Saurav Rajbahak

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🌐 **Portfolio: sauravrajbahak.com.np**

Professional Summary

Focused and skilled IT Specialist with solid experience in user support fixing system issues, and managing networks. Solve hardware and software problems, and provided support for IT systems. Certified in Cisco CyberOps and Network Security, with practical knowledge of security tools and techniques. Know how to work with Windows, macOS, and Linux systems. Known for strong communication skills solving problems , and providing tech support tailored to customers' requirements.

Technical Skills

Security & Networking
Experience with Cisco CyberOps and Network Security concepts, which includes IDS/IPS, access control lists, VPNs, firewalls, and network monitoring tools.

Operating Systems
Familiar with Windows Server, Windows 10/11, macOS, and Linux (Ubuntu, Kali).

Tools & Platforms
Worked with Wireshark, Cisco Packet Tracer, Splunk, Microsoft 365, Active Directory, and Remote Desktop Services.

Web Development
Comfortable with front-end and back-end web technologies such as HTML, CSS, JavaScript, PHP, and WordPress.

Version Control
Hands-on with Git and GitHub, including branching, committing, merging, and collaborative coding.

IT Support
Good at fixing system problems, keeping hardware and software running , handling user accounts, and giving technical help when needed.

Software Proficiency
Comfortable using Microsoft Office tools like Excel, Word, and PowerPoint. Knows platforms such as ServiceNow and Jira.

Professional Experience

Web Developer

OnePlatinum – Kathmandu, Nepal

Jan 2017 – Dec 2019

- Built and maintained websites with WordPress, PHP, HTML, and CSS.
- Communicated with clients to understand their requirement and worked with team to deliver its solutions.
- Customise sites for better speed and search engines.
- Fixed bugs, did updates, and solved general problems.

WordPress Developer Intern

OnePlatinum – Kathmandu, Nepal

Oct 2016 – Dec 2016

- Helped edit themes and set up plugins.
- Aided with both front-end and back-end web work.
- Learned hands-on about WordPress CMS and how to develop with it.

Cisco Cybersecurity Practical Training

Curtin University – Perth WA

Jul 2024 – Nov 2024

- Participated in a practical cyber security training program designed to align with Cisco CyberOps Associate and Network Security certifications.
- Carried out network traffic analysis and packet analysis through Wireshark and Cisco Packet Tracer
- Simulated and responded to cyber security threats and incidents in a controlled laboratory environment
- Created and executed incident response strategy as per SOC procedures

- Carried out firewall configuration, ACL implementation, and elementary forensic analysis
- Employed tools such as Splunk and SIEM dashboards to analyze logs and identify threats

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Certifications

- **Cisco Certified CyberOps Associate** – 2024

- **Cisco Network Security** – 2024

Education

Degree	Institution	Graduation Year	Board/University	Result
Master's	Master of Cyber Security	2024	Curtin University	57.00%
Bachelor's	Bachelor of Information Technology (BIT)	2017	Purvanchal University	GPA: 2.97
Intermediate	Higher Secondary	2011	KIST College (HSEB)	57.30%

Personal Skills

- Strong at solving problems and thinking .
- Communicates well explaining tech issues in plain language.
- Works well with others in team settings.
- Pays attention to details and stays organized to produce quality work.
- Picks up new skills fast and welcomes chances to try new tools and tech.