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INTERNATIONAL TRAVEL HOUSE

**Bus Ticket**An **EBIXCASH** Initiative

To initiate your travel, please present the E-ticket with a valid photo identification card at the Boarding Point. Failing to do so, They may not be allowed to board the bus. Reporting time is 30 minute before departure.

**Booking Details**

Service By : <b>Anand Travels</b>	Issue date : <b>Thu, 11 Apr 2019</b>
Service Id. : <b>18182411</b>	Coach Name : <b>Anand Travels</b>
From : <b>Bangalore</b>	To : <b>Pune</b>
Date of Journey : <b>Fri, 12 Apr 2019</b>	Seat Nos. : <b>L2 (Lower Berth), L4 (Lower Berth),</b>
Supplier PNR : <b>91561233</b>	Ticket No : <b>4146</b>
Via Booking Reference : <b>FMNJB315ASBEL</b>	Coach Type : <b>A/C, 2+1 A/C Sleeper Individual LED 30</b>
Passenger : <b>Miss. Mrunali Balmukund Pardhi</b>	Gender : <b>Female</b>
Operator Fare : <b>Rs. 5,276.00</b>	
Insurance Amount : <b>Rs. 0.0</b>	
Grand Total : <b>Rs. 5,276.00</b>	

**GST Details**

GST Number	29AAACI7376Q1ZO
Name	ITC INFOTECH INDIA LIMITED
Address	18 Banaswadi Main Road Maruthi Seva Nagar Bengaluru 560005, Bangalore, KARNATAKA

**Pickup Location**

<b>Name:</b>	<b>Pickup Time:</b>	<b>Helpline No.:</b>
Anand RAO Circel - Near Ganesh Tempel, Opp Brigade Plaza	09:20 PM	08041500060, 08041614060, 08041483551

**Passenger Details**

S.No	Passenger Name	Age	Gender	Seat Number
1	Miss. Mrunali Balmukund Pardhi	22	F	L2
2	Mr. Saurabh Milind Deshmukh	23	M	L4

**Cancellation Details**

Ticket canceled Below 1 Mins before departure - Cancellation not possible  
Ticket canceled Between 0hr 1min. to 6hrs 0min. - 100% of deduction  
Ticket canceled Between 6hrs 0min. to 12hrs 0min. - 50% of deduction  
Ticket canceled Between 12hrs 0min. to 72hrs 0min. - 20% of deduction  
Ticket canceled Between 72hrs 0min. to 168hrs 0min. - 15% of deduction  
Ticket canceled Above 168hrs 0min. - 10 % of deduction

**Note: For Special Vehicle / Service / Long Week-end/ Festival Time / Strike / Others, Cancellation Policy May or May Not be Applicable**

**Terms and Conditions**

- VIA is ONLY a bus ticket agent. It does not operate bus services of its own.
- VIA shall not be responsible for:

- The bus operator's bus not departing and/or reaching on time. The arrival and departure times mentioned on the ticket are only tentative timings. However, the bus operator may change the departure and arrival timings or the pickup locations, or the bus may get delayed due to unavoidable reasons such as traffic jams.
- The quality of service provided by the bus operator, for example, type of seats, air conditioning, etc., not being up to the passenger's expectations.
- If bus operator canceling the trip due to unavoidable reasons. In such cases, kindly send a mail to [buses@via.com](mailto:buses@via.com) with booking reference number or call us @ 080-41431000 IVR 6 followed with 1/ [buses@via.com](mailto:buses@via.com) within 24hrs of departure time and kindly DO NOT cancel the PNR online.
- The bus operator changing the type of bus or arranging for an alternative bus service due to any reason whatsoever. In such cases, if the passenger raises no objection to the change in bus/bus service, bus operator/VIA shall not be liable to refund the ticket amount so charged from the passenger against the original booking.
- The baggage of the passenger getting lost/stolen/damaged.
- The bus operator changing a passenger's seat at the last minute for reasons including but not limited to accommodating a lady/infant/senior citizen passenger.
- Once a bus ticket is issued, it is non-transferable.
- Last row Seats are not Recliner / Push Back for any Seater or Semi Sleeper buses.
- Partial cancellation and reschedule option not allowed.
- Cancellation by passenger: Cancellation charges shall be charged as per the policy of the concerned bus operator and refunds shall be made as per the payment mode.
- Jurisdiction: All disputes arising out of or in connection with bus bookings made through VIA shall be subject to the exclusive jurisdiction of the courts at Bangalore.
- VIA is a booking service only. It shall not be responsible for any loss of goods or property of the customer, or if any delay or inconvenience is caused to the customer during the journey, on account of any acts, events, incidents whatsoever, which are beyond VIA's control.
- For any query/clarification/assistance, customers can reach VIA Customer Care at 080-41431000 IVR 6 followed with 1 / [buses@via.com](mailto:buses@via.com) .