

Retail Internet Banking - Test Execution Report

Test Case: FT_NEFT_Transfer_TC

Step Screenshot: 01_Click_Menu_1_20250517_003802.png

The screenshot displays the Capital Small Finance Bank Retail Banking interface. The top navigation bar includes the bank logo, user name (CHANDANDEEP SINGH), and login time. The main content area is divided into three sections: Accounts, Deposits & Loans, and Transaction Details.

Accounts Section: Displays four active accounts for CHANDANDEEP SINGH:

Account Number	Account Type	Status	Balance
013205007608	SB Capital Domestic	ACTIVE	2,51,90,750.43
013205007883	SB Capital Domestic	Inoperative	2.76
013205010000	SB Capital Domestic	ACTIVE	26,901.35
013205021880	SB Capital Domestic	ACTIVE	0.00

Deposits & Loans Section: A pie chart shows the distribution of deposits and loans. Deposits account for 95.6% (green) and Loans account for 4.4% (red).

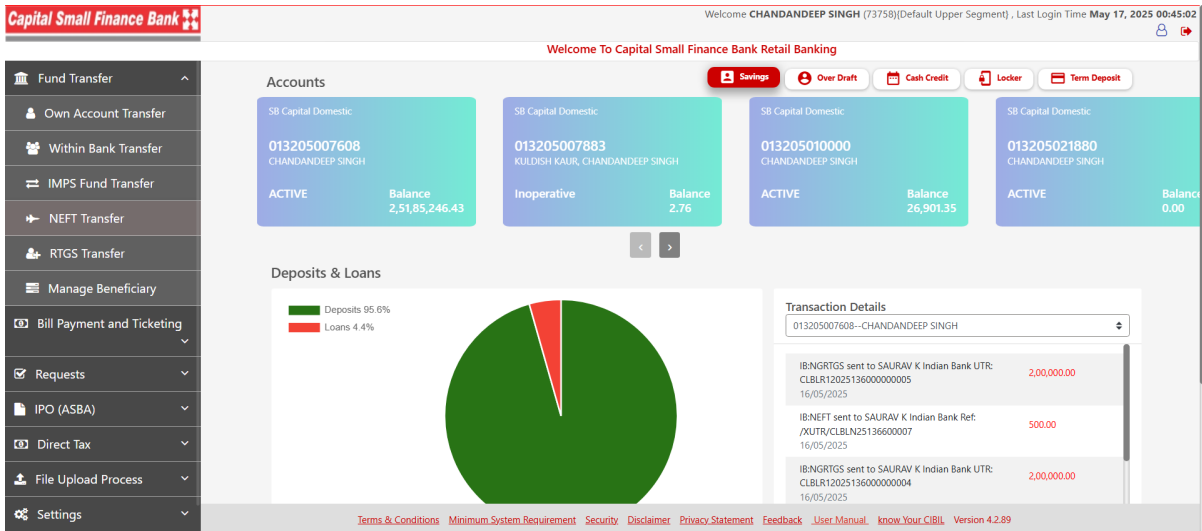
Transaction Details Section: Displays a list of transactions for the selected account (013205007608-CHANDANDEEP SINGH):

Transaction Description	Amount
IB/NGRTGS sent to SAURAV K Indian Bank UTR: CLBLR120251360000000005	2,00,000.00
IB/NEFT sent to SAURAV K Indian Bank Ref: /XUTR/CLBLN251366000007	500.00
IB/NGRTGS sent to SAURAV K Indian Bank UTR: CLBLR120251360000000004	2,00,000.00

Step Screenshot: 01_Click_Menu_1_20250517_004431.png

This screenshot is identical to the previous one, showing the Capital Small Finance Bank Retail Banking interface with the same data and layout.

Step Screenshot: 01_Click_Menu_1_20250517_010311.png



Step Screenshot: 02_Account_1_20250517_003803.png

The screenshot shows the 'NEFT Transfer' page in the Capital Small Finance Bank Retail Banking interface. The 'Transfer From' field is set to 013205007608-CHANDANDEEP SINGH. The 'Transfer To' field is set to 'Select Beneficiary'. The 'Schedule the payment' toggle is set to 'OFF'. The 'Transfer Amount' field is empty. The 'Remarks' field is also empty. A loading spinner is visible in the center of the page. To the right, the 'Important Information' section provides details about NEFT transactions, including a note that the transaction will be processed on the scheduled date if a Sunday or holiday is selected. The interface includes a sidebar with navigation options and a top header with the user's name and login time.

NEFT Transfer

Transfer From: 013205007608-CHANDANDEEP SINGH

Transfer To: Select Beneficiary

Schedule the payment: OFF

Transfer Amount:

Remarks:

Important Information :-

Please note, Beneficiary Account Number and IFSC information will ONLY be used for Electronic Fund Transfer (please ensure correctness), the Beneficiary Name provided will not be considered for Electronic Fund Transfer as per RBI guidelines.

An NEFT transaction can be scheduled to any day of your choice.

For NEFT transaction, if you select a Sunday or holiday as scheduled date, the transaction will be processed on the scheduled date itself.

The remarks selected for this Transaction will appear in your Account Statement.

Please note that the value/count of financial transactions should not exceed the Bank specified limits.

Please do not share your OTP with anyone including the Bank official.

[Know your Transaction Limits](#)

Step Screenshot: 02_Account_1_20250517_004432.png

This screenshot is identical to the previous one, showing the 'NEFT Transfer' page in the Capital Small Finance Bank Retail Banking interface. The 'Transfer From' field is set to 013205007608-CHANDANDEEP SINGH. The 'Transfer To' field is set to 'Select Beneficiary'. The 'Schedule the payment' toggle is set to 'OFF'. The 'Transfer Amount' field is empty. The 'Remarks' field is also empty. A loading spinner is visible in the center of the page. To the right, the 'Important Information' section provides details about NEFT transactions, including a note that the transaction will be processed on the scheduled date if a Sunday or holiday is selected. The interface includes a sidebar with navigation options and a top header with the user's name and login time.

NEFT Transfer

Transfer From: 013205007608-CHANDANDEEP SINGH

Transfer To: Select Beneficiary

Schedule the payment: OFF

Transfer Amount:

Remarks:

Important Information :-

Please note, Beneficiary Account Number and IFSC information will ONLY be used for Electronic Fund Transfer (please ensure correctness), the Beneficiary Name provided will not be considered for Electronic Fund Transfer as per RBI guidelines.

An NEFT transaction can be scheduled to any day of your choice.

For NEFT transaction, if you select a Sunday or holiday as scheduled date, the transaction will be processed on the scheduled date itself.

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[Know your Transaction Limits](#)

Step Screenshot: 02_Account_1_20250517_010311.png

Capital Small Finance Bank

Welcome CHANDANDEEP SINGH (73758)(Default Upper Segment) , Last Login Time May 17, 2025 00:45:02

Home / Transfer / NEFT Transfer

NEFT Transfer

Transfer From

013205007608-CHANDANDEEP SINGH

Transfer To

Select Beneficiary

Add new Beneficiary

Schedule the payment

OFF ON

Transfer Amount

Remarks

PROCEED

CANCEL

Important Information :-

Please note, Beneficiary Account Number and IFSC information will ONLY be used for Electronic Fund Transfer (please ensure correctness), the Beneficiary Name provided will not be considered for Electronic Fund Transfer as per RBI guidelines.

An NEFT transaction can be scheduled to any day of your choice.

For NEFT transaction, if you select a Sunday or holiday as scheduled date, the transaction will be processed on the scheduled date itself.

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Step Screenshot: 03_After_Proceed_Click_Row_1_20250517_003806.png

Capital Small Finance Bank

Welcome CHANDANDEEP SINGH (73758)(Default Upper Segment) , Last Login Time May 17, 2025 00:29:10

Home / Transfer / NEFT Transfer

NEFT Transfer

Transfer To

SAURAV 2-6983672801

Add new Beneficiary

Beneficiary Branch name

JALANDHAR

Beneficiary IFSC Code

IDIB000012

Schedule the payment

OFF ON

Transfer Amount

5004

Amount in Words

Five Hundred Rupees.

Remarks

NEFT AUTO

PROCEED

CANCEL

Important Information :-

Please note, Beneficiary Account Number and IFSC information will ONLY be used for Electronic Fund Transfer (please ensure correctness), the Beneficiary Name provided will not be considered for Electronic Fund Transfer as per RBI guidelines.

An NEFT transaction can be scheduled to any day of your choice.

For NEFT transaction, if you select a Sunday or holiday as scheduled date, the transaction will be processed on the scheduled date itself.

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Step Screenshot: 03_After_Proceed_Click_Row_1_20250517_004435.png

Capital Small Finance Bank

Welcome CHANDANDEEP SINGH (73758)(Default Upper Segment) , Last Login Time May 17, 2025 00:38:34

Home / Transfer / NEFT Transfer

NEFT Transfer

Transfer To

SAURAV 2-6983672801

Add new Beneficiary

Beneficiary Branch name

JALANDHAR

Beneficiary IFSC Code

IDIB000012

Schedule the payment

OFF ON

Transfer Amount

500

Amount in Words

Five Hundred Rupees.

Remarks

NEFT AUTO

PROCEED

CANCEL

Important Information :-

Please note, Beneficiary Account Number and IFSC information will ONLY be used for Electronic Fund Transfer (please ensure correctness), the Beneficiary Name provided will not be considered for Electronic Fund Transfer as per RBI guidelines.

An NEFT transaction can be scheduled to any day of your choice.

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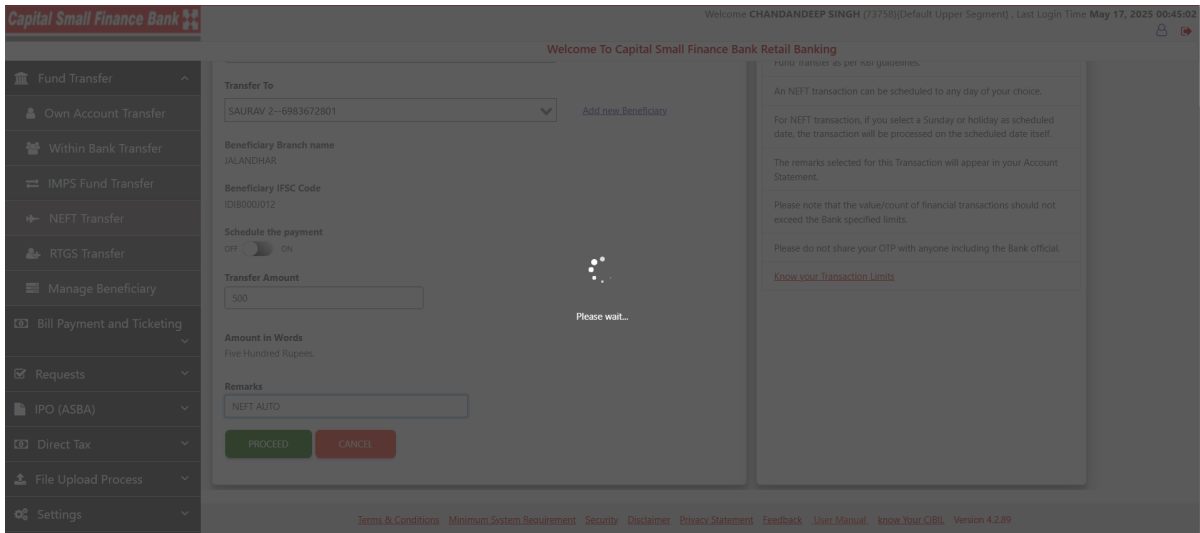
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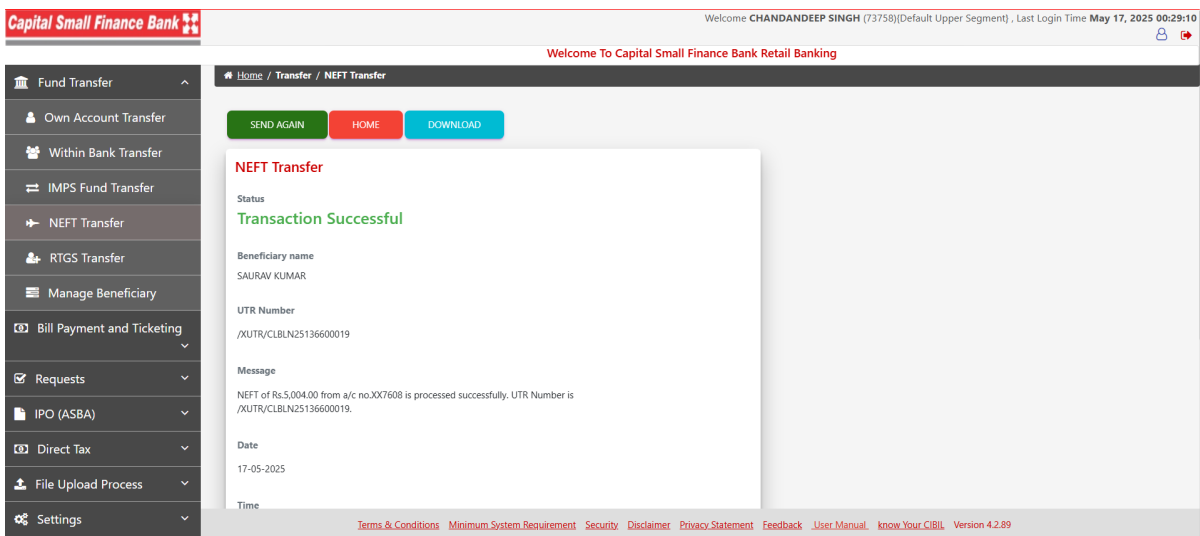
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Step Screenshot: 03_After_Proceed_Click_Row_1_20250517_010315.png

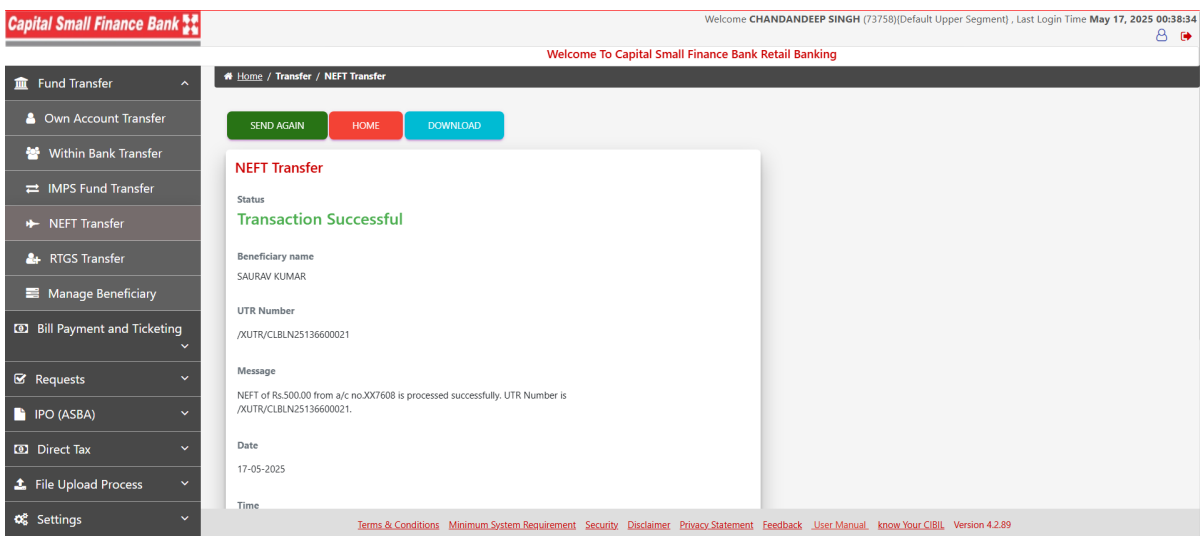
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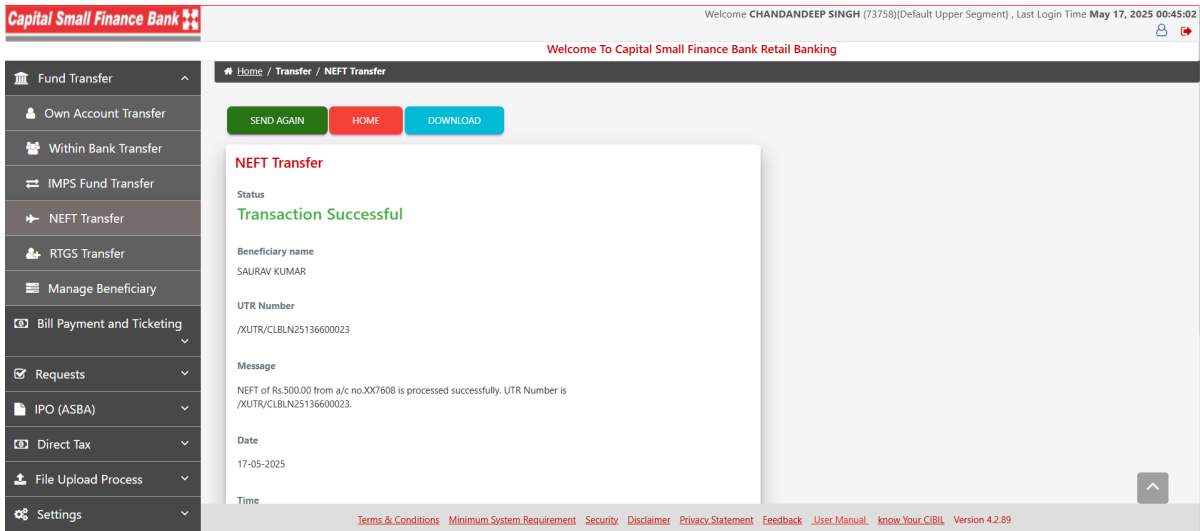
Step Screenshot: 04_Transaction_Successful_Row_1_20250517_003810.png



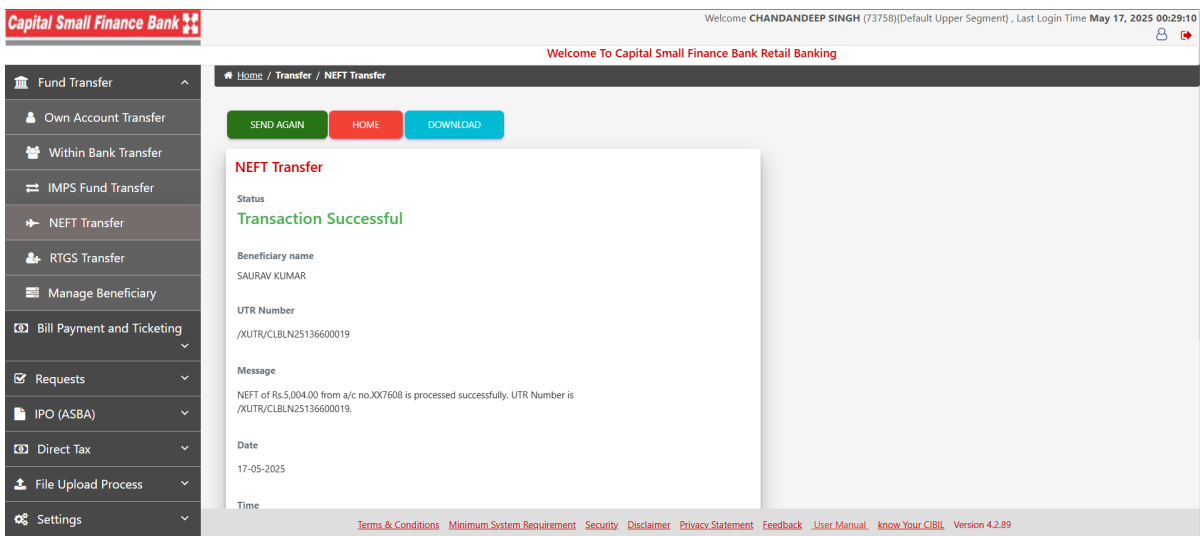
Step Screenshot: 04_Transaction_Successful_Row_1_20250517_004439.png



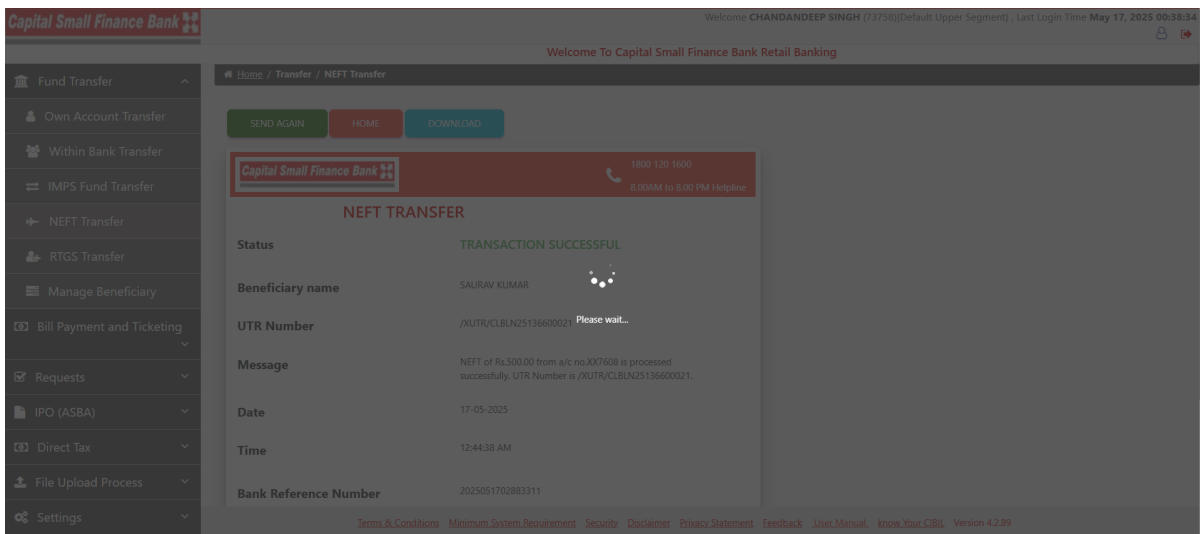
Step Screenshot: 04_Transaction_Successful_Row_1_20250517_010319.png



Step Screenshot: 05_After_Download_Click_Row_1_20250517_003828.png



Step Screenshot: 05_After_Download_Click_Row_1_20250517_004456.png



Step Screenshot: 05_After_Download_Click_Row_1_20250517_010336.png

Capital Small Finance Bank

Welcome CHANDANDEEP SINGH (73758)(Default Upper Segment) , Last Login Time May 17, 2025 00:45:02

Home / Transfer / NEFT Transfer

SEND AGAINHOMEDOWNLOAD

Capital Small Finance Bank

1800 120 1600
8.00AM to 8.00 PM Helpline

NEFT TRANSFER

Status

TRANSACTION SUCCESSFUL

Beneficiary name

SAURAV KUMAR

UTR Number

/XUTR/CLBLN25136600023 Please wait...

Message

NEFT of Rs.500.00 from a/c no.XX7608 is processed successfully. UTR Number is /XUTR/CLBLN25136600023.

Date

17-05-2025

Time

01:03:19 AM

Bank Reference Number

2025051702883312

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Final Result: verifyNEFTTransfer PASS

Capital Small Finance Bank

Welcome CHANDANDEEP SINGH (73758)(Default Upper Segment) , Last Login Time May 17, 2025 00:45:02

Home / Transfer / NEFT Transfer

SEND AGAINHOMEDOWNLOAD

NEFT Transfer

Status

Transaction Successful

Beneficiary name

SAURAV KUMAR

UTR Number

/XUTR/CLBLN25136600023

Message

NEFT of Rs.500.00 from a/c no.XX7608 is processed successfully. UTR Number is /XUTR/CLBLN25136600023.

Date

17-05-2025

Time

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Test Case: FT_RTGS_Transfer_TC

Step Screenshot: 01_After_Login_20250517_010349.png

The screenshot shows the Capital Small Finance Bank Retail Banking dashboard. The user is logged in as CHANDANDEEP SINGH (73758). The dashboard displays a sidebar with navigation options: Fund Transfer, Own Account Transfer, Within Bank Transfer, IMPS Fund Transfer, NEFT Transfer, RTGS Transfer, Manage Beneficiary, Bill Payment and Ticketing, Requests, IPO (ASBA), Direct Tax, File Upload Process, and Settings. The main content area shows 'Accounts' with four SB Capital Domestic accounts: 013205007608 (ACTIVE, Balance 2,51,84,746.43), 013205007883 (Inactive, Balance 2.76), 013205010000 (ACTIVE, Balance 26,901.35), and 013205021880 (ACTIVE, Balance 0.00). Below the accounts is a 'Deposits & Loans' section with a pie chart showing Deposits at 95.6% and Loans at 4.4%. To the right is a 'Transaction Details' section for account 013205007608, showing three transactions: IB-NGRTGS sent to SAURAV K Indian Bank UTR (2,00,000.00), IB-NEFT sent to SAURAV K Indian Bank Ref (500.00), and IB-NGRTGS sent to SAURAV K Indian Bank UTR (2,00,000.00). The footer contains links to Terms & Conditions, Minimum System Requirement, Security, Disclaimer, Privacy Statement, Feedback, User Manual, Know Your CIBIL, and Version 4.2.89.

Step Screenshot: 01_Select_account1_20250517_010351.png

The screenshot shows the RTGS Transfer screen. The user is logged in as CHANDANDEEP SINGH (73758). The screen displays the 'RTGS Transfer' form with fields for Transfer From (013205007608--CHANDANDEEP SINGH), Transfer To (Select Beneficiary), Schedule the payment (OFF), Transfer Amount, and Remarks. There is a 'Please wait...' message in the center. An error message is displayed in the top right corner: 'ERROR: Service unavailable before business hour OR, You can use IMPS option for this transaction.' The 'Important Information' section on the right provides details about RTGS transactions, including scheduling, processing times, and transaction limits. The footer contains links to Terms & Conditions, Minimum System Requirement, Security, Disclaimer, Privacy Statement, Feedback, User Manual, Know Your CIBIL, and Version 4.2.89.

Step Screenshot: 02_After_Proceed_Click_Row_1_20250517_010353.png

The screenshot shows the RTGS Transfer screen after clicking the 'PROCEED' button. The user is logged in as CHANDANDEEP SINGH (73758). The screen displays the 'RTGS Transfer' form with fields for Transfer From (013205007608--CHANDANDEEP SINGH), Transfer To (Select Beneficiary), Schedule the payment (OFF), Transfer Amount (200000), Amount in Words (Two Lakh Rupees), and Remarks (RTGS). The 'Transfer Amount' field is highlighted with a green border. An error message is displayed in the top right corner: 'ERROR: Service unavailable before business hour OR, You can use IMPS option for this transaction.' The 'Important Information' section on the right provides details about RTGS transactions, including scheduling, processing times, and transaction limits. The footer contains links to Terms & Conditions, Minimum System Requirement, Security, Disclaimer, Privacy Statement, Feedback, User Manual, Know Your CIBIL, and Version 4.2.89.

Step Screenshot: Error_Final_State_20250517_010425.png

Capital Small Finance Bank

Welcome CHANDANDEEP SINGH (73758)(Default Upper Screen) Last Login Time: May 17, 2025 01:03:04

Please Select Beneficiary

Welcome To Capital Small Finance Bank Retail Banking

Home / Transfer / RTGS Transfer

RTGS Transfer

Transfer From

013205007608--CHANDANDEEP SINGH

₹ 26027093.43

Transfer To

Select Beneficiary

Add new Beneficiary

Schedule the payment

OFF ON

Transfer Amount

200000

Amount in Words

Two Lakh Rupees.

Remarks

RTGS

PROCEED

CANCEL

Important Information :-

Please note, Beneficiary Account Number and IFSC information will ONLY be used for Electronic Fund Transfer (please ensure correctness), the Beneficiary Name provided will not be considered for Electronic Fund Transfer as per RBI guidelines.

An RTGS transaction can be scheduled to any day of your choice.

For RTGS transaction, if you select a Sunday or holiday as scheduled date, the transaction will be processed on the next working day.

The remarks selected for this Transaction will appear in your Account Statement.

Please note that the value/count of financial transactions should not exceed the Bank specified limits.

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Step Screenshot: Error_Processing_Row_1_20250517_010424.png

Capital Small Finance Bank

Welcome CHANDANDEEP SINGH (73758)(Default Upper Screen) Last Login Time: May 17, 2025 01:03:04

Please Select Beneficiary

Welcome To Capital Small Finance Bank Retail Banking

Home / Transfer / RTGS Transfer

RTGS Transfer

Transfer From

013205007608--CHANDANDEEP SINGH

₹ 26027093.43

Transfer To

Select Beneficiary

Add new Beneficiary

Schedule the payment

OFF ON

Transfer Amount

200000

Amount in Words

Two Lakh Rupees.

Remarks

RTGS

PROCEED

CANCEL

Important Information :-

Please note, Beneficiary Account Number and IFSC information will ONLY be used for Electronic Fund Transfer (please ensure correctness), the Beneficiary Name provided will not be considered for Electronic Fund Transfer as per RBI guidelines.

An RTGS transaction can be scheduled to any day of your choice.

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Step Screenshot: verifyRTGSTransfer_20250517_010427.png

Capital Small Finance Bank

Welcome CHANDANDEEP SINGH (73758)(Default Upper Screen) Last Login Time: May 17, 2025 01:03:04

Please Select Beneficiary

Welcome To Capital Small Finance Bank Retail Banking

Home / Transfer / RTGS Transfer

RTGS Transfer

Transfer From

013205007608--CHANDANDEEP SINGH

₹ 26027093.43

Transfer To

Select Beneficiary

Add new Beneficiary

Schedule the payment

OFF ON

Transfer Amount

200000

Amount in Words

Two Lakh Rupees.

Remarks

RTGS

PROCEED

CANCEL

Important Information :-

Please note, Beneficiary Account Number and IFSC information will ONLY be used for Electronic Fund Transfer (please ensure correctness), the Beneficiary Name provided will not be considered for Electronic Fund Transfer as per RBI guidelines.

An RTGS transaction can be scheduled to any day of your choice.

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Final Result: verifyRTGSTransfer FAIL

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- IMPS Fund Transfer
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- Bill Payment and Ticketing ^
- Requests ^
- IPO (ASBA) ^
- Direct Tax ^
- File Upload Process ^
- Settings ^

Home / Transfer / RTGS Transfer

RTGS Transfer

Transfer From

013205007608--CHANDANDEEP SINGH

₹ 26027093.43

Transfer To

Select Beneficiary

[Add new Beneficiary](#)

Schedule the payment

OFF ☐ ON

Transfer Amount

200000

Amount in Words

Two Lakh Rupees.

Remarks

RTGS

PROCEED

CANCEL

Important Information :-

Please note, Beneficiary Account Number and IFSC information will ONLY be used for Electronic Fund Transfer (please ensure correctness), the Beneficiary Name provided will not be considered for Electronic Fund Transfer as per RBI guidelines.

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End of Report