



EUROSCOT AND AIR SCOTLAND VIRTUAL – **GDPR & PRIVACY POLICY**

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Euroscot and Air Scotland Virtual Airlines ("we", "our", "us") are committed to protecting your privacy and ensuring compliance with the UK General Data Protection Regulation (UK GDPR). We operate with transparency, minimal data collection, and secure handling of all communications.

WHAT DATA WE COLLECT

We do not collect or store personal data from visitors or members browsing our website, except for the following: Contact Form to submit an enquiry, users must provide:

- Name
- Email Address
- Message content

This information is used solely to route your enquiry to the appropriate team via our secure email system (airlinestaff@euroscot-virtual.co.uk). No other personal data is collected or stored.

HOW WE USE YOUR DATA

Your contact form submission is:

- Forwarded to the relevant department based on your selection
- Stored securely in our email system for response and record-keeping
- Accessible only to authorised staff, all of whom are trained to handle data in accordance with UK law
- The website administrator retains oversight of all staff communications to ensure accountability and data integrity.

MEMBER ACCESS AND AUTHENTICATION

Our Pilot/Member Gallery is restricted to active members using shared login credentials:

- Generic username and password, updated monthly
- No personal login data or IP addresses are stored
- No tracking or profiling is performed
- This system is designed for simplicity and privacy, with no persistent identifiers.

COOKIE & THIRD-PARTY SERVICES

While our website does not rely on cookies for general browsing, limited third-party services may set cookies or collect usage data when used:

- Google reCAPTCHA: Used on the Contact Form to prevent spam and abuse. This may collect usage data in accordance with Google's Privacy Policy.
- YouTube: Embedded videos on our Media Page may set cookies or track engagement when played.
- Google Services: May be used for embedded content or performance monitoring.

By using these features, you consent to the associated third-party policies.

WEBSITE SECURITY & COOKIE USAGE

Our main website, www.euroscot-virtual.co.uk, is secured via HTTPS encryption to ensure safe browsing and data transmission. While general site navigation does not require cookies, limited cookie usage may occur in the following cases:

- YouTube Video Embeds: Cookies may be set when embedded videos are played, in accordance with YouTube's policies.
- vAMSYS API Integration: Cookies may be used to facilitate secure data exchange between our site and the vAMSYS platform.
- Google reCAPTCHA: Security scripts may set cookies to verify user authenticity and prevent spam.

EXTERNAL SYSTEMS

Our primary member operations system is hosted at www.vamsys.io/euroscot, which is operated and maintained by vAMSYS. By registering with vAMSYS, members consent to their separate privacy and GDPR policy, available here: <https://vamsys.io/legal>

Additional membership terms, operational guidelines, and policies are available via our EVOM: <http://euroscot-virtual.co.uk/evom>

We also run a member only Discord which is subject to Discords privacy policy which can be found here: <https://discord.com/privacy>.

DATA SECURITY

All email communications are stored securely. We implement appropriate technical and organisational measures to safeguard your data against unauthorised access, alteration, or loss.

YOUR RIGHTS & CONTACT

Under UK GDPR, you have the right to:

- Request access to any personal data we hold about you
- Request correction or deletion of your data
- Withdraw consent at any time to exercise these rights, please contact us via the Contact Form and select the "Data Protection" department.

INCENTIVES/COMPETITIONS AND EMAIL USE

As part of our virtual airline incentives and competitions, we may issue Amazon e-gift cards to selected winners. These prizes are distributed by Euroscot/Air Scotland (EUS/SCO) management and sent to the personal email address registered with the virtual airline.

By participating in these incentives, members consent to the use of their email address for prize delivery purposes. This may include securely passing the email address to Amazon for the sole purpose of issuing the e-gift card.

Further information on how Amazon handles personal data can be found at:

<https://www.amazon.co.uk/gp/help/customer/display.html?nodeId=201909010>

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