# SAURABH SAMPATKUMAR LOYA

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## SKILLS AND CERTIFICATIONS

Languages: Python, Java, R, HTML, CSS, JavaScript, SQL

Framework & Libraries: Flask, Django, Pandas, NumPy, Matplotlib, Scikit-Learn, PyTorch, Tensorflow, Spacy, Apache

Spark, Apache Airflow, Apache Kafka, Selenium, LangChain

Visualization Tools & Development: Power BI, Tableau, D3.js, Git, Jira, Docker, Microsoft Office, Microsoft Excel

**Databases:** MySQL, PostgreSQL, MongoDB, ChormaDB, Pinecone **Certification**: AWS Certified Cloud Practitioner, Azure Fundamentals

### **EDUCATION**

The University of Utah Aug 2023 – May 2025

Master of Science in Computer Science | **Graduate Teaching Assistant** | **GPA: 3.5/4** Salt Lake City, Utah, USA **Coursework**: Visualization for Data Science, Natural Language Processing (NLP), Deep Learning, Machine Learning

## **MIT World Peace University**

Aug 2017 – May 2021

Bachelors of Technology in Computer Science and Engineering | Merit List Scholarship | GPA: 3.8/4 Pune, India

#### WORK EXPERIENCE

### **BMW Financial Services NA**

Jan 2025 – May 2025

Data Scientist Intern

Salt Lake City, Utah, USA

- Developing **loan optimization models** using machine learning to improve lending strategies and reduce risk.
- Utilizing **SQL** and **ETL** processes to extract, transform, and load data for comprehensive analysis and reporting.
- Building interactive **Tableau** dashboards to visualize loan performance and provide actionable insights for stakeholders.

## **Volkswagen Group Technology Solution**

Aug 2021 - July 2023

Software Engineer

Pune, India

- Engineered a **Software as a Service** (**SaaS**) global survey platform for Volkswagen Group, enabling comprehensive participant engagement monitoring and analysis using **Tableau**.
- Developed **interactive dashboards and reports** to visualize estimation data, empowering data-driven decision-making processes and streamlining project management workflows.
- Implemented and optimized an **OCR pipeline** using **Azure Cognitive Services** for invoice scanning, achieving an **8x speedup** and **15% accuracy** improvement in extracting invoice details.
- Elevated the intelligence of the **chatbot** (AISHA) by using **NLP technologies** and integrating **LLM**, leading to a **30% improvement** in its knowledge base through comprehensive analysis of user interactions and diverse data sources.
- Innovated a **task automation solution** with **Python, Selenium**, and **Apache Kafka** achieving a **60% reduction** in task completion time, eliminating the need for RPA and contributing to **cost savings of \$3 million**.

### **PROJECTS**

- CITI Bike Rental Analytics and Forecasting: Conducted exploratory data analysis (EDA) and directed the development of a predictive model using Apache Spark and Facebook Prophet for CITI Bike rental analytics, facilitating precise daily demand forecasts and enhancing inventory efficiency.
- <u>Pokémon Interactive Data Visualization:</u> Developed an award-winning interactive tool using **D3.js** to explore Pokémon stats, type matchups, and battle outcomes, securing the winner position in a class of 120 students.
- LLM based Medicine Recommendation System: Crafted a medicine recommendation system using LLaMA-2, LangChain, and Chroma DB with Retrieval-Augmented Generation (RAG), achieving 90% accuracy in providing medication recommendations and side effect insights.
- AutoBotTrain: Expanded an automated system leveraging the T5 model to streamline chatbot training, reducing manual effort by 70% and accelerating the training timeline by 30%.

## HONORS AND RECOGNITION

- Innovation Award in recognition of creative thinking in AutoBot Train Project
- Achievers Award for successful project deliverable with Customer Satisfaction Survey rated above 9