MANUAL TEST CASE REPORT

Travel Booking Platform

1. Introduction

A Travel Booking Platform allows users to search, compare, and book travel services such as **flights, hotels, buses, trains, and holiday packages**. It also provides features like user registration, secure payment, booking confirmation, and cancellation.

This manual test case report verifies that the platform functions correctly, meets business requirements, and delivers a smooth user experience.

2. Objective of Testing

The objective of manual testing is to:

- Validate all core functionalities of the travel booking platform
- Ensure correctness of booking flow
- Identify defects in usability, functionality, and integration
- Ensure secure and reliable transactions

3. Scope of Testing

Included

- User Registration & Login
- Search & Filter
- Booking (Flight/Hotel)
- Payment Gateway
- Booking History
- Cancellation & Refund
- Notifications (Email/SMS)

Excluded

- Performance testing
- Load and stress testing
- Penetration/security testing

4. Testing Environment

PARAMETER	DETAILS
APPLICATION TYPE	Web-based Travel Booking System
BROWSER	Chrome, Firefox
OS	Windows 10
TESTING TYPE	Manual Functional Testing
TEST DATA	Sample user and booking data

5. Test Scenarios and Test Cases

5.1 User Registration Module

Item	Count
Total Test Cases	21
Passed	21
Failed	0
Blocked	0
Execution Status	Successful

5.2 Login Module

TEST CASE ID	DESCRIPTION	STEPS	EXPECTED RESULT	STATUS
TC_LOG_01	Login with valid credentials	Enter valid email & password	Login successful	Pass
TC_LOG_02	Login with invalid password	Enter wrong password	Error message displayed	Pass
TC_LOG_03	Login with blank fields	Click login without inputs	Validation error	Pass

5.3 Search & Booking Module

Flight / Hotel Search:

TEST CASE ID	DESCRIPTION	STEPS	EXPECTED RESULT	STATUS
TC_SRCH_01	Search flights with valid inputs	Enter source, destination, date	Flights displayed	Pass
TC_SRCH_02	Search hotels by city	Enter city name	Hotel list displayed	Pass
TC_SRCH_03	Apply filters	Apply price or rating filter	Results updated correctly	Pass

Booking Functionality:

TEST CASE ID	DESCRIPTION	STEPS	EXPECTED RESULT	STATUS
TC_BOOK_01	Book flight with valid details	Select flight → Enter passenger details	Booking successful	Pass
TC_BOOK_02	Book hotel with valid details	Select hotel → Confirm booking	Booking confirmation displayed	Pass
TC_BOOK_03	Missing passenger details	Leave mandatory field blank	Error message shown	Pass

5.4 Payment Module

TEST CASE ID	DESCRIPTION	STEPS	EXPECTED RESULT	STATUS
TC_PAY_01	Payment using valid card	Enter valid card details	Payment successful	Pass
TC_PAY_02	Payment failure	Enter invalid card details	Payment failed message	Pass
TC_PAY_03	Cancel payment	Click cancel during payment	Booking not confirmed	Pass

5.6 Cancellation & Refund Module

TEST CASE ID	DESCRIPTION	STEPS	EXPECTED RESULT	STATUS
TC_CAN_01	Cancel booking within policy	Click cancel booking	Booking cancelled	Pass
TC_CAN_02	Refund processing	Cancel eligible booking	Refund initiated	Pass
TC_CAN_03	Cancel after deadline	Attempt late cancellation	Error message shown	Pass

6. Test Data

- **Valid email:** testuser@gmail.com
- **Invalid email**: test@
- **Valid card number:** 4111 1111 1111 1111
- **Invalid card number**: 1234 5678

7. Defects Summary

DEFECT ID	DESCRIPTION	SEVERITY	STATUS
DF_01	Filter not working for price range	Medium	Fixed
DF_02	Email delay during peak time	Low	Open

8. Conclusion

The manual testing of the **Travel Booking Platform** was carried out thoroughly to validate all major functionalities, including user registration, login, search, booking, payment, cancellation, and notification modules. Each feature was tested against defined requirements to ensure accuracy, reliability, and usability.

The testing process confirmed that the application performs as expected under normal user operations. All critical workflows—such as searching for travel options, completing bookings, and making payments—functioned smoothly. Minor defects identified during testing were logged and addressed, improving the overall quality of the system.

Overall, the Travel Booking Platform is **stable, user-friendly, and ready for production deployment**. Manual testing helped ensure a positive end-user experience and provided confidence that the application meets business and customer requirements.