

## For Immediate Release September, 17, 2012

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# Adecco RPO Ranks Third on HRO Today's 2012 RPO Baker's Dozen List of Global Providers

The Enterprise RPO Leader, Adecco RPO, Outperforms All Global Staffing Companies and Ranks Second Overall In Quality Of Service as Reported by Approximately 900 HR Executives

(Jacksonville, FL – September 17, 2012) – Adecco Group's Recruitment Process Outsourcing (RPO) division has been ranked the #3 Enterprise RPO service provider by HRO Today magazine in its annual survey of top RPO firms. Adecco RPO also debuted on the Global RPO service provider list in the #3 spot. Adecco's RPO division is part of the Adecco Group, the world's leading recruitment and workforce solutions provider. Adecco RPO, becoming "Pontoon", operates under different brands globally including Hyphen, FlexBase, and Adjust HR.

Approximately 900 HR executives were surveyed about their respective experiences with nearly 30 leading RPO providers in the areas of (1) breadth of service, (2) deal size, and most importantly, (3) quality of service. The survey results produced an elite group of 13 RPO providers that excelled in all areas measured. Further, the level of participation in this year's survey marks a new high for the publication, and qualifies the HRO Today's 2012 RPO Baker's Dozen as the largest body of research ever performed in the RPO market.

The RPO Baker's Dozen is a critical source for prospective buyers of RPO solutions when selecting an RPO service provider, and 2012 marks the seventh consecutive year that Adecco RPO has been ranked. In recent years, Adecco RPO climbed from #11 in 2008, to #3 in 2012, demonstrating Adecco RPO's commitment to delivering world-class services to a growing portfolio of domestic and multinational clients.

"Adecco RPO is not only one of the top providers of Enterprise RPO, but is also an undisputed leader in providing global programs based on their very high ratings on the HRO Today RPO Baker's Dozen Customer Service Satisfaction Survey," according to Elliot Clark, CEO of HRO Today Magazine. "Adecco RPO is uniquely positioned due to the global footprint of the Adecco Group, and now it's total workforce integration into the overall new [Pontoon] offering to provide clients a global, strategic RPO platform with almost unrivaled quality of service."

Lisa Johnson, Director of Recruiting, Gate Gourmet added, "Adecco RPO has become a strategic business partner that has demonstrated its capabilities to expand with our business and support our dynamic requirements." Johnson continued, "We have been able to engage candidates in previously untapped markets and deliver exceptional customer service to our internal clients with metrics like reduction in turnover by more than 40%, reduction in interview-to-hire ratios by more than 75%, and reduction in time to start by more than 35%."

"We have been partnered with Adecco RPO to handle our recruitment operations for several years," said Adam Schlatter, Manager, NA Talent Acquisition, Owens-Illinois, the world's leading glass-packaging



maker. "Our business needs are unique and year after year Adecco RPO continues to deliver high quality talent, provide measurable process improvements, and innovative recruiting technology."

"We are grateful to our customers for recognizing Adecco RPO, now Pontoon, as having best-in-class RPO programs, and to Adecco RPO colleagues and associates who are the real champions responsible for our success," said Michael Beygelman, president of Adecco RPO in North America and Global Practice Leader. "This award further cements our commitment to finding and delivering the most innovative RPO solutions for our customers now and into the future, and to our colleagues and associates for their ongoing commitment to excellence."

Adecco Group has continued to demonstrate its commitment to innovative workforce solutions, operating client RPO programs that reach 59 countries around the world. With the newly announced Pontoon brand, which combines MSP and RPO operations within one organization, Adecco has emerged as the clear global leader for integrated workforce solutions. For additional information about Adecco RPO products and services please visit http://www.adecco-rpo.com/.

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The Adecco Group, based in Zurich, Switzerland, is the world's leading provider of HR solutions. With more than 33,000 FTE employees and over 5,500 branches, in over 60 countries and territories around the world, Adecco Group offers a wide variety of services, connecting over 700,000 associates with more than 100,000 clients every day. The services offered fall into the broad categories of temporary staffing, permanent placement, career transition and talent development, as well as outsourcing and consulting. The Adecco Group is a Fortune Global 500 company. Adecco S.A. is registered in Switzerland (ISIN: CH0012138605) and listed on the SIX Swiss Exchange (ADEN).

### ADECCO RPO

Adecco RPO [becoming Pontoon], a part of the Adecco Group, leads the recruitment process outsourcing industry in terms of scale, size, flexibility, customer service, and customer satisfaction. Datamonitor, Orbys Black Book of Sourcing, has recognized Adecco RPO as the #1 RPO in the industry in 2009. Adecco RPO has also been named to the HRO Today Baker's Dozen list of RPO firms for seven consecutive years.

We deliver industry-vertical solutions for the following sectors: financial services, pharmaceutical, healthcare, life sciences, information technology, energy, manufacturing, logistics and transport, retail, telecommunications, business services, defense industry, public sector, and others.

Additional information is available through our websites at http://www.adecco-rpo.com.