**RLL Project - group 8 (14/10/2022)**

**Phase 1: Database schema**

**14/10/2022**

1. **Database (Swetha, Surya)**
2. **Login and signup**
   1. **Email Id**
   2. **Password**
   3. **typeOfuser(manager, admin(only one), user/customer engineer)**
3. **Feedback (feedback id, complaintid,feedback)**
4. **Complaints (complaint id, emailid, name, address(include pin), mobile, type of problem, concerns, status)**

**Phase 2: (Frontend)**

**14/10/2022**

1. **Login : (Vethamathura)**
2. **signUp : (Shravan)**
3. **Admin: (Saveri)**
   1. **Login or logout**
   2. **View managers, customers and engineers.**
4. **Manager: (Ganesh)**
   1. **Login and logout**
   2. **View all complaints**
   3. **Assign complaints to engineers**
   4. **View feedback**
5. **Engineer: (Priya)**
   1. **Login logout**
   2. **View all assigned complaints**
   3. **Assign new status of complaint**
   4. **View customer feedback**
6. **Customer(Thameem,Yuvraj)**
   1. **Login or login**
   2. **View it’s complaints**
   3. **Customer can give feedback**
   4. **Raise a complaint**
   5. **Raise a ticket on the complaint**

**Phase 3: (backend)**

**Phase 4: (testing)**