

Rosa Garcia

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LinkedIn: [linkedin.com/in/rosa-maria-garcia-447937176](https://www.linkedin.com/in/rosa-maria-garcia-447937176) | Portfolio: <https://saway11.github.io/rosa-portfolio/>

Summary

- Highly skilled and dedicated coder with a proven track record of developing, testing, and maintaining software programs that meet client needs.
- Data-driven technology developer
- Strong problem-solving and analytical skills with a commitment to staying up to date with the latest programming trends and technologies.
- Strong ability to design, build, and maintain 8 + websites from conception to production. Ability to work in a fast-paced and diverse team environment developing solutions and exceeding expectations.

Technical Skills

Softwares/Platforms: GitHub, VS Code, Git, Heroku, Github Pages, Shell Scripting, Unit Testing

Databases: MongoDB, SQL, schema design, OOP

Server-Side Development: Node.js, Express.js, User Authentication

Browser-Based Technologies: HTML, CSS, JavaScript, JQuery, Responsive Design, Bootstrap,

Progressive Web Applications: Local Storage, Session Storage, Indexed DB,

API Design: Client-Server Model, API, REST, JSON, AJAX, HTTP Request Methods, GraphQL,

Projects

The Avengers | <https://github.com/rslaughter12/The-Avengers> | <https://rslaughter12.github.io/The-Avengers/>

- Partnered with the technology team to drive innovation and recommend data-driven strategies for technology developments and tuning.
- Developed cutting-edge, fast-loading, and standard compliant web designs using HTML, CSS, JavaScript/jQuery
- Identified and implemented process improvement initiatives to enhance data quality.
- Ability to work in a fast-paced environment and deliver high-quality software products on time.
- Excellent communication and collaboration skills with my team members in order to efficiently complete the project.
- Identified and recommended additional data sources for inclusion in the data lake, enhancing the technology team's capabilities.
- Provided data visualizations to showcase application usage and proposed strategies for increasing utilization and functionality.
- Supported overall effectiveness of application systems by offering technical support and ensuring user satisfaction.
- Built prototypes utilizing UX design patterns to enhance user experience.

Tech-Blog | <https://saway11.github.io/Tech-Blog/>

- Collaborated with user experience designers to design, build, test, and deploy high-value, optionally resilient web application.
- Wrote clean, efficient, and well-documented code using Node.js, Express.js, Express Handlebars, and JavaScript.
- Analyzed the effectiveness of current technology and identified opportunities for medication and enhancement to existing applications.
- Developed, tested, and maintained software programs to meet quality standards.
- Troubleshooting and debugging software issues, identifying and resolving problems in a timely manner.

Employee-Tracker | <https://saway11.github.io/Employee-Tracker/>

- Demonstrated expertise in SQL to complete an employee tracker API.
- Developed and implemented data quality to ensure accuracy, completeness, and integrity of organizational data.
- Designed and configured data quality rules in alignment with course instructions.
- Improved usability, design, content, and conversion rates of online and eCommerce assets.
- Applied knowledge of relational databases to understand database relationships and interconnections among data sources.

Experience

Case Manager II

2023-Present

Calaveras County Health and Human Services

San Andreas, CA

- Conducted weekly check-ins with clients and documented progress to perform ongoing needs analysis and create actionable learning plans, adapting the plan throughout the entirety of programs and services as different needs arose.
- Educated clients on different service providers and productivity tools, resulting in significant increase in mental health.
- Provide relevant mental health resources, timely feedback, and resolutions to any problem for clients and families each week with 100% satisfactory rate.
- Strong ability to manage multiple projects and attention to detail.
- Performed in-depth functional analysis to identify areas of improvement.
- Developed and maintained strong client relationships, ensuring high levels of customer satisfaction and identifying opportunities for account growth.

Social Worker II

2021-2023

Calaveras County Health and Human Services

San Andreas, CA

- Optimized planning time while leading monthly team meetings, allowing service providers to gain knowledge of a family's progress.
- Managed large projects, developing work plans, timeliness, and workflows to meet timeframes.
- Increased engagement of more than 20 families by providing resources to families in order to be successful, during monthly planning sessions.
- Effectively communicated complex concepts, thought leadership, and business value of solutions to stakeholders.
- Facilitated monthly meetings with cross-functional members to produce recommendations for learning strategies, and after deploying strategies saw a 25% increase in families succeeding through their child welfare case.

- Maintained daily to weekly contact with 10 + stakeholders, resulting in strong report with stakeholders and increased learner performance.
- Guided clients and internal teams towards optimal solutions aligned with client goals, resulting in successful outcomes.
- Maintained high client satisfaction scores and actively contributed to identifying process improvements for more effective client management.
- Assisted in the creation of client contracts and agreements, ensuring clarity and accuracy.
- Worked in a fast-paced team environment gaining the capability of working in a dynamic, collaborative environment with a fast-paced development cycle. Strong teamwork and communication skills.
- Exceptional listening, presentation, and negotiation skills.
- Strong ability to manage multiple projects and attention to detail.
- Ability to problem solve and work under pressure, handle multiple tasks, and manage tight deadlines.
- Excellent communication and interpersonal skills for effective collaboration with cross-functional teams. Collaborate with 10+ departments and gather staff to discuss concerns or ideas on how to assist a specific family.
- Ability to maintain confidential information. Continuously worked with sensitive client data and system configurations.
- Conducted requirements gathering by collaborating with stakeholders to understand policies & procedures and translated them into comprehensive functional requirements to clients.

Office Assistant II

2019-2021

San Mateo County Human Services Agency

East Palo Alto, CA

- Trained and mentored 3 employees through data submissions to the California Medi-Cal Eligibility Data System (MEDS) database.
- Completed daily task list and timeliness, including processing reservations and expenses, by the end of each shift 100% of the time.
- Addressed clients requests and needs in a timely manner, escalating unresolved requests to appropriate staff.
- Assisted more that 100 clients with questions and problems through phone, or in-person.
- Worked in a fast-paced team environment gaining the capability of working in a dynamic, collaborative environment with a fast-paced development cycle. Strong teamwork and communication skills.
- Ability to problem solve and work under pressure, handle multiple tasks, and manage tight deadlines.

Education

Full Stack Web Developer Certification: UC Berkeley Extension, Berkeley, CA

In-progress

- An 24 week intensive program focused on gaining skills in: Algorithms, Performance, Time Complexity, Big O Notation, Data Structures, HTML, CSS, JavaScript, JQuery, Responsive Design, Bootstrap, Progressive Web Applications, local storage, session storage, React.js, Client-Server Model, API, REST, JSON, AJAX, HTTP Request Method, GraphQL, MySQL, Mongo BD, Node.js, Express.js, User Authentication, Template Engines, and MERN Stack.

Bachelors of Science in Criminal Justice: California State University- East Bay, Hayward, CA 2017-2019