Mapping Conceptual Model to Relational Model

1. Customer: Provides details of customers availing insurance services

- (<u>Customer_ID</u>, First_Name, Last_Name, Date_of_Birth)
 - Customer ID: Primary key

2. Customer Phone: Stores multiple phone numbers associated with each customer

- (Customer ID, Customer Phone No)
 - Composite Primary key: (Customer ID, Customer Phone No)
- Customer ID: Foreign key references Customer(Customer_ID)

3. Car: Contains information about cars insured under policies

- (VIN, Model, Year of Manufacturing)
 - VIN: Primary key

4. Bike: Stores details of bikes insured under policies

- (<u>VIN</u>, Model, Year_of_Manufacturing, Type_of_Bike)
 - VIN: Primary key

5. Accident: Records accidents involving customers' vehicles

- (<u>Date of Accident</u>, <u>Customer ID</u>, VIN, Description, Location)
 - Composite Primary key: (Date of Accident, Customer ID)
 - Customer_ID: Foreign key references Customer(Customer_ID)
 - VIN: Foreign key references Car(VIN)

6. Policy: Holds information about insurance policies

- (Policy No, Sum Insured, Start Date, End Date, Policy Type)
 - Policy No: Primary key

7. PolicyTransactions: Tracks transactions related to policy purchases

- (Customer ID, Policy No, Purchase Date)
 - Composite Primary key: (Customer ID, Policy No)
 - Customer ID: Foreign key references Customer (Customer ID)
 - Policy No: Foreign key references Policy(Policy No)

8. Finance Dept: Manages financial transactions related to insurance claims

- (Transaction ID, Disbursed Amount, Disbursement Status)
 - Transaction ID: Primary key

9. Claim: Stores details of insurance claims filed by customers

- (Claim No, Transaction ID, Issued Amount, Issued Date, Claim Status)
 - Claim No: Primary key
 - Transaction ID: Foreign key references Finance Dept(Transaction ID)

10. PolicyClaims: Maps policies to associated claims

- (Policy No, Claim No)
- Composite Primary key: (Policy No, Claim No)
- Policy No: Foreign key references Policy(Policy No)
- Claim No: Foreign key references Claim(Claim No)

11. Report: Contains reports generated regarding insurance claims

- (Report ID, ReportDate, Fraud Detected, Report Details)
 - Report ID: Primary key

12. Garage_Partner: Maintains information about garages associated with insurance agency

- (Garage_Name, Contact_Info)
 - Garage Name: Primary key

13. Claim Inspector: Records details of claim inspectors assigned to investigate claims

- (<u>Inspector_ID</u>, *Claim_No*, *Report_ID*, *Garage_Name*, Inspector_Name, Inspector_Contact_Info)
 - Composite Primary key: (Inspector ID, Claim No, Report ID, Garage Name)
 - Inspector ID: Primary key
 - Claim No: Foreign key references Claim(Claim No)
 - Report ID: Foreign key references Report(Report ID)
 - Garage Name: Foreign key references Garage Partner(Garage Name)