Implement Self-Service Password Reset

At the end of this episode, I will be able to:

1. Implement and manage self-service password reset (SSPR)

Learner Objective: Implement SSPR

Description: In this episode, you will learn how to configure self-service password reset (SSPR) for your Microsoft 365 users - or a subset of your M365 users.

- Azure Active Directory (Azure AD) self-service password reset (SSPR) gives users the ability to change or reset their password, with no administrator or help desk involvement.
- Requirements:
 - Azure AD Tenant
 - Global Admin or Authentication Policy Administrator account permissions
- You can enable this for NONE, SELECTED, or ALL users
- Steps:
 - Sign in to the Azure portal using an account with global administrator or authentication policy administrator permissions
 - Search for and select Azure Active Directory, then select Password reset from the menu on the left side.

Additional Resources:

Enable Users to Unlock their Account using Azure Active Directory Self-Service Password Reset https://learn.microsoft.com/en-us/azure/active-directory/authentication/tutorial-enable-sspr

Tutorial: Enable Azure Active Directory self-service password reset writeback to an on-premises environment https://leam.microsoft.com/en-us/azure/active-directory/authentication/tutorial-enable-sspr-writeback