Saurabh Singh

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EDUCATION

National University of Singapore

Masters in Computing, Artificial Intelligence specialization (Dissertation Track)

Jan 2022 – Jan 2024

Singapore

SRM Institute of Science and Technology

Bachelor of Technology in Computer Science and Engineering

Aug 2015 – May 2019 Chennai, India

WORK EXPERIENCE

Research Engineer - Data Science

Nanyang Technological University

May 2024 – Present Singapore

- Led the computational analysis for the 'Information and Perception Analysis in Online Groups' project, created an LLM-based discourse strategy detection, author classification, and network analysis.
- Developed a machine learning framework using user roles, topics, and sentiment trends with 90.91% accuracy in predicting sentiment shifts.
- Managed the team of 4 research engineers and coordinated the climate change misinformation analysis on social media, developing a LLM based AI web scraper to detect and analyze false narratives.

Research Assistant Jul 2022 – Nov 2023

NUS Human Computer Interaction Lab

Singapore

- Devised an advanced eye gaze recognition model using **graph neural networks** and progressive optimization technique, achieving **98% precision**.
- Optimized data processing on a 10-gesture dataset, demonstrating 97.67% accuracy on unseen data over existing models like ANN, CNN, GRU, and LSTM.

Software Engineer, Research and Development

Jan 2019 - Oct 2021

Hewlett-Packard Enterprise

Bengaluru, India

- Drove the development of HPE's proprietary Storage Solution (SEMC), in **6 Support Program Releases** and drastically reducing post-release bug reports by 34%.
- Actively collaborated with cross-functional teams to enhance system robustness and UX by using React/Node.js to engineer reusable UI components.
- Partnered with Japanese teams to implement localization for international customers, also leveraged Agile methodologies and CI/CD with GitHub and Jenkins, and version controlling using Jira.

RESEARCH AND PROJECT EXPERIENCE

Research Papers:

- Modelling Sentiment Shifts in Online Communities: Integrating User Behaviors and Discussion Topics
 - Developed a machine learning framework to predict sentiment shifts, achieving 90.91% accuracy by integrating user behaviors and topics to manage misinformation and improve crisis communication.
- 2. Shaping Sentiments: The Role of User Behavior and Discussion Topics in Online Communities During Crises
 - Analyzed user roles and topics' impact on sentiment dynamics in Telegram groups during crises, using topic modeling and sentiment analysis for crisis management and community moderation.

Thesis:

- Eye-gaze Pattern Recognition [Master's Thesis]: Neural Network (ANN, CNN, GRU, LSTM, GCN)
- 2. Face Spoofing Detection [Thesis]: SVM, Feature Engineering
 - Published research paper in the International Journal of Engineering and Advanced Technology, 2019.

Generative AI Projects:

- Conversational Q&A Chatbot
- Multi-Language
 Invoice Extractor
- Chat with Multiple PDFs
- Document Q&A (Groq API, Gemini pro)
- Text to SQL LLM App with SQL Database Querying
- Resume ATS Tracking
- YouTube Video
 Transcribe Summarizer
 & Blog Creator
- News Reporter Al Agent

TECHNICAL SKILLS

Certifications: Microsoft Azure Fundamentals & Azure AI, Data Science and Artificial Intelligence (ACM)

Languages: Python, SQL, PyTorch, TensorFlow, Keras, PySpark, Hadoop

Libraries: Pandas, NumPy, Scikit-Learn, NLTK, Spacy, Seaborn, Plotly, Streamlit, Selenium, Huggingface, LangChain **DevOps & MLOps**: MLFLOW, DVC, Dagshub, AWS EC2, AWS Sagemaker, Docker, AIRFLOW ETL Pipeline, Git, Jenkins,

Jira, Grafana