

Your Complaint has been Successfully Registered.

Complaint Form

Annexure 'A'

FORM OF COMPLAINT (TO BE LODGED) WITH THE BANKING OMBUDSMAN

(FOR OFFICE USE ONLY)

Complaint No 201819014010854

Date _____

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To
The Banking Ombudsman
Reserve Bank of India
New Delhi

Name & Address

Name of Complainant : Saurabh Jain

Complaint Category : Individual matter Personal

Email ID : saurabhjain4916@gmail.com

Telephone Number : 08368497270

Address Line 1 : 1/4866 STREET NO.10 NEAR 60 FUTTA ROAD

Address Line 2 : 1/4866 STREET NO.10 NEAR 60

Place : BALBIR NAGAR SHAHDARA

District : BALBIR NAGAR
SHAHDARA

State : DELHI

Pin Code : 110032

Bank Details

Bank Account Category: CARDS

Bank Account Sub Category: ATM CARD

Bank Account Number : 35740100017012

Receipt Number :

Bank-Category : Nationalised Banks

Bank Name : BANK OF BARODA

Bank Branch Name : DURGAPURI, DELHI

Bank Center, District & State : DELHI,DELHI,DELHI

Bank Branch Category : Metro

Name of Nodal Officer : PRAHLAD DAS GUPTA

BSR Code : 02035742900009

Bank Address : B-7WEST JYOTI NAGAR, NEAR DURGAPURI CHOWK, DURGAPURI, DELHI, DELHI,
110094

Complaint Details

Date of Complaint : 14-Dec-2018

Subject : Unavailable

Amount Involved : 25000

Compensation
Amount : 25000

Comments : unauthorised transaction from my account and bank is not help me and they told me that they are not able to track my problem and unable to refund my money. please solve this problem.

DECLARATION

- I/ We , the complainant/s herein declare that:
 - the information furnished herein above is true and correct; and
 - I/ We have not concealed or misrepresented any fact stated in aforesaid columns and the documents submitted herewith.
- The complaint is filed before expiry of period of one year reckoned in accordance with the provisions of Clause 9(3) (a) and (b) of the Scheme.
- The subject matter of the present complaint has never been brought before the Office of the Banking Ombudsman by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.

- b. The subject matter of the present complaint is not in respect of the same which was settled through the Office of the Banking Ombudsman in any previous proceedings.
- c. The subject matter of the present complaint has not been decided by any forum/court/arbitrator.
- 4. I/We authorise the bank to disclose any such information/ documents furnished by us to the Banking Ombudsman and disclosure whereof in the opinion of the Banking Ombudsman is necessary and is required for redressal of any other complaint or our complaint.
- 5. I/We have noted the contents of the Banking Ombudsman Scheme, 2006.

NOMINATION – (If the complainant wants to nominate his representative to appear and make submissions on his behalf before the Banking Ombudsman or to the Office of the Banking Ombudsman, the following declaration should be submitted.)
No

I/We the above named complainant/s hereby nominate Shri/Smt/Kum ----- who is not an Advocate and whose address is ----- as my/our REPRESENTATIVE in all proceedings of this complaint and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)

(Signature of Complainant)

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