

Subject: No Refund Policy & Rescheduling Guidelines

1. Introduction

This document outlines the No Refund Policy and Rescheduling Guidelines applicable to all bookings made for [Specify Service Name, e.g., Table Tennis Courts, Cricket Nets, etc.].

2. No Refund Policy

No refunds will be issued under any circumstances for any reason, including but not limited to:

Change of mind: If you decide you no longer wish to use the booked slot.

Personal reasons: Such as illness, work commitments, or unforeseen events.

Technical difficulties: Including internet connectivity issues or problems with the booking system.

Cancellation by the service provider: Due to unforeseen circumstances beyond our control, such as equipment malfunction, maintenance, or emergencies.

3. Rescheduling Guidelines

Rescheduling is permitted subject to the following conditions:

Rescheduling Window: Rescheduling requests can only be made for available slots within the next 15 days from the original booking date.

No Backdate Rescheduling: Rescheduling for dates prior to the original booking date is not allowed.

24-Hour Rescheduling Restriction: Rescheduling requests cannot be made within 24 hours of the original booking time.

Availability: Rescheduling is subject to availability. You may need to choose an alternative time slot or court/net.

Rescheduling Process:

Submit a rescheduling request through [Specify method: e.g., online portal, phone call, email] at least 24 hours prior to the original booking time.

Our team will review your request and confirm the availability of the new slot.

Upon confirmation, the original booking will be canceled, and a new booking will be created for the rescheduled time.

4. Important Notes

Multiple Reschedules: The number of permitted reschedules per booking may be limited.

Communication: It is your responsibility to ensure you are aware of these policies and to communicate any rescheduling requests within the specified timeframe.

Policy Updates: These policies are subject to change at any time. Please refer to the most up-to-date version on our website or contact us for the latest information.

5. Contact Information

For any questions or inquiries regarding this policy, please contact us at:

Phone: 96freehitzone@gmail.com54606171

Email:

6. Acknowledgement

By making a booking for [Specify Service Name], you acknowledge that you have read, understood, and agree to abide by the terms and conditions outlined in this No Refund Policy & Rescheduling Guidelines.

Disclaimer: This document provides a general overview of the policy. For specific details or exceptions, please refer to the official terms and conditions on our website or contact our customer service.

Key Considerations:

Clarity and Conciseness: While this file provides a comprehensive explanation, ensure the language is

clear and easy to understand for all users.

Legal Review: It is highly recommended to have this policy reviewed by a legal professional to ensure it complies with all applicable laws and regulations in your jurisdiction.

Website Posting: Clearly display this policy prominently on your website, ideally on a dedicated "Terms & Conditions" page.

Booking Confirmation: Reinforce the policy during the booking process, such as by displaying a summary of the key terms or requiring users to acknowledge their understanding before completing the booking.