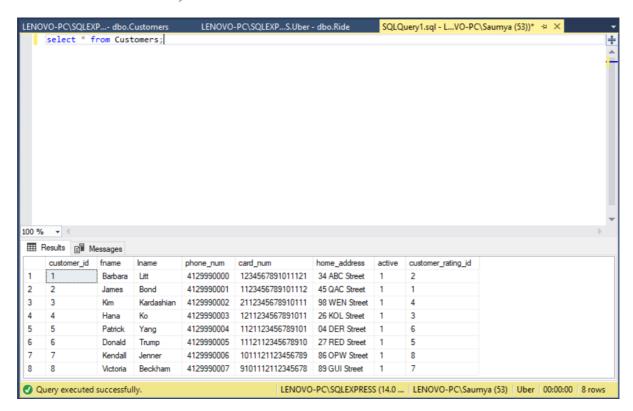
```
INSERT INTO LicenseInfo (license_id, issue_date, expiry ) VALUES ('A1234',CAST('2014-01-01' AS DATE), CAST('2024-01-01' AS DATE)), --1 ('B903',CAST('2014-10-02' AS DATE), CAST('2024-10-02' AS DATE)), --2 ('C456',CAST('2012-11-01' AS DATE), CAST('2022-11-01' AS DATE)), --3 ('Q782',CAST('2015-01-07' AS DATE), CAST('2025-01-07' AS DATE)), --4 ('Y768',CAST('2013-09-10' AS DATE), CAST('2023-09-10' AS DATE)), --5 ('P092',CAST('2014-08-17' AS DATE), CAST('2024-08-17' AS DATE)), --6 ('A760',CAST('2013-02-28' AS DATE), CAST('2023-02-28' AS DATE)), --7 ('E321',CAST('2009-05-23' AS DATE), CAST('2019-05-23' AS DATE)); --8

INSERT INTO InsuranceInfo (insurance_id, issue_date, expiry,company_name ) VALUES (5,CAST('2014-01-01' AS DATE), CAST('2034-01-01' AS DATE), 'ABC Alliance'), --1 (2,CAST('2014-10-02' AS DATE), CAST('2034-10-02' AS DATE), 'DEF Alliance'), --2 (1,CAST('2012-11-01' AS DATE), CAST('2032-11-01' AS DATE), 'GHI Alliance'), --3 (8,CAST('2015-01-07' AS DATE), CAST('2035-01-07' AS DATE), 'JKL Alliance'), --4
```

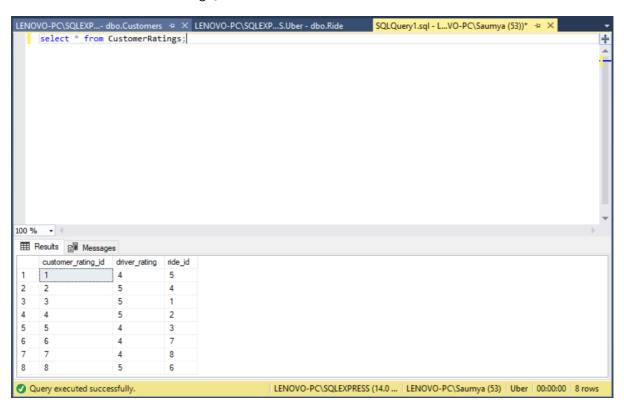
INSERT INTO BankInfo (bank_id, bank_name, account_num,account_type) VALUES ('123EDF','Chase Bank','123-456-6789','Checking'), --1 ('456TEF','B0FA Bank','456-456-6789','Saving'), --2 ('905HTI','B0FA Bank','754-456-6789','Saving'), --3 ('3450PT','Chase Bank','268-456-6789','Checking'), --4 ('356IPT','Chase Bank','908-456-6789','Checking'), --5 ('789I0P','AXA Bank','654-456-6789','Saving'), --6 ('345P0Y','AXA Bank','890-456-6789','Saving'), --7 ('907TIP','Key Bank','535-456-6789','Saving'); --8

(6,CAST('2013-09-10' AS DATE), CAST('2033-09-10' AS DATE), 'MNO Alliance'), --5 (7,CAST('2014-08-17' AS DATE), CAST('2034-08-17' AS DATE), 'PQR Alliance'), --6 (3,CAST('2013-02-28' AS DATE), CAST('2033-02-28' AS DATE), 'STU Alliance'), --7 (4,CAST('2009-05-23' AS DATE), CAST('2029-05-23' AS DATE), 'VWX Alliance'); --8

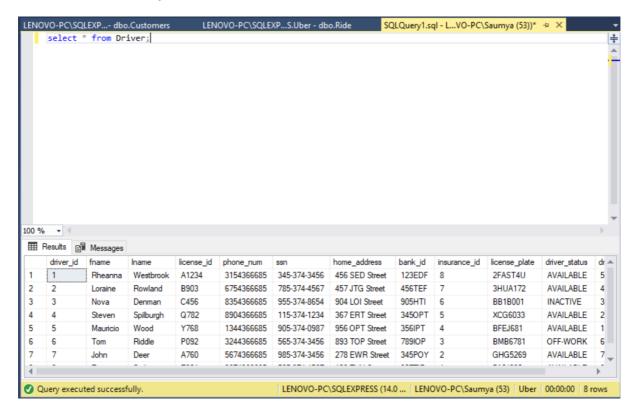
select * from Customers;



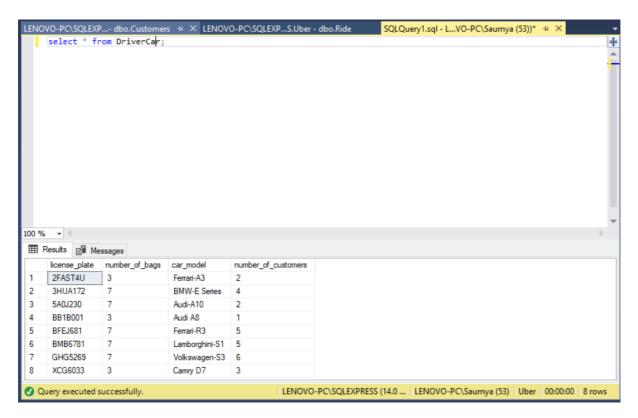
select * from CustomerRatings;



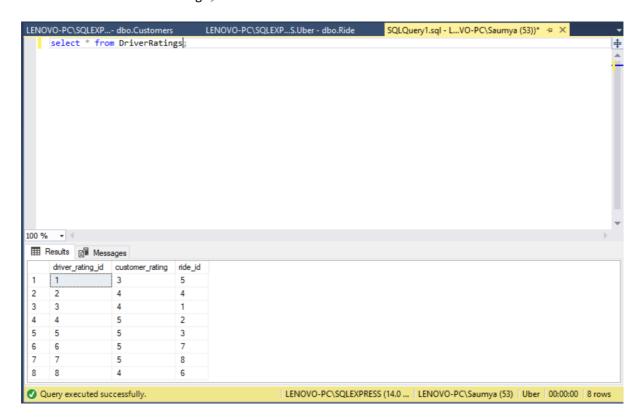
select * from Driver;



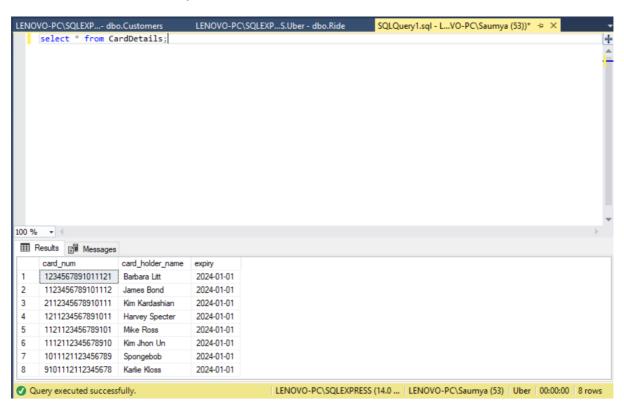
select * from DriverCar;



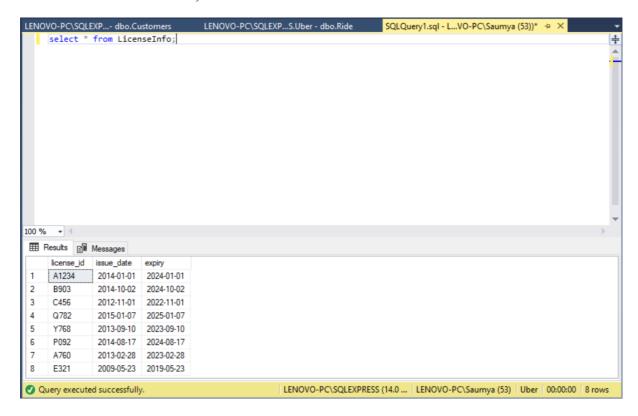
select * from DriverRatings;



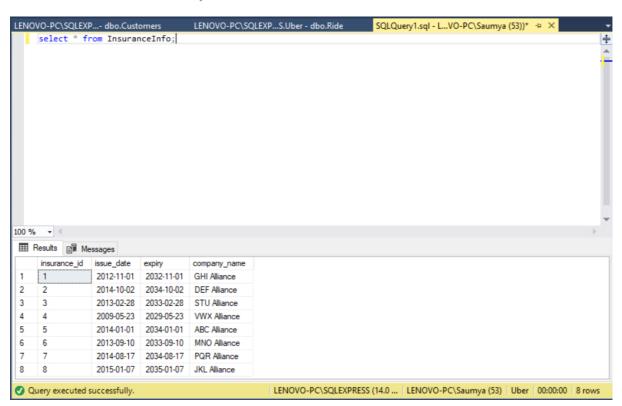
select * from CardDetails;



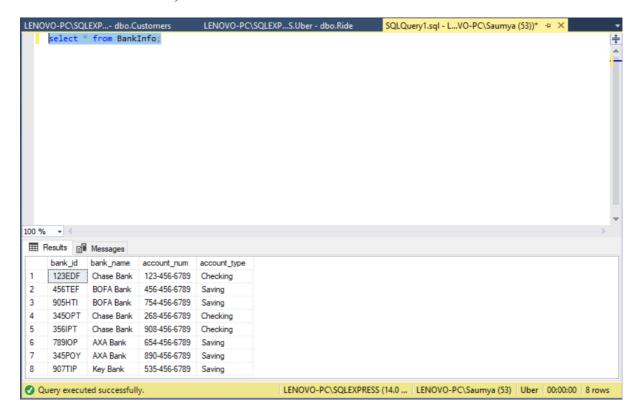
select * from LicenseInfo;



select * from InsuranceInfo;



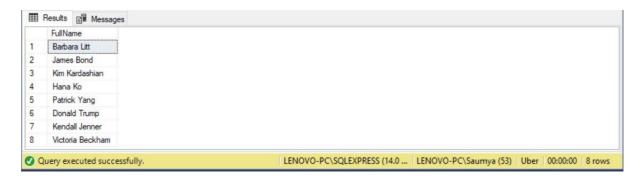
select * from BankInfo;



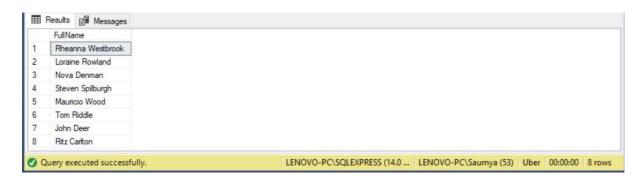
Testing Views

Creating simple views from this database:

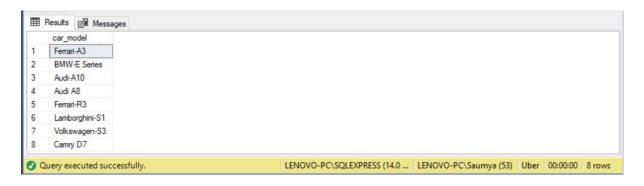
create view
CustomerNames
as select fname+' '+lname as FullName from Customers;
select * from CustomerNames;



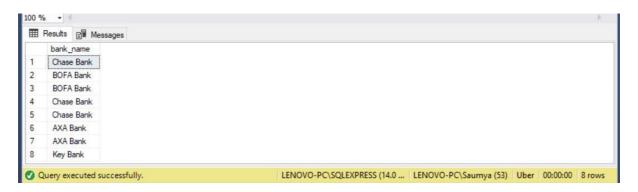
create view
DriverNames
as select fname+' '+lname as FullName from Driver;
select * from DriverNames;



create view
Cars
as select car_model from DriverCar;
select * from Cars;



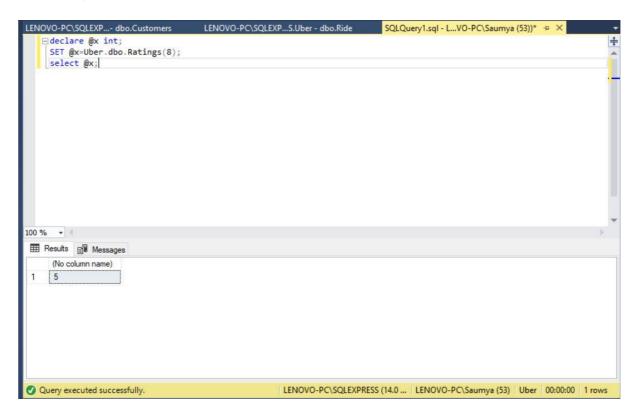
create view
BankNames
as select bank_name from BankInfo;
select * from BankNames;



Testing Functions

Function gives rating given by the customer to the driver with a given position.

```
CREATE FUNCTION Ratings (@id INT)
RETURNS INT
BEGIN
DECLARE @RATING INT;
SELECT @RATING = driver_rating FROM CustomerRatings WHERE
customer_rating_id = @id;
RETURN @RATING;
END;
declare @x int;
SET @x=Uber.dbo.Ratings(8);
select @x;
```



Function gives the Driver Name of a Customer with given customer_id

CREATE FUNCTION getDriver1 (@id VARCHAR)

RETURNS VARCHAR

BEGIN

DECLARE @full_name VARCHAR;

SELECT @full_name = Driver.fname+' '+Driver.lname FROM Customers JOIN Ride

on Customers.customer_id = Ride.customer_id JOIN Driver on Ride.driver_id =

Driver.driver_id

WHERE Customers.customer_id = @id;

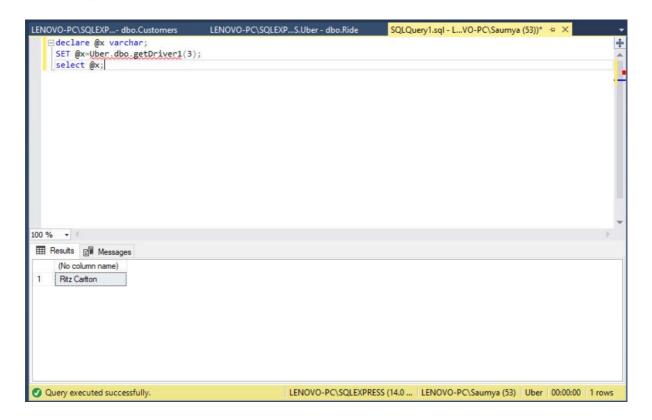
RETURN @full_name;

END;

declare @x varchar;

SET @x=Uber.dbo.getDriver1(8);

select @x;



Testing Stored Procedures

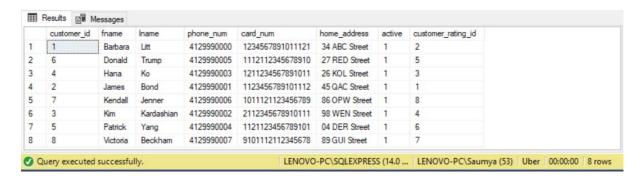
Bel	low	are	a	few	stored	l pı	ocec	lur	es:
-----	-----	-----	---	-----	--------	------	------	-----	-----

This procedure gets customer details

CREATE PROC CustomerDetails

AS

SELECT * FROM Uber.dbo.Customers order by fname;



EXEC CustomerDetails;

GO

This procedure gets driver license

CREATE PROC DriverLicense

AS

select * from Uber.dbo.LicenseInfo;



EXEC DriverLicense;

GO

This procedure gives names of drivers starting from 'S'

CREATE PROC DriversNamesBeginningFromS

AS
select fname from Uber.dbo.Driver where fname LIKE 'S%';

Bresults Messages
Information

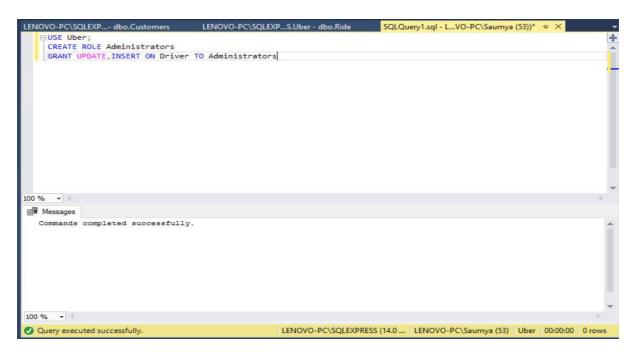
EXEC DriversNamesBeginningFromS;

GO

Testing Scripts

This query creates Admin role and gives update and insert access to Driver

USE Uber; CREATE ROLE Administrators GRANT UPDATE, INSERT ON Driver TO Administrators



This query creates Login Uber Database with Password

CREATE LOGIN UberDatabase WITH PASSWORD = '@1esabataDrebU'



Conclusion

The above design is limited and does not consider the driver working shifts and schedules. The database model presented in this report is focused only on the most important functionalities. The basic design consists of a Customer, Driver and the Administrator which we have successfully implemented.

We have implemented a few simple queries, views, functions and stored procedures. The above model can be extended to create more complex queries and procedures.