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# FAQs

Here are some frequently asked questions about our products:

## What does "organic" mean, and how does it apply to your products?

Organic refers to the use of natural, plant-based ingredients in our soaps, exfoliants, and hand soaps. We avoid using synthetic chemicals and other potentially harmful ingredients, which means our products are healthier for both you and the environment.

## How are your products made?

Our products are made by hand in small batches, using carefully selected natural ingredients. We take great care to ensure the quality and purity of each product.

## Are your products cruelty-free?

Yes, all of our products are 100% cruelty-free. We never test on animals, and we only use ingredients that are ethically sourced.

## Are your products safe for sensitive skin?

Our products are formulated to be gentle and safe for all skin types, including sensitive skin. We recommend doing a patch test before using a new product, especially if you have particularly sensitive skin.

## How long do your products last?

The shelf life of our products varies depending on the specific product and how it is stored. However, most of our products have a shelf life of 6 to 12 months.

## Do your products contain any artificial fragrances or colors?

No, we do not use any artificial fragrances or colors in our products. We rely on natural ingredients to provide a gentle, subtle scent and color.

## Do you offer any products for acne-prone skin?

Yes, we offer several products that are specifically formulated for acne-prone skin. These products contain ingredients that can help to soothe and clear up acne without harsh chemicals.

## How should I store your products?

We recommend storing our products in a cool, dry place, away from direct sunlight. This will help to preserve their quality and shelf life.

## Do you offer any vegan products?

Yes, we offer several vegan products. These products contain no animal-derived ingredients, and they are cruelty-free.

## What should I do if I have a problem with my order?

If you have any issues with your order, please contact us right away. We will do our best to resolve any problems and ensure that you are satisfied with your purchase.