

Service Health

At the end of this episode, I will be able to:

1. Identify and respond to service health issues.
2. Configure notifications in service health.

Learner Objective: *Monitor the health of your Microsoft 365 services.*

Description: In this episode, you will learn how to monitor the health of your Microsoft services. This includes products like Office on the web, Yammer, and Microsoft Dynamics CRM.

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- There is a service health page in the Microsoft 365 Admin Center where you can view the health of your Microsoft services
 - This includes:
 - Office on the web
 - Yammer
 - Microsoft Dynamics CRM
 - Mobile Device Management
 - There is a service status page that you can use if you cannot access the Admin Center - the link is in the additional resources below.
 - You must be a Global Admin or Service Support Admin to view service health data
 - You can use this same location to REPORT AN ISSUE
 - You can customize your view using Preferences > Custom View
 - Use Preferences > Email to sign up for notifications
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Additional Resources:

How to Check Microsoft 365 Service Health

<https://learn.microsoft.com/en-us/microsoft-365/enterprise/view-service-health?view=o365-worldwide>

Microsoft Service Status Health

<https://status.office365.com/>