

SAURABH GAYGOL

Lifelong Learner, Problem Solver
Enthusiastic, Positive

Contact

Name: Saurabh Vishwasrao Gaygol

Current Address:

Kharadi Bypass, Pune - 411036

Permanent Address:

At. Po. Pimpri-Malegaon, Tq.

Sangrapur, Dt. Buldhana- 444202

Phone:

+91 8805973292

Email:

saurabhgaygol369@gmail.com

LinkedIn:

<https://www.linkedin.com/in/saurabh-gaygol-226402235>

Languages

- English
- Hindi
- Marathi

Soft Skills

- Problem Solving
- Analytical Thinking
- Creative
- Team Player
- Time Management

Technical Skills

- **Programming Languages:** Core Java, J2EE, SQL
- **Database:** MySQL
- **Web Technologies:** HTML, CSS, JSP, Servlet, JDBC
- **IDE Tools:** Eclipse, VS Code
- **Operating System:** Windows 10/11

Career Objective

I would like to turn out to be software professional where, I can work as team member and to secure a position where I can efficiently contribute my skills and abilities to the growth of the organization and make my professional career.

Professional Experience

Technical Support Team Lead

Satcop India Pvt Ltd – Pune

Jun-2024 – Present

- Lead a team of technical support specialists.
- Improved response times and customer satisfaction.
- Handled escalated technical issues and collaborated with engineering teams.
- Developed and delivered training programs for the team.

Technical Support Executive

Satcop India Pvt Ltd – Pune

Sep-2023 - May-2024

- Provided first-line technical support to customers.
- Achieved high customer satisfaction rates.
- Created troubleshooting guides to improve support efficiency.
- Worked with cross-functional teams to resolve complex issues.

Project

MovieBooking – Web Application

I developed a movie ticket booking Web application system. The interface allows you to add movies, delete movies and booking the seats, update the added movie. Also, the interface shows the added booking seat no, movie name, actor name on which a movie is added.

Key tools used: Java, HTML/CSS, MySQL, JSP, Servlet, JDBC

Key accomplishments: I learned how to perform CRUD operation using Servlet and JDBC. Improving my database skills. Learn some basics of Hibernate.

Education

- **Training Course:** Full Stack Web Development – 2023
Mindscripts Tech, Viman Nagar, Pune | Completed
- **Bachelor of Engineering:** Mechanical Engineering – 2022
Amravati University, Maharashtra | Percentage: 83%
- **HSC: Science** – 2017
Amravati University, Maharashtra | Percentage: 61.69%
- **SSC: General** – 2015
Amravati University, Maharashtra | Percentage: 62.40%

Certifications

- **Introduction to Ethical Hacking** – Great Learning.
- **UI/UX** – Great Learning.