# **CAR REPAIR BOOKING WEBSITE**

**User Manual** 

SASIK SERVICE STATION

Version 1.0

## Contents

Getting Started	3
Accessing the Website	
Navigating to the Booking Page	3
Booking a Service	4
Filling Out the Booking Form	4
Confirmation of Booking	7
Navigating the FAQs Page	8
Open the FAQs Page	8
Find Your Answer	8
Navigating the Contact Us Page	9
Open the Contact Us Page	
Find Contact Details	9
Use the Map for Directions	11
How to Cancel a Booking	11

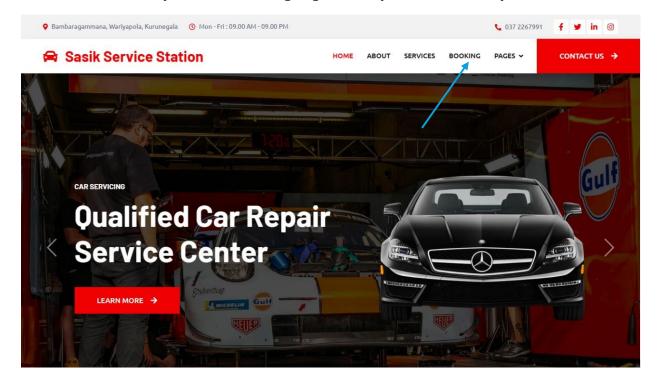
## **Getting Started**

#### Accessing the Website

- Open a web browser (Chrome, Firefox, Safari, Edge).
- Enter the website URL: <a href="https://sasik-car-care.vercel.app/">https://sasik-car-care.vercel.app/</a>
- The homepage will display available services and general information

## Navigating to the Booking Page

- To book a service, click on the "BOOKING" tab in the navigation menu.
- This will take you to the Booking Page, where you can schedule your car service.



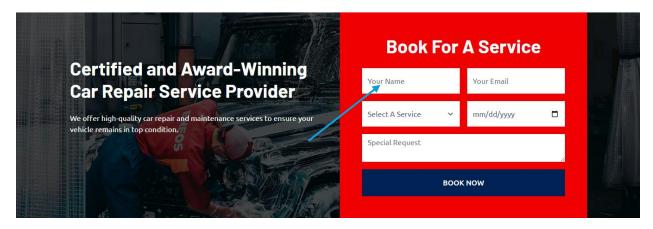
## **Booking a Service**

### Filling Out the Booking Form

On the **Booking Page**, follow these steps:

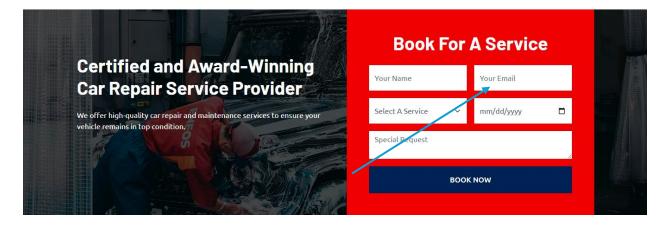
#### 1. Enter Your Name

Type your full name in the provided input field.



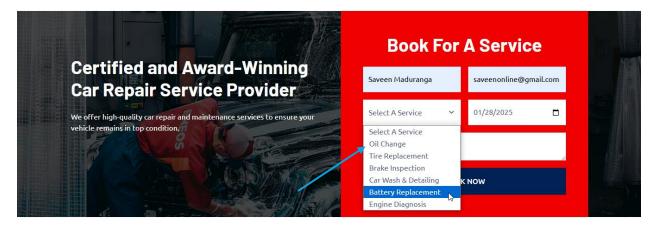
#### 2. Enter Your Email

Provide a valid email address for confirmation.



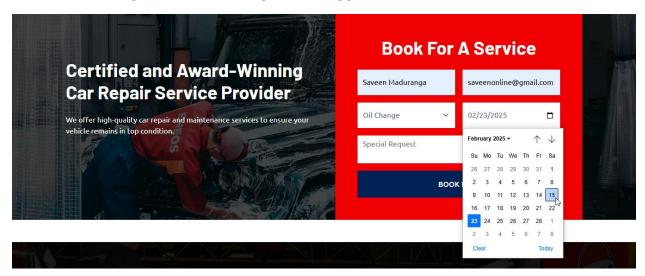
#### 3. Select A Service

Click the dropdown menu and choose the desired car service.



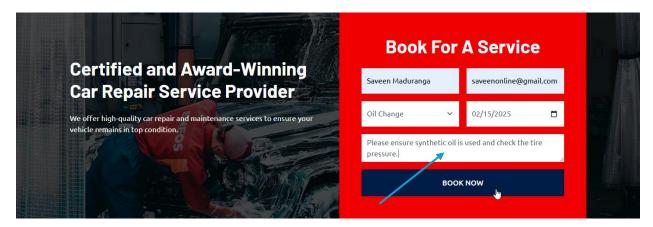
#### 4. Choose a Date

Click the date picker and select a preferred appointment date.



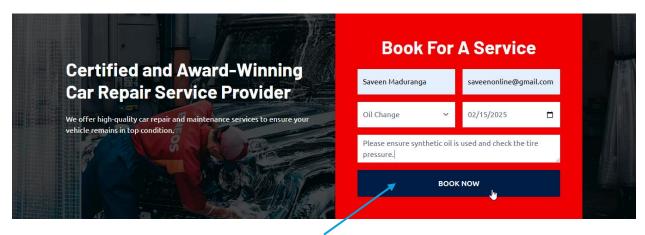
#### 5. Enter Special Request (Required)

You must enter any specific details or requests regarding your service



#### 6. Click "BOOK NOW"

Once all fields are completed, click the button to submit your request.

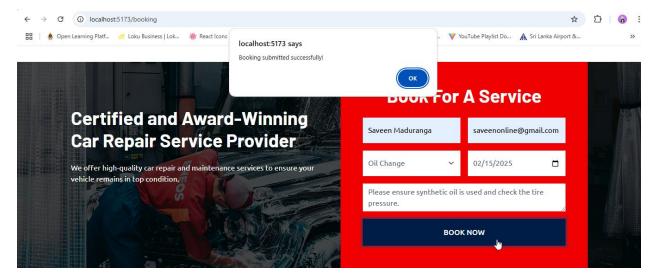


### **Confirmation of Booking**

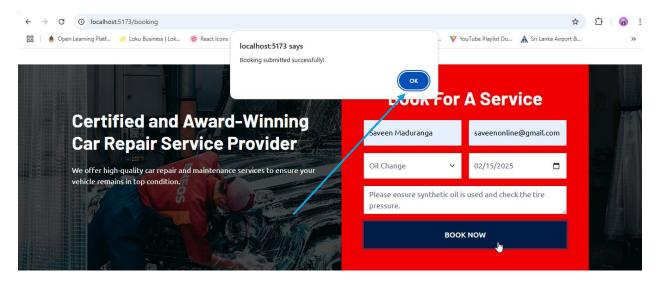
1. If your booking is successful, you will see a notification message:

A pop-up will appear with the message:

"Booking submitted successfully!"



2. Click **"OK"** to complete the booking process.



3. If the booking fails, you will see an error popup:

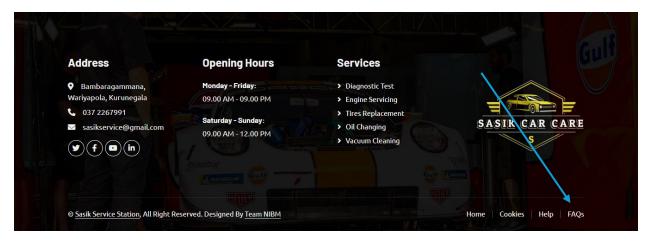
### "Failed to submit booking."

Please recheck your form and try again.

## Navigating the FAQs Page

#### Open the FAQs Page

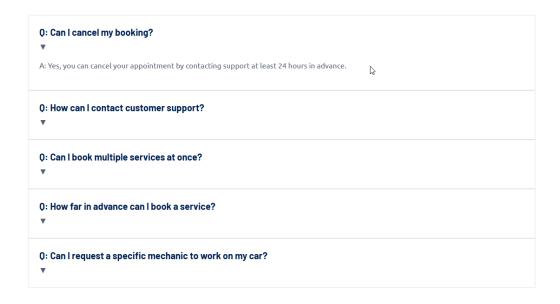
Click on the "FAQs" link in the footer.



#### Find Your Answer

Browse common questions, such as:

#### **Frequently Asked Questions**

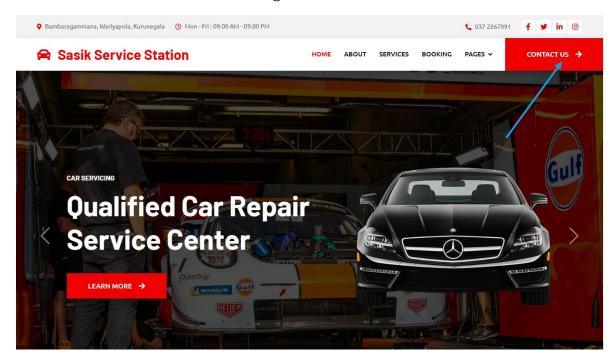


If your question is not listed, proceed to the Contact Us page.

## Navigating the Contact Us Page

### Open the Contact Us Page

Click the "Contact Us" link in the navigation menu.

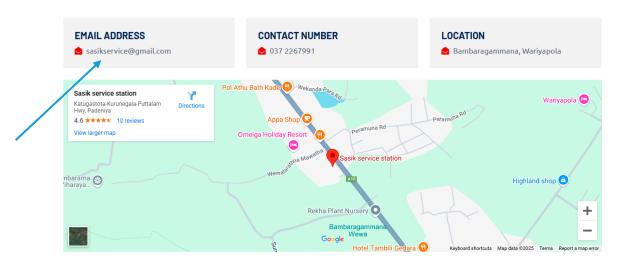


#### Find Contact Details

#### Email address

You can reach us through our contact page, via email at <a href="mailto:sasikservice@gmail.com">sasikservice@gmail.com</a>.

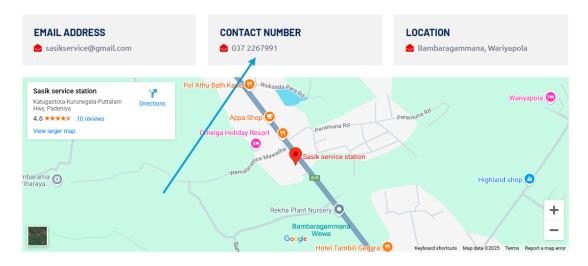
## **Contact For Any Query**



#### **Contact Number**

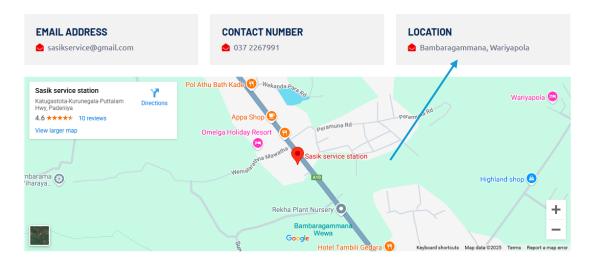
You can reach us through our contact page, by calling our support number.

## **Contact For Any Query**



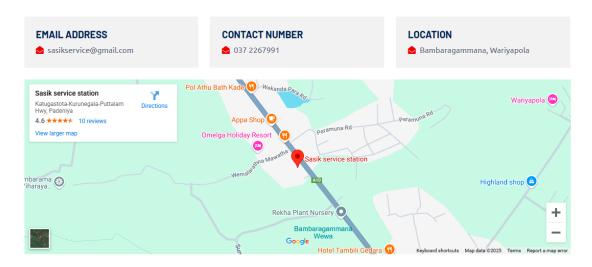
#### Location

## **Contact For Any Query**



## Use the Map for Directions

## **Contact For Any Query**



## How to Cancel a Booking

Go to the Contact Us Page

### Request a Cancellation

- Call Support: 037 2267991
- Email Support: sasikservice@gmail.com
- Ensure you request cancellation at least 24 hours before your appointment.