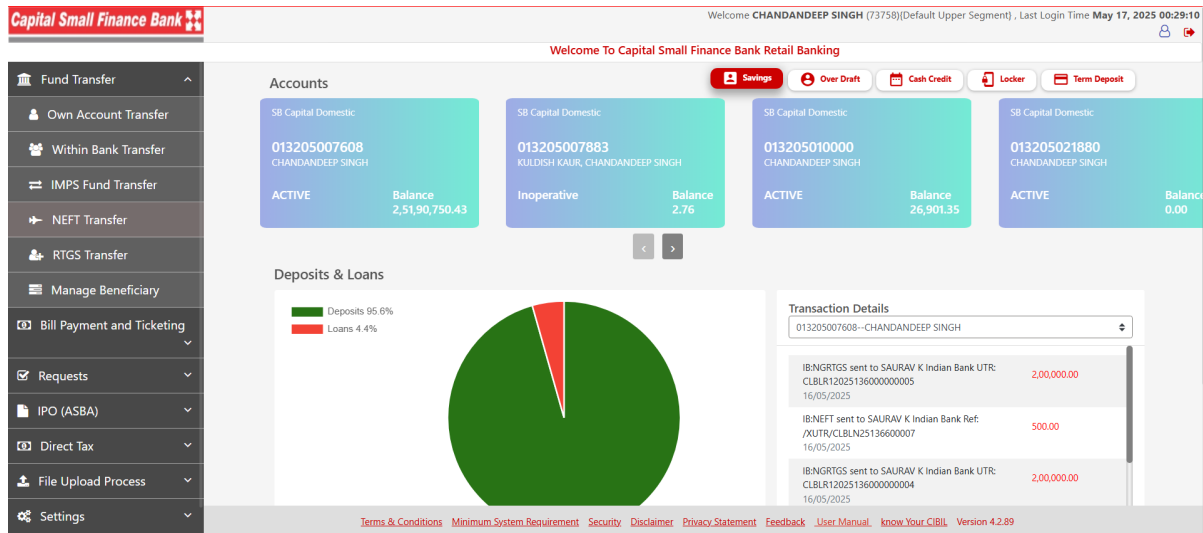


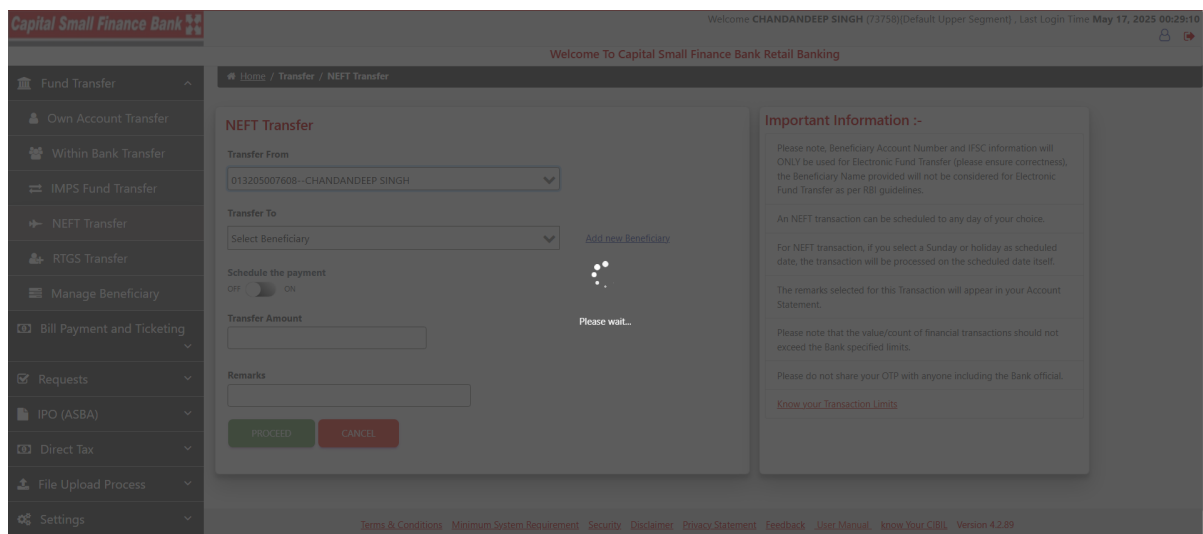
# Retail Internet Banking - Test Execution Report

## Test Case: FT\_NEFT\_Transfer\_TC

Step Screenshot: 01\_Click\_Menu\_1\_20250517\_003802.png



Step Screenshot: 02\_Account\_1\_20250517\_003803.png



Step Screenshot: 03\_After\_Proceed\_Click\_Row\_1\_20250517\_003806.png

Capital Small Finance Bank

Welcome CHANDANDEEP SINGH (73758)(Default Upper Segment) , Last Login Time May 17, 2025 00:29:10

Home / Transfer / NEFT Transfer

Fund Transfer

Own Account Transfer

Within Bank Transfer

IMPS Fund Transfer

NEFT Transfer

RTGS Transfer

Manage Beneficiary

Bill Payment and Ticketing

Requests

IPO (ASBA)

Direct Tax

File Upload Process

Settings

Transfer To

SAURAV 2--6983672801

Add new Beneficiary

Beneficiary Branch name

JALANDHAR

Beneficiary IFSC Code

IDIB000ID12

Schedule the payment

OFF

ON

Transfer Amount

5004

Amount in Words

Five Hundred Rupees

Remarks

NEFT AUTO

PROCEED

CANCEL

Please wait...

NEFT TRANSFER AND PAYMENT GUIDELINES

An NEFT transaction can be scheduled to any day of your choice.

For NEFT transaction, if you select a Sunday or holiday as scheduled date, the transaction will be processed on the scheduled date itself.

The remarks selected for this Transaction will appear in your Account Statement.

Please note that the value/count of financial transactions should not exceed the Bank specified limits.

Please do not share your OTP with anyone including the Bank official.

Know your Transaction Limits

Terms & Conditions Minimum System Requirement Security Disclaimer Privacy Statement Feedback User Manual Know Your CIBIL Version 4.2.89

Step Screenshot: 04\_Transaction\_Successful\_Row\_1\_20250517\_003810.png

Capital Small Finance Bank

Welcome CHANDANDEEP SINGH (73758)(Default Upper Segment) , Last Login Time May 17, 2025 00:29:10

Home / Transfer / NEFT Transfer

Fund Transfer

Own Account Transfer

Within Bank Transfer

IMPS Fund Transfer

NEFT Transfer

RTGS Transfer

Manage Beneficiary

Bill Payment and Ticketing

Requests

IPO (ASBA)

Direct Tax

File Upload Process

Settings

SEND AGAIN

HOME

DOWNLOAD

NEFT Transfer

Status

Transaction Successful

Beneficiary name

SAURAV KUMAR

UTR Number

/XUTR/CLBLN25136600019

Message

NEFT of Rs.5,004.00 from a/c no.XX7608 is processed successfully. UTR Number is /XUTR/CLBLN25136600019.

Date

17-05-2025

Time

Terms & Conditions Minimum System Requirement Security Disclaimer Privacy Statement Feedback User Manual Know Your CIBIL Version 4.2.89

Step Screenshot: 05\_After\_Download\_Click\_Row\_1\_20250517\_003828.png

Capital Small Finance Bank

Welcome CHANDANDEEP SINGH (73758)(Default Upper Segment) , Last Login Time May 17, 2025 00:29:10

Home / Transfer / NEFT Transfer

Fund Transfer

Own Account Transfer

Within Bank Transfer

IMPS Fund Transfer

NEFT Transfer

RTGS Transfer

Manage Beneficiary

Bill Payment and Ticketing

Requests

IPO (ASBA)

Direct Tax

File Upload Process

Settings

SEND AGAIN

HOME

DOWNLOAD

NEFT Transfer

Status

Transaction Successful

Beneficiary name

SAURAV KUMAR

UTR Number

/XUTR/CLBLN25136600019

Message

NEFT of Rs.5,004.00 from a/c no.XX7608 is processed successfully. UTR Number is /XUTR/CLBLN25136600019.

Date

17-05-2025

Time

Terms & Conditions Minimum System Requirement Security Disclaimer Privacy Statement Feedback User Manual Know Your CIBIL Version 4.2.89

Final Result: verifyNEFTTransfer PASS

You have successfully logged out of CSFB Internet Banking.

Thank you for using CSFB Internet Banking.

Click Here to [Login](#) or Goto [Home Page](#).

# Test Case: FT\_RTGS\_Transfer\_TC

Step Screenshot: 01\_After\_Login\_20250517\_003840.png

The screenshot shows the Capital Small Finance Bank Retail Banking dashboard. The user is logged in as CHANDANDEEP SINGH (73758). The dashboard displays the following sections:

- Accounts:** Four SB Capital Domestic accounts are listed with their respective balances.

| Account Number | Account Name                   | Status      | Balance        |
|----------------|--------------------------------|-------------|----------------|
| 013205007608   | CHANDANDEEP SINGH              | ACTIVE      | 2,51,85,746.43 |
| 013205007883   | KULDISH KAU, CHANDANDEEP SINGH | Inoperative | 2.76           |
| 013205010000   | CHANDANDEEP SINGH              | ACTIVE      | 26,901.35      |
| 013205021880   | CHANDANDEEP SINGH              | ACTIVE      | 0.00           |
- Deposits & Loans:** A pie chart showing the distribution of deposits and loans.

| Category | Percentage |
|----------|------------|
| Deposits | 95.6%      |
| Loans    | 4.4%       |
- Transaction Details:** A table showing recent transactions.

| Transaction Description   | Amount      |
|---|-------------|
| IB-NGRTGS sent to SAURAV K Indian Bank UTR: CLBLR1202513600000005 | 2,00,000.00 |
| IB-NEFT sent to SAURAV K Indian Bank Ref: /XUTR/CLBLN251366000007 | 500.00      |
| IB-NGRTGS sent to SAURAV K Indian Bank UTR: CLBLR1202513600000004 | 2,00,000.00 |

Step Screenshot: 01\_Select\_account1\_20250517\_003842.png

The screenshot shows the RTGS Transfer screen. The user has selected the account 013205007608--CHANDANDEEP SINGH. The screen displays the following information:

- Transfer From:** 013205007608--CHANDANDEEP SINGH
- Transfer To:** Select Beneficiary
- Schedule the payment:** OFF (selected), ON
- Transfer Amount:** [Empty field]
- Remarks:** [Empty field]
- Buttons:** PROCEED, CANCEL
- Important Information:** Please note, Beneficiary Account Number and IFSC information will ONLY be used for Electronic Fund Transfer (please ensure correctness), the Beneficiary Name provided will not be considered for Electronic Fund Transfer as per RBI guidelines.

An error message is displayed: "ERROR: Service unavailable before business hour OR, You can use IMPS option for this transaction."

Step Screenshot: 02\_After\_Proceed\_Click\_Row\_1\_20250517\_003844.png

The screenshot shows the RTGS Transfer screen after clicking the Proceed button. The user has entered the transfer amount as 200000. The screen displays the following information:

- Transfer From:** 013205007608--CHANDANDEEP SINGH
- Transfer To:** Select Beneficiary
- Schedule the payment:** OFF (selected), ON
- Transfer Amount:** 200000
- Amount in Words:** Two Lakh Rupees.
- Remarks:** RTGS
- Buttons:** PROCEED, CANCEL
- Important Information:** Please note, Beneficiary Account Number and IFSC information will ONLY be used for Electronic Fund Transfer (please ensure correctness), the Beneficiary Name provided will not be considered for Electronic Fund Transfer as per RBI guidelines.

An error message is displayed: "ERROR: Service unavailable before business hour OR, You can use IMPS option for this transaction."

Step Screenshot: Error\_Final\_State\_20250517\_003915.png

Capital Small Finance Bank

Welcome CHANDANDEEP SINGH (73758)(Default Upper Screen) Last Login Time: May 17, 2025 00:37:45

Please Select Beneficiary

Welcome To Capital Small Finance Bank Retail Banking

Home / Transfer / RTGS Transfer

RTGS Transfer

Transfer From

013205007608--CHANDANDEEP SINGH

₹ 26027093.43

Transfer To

Select Beneficiary

Add new Beneficiary

Schedule the payment

OFF ON

Transfer Amount

200000

Amount in Words

Two Lakh Rupees.

Remarks

RTGS

PROCEED

CANCEL

Important Information :-

Please note, Beneficiary Account Number and IFSC information will ONLY be used for Electronic Fund Transfer (please ensure correctness), the Beneficiary Name provided will not be considered for Electronic Fund Transfer as per RBI guidelines.

An RTGS transaction can be scheduled to any day of your choice.

For RTGS transaction, if you select a Sunday or holiday as scheduled date, the transaction will be processed on the next working day.

The remarks selected for this Transaction will appear in your Account Statement.

Please note that the value/count of financial transactions should not exceed the Bank specified limits.

Please do not share your OTP with anyone including the Bank official.

Know your Transaction Limits

Terms & Conditions

Minimum System Requirement

Security

Disclaimer

Privacy Statement

Feedback

User Manual

know Your CIBIL

Version 4.2.89

Step Screenshot: Error\_Processing\_Row\_1\_20250517\_003915.png

Capital Small Finance Bank

Welcome CHANDANDEEP SINGH (73758)(Default Upper Screen) Last Login Time: May 17, 2025 00:37:45

Please Select Beneficiary

Welcome To Capital Small Finance Bank Retail Banking

Home / Transfer / RTGS Transfer

RTGS Transfer

Transfer From

013205007608--CHANDANDEEP SINGH

₹ 26027093.43

Transfer To

Select Beneficiary

Add new Beneficiary

Schedule the payment

OFF ON

Transfer Amount

200000

Amount in Words

Two Lakh Rupees.

Remarks

RTGS

PROCEED

CANCEL

Important Information :-

Please note, Beneficiary Account Number and IFSC information will ONLY be used for Electronic Fund Transfer (please ensure correctness), the Beneficiary Name provided will not be considered for Electronic Fund Transfer as per RBI guidelines.

An RTGS transaction can be scheduled to any day of your choice.

For RTGS transaction, if you select a Sunday or holiday as scheduled date, the transaction will be processed on the next working day.

The remarks selected for this Transaction will appear in your Account Statement.

Please note that the value/count of financial transactions should not exceed the Bank specified limits.

Please do not share your OTP with anyone including the Bank official.

Know your Transaction Limits

Terms & Conditions

Minimum System Requirement

Security

Disclaimer

Privacy Statement

Feedback

User Manual

know Your CIBIL

Version 4.2.89

Step Screenshot: verifyRTGSTransfer\_20250517\_003917.png

Capital Small Finance Bank

Welcome CHANDANDEEP SINGH (73758)(Default Upper Screen) Last Login Time: May 17, 2025 00:37:45

Please Select Beneficiary

Welcome To Capital Small Finance Bank Retail Banking

Home / Transfer / RTGS Transfer

RTGS Transfer

Transfer From

013205007608--CHANDANDEEP SINGH

₹ 26027093.43

Transfer To

Select Beneficiary

Add new Beneficiary

Schedule the payment

OFF ON

Transfer Amount

200000

Amount in Words

Two Lakh Rupees.

Remarks

RTGS

PROCEED

CANCEL

Important Information :-

Please note, Beneficiary Account Number and IFSC information will ONLY be used for Electronic Fund Transfer (please ensure correctness), the Beneficiary Name provided will not be considered for Electronic Fund Transfer as per RBI guidelines.

An RTGS transaction can be scheduled to any day of your choice.

For RTGS transaction, if you select a Sunday or holiday as scheduled date, the transaction will be processed on the next working day.

The remarks selected for this Transaction will appear in your Account Statement.

Please note that the value/count of financial transactions should not exceed the Bank specified limits.

Please do not share your OTP with anyone including the Bank official.

Know your Transaction Limits

Terms & Conditions

Minimum System Requirement

Security

Disclaimer

Privacy Statement

Feedback

User Manual

know Your CIBIL

Version 4.2.89

Final Result: verifyRTGSTransfer FAIL

Page 5

- Fund Transfer ^
- Own Account Transfer
- Within Bank Transfer
- IMPS Fund Transfer
- NEFT Transfer
- RTGS Transfer
- Manage Beneficiary
- Bill Payment and Ticketing ^
- Requests ^
- IPO (ASBA) ^
- Direct Tax ^
- File Upload Process ^
- Settings ^

## RTGS Transfer

## Transfer From

013205007608--CHANDANDEEP SINGH

₹ 26027093.43

## Transfer To

Select Beneficiary

[Add new Beneficiary](#)

## Schedule the payment

OFF ☐ ON ☐

## Transfer Amount

200000

## Amount in Words

Two Lakh Rupees.

## Remarks

RTGS

PROCEED

CANCEL

## Important Information :-

Please note, Beneficiary Account Number and IFSC information will ONLY be used for Electronic Fund Transfer (please ensure correctness), the Beneficiary Name provided will not be considered for Electronic Fund Transfer as per RBI guidelines.

An RTGS transaction can be scheduled to any day of your choice.

For RTGS transaction, if you select a Sunday or holiday as scheduled date, the transaction will be processed on the next working day.

The remarks selected for this Transaction will appear in your Account Statement.

Please note that the value/count of financial transactions should not exceed the Bank specified limits.

Please do not share your OTP with anyone including the Bank official.

[Know your Transaction Limits](#)

End of Report