

## Troubleshooting Synchronization

At the end of this episode, I will be able to:

1. Troubleshoot synchronization, including Azure AD Connect and Azure AD Connect cloud sync

Learner Objective: *Troubleshoot synchronization*

Description: In this episode, you will learn about troubleshooting synchronization when using Azure AD Connect Cloud Sync or the legacy Azure AD Connect.

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- A Synchronization Errors Report is available in the Azure portal as part of Azure AD Connect Health for sync
  - Error categories are typically:
    - Data mismatch errors
    - Data validation failures
    - Deletion access violations and password access violation errors
    - Existing admin role conflicts
  - Use the Additional Resources below for specific errors and troubleshooting steps
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Additional Resources:

*Understanding Errors During Azure AD Synchronization*

<https://learn.microsoft.com/en-us/azure/active-directory/hybrid/connect/troubleshoot-connect-sync-errors>