# **Team Charter - TEAM 20**

Team Members	Saurav Kumar ( <u>davidsauravyadav@gmail.com</u> )
	Lingolu Alekhya (alekhyalingolu@gmail.com)
	Anjali Bista ( <u>bistaanjali1415@gmail.com</u> )
	Praveen Kumar M (mpraveenkumar5397@gmail.com)
	Sharath Raju Saraswathil (sharathraju1230@gmail.com)
Team Lead	Saurav Kumar Email: <u>davidsauravyadav@gmail.com</u>
Team Member Roles and	Sponsors: SLU
Responsibilities	Client: Excelerate
	Saurav Kumar (davidsauravyadav@gmail.com) - Project Lead: Responsible for project planning, coordination, and overall delivery.
	Anjali Bista (bistaanjali1415@gmail.com) - Decision Maker: Ensures timely decision-making, sets goals, and reviews progress.
	Praveen Kumar M (mpraveenkumar5397@gmail.com) - Communication Facilitator: Manages communication channels, schedules meetings, and keeps stakeholders informed.
Mission, Vision, Objective & Core Values	<b>Mission:</b> To achieve strategic project goals efficiently and collaboratively while ensuring high standards and timely outcomes.
	<b>Vision:</b> To be recognised for outstanding teamwork, reliability, and innovation in every assigned project.

	<u></u>
	Objectives: Deliver all key milestones within defined timelines, foster a culture of accountability and positive collaboration, and continually seek improvement.
	Core Values: Integrity, Accountability, Discipline, Respect, Innovation, Collaboration.
Internal Checks, Milestones, and Reviews	Regular progress monitoring, periodic review meetings, and clear milestone tracking to maintain momentum and identify bottlenecks early.
	Emphasis on structured feedback and documentation for continuous improvement and knowledge sharing.
	Proactive risk management and openness to feedback.
Operations	<b>Meetings:</b> Weekly status review and planning sessions. TCM, Weekly meetups and Group calls.
	Assignments: Clear allocation of responsibilities and deadlines.
	<b>Documentation:</b> All records accessible centrally; revision logs maintained.
	<b>Status Updates:</b> Routine updates provided for transparency.
	<b>Deadlines:</b> Week 1, deliverable to be posted on or before 11:59 pm on 8th Sept. and week 1 started from 1st Sept.
Continuous Learning & Development	To foster innovation and adaptability, the team commits to ongoing skill enhancement through regular workshops, online courses, and peer knowledge-sharing sessions.
	Team members are encouraged to pursue individual learning goals that align with project needs, including emerging technologies, leadership, and domain expertise.
	Reflection meetings to be held twice a week to know the project's growth and to solve issues among team members within the project.



**NAME:** SAURAV KUMAR

**ROLE: DATA VISUALIZATION ASSOCIATE INTERNSHIP** 

# 1. Objective

The primary objective of this project was to perform an exploratory data analysis (EDA) and comprehensive data cleaning on three distinct datasets: ApplicantData, CampaignData, and OutreachData, and perform some visualization. The cleaned and preprocessed data was then to be loaded into a PostgreSQL database for further query-based analysis.

### 2. Data Used

The following three datasets were used for this analysis:

- ApplicantData.csv: Contains information on applicants, including App\_ID, Country, University, and Phone\_Number. It has 37,882 entries and one missing value in the App\_ID column.
- CampaignData.csv: Contains data about various campaigns with columns such as ID, Name, Category, Intake, University, Status, and Start\_Date. This dataset has 23 entries with no missing values.

• OutreachData.csv: Contains details of outreach efforts, including Reference\_ID, Recieved\_At\_University, Caller\_Name, Outcome, Remark, Campaign\_ID, and Escalation\_Required. It has 37,881 entries and a significant number of missing values in the Remark column.

```
ApplicantData.csv - Head:
  App_ID Country
                                        University Phone_Number
   12345 India Illinois Institute of Technology 9823241234
            India Illinois Institute of Technology
1 12345
2 12345 India Illinois Institute of Technology 18019011222
3 347397 Nigeria Illinois Institute of Technology 7738599513
4 347397 Nigeria Illinois Institute of Technology 919182706838
ApplicantData.csv - Info:
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 37882 entries, 8 to 37881
Data columns (total 4 columns):
 # Column
                 Non-Null Count Dtype
                 37881 non-null object
0 App_ID
 1 Country
                 37882 non-null object
 2 University 37882 non-null object
3 Phone_Number 37882 non-null object
dtypes: object(4)
memory usage: 1.2+ MB
CampaignData.csv - Head:
                                              Name
                                                         Category Intake \
   AANF23 GR GS FA24 Campaign- Admit, No Deposit Post Admission AY2024
    AND23 GR GS FA24 Campaign- Deposit No Action Post Admission AY2824
2 BPNANF23 GR GS FA24 Campaign- Deposit, No I-20 Post Admission AY2024
3 BPNND23 GR GS FA24 Campaign- In Progress Pre Admission AY2024
4 CTKANF23 GR GS FA24 Campaign- Submit, Incomplete Pre Admission AY2024
                       University Status
                                                  Start_Date
8 Illinois Institute of Technology Completed 3/20/2024 0:00
1 Illinois Institute of Technology Completed 9/11/2024 00:00
2 Illinois Institute of Technology Completed 7/11/2024 00:00
3 Illinois Institute of Technology Completed 3/6/2024 00:00
4 Illinois Institute of Technology Completed 3/8/2024 00:00
CampaignData.csv - Info:
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 23 entries, 0 to 22
Data columns (total 7 columns):
# Column Non-Null Count Dtype
... ......
                .....
 0 ID
                23 non-null
 1 Name
                23 non-null
                               object
 2 Category 23 non-null
                               object
 3 Intake
                23 non-null
                               object
 4 University 23 non-null
                               object
5 Status 23 non-null
6 Start_Date 23 non-null
                               object
                               object
dtypes: object(7)
memory usage: 1.4+ KB
None
OutreachData.csv - Head:
  Reference ID Recieved At
                                                    University Caller Name \
        12345 4/28/2023 12:15 Illinois Institute of Technology
                                                                   Shailia
        12345 4/28/2023 13:04 Illinois Institute of Technology
                                                                   Shailja
        12345 5/1/2023 11:14 Illinois Institute of Technology
                                                                   Shailja
       347397 5/1/2023 11:16 Illinois Institute of Technology
                                                                      Isha
       347397 5/1/2023 11:18 Illinois Institute of Technology
                                                                      Tsha
       Outcome Remark Campaign_ID Escalation_Required
      Connected NaN
                            IANF23
                                                   No
     Reschedule
                  NaN
                            IANF23
                                                   No
       Connected
                            IANF23
                            IANF23
3 Not connected NaN
                                                   No
      Connected NaN
                            IANF23
OutreachData.csv - Info:
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 37881 entries, 0 to 37880
Data columns (total 8 columns):
                       Non-Null Count Dtype
 # Column
```

## 3. Data Cleaning and Preprocessing

The data cleaning and preprocessing pipeline involved several key steps to ensure data quality and consistency:

- Loading and Initial Inspection: The three datasets were loaded into Pandas
  DataFrames. An initial inspection was performed to check the shape, data types, and
  identify missing values.
- **Helper Functions**: A suite of helper functions was created to automate common cleaning tasks. These included:
  - clean\_phone(): Extracted the last 10 digits from the Phone\_Number column, returning NaN for invalid entries.
  - remove\_emails\_and\_clean\_name(): Removed email addresses and performed basic cleanup on name-like columns by stripping whitespace and removing commas.
  - standardize\_outcome(): Mapped various outcome strings to a consistent set of labels like converted, not\_converted, and pending.
- Automated Cleaning Pipeline: A clean\_dataframe function was created to apply these cleaning steps systematically across all datasets. It performed the following actions:
  - o Column Renaming: Replaced spaces in column names with underscores.
  - Whitespace and Missing Values: Trimmed whitespace from object columns and replaced empty strings with NaN.
  - Data Type Conversion: Parsed date columns and converted numeric-like columns from object to numeric types.
  - Duplicate Removal: Dropped exact duplicate rows from the dataframes.
  - Outlier Handling: Applied IQR capping to handle outliers in numeric columns.
- **Result of Cleaning**: The cleaning process successfully reduced the ApplicantData from 37,882 rows to 19,997 rows by removing duplicates.
- EDA and Cleaning Pipeline: The EDA and cleaning pipeline was an automated and modular process designed to prepare the three datasets (ApplicantData, CampaignData, and OutreachData) for analysis. The pipeline involved several key steps:

**Helper Functions**: You created reusable functions to handle specific cleaning tasks. For example, clean\_phone() standardized phone numbers, remove\_emails\_and\_clean\_name() cleaned text fields, and standardize\_outcome() mapped different string values to a consistent set of categories.

**Automated Cleaning**: A main clean\_dataframe function was developed to apply a series of cleaning steps systematically. This function performed column name standardization, handled whitespace, converted data types, and removed duplicate rows.

**Duplicate Removal**: A crucial step was the identification and removal of duplicate rows. This was particularly effective on the ApplicantData, where it reduced the number of rows from 37,882 to 19,997, ensuring a dataset without redundant entries.

```
OutreachData.csv - Info:
                  <class 'pandas.core.frame.DataFrame'>
                  RangeIndex: 37881 entries, 0 to 37880
                  Data columns (total 8 columns):
# Column Non-Null Count Dtype
                           Reference_ID
                                                                  37881 non-null object
                    1 Recieved At
                                                                  37881 non-null object
                    2 University
                                                                  37881 non-null object
                           Caller Name
                                                                  37881 non-null object
                           Outcome
                                                                  37881 non-null object
                                                                  4877 non-null object
                    6 Campaign ID
                                                                  37881 non-null object
                          Escalation_Required 37881 non-null object
                  dtypes: object(8)
                         ory usage: 2.3+ MB
 Loaded C:\\Users\\decent\\OneDrive\\Desktop\\Excelerate_Project_Week1\\ApplicantData.csv with shape (37882, 4)
 Running EDA...
    == EDA for ApplicantData ===
 Shape: (37882, 4)
 Dtypes:
 App_ID
                                       object
 Country
                                     object
 University
                                     object
 Phone_Number
                                     object
dtype: object
Missing (by column):
 App_ID
 Country
                                     0
 University
                                     0
Sample values for some object columns:
Sample Values for Some object Columns:

- App_ID: ['12345', '12345', '12345', '347397', '347397']

- Country: ['India', 'India', 'Nigeria', 'Nigeria']

- University: ['Illinois Institute of Technology', 'Illinois Institute of Technology', 'Illinois Institute of Technology', 'Illinois Institute of Technology', 'Illinois Institute of Technology', 'Phone_Number: ['9823241234', '8805617501', '18019011222', '7738599513', '919182706838']
Numeric summary (safe):
No numeric summary available or no numeric columns.
C:\Users\decent\AppData\Local\Temp\ipykernel_44616\3138405261.py:50: UserWarning: The argument 'infer_datetime_format' is deprecated and will be rem
ed in a future version. A strict version of it is now the default, see https://pandas.pydata.org/pdeps/0004-consistent-to-datetime-parsing.html. You
an safely remove this argument.
   df[c + '_parsed'] = pd.to_datetime(df[c], errors='coerce', infer_datetime_format=True)
Saved cleaned file to: C:\Users\decent\OneDrive\Desktop\Excelerate_Project_Week1\cleaned_ApplicantData.csv
Cleaning summary for ApplicantData:
Original shape: (37882, 4)
  Cleaning summary for ApplicantData:
 Original shape: (37882, 4)
 After drop duplicates: (19997, 13)
 Phone columns detected: ['Phone_Number']
 Date columns parsed: ['University']
  Name columns cleaned: []
 Outcome/status columns standardized: []
 Sample cleaned rows for ApplicantData:
       App_ID_App_ID_clean App_ID_num Country_Country_clean University_Darsed University_clean Phone_Number Phone_Number_clean Phone_N
                                                                                                                             Illinois
                                                                                                                                                                               Illinois Institute
 0 12345
                                    12345
                                                       309963.0
                                                                               India
                                                                                                          India
                                                                                                                       Institute of
                                                                                                                                                                  NaT
                                                                                                                                                                                                                  9823241234
                                                                                                                                                                                                                                                         9823241234
                                                                                                                                                                                                                                                                                             9.82
                                                                                                                                                                                 of Technology
                                                                                                                       Technology
                                                                                                                              Illinois
                                                                                                                                                                                Illinois Institute
        12345
                                    12345
                                                       309963.0
                                                                               India
                                                                                                          India Institute of
                                                                                                                                                                  NaT
                                                                                                                                                                                                                 8805617501
                                                                                                                                                                                                                                                         8805617501
                                                                                                                                                                                                                                                                                             8.80
                                                                                                                                                                                 of Technology
```

```
Loaded C:\\Users\\decent\\OneDrive\\Desktop\\Excelerate_Project_Week1\\CampaignData.csv with shape (23, 7)
 Running EDA...
   === EDA for CampaignData ===
 Shape: (23, 7)
 Dtypes:
  ID
                                   object
 Name
                                 object
 Category
                                 object
 Intake
                                 object
 University
                                 object
 Status
                                 object
                                object
 Start_Date
 dtype: object
   Missing (by column):
  ID
Name
   Category
   Intake
   University
   Status
   Start_Date
   dtype: int64
  Sample values for some object columns:
- ID: ['AANF23', 'AND23', 'BPNANF23', 'BPNANF23', 'CTKANF23']
- Name: ['GR GS FA24 Campaign- Admit, No Deposit', 'GR GS FA24 Campaign- Deposit No Action', 'GR GS FA24 Campaign- Deposit, No I-20', 'GR GS FA24 mpaign- In Progress', 'GR GS FA24 Campaign- Submit, Incomplete']
- Category: ['Post Admission', 'Post Admission', 'Post Admission', 'Post Admission', 'Pre Admission']
- Intake: ['AY2024', 'AY2024', 'AY2024', 'AY2024', 'AY2024']
- University: ['Illinois Institute of Technology', 'Illinois Institute of Technology', 'Illinoi
    nnology , lilinois institute of rechnology |
- Status: ['Completed', 'Completed', 'Completed', 'Completed', 'Completed']
- Start_Date: ['3/20/2024 0:00', '9/11/2024 00:00', '7/11/2024 00:00', '3/6/2024 00:00', '3/8/2024 00:00']
 Numeric summary (safe):
No numeric summary available or no numeric columns.
Saved cleaned file to: C:\Users\decent\OneDrive\Desktop\Excelerate_Project_Week1\cleaned_CampaignData.csv
Cleaning summary for CampaignData:
Original shape: (23, 7)
After drop duplicates: (23, 24)
Phone columns detected: []
Date columns parsed: ['Start_Date', 'Name', 'University']
Name columns cleaned: ['Name', 'Name_parsed']
Outcome/status columns standardized: ['Status', 'Status_clean']
                                                                      Name Name_parsed Category Category_clean Intake Intake_clean Intake_num ... Status_std Status_clean Start_Date
                                                                      GR GS
FA24
                                                                                                    NaT Post Admission AY2024
Admission
                                                                                                                                                                                                                 2024 ... converted Completed 3/20/202-
          AANF23
                                                              Campaign-
Admit No
                                                                                                    NaT Post Post Admission AY2024
                                                                                                                                                                                                                 2024 ... converted Completed 9/11/202-
            AND23
                                AND23
                                                             Campaign-
Deposit
                                                                 No Action
Loaded C:\\Users\\decent\\OneDrive\\Desktop\\Excelerate_Project_Week1\\OutreachData.csv with shape (37881, 8)
Running EDA...
  === EDA for OutreachData ===
Shape: (37881, 8)
Dtypes:
 Reference_ID
                                                             object
Recieved_At
                                                           object
University
                                                           object
Caller_Name
                                                           object
Outcome
                                                           object
Remark
                                                           object
Campaign_ID
                                                           object
Escalation_Required
                                                           object
dtype: object
Missing (hy column).
```

```
Missing (by column):
Reference ID
                               0
Recieved_At
University
Caller Name
                               0
Campaign ID
                               0
Escalation_Required
dtype: int64
Sample values for some object columns:

- Reference_ID: ['12345', '12345', '12345', '347397', '347397']

- Recieved_At: ['4/28/2033 12:15', '4/28/2023 13:04', '5/1/2023 11:14', '5/1/2023 11:16', '5/1/2023 11:18']

- University: ['Illinois Institute of Technology', 'Illinois Institute of Technology', 'Illinois Institute of Technology', 'Illinois Institute of Technology']

- Caller_Name: ['Shailja', 'Shailja', 'Shailja', 'Isha', 'Isha']

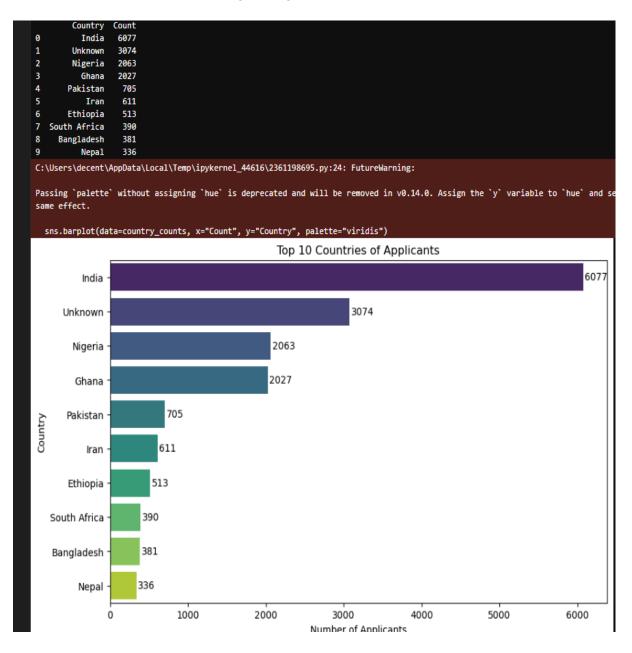
- Outcome: ['Connected', 'Reschedule', 'Connected', 'Not connected', 'Connected']

- Paraph: ['Within faw daw: 'No next week' 'the requires scho.' 'within 10 daw: 'within faw daw:']
Saved cleaned file to: C:\Users\decent\OneDrive\Desktop\Excelerate Project Week1\cleaned OutreachData.csv
Cleaning summary for OutreachData:
Original shape: (37881, 8)
After drop duplicates: (37435, 25)
Phone columns detected: []
Date columns parsed: ['Recieved_At', 'University']
Name columns cleaned: ['Caller_Name']
Outcome/status columns standardized: ['Outcome', 'Outcome_clean']
Sample cleaned rows for OutreachData:
   Reference ID Reference ID clean Reference ID num Recieved At Recieved At parsed Recieved At clean Recieved At num University University parsed University
                                                                                                                                          Illinois
                                                348763.5 4/28/2023 12:15 2023-04-28 12:15:00 4/28/2023 12:15
0
          12345
                               12345
                                                                                                                       42820231215 Institute of
                                                                                                                                                               NaT
                                                                                                                                                                         of T
                                                                                                                                      Technology
   === Final cleaned datasets summary ===
  ApplicantData: shape=(19997, 13)
   Top missing columns:
    University_parsed
                                              19997
  App_ID_num
                                             2715
  App_ID_clean_num
                                             2715
  Phone Number
                                             1054
  Phone_Number_num
                                             1054
  Phone_Number_clean_num
                                             1054
  App_ID
   App_ID_clean
                                                  0
  dtype: int64
  CampaignData: shape=(23, 24)
   Top missing columns:
    Name_parsed
                                    23
  University_parsed
                                   23
   ID
                                     0
   Status
                                     0
   Intake_clean_num
   ID_clean_num
                                     0
   Status clean std
                                     0
  Start_Date_num
                                     0
  dtype: int64
  OutreachData: shape=(37435, 25)
   Top missing columns:
   University_parsed
                                                 37435
                                                33358
  Remark
  Reference_ID_num
Reference_ID_clean_num
                                                  3879
                                                  3879
  Reference_ID
                                                       0
  Recieved_At_clean_num
                                                       0
  Outcome_clean_std
   Escalation_Required_clean
                                                       0
  dtype: int64
  Common column names across datasets (lowercased): {'university', 'university_parsed', 'university_clean'}
  No obvious ID key found for automatic merge. You can merge manually with a specified key.
  Done. Cleaned files written to /mnt/data/ (filenames starting with 'cleaned_').
```

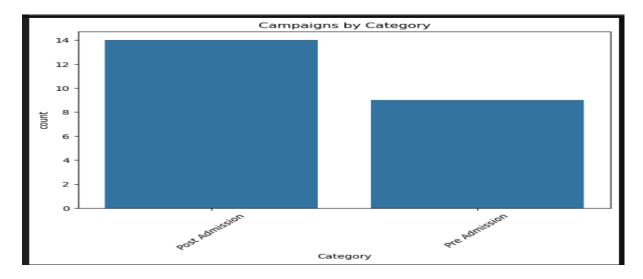
#### 4. Data Visualization

The following visualizations provide a detailed overview of the datasets, revealing key insights into applicant demographics, campaign performance, and outreach efforts.

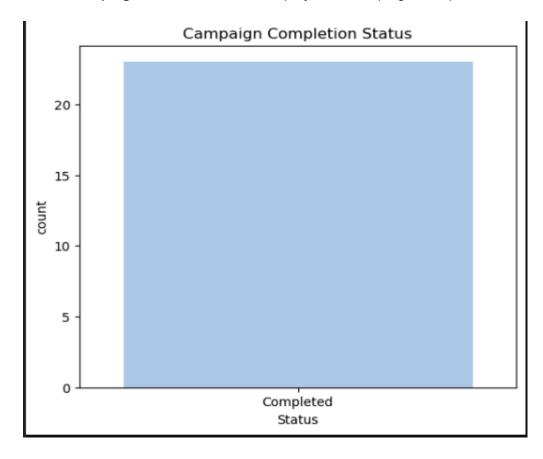
• **Applicants by Country**: This chart shows the top 10 countries with the most applicants, with **India** having the highest count.



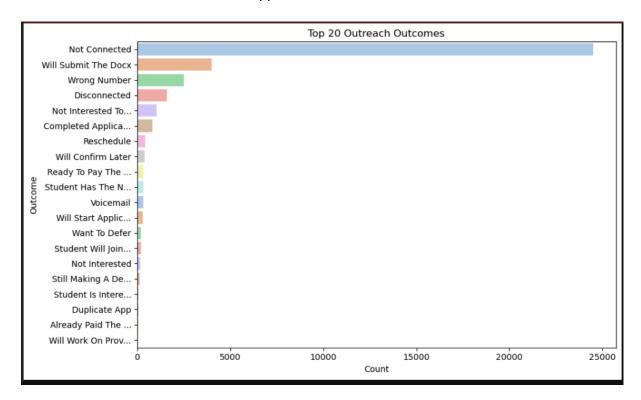
• **Campaigns by Category**: This visualization breaks down campaigns by category, revealing the most common types of campaigns.



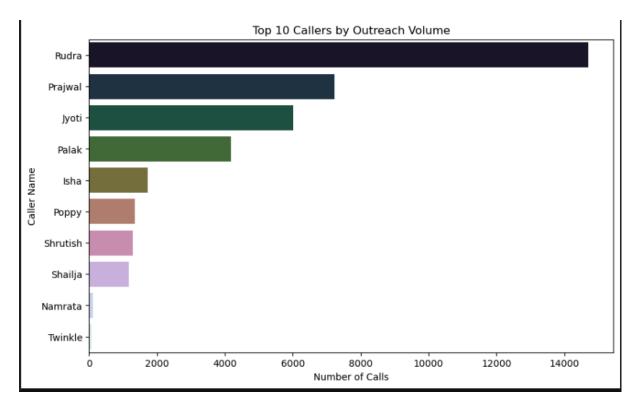
• Campaign Status: This chart displays the Campaign Completed Status



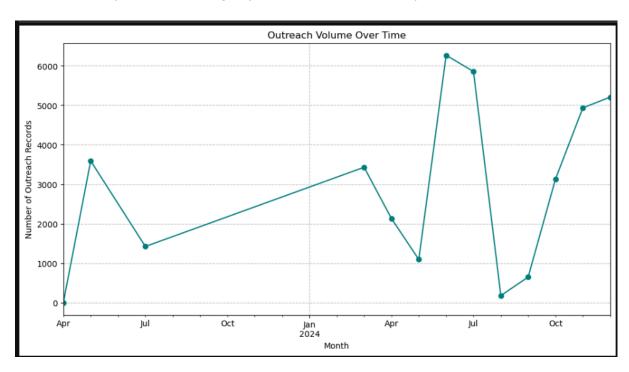
• Outreach Outcomes: This bar chart highlights the top 20 results from outreach efforts, such as whether the applicant was Converted or Not Converted.



 Outreach by Caller: This visualization ranks the top 10 callers by the number of outreach calls made, identifying the most active members of your team.



• Outreach Trend Over Time: This line plot illustrates the volume of outreach activity month by month, showing any **spikes** or **dips** in activity over time.



## 5. Loaded Cleaned Data in PostgreSQL using Python Script

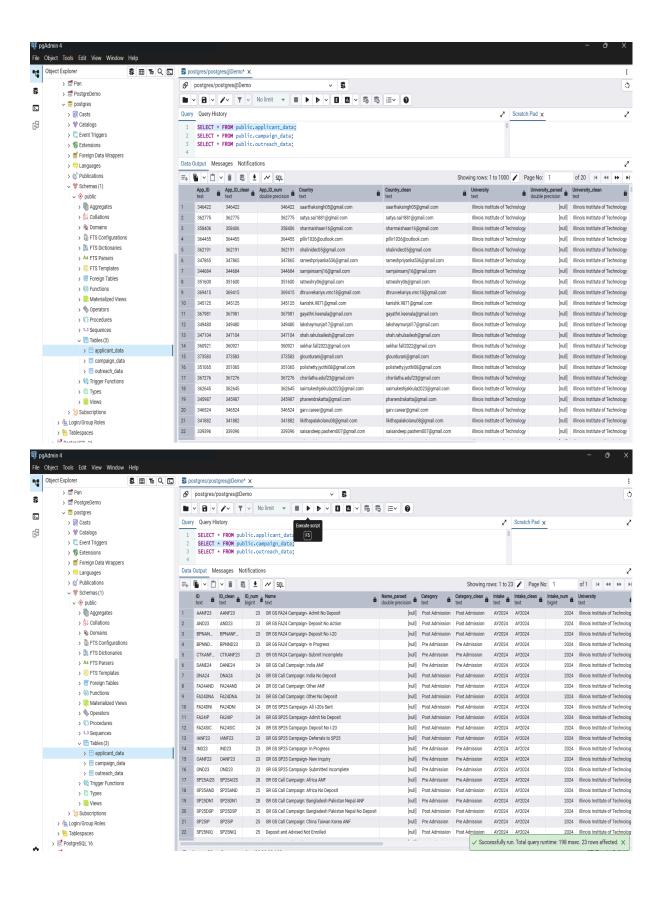
A Python script was used to load the cleaned data into a PostgreSQL database. The script established a connection to the database and then used the df.to\_sql() method to load each cleaned dataframe into its own table. The script successfully loaded the three datasets into the PostgreSQL database, replacing any existing tables.

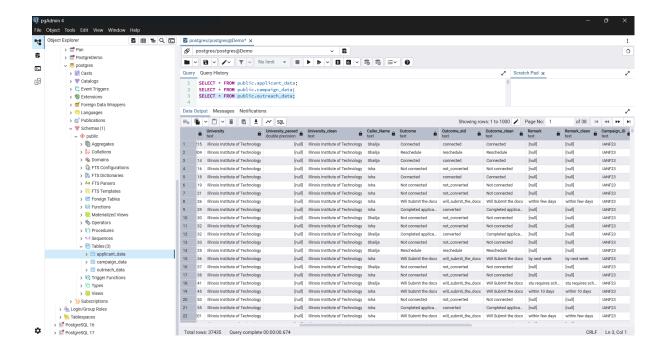
```
Loading C:\Users\\decent\\OneDrive\\Desktop\\Excelerate_Project_Week1\\cleaned_ApplicantData.csv into table 'applicant_data'...
applicant_data loaded successfully!
   Total rows loaded: 19997

Loading C:\Users\\decent\\OneDrive\\Desktop\\Excelerate_Project_Week1\\cleaned_CampaignData.csv into table 'campaign_data'...
campaign_data loaded successfully!
   Total rows loaded: 23

Loading C:\Users\\decent\\OneDrive\\Desktop\\Excelerate_Project_Week1\\cleaned_OutreachData.csv into table 'outreach_data'...
outreach_data loaded successfully!
   Total rows loaded: 37435

All datasets have been successfully loaded into PostgreSQL!
```

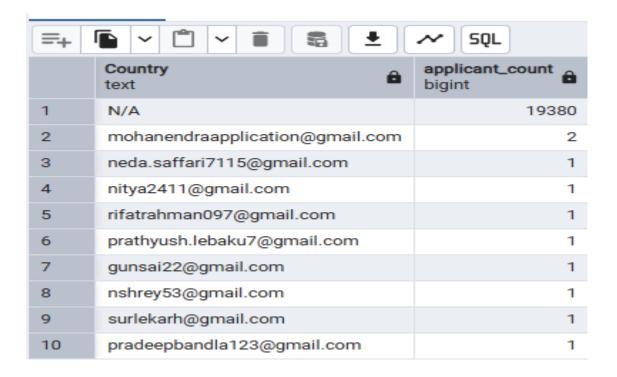




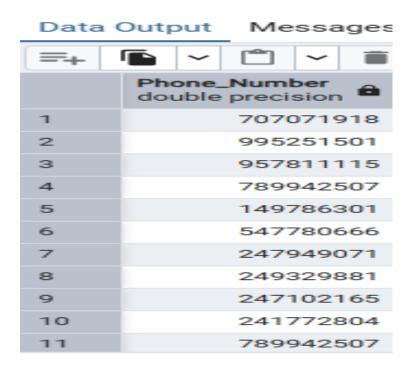
# 6. Running and Performing Queries

The following queries were executed in PostgreSQL to perform data analysis on the cleaned datasets.

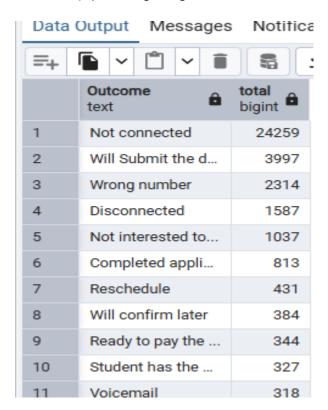
• **Top 10 Countries:** This query counts the number of applicants from each country and sorts them to show the top 10 with the most applicants, providing insight into the geographical distribution of the applicant pool.



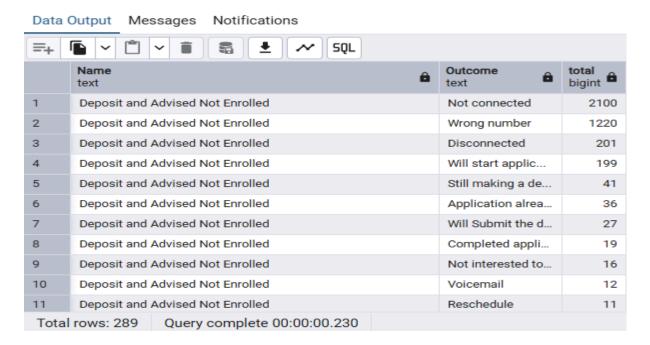
Applicants with Invalid Phone Numbers: This query identifies applicants whose
phone numbers do not have the expected 10-digit length, which helps to pinpoint
data inconsistencies.



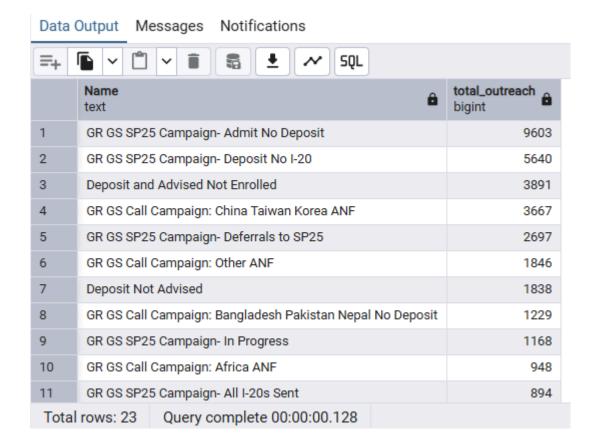
• **Joining Campaign and Outreach:** By joining the outreach\_data and campaign\_data tables, this query counts the total records for each outreach outcome (e.g., converted, not converted), providing a high-level view of overall results.



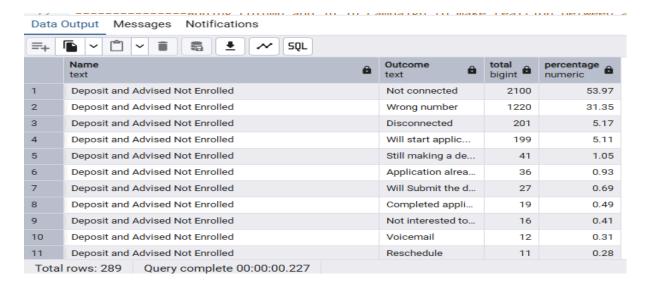
 Count of Outcomes Per Campaign: This query gives a more detailed breakdown by counting outcomes for each specific campaign, allowing you to assess the performance of individual campaigns.



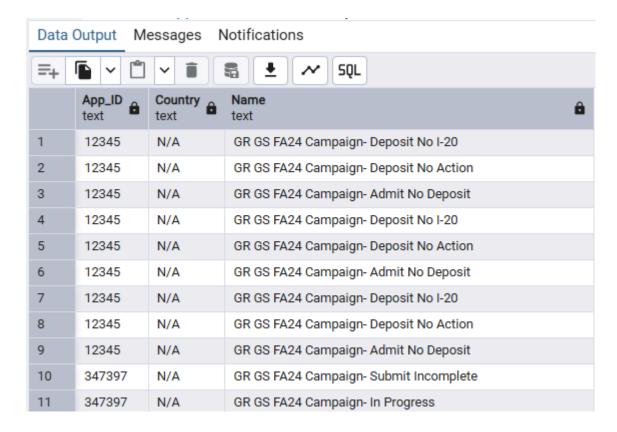
• **Total Outreach Per Campaign:** This query calculates the total outreach volume for each campaign, showing which campaigns had the most activity.



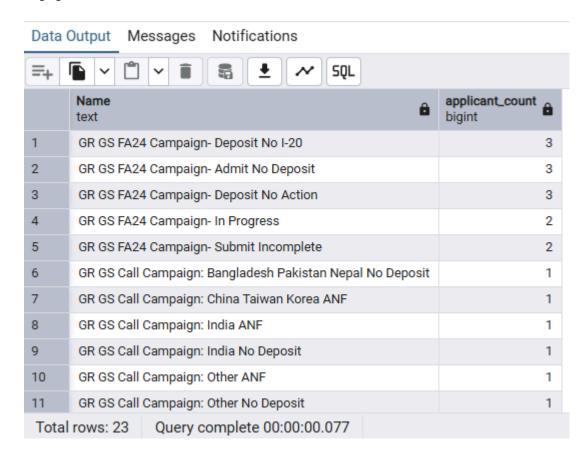
 Percentage of Each Outcome Per Campaign: This advanced query determines the percentage of each outcome within a campaign, enabling a standardized comparison of success rates across different campaigns.



 Applicants with Their Campaigns: This query joins the applicant\_data and campaign\_data tables to list each applicant and their assigned campaign, linking individuals to specific initiatives.



 Count of Applicants Per Campaign: This final query counts the number of applicants associated with each campaign, providing a simple metric for campaign engagement.



## 7. Conclusion

The EDA process successfully prepared three raw datasets for analysis. The cleaning pipeline effectively handled missing values, standardized data formats, and removed duplicates, resulting in a cleaner and more reliable set of data. The cleaned data was then successfully loaded into a PostgreSQL database, setting the stage for further database-centric analysis.