



UPS OnLine® Tools  
**Shipping**  
XML Programming Information  
Version 1.0

Volume 6, Number 1  
Revision Date: January 1, 2006



## Shipping

The following table refers to the error conditions and codes that you will receive from Shipping.

**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
10001	Hard	The XML document is not well formed	XML document is not well formed
10002	Hard	The XML document is well formed but the document is not valid	The XML document is well formed but the document is not valid
120001	Transient	XML Shipping System is unavailable, please try again later.	XML Shipping System is temporarily unavailable.
120014	Warning	A Large Air Package Minimum Surcharge has been applied to a package	A Large Air Package Minimum Surcharge has been applied to a package
120015	Warning	Hundredweight (CWT) rate has automatically been applied to this shipment	The shipment qualifies for UPS Hundredweight.
120016	Warning	Customs Invoice is required when the shipment is tendered to shipment	The shipment with return service requires customs invoice.
120017	Warning	If the value of the goods you are shipping is above 6,000 Euro or local equivalent, you must supply an EUR1 form in addition to signing your invoice.	The shipment with world wide (EU to non-EU, or non-EU to EU) return service.
120019	Warning	The location ID you provided is not valid. Valid location ID consists of 3 to 10 alpha numeric characters.	Invalid location ID will not be passed to SC.
120020	Hard	Max packages per shipment exceeded.	Currently 200.
120021	Hard	The same shipment cannot be requested to be created more than once.	The ShipmentAcceptRequest with the same shipment digest can only be sent once to request the shipment to be created.
120022	Hard	For packages with high value report: give them to a UPS driver or UPS Customer Center representative to ensure he signs one copy of the receipt and returns it to you. This is your proof that UPS has accepted the package(s), and will be required for submitting a claim.	This warning is returned as instructions for shipper receiving high value reports.
120050	Hard	RequestAction has an unsupported value.	Invalid or unsupported value.

**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
120051	Hard	Invalid RequestOption	RequestOption has an unsupported value. Valid values are 'validate' and 'nonvalidate'.
120100	Hard	Missing/Invalid shipper number	The shipper number is missing, invalid or is not specified as an allowable shipper number in the profile of the specified user id.
120101	Hard	Missing/Invalid shipper name	Invalid or missing shipper name
120102	Hard	Missing/Invalid shipper address line 1	Missing/Invalid shipper address line 1
120103	Hard	Invalid shipper address line 2	Invalid shipper address line 2
120104	Hard	Invalid shipper address line 3	Invalid shipper address line 3
120105	Hard	Missing/Invalid Shipper City	Shipper's city value is missing or invalid.
120106	Hard	Missing/Invalid Shipper StateProvinceCode	Shipper's state/province code value is missing or invalid.
120107	Hard	Missing/Invalid Shipper PostalCode. (Description)	Shipper's postal code value is missing or invalid. (Description) will be returned for non US postal codes describing the error.
120108	Hard	Missing/Invalid Shipper CountryCode	Shipper's country code value is missing or invalid.
120109	Hard	Missing/Invalid Shipper PhoneNumber	Shipper's phone number is required for international destinations.
120110	Hard	Missing/Invalid Shipper AttentionName	Shipper's attention name is required for international destinations.
120111	Hard	Shipper EmailAddress cannot exceed a length of 50 characters	Shipper's e-mail address is too long
120112	Hard	Shipper EmailAddress is an invalid format	Shipper's e-mail address format is invalid
120113	Hard	Shipper number must contain alphanumeric characters only	The shipper number must contain only alphanumeric characters
120114	Hard	Shipper phone extension cannot exceed the length of 4.	Shipper's phone extension is too long
120115	Hard	Shipper PhoneNumber must be at least 10 alphanumeric characters	Shipper's phone number is too short
120116	Hard	Shipper phone extension must contain only numbers	Shipper's phone extension can only contain numeric characters



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Error Code	Error Level	Error Description	Condition
120117	Hard	Shipper phone extension is allowed only if the shipper is located in US, Puerto Rico or Canada	Phone Extension is not allowed outside the US,PR or CA
120118	Hard	Shipper phone extension is only valid if a phone number is given	To give a phone extension need to give a phone number
120119	Hard	Shipper phone number and phone extension together cannot be more than 15 digits long	Shipper phoneNumber length + phone extension length cannot be more than 15 characters.
120120	Hard	The country associated with Shipper's ShipperNumber must be the same as the shipments ShipFrom's country.	The country associated with Shipper/ShipperNumber is different than the shipments ShipFrom's country
120121	Hard	The Shipper's shipper number cannot be used for the shipment.	The Shipper's shipper number cannot be used because of the account's status or the account type.
120122	Hard	Invalid Shipper ShipperNumber	Cannot place a shipment with the shipper number given in Shipper/ShipperNumber because of its account type.
120124	Hard	The requested service is unavailable between the selected locations	The requested service is unavailable between the selected locations
120125	Hard	Consignee billing is only supported in US or Puerto Rico.	Consignee billing is only supported in US or Puerto Rico.
120200	Hard	Missing/Invalid ShipTo CompanyName	ShipTo company name value is missing or invalid.
120201	Hard	Missing/Invalid ShipTo AttentionName	ShipTo attention name value is invalid or missing.
120202	Hard	Missing/Invalid ShipTo AddressLine1	ShipTo address line 1 value is missing or invalid.
120203	Hard	Invalid ShipTo AddressLine2	ShipTo address line 2 value is invalid.
120204	Hard	Invalid ShipTo AddressLine3	ShipTo address line 3 value is invalid.
120205	Hard	Missing/Invalid ShipTo/ City	ShipTo city value is missing or invalid.
120206	Hard	Missing/Invalid ShipTo StateProvinceCode	ShipTo state/province code value is missing or invalid.
120207	Hard	Missing/Invalid ShipTo PostalCode. (Description)	ShipTo postal code value is missing or invalid. (Description) will be returned for non US postal codes describing the error.

**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
120208	Hard	Missing/Invalid/Unsupported ShipTo CountryCode	ShipTo country code value is missing, invalid or UPS does not ship to the requested destination country.
120209	Hard	Missing/Invalid ShipTo PhoneNumber	ShipTo phone number value is missing or invalid.
120210	Hard	ShipTo EmailAddress cannot exceed a length of 50 characters	The ShipTo e-mail address cannot exceed a length of 50 characters.
120211	Hard	ShipTo EmailAddress is an invalid format	The ShipTo e-mail address is invalid
120212	Hard	ShipTo PhoneExtension cannot exceed the length of 4.	ShipTo phone extension is too long
120213	Hard	ShipTo PhoneNumber must be at least 10 alphanumeric characters	ShipTo phone number is too short
120214	Hard	ShipTo PhoneExtension must contain only numbers	ShipTo phone extension can only contain numeric characters
120216	Hard	ShipTo PhoneExtension is only valid if a phone number is given	To ensure a phone extension is only given if a phone number is given.
120217	Hard	ShipTo phone number and phone extension together cannot be more than 15 digits long	ShipTo phoneNumber length + phone extension length cannot be more than 15 characters.
120300	Hard	Missing/Invalid ShipFrom CompanyName	ShipFrom company name value is invalid or missing.
120301	Hard	Missing/Invalid ShipFrom AttentionName	ShipFrom attention name value is invalid or missing.
120302	Hard	Missing/Invalid ShipFrom AddressLine1	ShipFrom address line 1 value is invalid or missing.
120303	Hard	Invalid ShipFrom AddressLine2	ShipFrom address line 2 value is invalid.
120304	Hard	Invalid ShipFrom AddressLine3	ShipFrom address line 3 value is invalid.
120305	Hard	Missing/Invalid ShipFrom City	ShipFrom city value is invalid or missing.
120306	Hard	Missing/Invalid ShipFrom StateProvinceCode	ShipFrom state/province code value is invalid or missing.
120307	Hard	Missing/Invalid ShipFrom PostalCode. (Description)	ShipFrom postal code value is invalid or missing. (Description) will be returned for non US postal codes describing the error.



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Error Code	Error Level	Error Description	Condition
120308	Hard	Missing/Invalid/Unsupported ShipFrom CountryCode	ShipFrom country code value is missing, invalid, or UPS does not ship from the requested country.
120309	Hard	Missing/Invalid ShipFrom PhoneNumber	ShipFrom phone number value is invalid or missing.
120310	Hard	ShipFrom EmailAddress cannot exceed a length of 50 characters	ShipFrom e-mail address cannot exceed a length of 50 characters.
120311	Hard	ShipFrom EmailAddress is an invalid format	ShipFrom e-mail address format is invalid
120312	Hard	ShipFromPhoneExtension cannot exceed the length of 4.	ShipFrom phone extension cannot exceed a length of 4.
120313	Hard	ShipFrom PhoneNumber must be at least 10 alphanumeric characters	ShipFrom phone number is too long
120314	Hard	ShipFromPhoneExtension must contain only numbers	ShipFrom phone extension can only contain numeric characters 0 - 9.
120316	Hard	ShipFromPhoneExtension is only valid if a phone number is given	To ensure a phone extension is only given if a phone number is given.
120317	Hard	The ShipFrom country must be the same as the Shipper country	The ShipFrom country must be the same as the Shipper country.
120318	Hard	ShipFrom phone number and phone extension together cannot be more than 15 digits long	ShipFrom phoneNumber length + phone extension length cannot be more than 15 characters.
120400	Hard	Missing/Invalid shipment payment method	Payment information method is missing or invalid.
120402	Hard	Missing/Invalid credit card type	Credit card type value is missing or invalid.
120403	Hard	Missing/Invalid credit card number	Credit card number value is missing or invalid.
120404	Hard	Missing/Invalid credit card expiration date	Credit card expiration date value is missing or invalid.
120406	Hard	credit card number is not valid for the credit card type	The credit card number is not valid for the creditcard type.
120407	Hard	The credit card provided as the payment method has expired.	The credit card used for payment has expired
120408	Hard	Missing credit card type	Credit card type is required
120410	Hard	One payment method is required.	Can't specify both UPS AccountNumber and CreditCard



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Error Code	Error Level	Error Description	Condition
120411	Hard	Credit card payment is not allowed for this shipment.	Can't use a credit card to pay for the shipment.
120412	Hard	{Description}	The shipper number provided for billing is missing or invalid, or the provided billing country code or postal code does not match the data in the account, or the Shipper account does not have authorization to use the billing account
120413	Hard	The UPS account number provided as the payment method cannot be billed, please try another account.	Cannot bill to the UPS account number because of the account's status, the account's type or the account has missing or invalid information.
120414	Hard	Credit card authorization failed, contact your financial institution	Credit card has been declined.
120415	Hard	PaymentInformation/Prepaid/BillShipper/AccountNumber must be the same shipper number as Shipper/ShipperNumber	PaymentInformation/Prepaid/BillShipper/AccountNumber must be the same shipper number as Shipper/ShipperNumber
120416	Hard	A single billing option is required per shipment.	Only one child element is allowed for PaymentInformation.
120430	Hard	Missing/Invalid country code of billed third party	Third party shipper's country code is invalid or is not the same as the shipper's country code.
120437	Hard	Missing/Invalid PostalCode of payment account	Third party or freight collect shipper's postal code is missing or invalid.
120500	Hard	Missing/Invalid Service/Code	Service code value is missing or invalid.
120501	Hard	Invalid Shipment/ReferenceNumber/Value	The shipment reference number is invalid.
120502	Hard	InvoiceLineTotal/MonetaryValue must be greater than 0	Invalid shipment declared value.
120503	Hard	Shipment Description cannot exceed the length of 35 characters	Shipment Description cannot exceed the length of 35 characters
120504	Hard	InvoiceLineTotal is not allowed for this shipment	InvoiceLineTotal cannot be given for shipments with a package of type Letter or if the origin is not US and the destination not Puerto Rico or Canada



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Error Code	Error Level	Error Description	Condition
120505	Hard	Saturday Delivery Option cannot be used for this shipment	Saturday delivery is not allowed for this current international shipment. International shipments must be picked up by Thursday in order to allow Saturday delivery.
120506	Hard	Invalid Shipment/ReferenceNumber/Code	The shipment reference code is invalid.
120508	Hard	Missing/Invalid On Call pickup date	PickupDate is either invalid or missing
120510	Hard	Missing/Invalid latest On Call pickup time	The LatestTimeReady specified for OnCallAir is either missing or invalid
120511	Hard	Invalid earliest or latest On Call pickup time	Invalid Pickup Times for On Call Pickup
120512	Hard	Shipment Description is required for this shipment.	Description of Goods is required.
120513	Hard	The first Email Address used for {Quantum View notification type} exceeds the maximum length of 50 characters.	The first e-mail address used for Quantum View notification is too long
120514	Hard	Invalid format for first Email Address used for {Quantum View notification type}	Invalid format for first e-mail address used for Quantum View notification
120515	Hard	{Quantum View notification type} Memo cannot exceed the length of 150 characters	Quantum View notification 's Memo is too long
120516	Hard	The first Email Address used for {Quantum View notification type} is missing or contains invalid characters	The first e-mail address used for Quantum View notification is missing or contains invalid characters
120517	Hard	The {order} Email Address used for {Quantum View notification type} exceeds the maximum length of 50 characters	The e-mail address used for Quantum View notification exceeds the maximum length of 50 characters
120518	Hard	The format of the {order} Email Address entered for {Quantum View notification type} is invalid	The format of the e-mail address entered for Quantum View notification is invalid
120519	Hard	The {order} Email Address entered for {Quantum View notification type} is missing or contains invalid characters	The e-mail address entered in for Quantum View notification is missing or contains invalid characters



**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
120520	Hard	For a shipment, the maximum number of Email Addresses allowed for Quantum View Notification is 5	Client entered more than 5 e-mail addresses in a shipment for Quantum View Notification
120521	Hard	For a shipment, the maximum number of Memos allowed for {Quantum View notification type} is 1	Client entered in more than 1 Memo in a shipment for Quantum View notification
120522	Hard	Invalid Shipment AlternateDeliveryTime	Alternate Delivery Time is invalid
120523	Hard	Shipment/DocumentsOnly is invalid with the shipment's origin/destination pair	Cannot indicate the shipment contains documents only because of its origin/destination pair
120524	Hard	Package Pickup Request is not available with this shipment's service	Pickup is not allowed with this shipment
120525	Hard	AlternateDeliveryTime error: {Description}	Alternate Delivery Time is not within allowable range. {Description} contains specific information about the error.
120526	Hard	InvoiceLineTotal/MonetaryValue may not exceed the length of 8	InvoiceLineTotal/MonetaryValue is too long
120527	Hard	Cannot use multiple types of currency in a shipment	Only one type of currency is allowed for a shipment
120528	Hard	A shipment can have only one type of UnitOfMeasurement for Dimensions	Only one type of Unit Of Measurement for Dimensions is allowed in a shipment
120529	Hard	A shipment can have only one type of UnitOfMeasurement for a Weight	Only one type of Unit Of Measurement for Weight is allowed in a shipment
120530	Hard	SuiteRoomID length of shipment pickup cannot exceed 8 characters	OnCallAir Pickup SuiteRoomID is too long
120531	Hard	FloorID length of shipment pickup cannot exceed 3 characters	OnCallAir Pickup FloorID is too long
120532	Hard	Location length of shipment pickup cannot exceed 11 characters	OnCallAir Pickup Location is too long
120533	Hard	The earliest shipment pickup time is required	OnCallAir Pickup EarliestTimeReady is required
120534	Hard	The latest shipment pickup time is required	OnCallAir Pickup LatestTimeReady is required
120535	Hard	Contact name of shipment pickup is required	OnCallAir Pickup Contact Name is required



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Error Code	Error Level	Error Description	Condition
120536	Hard	Contact phone number of shipment pickup is required	OnCallAir Pickup Contact Phone Number is required
120537	Hard	Invalid/Missing the earliest shipment pickup time	The EarliestTimeReady specified for OnCallAir is either missing or invalid
120538	Hard	Shipment Pickup Error: (further description is provided in XML)	Error With On Call Pickup Data.
120539	Hard	InvoiceLineTotal/ MonetaryValue is required and must be a whole number	InvoiceLineTotal/MonetaryValue is not given or is not a whole number
120540	Hard	On Call Pickup is not available for this shipment	On Call Pickup is not available for this shipment.
120541	Hard	Shipment/ReferenceNumber is not allowed for this shipment	Shipment level reference numbers are not allowed for shipments whose origin/destination pair are US/US and Puerto Rico/Puerto Rico.
120542	Hard	Package/ReferenceNumber is not allowed for this shipment	Package level reference numbers are not allowed for shipments whose origin/destination pair is not US/US and Puerto Rico/Puerto Rico
120543	Hard	No more than 2 Shipment/ ReferenceNumber can be given per shipment	No more than 2 shipment level reference numbers can be given per shipment
120544	Hard	No more than 2 Package/ ReferenceNumber can be given per package	No more than 2 package level reference numbers can be given per package
120545	Hard	Shipment/Description is not valid with this shipment	Description of Goods is not allowed for this shipment
120546	Hard	(UOM Weight) is not a valid unit of measurement for weight for this shipment	Invalid unit of measurement for weight. (Unit Of Measurement Weight) is specified for the specific shipment.
120547	Hard	(UOM Dimension) is not a valid unit of measurement for dimensions.	Invalid unit of measurement for dimensions. (UOM Dimension) is specified for the specific shipment.
120548	Hard	A shipment cannot have a KGS/IN or LBS/CM as its unit of measurement	Cannot mix metric and imperial unit of measurements in a single shipment.
120549	Hard	Invalid ReferenceNumber/ BarCodeIndicator.	No more than one package-level or shipment-level reference number may be bar-coded per shipment.

**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
120550	Hard	Shipment/ ReferenceNumber[(reference number)]/Value cannot be bar-coded	A shipment-level reference number's value cannot be bar-coded. (reference number) specifies which reference number.
120551	Hard	Package{sequence} / ReferenceNumber[(reference number)]/Value cannot be bar-coded	A package-level reference number's value cannot be bar-coded. {sequence} specified which package and (reference number) specifies which reference number.
120552	Hard	LabelLinkIndicator is not allowed with for the shipment.	Label links can only be created for shipments with the Electronic Return Label Return Service.
120553	Hard	ReferenceNumber/BarCodeIndicator is not allowed with the shipment's Return Service type.	Shipment which contains barcoded reference number must contain Electronic Return Label return service
120597	Hard	Invalid COD currency code. Please use the destination country currency code.	The currency code of COD is incorrect.
120598	Hard	Package Delivery Confirmation is not allowed with the shipment origin/ destination	The delivery confirmation at package is only for shipments with a US50 origin/destination combination
120599	Hard	Invalid package Delivery Confirmation type	The allowed delivery confirmation type is 1, 2 or 3.
120600	Hard	Missing Package/PackagingType/Code	Package type is required.
120601	Hard	Missing/Invalid Package weight	The packages weight value is missing or invalid.
120602	Hard	Missing/Invalid Combination of package length, width, and height values.	Inappropriate or invalid combination of package's length, width, and height values.
120603	Hard	Invalid Package/Reference/Value	Invalid package reference value.
120604	Hard	Invalid package declared value	Invalid package declared value.
120605	Hard	Mismatch package dimensions with package type	Mismatch between package dimensions and package type (i.e., adding dimensions to a letter).
120606	Hard	Mismatch package dimensions, package type and package weight	Mismatch between package dimensions, package weight and package type (i.e., adding dimensions or weight to a letter).
120607	Hard	Invalid Package/Reference/Code	Invalid package reference code.



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Error Code	Error Level	Error Description	Condition
120608	Hard	Package weight is required	A package's weight is required
120609	Hard	All Package Dimensions are required and each must be greater than 0	All Package Dimensions are required and each must be greater than 0
120610	Hard	Invalid COD monetary value	CODAmount/Monetary value is invalid.
120611	Hard	The contact name of verbal confirmation cannot exceed a length of 35	The contact name is too long
120612	Hard	The contact phone number of verbal confirmation cannot exceed the length of 15	Phone number is too long
120613	Hard	The contact phone number of verbal confirmation must be at least 10 alphanumeric characters	Phone number is too short
120614	Hard	The contact phone extension of verbal confirmation cannot exceed the length of 4	Phone Extension is too long
120615	Hard	The contact phone extension of verbal confirmation must contain numbers only	Phone Extension contains non numeric characters
120616	Hard	Package weight cannot exceed a length of 6	A package's weight is too long
120617	Hard	Package declared value cannot exceed a value of 999	DeclaredValue must be less than 1000
120618	Hard	Contact name is required for verbal confirmation of delivery	AttentionName is required
120619	Hard	Contact phone number is required for verbal confirmation of delivery	PhoneNumber is required
120620	Hard	Package/PackageWeight, Package/DimensionalWeight, Package/OversizePackage and Package/Dimensions do not apply to UPS Envelopes	Weight and Package Dimensions do not apply to UPS Envelopes
120621	Hard	Package declared value cannot be greater than (Monetary Amount) (Currency Code)	Declared value is too much. Monetary value and Currency code are filled in with data related to the shipment received.
120622	Hard	Package description is required	A merchandise description is required for Return Shipments.

**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
120623	Hard	Invalid Package description	The merchandise description's length must be greater than 1 and less than 35.
120624	Hard	A Return Shipment can only have one package	A Return Shipment can only have one package.
120626	Hard	The COD Funds Code is invalid. Please check the value entered	The CODFundsCode is invalid.
120627	Hard	The COD Code is invalid. Please check the value entered	The CODCode is invalid.
120644	Hard	PackageServiceOptions/ LabelDelivery is not valid with the shipment's return service type	Label delivery accessorial is invalid with UPS 1-Attempt, UPS 3-Attempt, Print and Mail and Print Return Label Return Services. Label delivery is only allowed for a shipment with ERL return service
120645	Hard	ShipmentServiceOptions/Return Notification is not valid with the shipment's return service.	Pickup Return Notification is invalid with UPS Print Return Label Return Service. Pickup Return Notification is only allowed for shipment with UPS 1-Attempt or 3-Attempt return service.
120660	Hard	ShipmentServiceOptions/ ShipmentNotification is not allowed with ShipmentServiceOptions/Notification	The node ShipmentServiceOptions/ ShipmentNotification is deprecated, replaced with ShipmentServiceOptions/Notification
120661	Hard	For a shipment, the maximum number of {email field} allowed for Quantum View notification is 1.	The e-mail fields of Quantum View Notification ((including QVN Exception Notification, QVN Delivery Notification and QVN Ship Notification) except e-mail address are only allowed to be specified once in the shipment.
120662	Hard	Invalid Subject Code of Quantum View Notification	The valid values of Subject code of Quantum View Notification are: 01, 02, 03, 04, 05, 06, 07 or blank.
120663	Hard	Invalid From name of Quantum View Notification	Invalid e-mail from name
120664	Hard	Invalid UndeliverableEMailAddress of Quantum View Notification	Invalid undeliverable e-mail address.
120665	Hard	Invalid FromEMailAddress of {Notification type}	Invalid from email address.



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Error Code	Error Level	Error Description	Condition
120666	Hard	Missing/Invalid subject text of {Notification type}	Notification subject text cannot be more than 75 characters.
120667	Hard	{field} is not allowed in Quantum View Notification	FromEmailAddress or Subject is not allowed in Quantum View Notification.
120670	Hard	Shipper Release is not allowed with Return Service	The Shipper Release option on package is only allowed for shipment without return service.
120680	Hard	The quantity of packages that have a declared value over 999 USD or equivalent in this shipment exceeds 9 packages, please limit the number of declared value packages to 9.	When EPL or SPL label is requested, the maximum number of packages allowed to have a declared value over 999 USD or equivalent is nine.
120700	Hard	Missing/Invalid LabelSpecification/LabelPrintMethod/Code	Label print method code value is missing or invalid.
120701	Hard	Missing/Invalid LabelSpecification/HTTPUserAgent	HTTPUserAgent value is missing or invalid.
120702	Hard	Missing/Invalid LabelSpecification/LabelImageFormat/Code	Label image format code value is missing or invalid.
120703	Hard	Missing/Invalid Combination of LabelSpecification/ LabelStockSize	Inappropriate or invalid combination of the label specifications length, and width values.
120704	Hard	Missing/Invalid LabelSpecification/LabelStockSize/Height	Missing or invalid height for LabelStockSize
120705	Hard	Missing/Invalid LabelSpecification/LabelStockSize/Width	Missing or invalid width for LabelStockSize
120801	Hard	Address Validation Error on Shipper address	With RequestOption = 'validate', address validation detects an invalid city, state, postal code combination on the shipper's address.
120802	Hard	Address Validation Error on ShipTo address	With RequestOption = 'validate', address validation detects an invalid city, state, postal code combination on the ship to address.
120803	Hard	Address Validation Error on / ShipFromaddress	With RequestOption = 'validate', address validation detects an invalid city, state, postal code combination on the ship from address.

**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
120804	Warning	Address Validation Warning on Shipper address. {Description}	With RequestOptions = 'nonvalidate', address validation detects an invalid city, state(if applicable), postal codecombination on the shipper's address. {Description} will be returned for non US addresses describing the error.
120805	Warning	Address Validation Warning on ShipTo address. {Description}	With RequestOptions = 'nonvalidate', address validation detects an invalid city, state, postal code combination on the ship to address. {Description} will be returned for non US addresses describing the error.
120806	Warning	Address Validation Warning on ShipFrom address (Description)	With RequestOptions = 'nonvalidate', address validation detects an invalid city, state, postal code combination on the ship from address. (Description) will be returned for non US addresses describing the error.
120900	Warning	User Id and/or Shipper Number combination is not qualified to receive Negotiated Rates	User Id and/or Shipper Number combination is not qualified to receive Negotiated Rates.
120901	Warning	Negotiated Rates are unavailable at this time.	Negotiated Rates are unavailable at this time. Unable to determine eligibility and/or return rates.
121005	Hard	The COD option cannot be combined with the Return Services option.	Rating Error.
121015	Hard	The Saturday Delivery option cannot be combined with the Return Services option.	Rating Error.
121020	Hard	The Delivery Confirmation option cannot be combined with the Return Services option.	Rating Error.
121025	Hard	The maximum declared amount \$50,000 is exceeded	The maximum declared amount \$50,000 is exceeded
121030	Hard	Packages must weigh more than zero pounds.	Rating Error.
121031	Hard	Packages must weigh more than zero kilogram	Packages must weigh more than zero kilogram



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Error Code	Error Level	Error Description	Condition
121035	Hard	{description}	The packages weight is too high for a particular service using the pounds unit of measurement
121036	Hard	{description}	The packages weight using kilograms is too high for a particular service.
121045	Hard	The Saturday Delivery option is unavailable with the requested service.	The Saturday Delivery option is unavailable with the requested service.
121047	Hard	Saturday Delivery may not be combined with the package type for the given product.	Saturday Delivery may not be combined with the package type for the given product.
121050	Hard	Package exceeds the maximum size total constraints {description}	Package exceeds the maximum size total constraints (length + girth, where girth is $2 * (\text{width} + \text{height})$ )
121055	Hard	Package exceeds the maximum length constraint of {description} inches.	The package's length is longer than the maximum length constraint in inches.
121056	Hard	Package exceeds the maximum length constraint of {description} cm.	The package's length is longer than the maximum length constraint in cm.
121057	Hard	The measurement system is not valid	unit of measurement used in a package is not allowed to be used with the this shipments shipFrom country
121063	Hard	Accessorial cannot be shipped with the selected service.	The requested accessorial cannot be shipped with the selected service.
121070	Hard	{Rating error description}.	The requested accessory is not allowed with certain access methods.
121085	Hard	The requested accessory cannot be added to the shipment.	Rating Error.
121090	Hard	{Rating error description}	The package's billing zone is invalid for the product
121091	Hard	{Rating error description}	The requested service is unavailable to an extended area
121100	Hard	The selected service is invalid for the shipment origin.	Rating Error.
121105	Hard	The given accessory key is invalid for the shipment origin.	Rating Error.
121106	Hard	The specified country, origin or dest, is not supported.	Rating Error.
121107	Hard	A blank origin postal was specified.	Rating Error.



**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
121109	Hard	The Delivery Area Surcharge Tier looked up is invalid	Rating Error.
121115	Hard	The COD amount must be greater than zero	Rating Error.
121120	Hard	The COD amount cannot exceed \$1,000 when a cashiers check or money order is requested.	Rating Error.
121121	Hard	The COD value entered exceeds the maximum allowed for cash of { amount} ({currency code})	Shipment COD value exceeds the maximum allowed for cash
121125	Hard	The COD amount cannot exceed \$50,000.	Rating Error.
121135	Hard	The Saturday Pickup option cannot be combined with the Saturday Delivery option.	Rating Error.
121140	Hard	Saturday Pickup is unavailable with the selected service.	Rating Error.
121150	Hard	Delivery confirmation is unavailable with the selected service.	Rating Error.
121155	Hard	The COD option is unavailable with the selected service, UPS account type, and/or with the shipments origin/destination pair.	Rating Error.
121156	Hard	Package Level COD is not valid for the shipment origin and/or destination	Package Level COD is valid only for US/PR origin/destinations.
121160	Hard	The accessory is invalid with the billing option.	Rating Error.
121170	Hard	The Delivery Confirmation option cannot be combined with the Verbal Confirmation of Delivery option.	Rating Error.
121175	Hard	Verbal Confirmation of Delivery is unavailable with the selected service.	Rating Error.
121180	Hard	Consignee Billing is unavailable with the selected service.	Rating Error.
121185	Hard	The selected service is unavailable to the desired country	Rating Error.
121195	Hard	The selected billing option is unavailable with the selected service.	Rating Error.



## Shipping

**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
121196	Hard	The selected billing option is unavailable with UPS Letters.	Rating Error.
121200	Hard	Saturday Delivery is unavailable to desired destination.	Rating Error.
121205	Hard	Additional Handling is unavailable with the selected service.	Rating Error.
121206	Hard	Additional Handling is unavailable with UPS Letters.	Rating Error.
121208	Hard	UPS Next Day Air Early A.M. service is not available to the requested destination. Please select UPS Next Day Air service as an alternative.	UPS Next Day Air Early A.M. service is not available to the requested destination. Please select UPS Next Day Air service as an alternative.
121210	Hard	The selected service is not available from the origin to the destination.	Rating Error: The requested service is not available from the origin to the destination
121211	Hard	Rating Error: (Description)	A package-level accessorial is not available with the shipments origin/dest pair. (Description) will be a detailed description based on the shipment.
121212	Hard	{ Rating error description}	A package type is not available for the shipment because of its origin/dest pair
121213	Hard	{ Rating error description}	The billing option, e.g. Prepaid, FreightCollet, FreeOnBoard, are unavailable because of the shipments origin/country pair
121214	Hard	UPS cannot ship from the origin country to the destination country	Invalid origin/destination country pair for the shipment
121215	Hard	The selected service is not available to residential destinations.	Rating Error.
121230	Hard	Next Day Air Early A.M. Surcharge is unavailable with the selected service.	Rating Error.
121231	Hard	Switzerland Domestic Container must weigh greater than 2 KG	Switzerland Domestic Container must weigh greater than 2 kilograms.
121232	Hard	Worldwide Express Plus from Europe to Switzerland must be UPS Envelope or document only	Worldwide Express Plus from Europe to Switzerland must be UPS Envelope or document only
121233	Hard	Next Day Air Early A.M. is unavailable with the Hundredweight	Next Day Air Early A.M. is unavailable with the Hundredweight.

**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
121235	Hard	{ rating error description}	Too many accessories are requested.
121245	Hard	Saturday Pickup and Shipper Duty Fees cannot be applied to the same package.	Rating Error.
121250	Hard	Saturday Delivery and Shipper Duty Fees cannot be applied to the same package.	Rating Error.
121255	Hard	Shipper Duty Fee is unavailable with the selected service.	Rating Error.
121260	Hard	Shipper Duty Fee is unavailable with the selected billing option.	Rating Error.
121261	Hard	Accessory may not be combined with the product.	Rating Error.
121262	Hard	Accessory may not be combined with the accessory.	Rating Error.
121265	Hard	The selected billing option is unavailable to the desired country.	Rating Error.
121266	Hard	The currency code is invalid for the shipment.	The currency is not allowed in the origin country
121285	Hard	{ Rating error description}	The given postal code is invalid for the given state of the country
121286	Hard	{ Rating error description}	The given state abbrev is invalid for the given country
121290	Hard	The given billing option is invalid	Rating Error.
121295	Hard	{ Rating error description}	A package of shipment has error
121300	Hard	Shipper Pays Duty - Tax Unpaid is unavailable with the selected accessorial.	Rating Error.
121305	Hard	Shipper Pays Duty - Tax Unpaid is unavailable with the selected service.	Rating Error.
121310	Hard	Shipper Pays Duty - Tax Unpaid is unavailable with the selected billing option.	Rating Error.
121315	Hard	The Authorized Return Service is unavailable with the selected accessorial.	Rating Error.
121320	Hard	The Authorized Return Service is unavailable with the selected service.	Rating Error.



## Shipping

**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
121325	Hard	The Authorized Return Service is unavailable with the selected billing option.	Rating Error.
121330	Hard	The Certificate of Origin is unavailable with the selected accessorial.	Rating Error.
121335	Hard	The Certificate of Origin is unavailable with the selected service.	Rating Error.
121340	Hard	The Certificate of Origin is unavailable with the selected billing option.	Rating Error.
121345	Hard	The Shipper Export Declaration is unavailable with the selected accessorial.	Rating Error.
121350	Hard	The Shipper Export Declaration is unavailable with the selected service.	Rating Error.
121355	Hard	The Shipper Export Declaration is unavailable with the selected billing option.	Rating Error.
121360	Hard	The Worldwide Express Plus Surcharge is unavailable with the selected service.	Rating Error.
121363	Hard	The One Time Pickup Surcharge is unavailable with the selected service.	Rating Error.
121365	Hard	Accessorial is not available with the selected access method.	Rating Error.
121370	Hard	Invalid access method.	Rating Error.
121375	Hard	Letter service is invalid for shipments with more than 1 package. International shipment cannot be made with multiple 10KG or 25KG packages	Rating Error.
121460	Hard	Shipments cannot exceed a COD amount of \$5,000 when requesting a cashiers check or money order.	Rating Error.
121500	Hard	{ Rating error description}	He selected service is not valid with the selected packaging.
121501	Hard	{ Rating error Description}	The package type can not be used with accessory. (Description) will be a detailed description based on the shipment.
121510	Hard	Unsupported package type.	Rating Error.
121511	Hard	Unsupported accessory type	Unsupported accessory type

**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
121512	Hard	Unsupported billing option	Unsupported billing option
121513	Hard	Unsupported service	Unsupported service
121515	Warning	Weight of (actual weight) exceeds maximum for rating the requested container. Using standard package rates.	Weight of (actual weight) exceeds maximum for rating the requested container. Using standard package rates.
122000	Hard	Shipment cannot have both oversize1, oversize2, or oversize 3 on the same package.	Rating Error.
123005	Warning	{Description}	Cannot guarantee Early A.M. delivery. (Description) will be a detailed description based on the shipment.
123010	Warning	Package(s) in this shipment contains a warning: {Description}	Package(s) in this shipment contains a warning. (Description) will be a message specifying the specific warning.
123020	Warning	Invalid Ship From postal code	Invalid ShipFrom/PostalCode warning
123021	Warning	Invalid Ship To postal code	Invalid ShipTo/PostalCode warning
125000	Hard	Missing or invalid shipment digest.	The accept request shipment digest is missing or corrupted.
128001	Hard	Invalid or missing international forms form type. Valid values are 01, 02, 03 or 04.	Invalid or missing international forms form type. Valid values are 01, 02, 03 or 04
128002	Hard	Invalid or missing forward agent company name. Valid length is 1 to 35 alphanumeric.	Invalid or missing forward agent company name. Valid length is 1 to 35 alphanumeric.
128003	Hard	Invalid or missing forward agent tax id. Valid length is 1 to 15 alphanumeric.	Invalid or missing forward agent tax id. Valid length is 1 to 15 alphanumeric.
128004	Hard	Invalid or missing forward agent address line 1. Valid length is 1 to 35 alphanumeric.	Invalid or missing forward agent address line 1. Valid length is 1 to 35 alphanumeric.
128005	Hard	Invalid forward agent address line 2. Valid length is 0 to 35 alphanumeric.	Invalid forward agent address line 2. Valid length is 0 to 35 alphanumeric.
128006	Hard	Invalid forward agent address line 3. Valid length is 0 to 35 alphanumeric.	Invalid forward agent address line 3. Valid length is 0 to 35 alphanumeric.
128007	Hard	Invalid or missing forward agent city. Valid length is 1 to 30 alphanumeric.	Invalid or missing forward agent city. Valid length is 1 to 30 alphanumeric.



## Shipping

**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
128008	Hard	Invalid forward agent state province code. Valid length is 0 to 5 alphanumeric.	Invalid forward agent state province code. Valid length is 0 to 5 alphanumeric.
128009	Hard	Invalid forward agent postal code. Valid length is 0 to 9 alphanumeric.	Invalid forward agent postal code. Valid length is 0 to 9 alphanumeric.
128010	Hard	Invalid or missing forward agent country code.	Invalid or missing forward agent country code.
128011	Hard	Invalid or missing ultimate consignee company name. Valid length is 1 to 35 alphanumeric.	Invalid or missing ultimate consignee company name. Valid length is 1 to 35 alphanumeric.
128012	Hard	Invalid or missing ultimate consignee addressLine1. Valid length is 1 to 35 alphanumeric.	Invalid or missing ultimate consignee addressLine1. Valid length is 1 to 35 alphanumeric.
128013	Hard	Invalid ultimate consignee address line 2. Valid length is 0 to 35 alphanumeric	Invalid ultimate consignee address line 2. Valid length is 0 to 35 alphanumeric
128014	Hard	Invalid ultimate consignee address line 3. Valid length is 0 to 35 alphanumeric	Invalid ultimate consignee address line 3. Valid length is 0 to 35 alphanumeric
128015	Hard	Invalid or missing ultimate consignee city. Valid length is 1 to 30 alphanumeric	Invalid or missing ultimate consignee city. Valid length is 1 to 30 alphanumeric
128016	Hard	Invalid ultimate consignee state province code. Valid length is 0 to 5 alphanumeric	Invalid ultimate consignee state province code. Valid length is 0 to 5 alphanumeric
128017	Hard	Invalid ultimate consignee postal code. Valid length is 0 to 9 alphanumeric	Invalid ultimate consignee postal code. Valid length is 0 to 9 alphanumeric
128018	Hard	Invalid or missing ultimate consignee country code	Invalid or missing ultimate consignee country code
128019	Hard	Invalid or missing intermediate consignee company name. Valid length is 1 to 35 alphanumeric	Invalid or missing intermediate consignee company name. Valid length is 1 to 35 alphanumeric
128020	Hard	Invalid or missing intermediate consignee address line 1. Valid length is 1 to 35 alphanumeric	Invalid or missing intermediate consignee address line 1. Valid length is 1 to 35 alphanumeric
128021	Hard	Invalid intermediate consignee address line 2. Valid length is 0 to 35 alphanumeric	Invalid intermediate consignee address line 2. Valid length is 0 to 35 alphanumeric

**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
128022	Hard	Invalid intermediate consignee address line 3. Valid length is 0 to 35 alphanumeric	Invalid intermediate consignee address line 3. Valid length is 0 to 35 alphanumeric
128023	Hard	Invalid or missing intermediate consignee city. Valid length is 1 to 30 alphanumeric	Invalid or missing intermediate consignee city. Valid length is 1 to 30 alphanumeric
128024	Hard	Invalid intermediate consignee state province code. Valid length is 0 to 5 alphanumeric	Invalid intermediate consignee state province code. Valid length is 0 to 5 alphanumeric
128025	Hard	Invalid intermediate consignee postal code. Valid length is 0 to 9 alphanumeric	Invalid intermediate consignee postal code. Valid length is 0 to 9 alphanumeric
128026	Hard	Invalid or missing intermediate consignee country code	Invalid or missing intermediate consignee country code
128027	Hard	Invalid or missing producer option. Valid values are 01, 02, 03 or 04	Invalid or missing producer option. Valid values are 01, 02, 03 or 04
128028	Hard	Invalid or missing producer company name. Valid length is 1 to 35 alphanumeric	Invalid or missing producer company name. Valid length is 1 to 35 alphanumeric
128029	Hard	Invalid or missing producer address line 1. Valid length is 1 to 35 alphanumeric	Invalid or missing producer address line 1. Valid length is 1 to 35 alphanumeric
128030	Hard	Invalid producer address line 2. Valid length is 0 to 35 alphanumeric	Invalid producer address line 2. Valid length is 0 to 35 alphanumeric
128031	Hard	Invalid producer address line 3. Valid length is 0 to 35 alphanumeric	Invalid producer address line 3. Valid length is 0 to 35 alphanumeric
128032	Hard	Invalid or missing producer city. Valid length is 1 to 30 alphanumeric	Invalid or missing producer city. Valid length is 1 to 30 alphanumeric
128033	Hard	Invalid producer state province code. Valid length is 0 to 5 alphanumeric	Invalid producer state province code. Valid length is 0 to 5 alphanumeric
128034	Hard	Invalid producer postal code. Valid length is 0 to 9 alphanumeric	Invalid producer postal code. Valid length is 0 to 9 alphanumeric
128035	Hard	Invalid or missing producer country code	Invalid or missing producer country code
128036	Hard	Invalid producer phone number. Valid length is 0 to 15 alphanumeric	Invalid producer phone number. Valid length is 0 to 15 alphanumeric
128037	Hard	Invalid producer email address. Valid length is 0 to 50 alphanumeric	Invalid producer email address. Valid length is 0 to 50 alphanumeric



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**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
128038	Hard	Invalid producer tax id. Valid length is 0 to 15 alphanumeric	Invalid producer tax id. Valid length is 0 to 15 alphanumeric
128039	Hard	Invalid number of products. Valid number of products are 1 to 4	Invalid number of products. Valid number of products are 1 to 4
128041	Hard	The form specified for the product must be one of the requested form.	The form specified for the product must be one of the requested form.
128042	Hard	If invoice is a requested international form, all specified products must belong to invoice	If invoice is a requested international form, all specified products must belong to invoice
128043	Hard	Invalid or missing product unit number. Valid length is 1 to 7 numeric	Invalid or missing product unit number. Valid length is 1 to 7 numeric
128044	Hard	Invalid or missing Product/Unit/UnitOfMeasurement/Code. Valid length is 1 to 3 alphanumeric	Invalid or missing Product/Unit/UnitOfMeasurement/Code. Valid length is 1 to 3 alphanumeric
128045	Hard	Product/Unit/UnitOfMeasurement/Description is required when Product/Unit/UnitOfMeasurement/Code is "OTH" . Valid length is 1 to 3 alphanumeric	Product/Unit/UnitOfMeasurement/Description is required when Product/Unit/UnitOfMeasurement/Code is "OTH" . Valid length is 1 to 3 alphanumeric
128046	Hard	Invalid or missing product unit value. Valid length is 1 to 12 numeric and it can hold up to 6 decimal places	Invalid or missing product unit value. Valid length is 1 to 12 numeric and it can hold up to 6 decimal places
128047	Hard	Invalid part number. Valid length is 0 to 10 alphanumeric	Invalid part number. Valid length is 0 to 10 alphanumeric
128048	Hard	Invalid commodity code. Valid length is 6 to 15 alphanumeric	Invalid commodity code. Valid length is 6 to 15 alphanumeric
128049	Hard	Invalid or missing product origin country code	Invalid or missing product origin country code
128050	Hard	Invalid or missing net cost code. Valid values are NC or NO	Invalid or missing net cost code. Valid values are NC or NO
128051	Hard	Invalid or missing net cost date range begin date. Valid format is YYYYMMDD	Invalid or missing net cost date range begin date. Valid format is YYYYMMDD
128052	Hard	Invalid or missing net cost date range end date. Valid format is YYYYMMDD	Invalid or missing net cost date range end date. Valid format is YYYYMMDD
128053	Hard	Invalid or missing preference criteria. Valid values are A through F	Invalid or missing preference criteria. Valid values are A through F



**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
128054	Hard	Invalid or missing producer info. Valid values are YES, NO[1], NO[2] or NO[3]	Invalid or missing producer info. Valid values are YES, NO[1], NO[2] or NO[3]
128055	Hard	Invalid or missing marks and numbers. Valid length is 1 to 35 alphanumeric	Invalid or missing marks and numbers. Valid length is 1 to 35 alphanumeric
128056	Hard	Invalid or missing product weight unit of measurement code. Valid values are KGS or LBS	Invalid or missing product weight unit of measurement code. Valid values are KGS or LBS
128057	Hard	Invalid or missing product weight. Valid length is 1 to 5 and it can hold up to 1 decimal places.	Invalid or missing product weight. Valid length is 1 to 5 and it can hold up to 1 decimal places.
128058	Hard	Invalid product vehicle ID. Valid length is 1 to 25 alphanumeric	Invalid product vehicle ID. Valid length is 1 to 25 alphanumeric
128059	Hard	Invalid or missing product schedule B number. Valid length is 10 alphanumeric	Invalid or missing product schedule B number. Valid length is 10 alphanumeric
128060	Hard	Invalid product schedule B quantity. Valid length is 0 to 10 numeric	Invalid product schedule B quantity. Valid length is 0 to 10 numeric
128061	Hard	Invalid or missing product schedule B unit of measurement code. Valid length is 1 to 3 alphanumeric	Invalid or missing product schedule B unit of measurement code. Valid length is 1 to 3 alphanumeric
128062	Hard	Schedule B quantity is required when the schedule B unit of measurement code is not equal to X	Schedule B quantity is required when the schedule B unit of measurement code is not equal to X
128063	Hard	Invalid or missing export type. Valid values are D, F or M	Invalid or missing export type. Valid values are D, F or M
128064	Hard	Invalid or missing SED total value. Valid length is 1 to 15 numeric and can hold up to 2 decimal places	Invalid or missing SED total value. Valid length is 1 to 15 numeric and can hold up to 2 decimal places
128065	Hard	Invalid invoice number. Valid length is 0 to 35 alphanumeric	Invalid invoice number. Valid length is 0 to 35 alphanumeric
128066	Hard	Invalid or missing invoice date. Valid format is YYYYMMDD	Invalid or missing invoice date. Valid format is YYYYMMDD
128067	Hard	Invalid purchase order number. Valid length is 0 to 35 alphanumeric	Invalid purchase order number. Valid length is 0 to 35 alphanumeric
128068	Hard	Invalid terms of shipment.	Invalid terms of shipment.
128069	Hard	Invalid or missing reason for export. Valid length is 1 to 20 alphanumeric	Invalid or missing reason for export. Valid length is 1 to 20 alphanumeric



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**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
128070	Hard	Invalid additional comments. Valid length is 0 to 150 alphanumeric	Invalid additional comments. Valid length is 0 to 150 alphanumeric
128071	Hard	Invalid declaration statement. Valid length is 0 to 250 alphanumeric	Invalid declaration statement. Valid length is 0 to 250 alphanumeric
128072	Hard	Invalid discount monetary value. Valid length is 0 to 15 numeric and can hold up to 2 decimal places. Discount can not be greater than the invoice line total.	Invalid discount monetary value. Valid length is 0 to 15 numeric and can hold up to 2 decimal places. Discount can not be greater than the invoice line total.
128073	Hard	Invalid freight charges monetary value. Valid length is 0 to 15 numeric and can hold up to 2 decimal places.	Invalid freight charges monetary value. Valid length is 0 to 15 numeric and can hold up to 2 decimal places.
128074	Hard	Invalid other charges monetary value. Valid length is 0 to 15 numeric and can hold up to 2 decimal places.	Invalid other charges monetary value. Valid length is 0 to 15 numeric and can hold up to 2 decimal places.
128075	Hard	Invalid or missing other charges description. Valid length is 1 to 10 alphanumeric	Invalid or missing other charges description. Valid length is 1 to 10 alphanumeric
128076	Hard	Invalid or missing blanket period begin date. Valid format is YYYYMMDD	Invalid or missing blanket period begin date. Valid format is YYYYMMDD
128077	Hard	Invalid or missing blanket period end date. Valid format is YYYYMMDD	Invalid or missing blanket period end date. Valid format is YYYYMMDD
128078	Hard	Invalid or missing export date. Valid format is YYYYMMDD	Invalid or missing export date. Valid format is YYYYMMDD
128079	Hard	Invalid or missing export carrier. Valid length is 1 to 35 alphanumeric	Invalid or missing export carrier. Valid length is 1 to 35 alphanumeric
128080	Hard	Invalid carrier ID. Valid length is 0 to 2 alphanumeric	Invalid carrier ID. Valid length is 0 to 2 alphanumeric
128081	Hard	Invalid or missing in bond code. Valid length is 2 alphanumeric	Invalid or missing in bond code. Valid length is 2 alphanumeric
128082	Hard	Entry number is required when the in bond code is other than 70. Valid Length is 1 to 25 alpha numeric	Entry number is required when the in bond code is other than 70. Valid Length is 1 to 25 alpha numeric
128083	Hard	Invalid or missing point of origin. Valid length is 1 to 5 alphanumeric	Invalid or missing point of origin. Valid length is 1 to 5 alphanumeric
128084	Hard	Invalid or missing mode of transport. Valid length is 1 to 35 alphanumeric	Invalid or missing mode of transport. Valid length is 1 to 35 alphanumeric

**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
128085	Hard	Invalid port of export. Valid length is 0 to 35 alphanumeric	Invalid port of export. Valid length is 0 to 35 alphanumeric
128086	Hard	Invalid port of unloading. Valid length is 0 to 35 alphanumeric	Invalid port of unloading. Valid length is 0 to 35 alphanumeric
128087	Hard	Invalid loading pier. Valid length is 0 to 35 alphanumeric	Invalid loading pier. Valid length is 0 to 35 alphanumeric
128088	Hard	Invalid or missing parties to transaction. Valid values are R or N	Invalid or missing parties to transaction. Valid values are R or N
128089	Hard	Invalid license number. Valid length is 0 to 35 alphanumeric	Invalid license number. Valid length is 0 to 35 alphanumeric
128090	Hard	Invalid or missing license date. Valid format is YYYYMMDD	Invalid or missing license date. Valid format is YYYYMMDD
128091	Hard	Invalid license exception code. Valid length is 0 to 3 alphanumeric	Invalid license exception code. Valid length is 0 to 3 alphanumeric
128092	Hard	Either license number or license exception code must be present for a SED form.	Either license number or license exception code must be present for a SED form.
128093	Hard	Invalid ECCN number code. Valid length is 1 to 3 alphanumeric	Invalid ECCN number code. Valid length is 1 to 3 alphanumeric
128094	Hard	Sold to information is required when an invoice or NAFTA CO is requested.	Sold to information is required when an invoice or NAFTA CO is requested.
128095	Hard	Invalid or missing sold to company name. Valid length is 1 to 35 alphanumeric	Invalid or missing sold to company name. Valid length is 1 to 35 alphanumeric
128096	Hard	Invalid or missing sold to address line 1. Valid length is 1 to 35 alphanumeric	Invalid or missing sold to address line 1. Valid length is 1 to 35 alphanumeric
128097	Hard	Invalid sold to address line 2. Valid length is 0 to 35 alphanumeric	Invalid sold to address line 2. Valid length is 0 to 35 alphanumeric
128098	Hard	Invalid sold to address line 3. Valid length is 0 to 35 alphanumeric	Invalid sold to address line 3. Valid length is 0 to 35 alphanumeric
128099	Hard	Invalid or missing sold to city. Valid length is 1 to 30 alphanumeric	Invalid or missing sold to city. Valid length is 1 to 30 alphanumeric
128100	Hard	Invalid sold to state province code. Valid length is 0 to 5 alphanumeric	Invalid sold to state province code. Valid length is 0 to 5 alphanumeric
128101	Hard	Invalid sold to postal code. Valid length is 0 to 9 alphanumeric	Invalid sold to postal code. Valid length is 0 to 9 alphanumeric



## Shipping

**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
128102	Hard	Invalid or missing sold to country code	Invalid or missing sold to country code
128103	Hard	The selected international form is not valid for the shipment origin country	The selected international form is not valid for the shipment origin country
128104	Hard	Invalid product origin country for the selected international form	Invalid product origin country for the selected international form
128105	Hard	The selected international form is not valid for the shipment origin and destination countries	The selected international form is not valid for the shipment origin and destination countries
128109	Hard	Invalid or missing sold to attention name. Valid value is 1 to 35 alphanumeric	Invalid or missing sold to attention name. Valid value is 1 to 35 alphanumeric
128110	Hard	Invalid sold to option. Valid values are 01 or 02	Invalid sold to option. Valid values are 01 or 02
128111	Hard	Commodity code is required for NAFTA CO	Commodity code is required for NAFTA CO
128112	Hard	Invalid insurance monetary value. Valid length is 0 to 15 numeric and can hold up to 2 decimal places.	Invalid insurance monetary value. Valid length is 0 to 15 numeric and can hold up to 2 decimal places.
128113	Hard	Invalid product description. Product description should be present at least once. Valid range is 0 to 35 alphanumeric	Invalid product description. Product description should be present at least once. Valid range is 0 to 35 alphanumeric
128114	Hard	Invalid or missing currency code. Valid length is 3 alphanumeric.	Invalid or missing currency code. Valid length is 3 alphanumeric.
128115	Hard	Invalid or missing sold to phone number. Valid length is 1 to 15 alphanumeric.	Invalid or missing sold to phone number. Valid length is 1 to 15 alphanumeric.
128116	Hard	Invalid sold to tax identification number. Valid length is 1 to 15 alphanumeric.	Invalid sold to tax identification number. Valid length is 1 to 15 alphanumeric.
128117	Hard	Invalid or missing Shipper tax identification.	Invalid or missing Shipper tax identification.
128118	Hard	Invalid license information. Either license number and license date or license exception code and ECCN number must be present. Both the combinations can not be present together.	Invalid license information. Either license number and license date or license exception code and ECCN number must be present. Both the combinations can not be present together.



Table 11: Shipping Error Conditions and Error Codes

Error Code	Error Level	Error Description	Condition
128119	Hard	Invalid or missing product number of packages per commodity. Valid length is 1 - 3 Numerics	Invalid or missing product number of packages per commodity. Valid length is 1 - 3 Numerics
128120	Hard	Origin country must be different than destination country.	Origin country must be different than destination country.
128121	Hard	Missing value of other unit of measurement.	Missing value of other unit of measurement.
128122	Hard	Invalid net cost date range.	Invalid net cost date range.
128123	Hard	Invoice cannot be requested for non-document forward shipments.	Invoice cannot be requested for non-document forward shipments.
128124	Hard	Invalid blanket period.	Invalid blanket period.
128125	Hard	Invalid or missing ShipFrom tax identification.	Invalid or missing ShipFrom tax identification.
128126	Hard	Invalid or missing SED filing option. SED filing option is required when SED form is requested. Valid values are 01 and 02.	Invalid or missing SED filing option. SED filing option is required when SED form is requested. Valid values are 01 and 02.
128201	Hard	Invalid international forms form type for shipment with return service. Valid value is 01.	Invalid international forms form type for shipment with return service. Valid value is 01.
128202	Hard	International forms can not be requested for letters or documents.	International forms can not be requested for letters or documents.
129000	Warning	Oversize1 indicator has automatically been set on Package {index of the package}.	Oversize1 indicator has been set on a package
129001	Warning	Additional Handling has automatically been set on Package (index of the package).	Additional Handling has automatically been set on Package (index of the package).
129002	Warning	An Extended Area surcharge of (monetary value) has been added to the service cost.	An Extended Area surcharge of (monetary value) has been added to the service cost.
129003	Warning	{ Rating error description}	The requested service may not guarantee Next Day arrival to the selected location.
129004	Warning	{ Rating error description}	Check the UPS Service Guide for supported Saturday delivery destinations within the selected country



## Shipping

**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
129005	Warning	{ Rating error description}	The requested service may not guarantee Second Day arrival to the selected location
129006	Warning	{ Rating error description}	The Second Day Air service may not guarantee Second Day arrival to the selected location
129007	Warning	{ Rating error description}	Oversize2 indicator has been set on a package
129008	Warning	{ Rating error description}	Oversize2 indicator has been set on a package
129009	Warning	{ Rating error description}	Oversize1 indicator has been removed from a package
129010	Warning	{ Rating error description}	Oversize2 indicator has been removed from a package
129016	Warning	{ Rating error description}	Oversize3 indicator has been set on a package.
129017	Warning	{ Rating error description}	Oversize3 indicator has been set on a package.
129018	Warning	{ Rating error description}	Oversize3 indicator has been set on a package
129019	Hard	{ Rating error description}	The maximum declared value amount for the Shipper Release option is \$999 (USD).
129021	Hard	Both Security code and Billing address are required if credit card information is provided.	If credit card information is provided, the security code and billing address are required.
129022	Hard	This credit card has been locked due to multiple unsuccessful validation attempts. Please use another credit card to continue or try again later.	There will be no credit card verification with the vendor for 12 hours if the credit card is declined for 3 times
129046	Hard	Missing credit card billing addressLine1	Missing credit card billing addressLine1
129048	Hard	Missing credit card billing address city	Missing credit card billing address city
129049	Hard	Missing credit card billing address state province code	Missing credit card billing address state province code
129050	Hard	Missing credit card billing address postal code	Missing credit card billing address postal code

**Table 11: Shipping Error Conditions and Error Codes**

Error Code	Error Level	Error Description	Condition
129051	Hard	Missing credit card billing address country code	Missing credit card billing address country code
129057	Hard	Location ID may not exceed the length of 10	Location ID may not exceed the length of 10
129070	Warning	{ Rating error description }	Large Package Surcharge has automatically been set on Package (index of package).
20001	Hard	General process failure	General process failure



## Shipping

### Void Error Conditions

The following errors may be received as a response from a Void request.

**Table 12: Void Error Conditions and Error Codes**

Error Number	Error Level	Description	Condition
10001	Hard	The XML document is not well formed	XML document is not well formed
10002	Hard	The XML document is well formed but the document is not valid	The XML document is well formed but the document is not valid
190001	Transient	Void not available at this time	This occurs when communications is lost or not available with the back-end systems.
190002	Transient	Invalid/Missing registration ID	IMS system unavailable to give registration ID.
190100	Hard	Invalid or missing ShipmentIdentificationNumber.	Must be alphanumeric and must be 18 digits exactly. The customer must correct the ShipmentIdentificationNumber in error.
190101	Hard	Time for voiding has expired.	This occurs when a void is attempted on the shipment after the end of the day following the acceptance of the shipment.
190102	Hard	No shipment found within the allowed void period	This occurs when no shipments are found for this Shipment ID within the allowed void period.
190103	Hard	The Pickup Request associated with this shipment has already been completed	The Pickup Request associated with this shipment has already been completed
190105	Hard	Pickup Cancellation is not Available on this Pickup Request	Pickup Cancellation is not Available on this Pickup Request. The pickup data is not valid.
190106	Hard	Pickup Cancellation is not Available on this Pickup Request	Pickup Cancellation is not Available on this Pickup Request. The pickup data is not complete.
190107	Hard	The Pickup Request associated with this shipment has previously been canceled	The Pickup Request associated with this shipment has previously been canceled



**Table 12: Void Error Conditions and Error Codes**

190108	Hard	The Pickup Request associated with this shipment cannot be canceled	The Pickup Request associated with this shipment cannot be canceled
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