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Profile

* A **reliable and result oriented IT practitioner** with strong vision to achieve successful outcomes for clients and colleagues through technical and functional skills.
* I have experience in helping **clients transform their business and IT operations** through best fit architecture solutions, technology consultations and implement solutions in accordance to Enterprise Architecture.
* I work on **Technical and non-technical requirements, translating into actionable project initiatives**. Provide domain and technical consultations to technical team through solution evaluation and recommendations.
* **I maximize ROI to customers, stakeholders through recommending Customer Focus solutions** from inception to delivery phase keeping in mind of cross boundary Integrations, Usability, Maintainability, Scalability, Availability, Extensibility, Security and Portability.
* I **value human relationships,** effective in team building through pooling of skills across different geographies and innovation at work place. I enjoy developing key skills to become a leader, business and staff development and thought leadership.
* I have **confidence in dealing with uncertainty and ambiguity** during project lifecycle through technical designs and solution architectures, budget forecast, effective risk management and process improvements.
* Hands on participation in **project delivery and post go-live stabilization activities**. Have experience in service excellence through **Zero Defect Delivery** with early risk identification and quality management.
* In the past delivered Single Sign On solutions using Oracle Identity Management and Access management. Active involvement in **build vs. buys decision**, and selecting software package in accordance to Enterprise Architecture and implementing security policies.
* **Responsible, efficient, and methodical,** I consistently work towards continuous improvements through high quality, in-time and in-budget deliverables. Proficient and quick to deal with variety of situations and recommend cost effective solutions including cloud based solution architectures.

Skill Matrix

* **Languages:** JAVA: Core & Advanced; Spring; Hibernate; IBatis; REST; Design Patterns; Cloud Computing using AWS and BlueMix; Performance Engineering; In-Memory computing ; Sybase; DB2; Oracle;
* **Testing Skills:** UAT; AB Testing; Performance Testing; Integration Testing; Code Reviews; DPR activities; Test Plans; HPQC.
* **Other Skills:** Reverse Engineering; Content Delivery Networks; Adobe Scene7; Data Migration; Endeca Search; Lucene Search; Apache Solr; JIVE; JIRA
* **Infrastructure:** NAS; SAN; RAID; VMware; Data Centre migrations; DR setup
* **SDLC** **methodologies** – Agile; Waterfall; RUP
* **Industry Experience** - Banking and Finance; Travel & Hospitality; Media; Healthcare; Content Mgmt Systems; Telecommunication; Field Service Management;
* **Certifications& Workshop:** PRINCE2; Agile Implementation; Six Sigma GreenBelt; SOA Development; TOGAF9.1; Cloud Computing using AWS; Enterprise Architecture; ITILv3
* **Client Exposure:** Fidelity Mgmt & Research; UBS; Citibank; Agilent Technologies (US; EMEA; Asia Pacific); Best Western International

Work Experience Highlights

* As a solution architect bridge between business and technology teams, responsible for integration between ERP based in Visual Fox Pro with online/offline mobility solutions, Self service portal and accounting packages like Xero, MYOB using conductor/adaptor mechanism.
* Managed solution designing in enterprise messaging for telecom, banking and finance sectors. Bridge gap between enterprise architecture and application architecture teams. Solution sign off by delivering the SDD (HLD/LLD), and project delivery/project management plans.
* Established strategic relationships and SOW with key IT suppliers, act as the technical liaison for 3rd party IT outsource providers like TCS, Genpact and others.
* Lead healthcare portfolio by gaining requirements from Medical team in US, designed & develop the solution in Asia Pacific and deployed the solutions for clients in Africa.
* Reviewed the existing IT infrastructure and produced alternative solutions. Delivered projects in data centre migration with infrastructure optimization and RAID planning.
* Partnered in strategic planning, management and growth of data centers, storage and databases through technology and process improvements
* Defined and maintained standard installation and upgrade methodologies (to minimize impact on customers resulting from maintenance activities).
* Awarded for consecutive Zero defect delivery of complex projects and effective QA Management.
* Delivered Java solutions as IT Consultant for Fidelity Investments, UBS Financial Services and Best Western International (Java/J2EE/Oracle/DB2).

Employment Summary & Career Experience

**Sep 2015 – till Date the Service Manager**

Solution Architect/Agile Development Manager

* Delivered mobility solutions in Field Service ERP space through detailed business analysis, requirement elicitation and analysing technological needs using disruptive technologies with servoy and HTML5 for offline capabilities. Development of Self Service Portal, Universal Platform accounting solutions using Java Restful API.
* Worked on solution design for multiple products to integrate with Field Service Management ERP platform using service based architectures.
* Changed various hats to recommend architecture, implement testing frameworks and optimized staffing requirements through mix of onshore/offshore hiring.
* Delivered IT roadmap for new and old products through effective stakeholder management and sprint planning using scrum/kanban methodologies in Agile Mode.

***Highlight of Role:***

* Gaining domain knowledge for field service management
* Cloud based solution architecture, IT Outsourcing and strategic planning.

**Aug 2014 - Sep 2015 ACL Mobile Ltd**

Engineering Head (Projects & Operations)

* Partnered in defining the IT strategic roadmap and implementation plan with business head and senior executives to meet current and future business needs. Resulted continuous revenue stream through short term, midterm and long term technology solutions.
* Achieved 2% savings in cost of sales through Enhanced Message Lifecycle Management with intelligent routing for real time and promotional messages.
* Designed new solutions, AXIOM 2500 for real time alert systems and MESOKA for digital campaign management tools to integrate with CRM solutions for banking& finance, insurance and other sectors.
* Engaged with key enterprise clients and stakeholders in pre/post sales IT consulting and detailed business analysis for their requirements in digital and mobility space.
* Worked on new ideas like toll free data, mobile payment gateways in mobility space.
* First experience in cloud computing solutions on IBM Bluemix

***Highlight of Role:***

* Performance engineering & business continuity,
* Client Engagement, IT Strategy & Roadmap.

**Aug 2013 - Aug 2014 Software Business Solutions & Consulting**

Solution Architect

* Delivered healthcare products “Patient Provider Portal” and “Emergency Department Information Systems” through transforming functional and non-functional requirements from medical teams into IT solutions. Resolved cross boundary integration challenges with detailed business analysis and implementation of HL7 protocols.
* Provided Cloud based hosting solutions using Amazon Web services for healthcare and online market place services.
* Consulted in the transition from waterfall project management to agile
* Coached vendor development team in resolving technical roadblocks, functional/non-functional requirements and quality expectations. Also work towards Shipping, Taxation and Payment gateway modules through in-depth consulting to business analyst, team members, clients and sponsors.

***Highlight of Role:***

* Implementing cloud based solution architecture,
* Gained knowledge in healthcare, PMO Establishment, AWS.

**Jul 2008– Jul 2013 Agilent Technologies**

Solution Architect/Operations Manager

* Identify business needs and top priorities and recommend solutions that are maintainable, supportable and scalable in digital roadmap of the organization.
* Conducted Proof of Concept activities for ORM selection, AB testing tool implementation, Image server and video server integration.
* Provided Technical/Functional Domain expertise, Architecture Guidelines. Implementation of Agile/RUP/Waterfall SDLC methodology
* Identified technology limitations and deficiencies in existing systems and associated processes, procedures and methods and making suitable recommendations. Understanding of use case challenges, design approach, product scaling, security, and development
* Delivered performance engineering and consulting through Load /Stress testing, Presenting Global User Satisfaction Dashboards and Diagnostic monitoring
* Designed Data Migration solutions for bulk load services. Strong knowledge of web, application, and database server (Oracle, MySQL)
* Performed Code review and refactoring to meet best practices, system requirements and technical specifications in accordance with quality accredited standards
* Delivered Single Sign On solutions using Oracle Identity Management and Access Management.
* Created Work Breakdown Structure. Writing, updating and maintaining technical program, end user documentation and operational procedures for multiple projects.
* Managed Operations through Incident Management/Problem Management/ Change Management and steered the support activities into auto-pilot mode.
* Optimized release management process from 12 days to 5 days through DMAIC practices

***Highlight of Role:***

* Performance engineering & steering operations management to auto-pilot mode
* Solution architectures& QA strategy, Single Sign On implementation,
* Project management with multiple vendors.

**Jul 2007 – Jul 2008 Fidelity Investments**

IT Consultant

* Prioritization of Change Requests & Enhancements for the delivery cycle based on client feedback and complexity involved.
* Designing Java/J2EE based solutions using design patterns after performing feasibility study.
* Performing code changes and writing code in JSP, Servlets, and Stored Procedures etc. for the new functionality to be developed.
* Performing code reviews against the established best practices.
* Unit testing of the complex modules and performing smoke testing, functional testing, regression testing etc.
* Performing Code optimizations and rework on code for better performance.
* Production support of the GPWS application  (accepting production ticket and provide resolution i.e. Initial study, functional design and tech design for the change requirements)
* Performing Quality facilitator activities.
* Responsible for automation of application security testing by scanning applications, identifying vulnerabilities and generating reports with intelligent fix recommendations to ease remediation.

***Highlight of Role:***

* Secured “You Have Earned It” award for consecutive Zero Defect Delivery,
* Implement security policies.

**Aug 2005 – Jul 2007 Keane**

IT Consultant (UBS, Best Western International)

* **Design & development of fund earnings management** product through extraction, transformation and loading of daily transactions from securities lending group of various global fund management organizations. Tool was designed and developed to perform accrual management, realization of daily fund earnings and distribution of earnings from securities lending activities. Key features include auto scheduling, auto rollback and auto recovery mechanism in an event based and time constrained environment. Client: UBS (US, UK, Asia Pacific)

***Highlight of Role:***

* IT Consulting through Java Development, Security Implementation, and gained knowledge in scalable solution designing.
* Awarded for fast learning curve through reverse engineering of legacy applications.

**REFERENCES AVAILABLE UPON REQUEST**