SAURABH SAMPATKUMAR LOYA

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SKILLS AND CERTIFICATIONS

Languages: Python, Java, R, HTML, CSS, JavaScript, SQL

Framework & Libraries: Flask, Django, Pandas, NumPy, Matplotlib, Scikit-Learn, PyTorch, Tensorflow, Spacy, Apache

Spark, Apache Airflow, Apache Kafka, Selenium, LangChain

Visualization Tools & Development: Tableau, Power BI, D3.js, Git, Jira, Docker, Microsoft Office, Microsoft Excel

Databases: MySQL, PostgreSQL, MongoDB, ChormaDB, Pinecone **Certification**: AWS Certified Cloud Practitioner, Azure Fundamentals

EDUCATION

The University of Utah

Aug 2023 - May 2025

Master of Science in Computer Science | Graduate Teaching Assistant | GPA: 3.5/4

Salt Lake City, Utah, USA

Coursework: Visualization for Data Science, Natural Language Processing (NLP), Deep Learning, Machine Learning

MIT World Peace University

Aug 2017 – May 2021

Bachelors of Technology in Computer Science and Engineering | Merit List Scholarship | GPA: 3.8/4

Pune, India\

WORK EXPERIENCE

BMW Financial Services NA

Jan 2025 – May 2025

Data Scientist Intern

Salt Lake City, Utah, USA

- Developing **loan optimization models** using machine learning to improve lending strategies and reduce risk for daily loan originations of \$100M-\$300M.
- Utilizing **SQL** and **ETL** processes to extract, transform, and load data for comprehensive analysis and reporting.
- Building **Tableau** dashboards to track loan performance, supporting data-driven decisions for a \$9B+ asset portfolio.

Volkswagen Group Technology Solution

Aug 2021 - July 2023

Software Engineer (Data Science Team)

Pune, India

- Engineered a **Software as a Service (SaaS)** global survey platform for Volkswagen Group, enabling comprehensive participant engagement monitoring and analysis using **Tableau**.
- Implemented and optimized an **OCR pipeline** using **Azure Cognitive Services** for invoice scanning, achieving an **8x speedup** and **15% accuracy** improvement in extracting invoice details.
- Elevated the intelligence of the **chatbot** by using **NLP technologies** and integrating **LLM**, leading to a **30% improvement** in its knowledge base through comprehensive analysis of user interactions and diverse data sources.
- Innovated a **task automation solution** with **Python, Selenium**, and **Apache Kafka** achieving a **60% reduction** in task completion time, eliminating the need for RPA, leading to significant operational cost savings.
- Resolved **50+ production issues**, including data quality and performance bottlenecks, and led the refactoring of a **2 complex projects**, enhancing code quality and maintainability.
- Supported the Volkswagen AI/ML Center of Excellence (COE) team by collaborating on 3 proofs of concepts (POC).

PROJECTS

- **CITI Bike Rental Analytics and Forecasting**: Conducted EDA on 1M+ ride records and developed a predictive model with **Apache Spark** and **Facebook Prophet**, optimizing CITI Bike demand forecasts and inventory.
- **Pokemon Interactive Data Visualization:** Developed an award-winning interactive tool using **D3.js** to explore Pokémon stats, type matchups, and battle outcomes, securing the winner position in a class of 120 students.
- LLM based Medicine Recommendation System: Crafted a recommendation system using LLaMA-2, LangChain, and Chroma DB with Retrieval-Augmented Generation (RAG), achieving 90% accuracy in providing medication.
- AutoBotTrain: Expanded an automated system leveraging the T5 model to streamline chatbot training, reducing manual effort by 70% and accelerating the training timeline by 30%.

HONORS AND RECOGNITION

- Innovation Award in recognition of creative thinking in AutoBot Train Project.
- Achievers Award for successful project deliverable with Customer Satisfaction Survey rated above 9.