
MEND, LLC

MENDmate™
User Acceptance Tests

Version <1.0>

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MENDMate™	Version: <1.0>
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MENDmate-SRS	

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MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

1. Introduction

This UAT document outlines the test cases that will verify key functionalities of the **MENDMate™** system. Each test case is designed to confirm that the system meets the functional requirements for **Provider** and **Patient** features, ensuring that the system performs correctly in a real-world scenario. Additionally, each test case is connected to the **MENDmate User Manual** for further reference and validation of expected behavior.

The **UAT** is intended for use by testers, product managers, and stakeholders to verify that **MENDMate™** delivers on its functional promises and provides a seamless experience for both providers and patients. Successful completion of these tests will confirm that the system is ready for production use.

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

2. Test Case Organization

The User Acceptance Test (UAT) cases in this document are organized based on **key features** of the **MENDMate™** system, grouped by **Provider Features** and **Patient Features**. This organization ensures a logical and easy-to-follow structure, making it clear which features and functionalities are being tested at any given time.

2.1. Test Case Grouping

Test cases are categorized by the following modules or features:

2.1.1. Provider Features

Includes all UAT cases related to **healthcare providers** (therapists) using the MENDMate™ system to manage patient assignments, track progress, and manage patient engagement.

2.1.2. Patient Features

Includes all UAT cases related to **patients** using the MENDMate™ system to view and complete assignments, access educational resources, and track their progress.

2.2. Test Case Structure

Each **test case** is identified by a unique **Test Case ID** (e.g., UAT-PROV-001 for Provider test cases, UAT-PAT-001 for Patient test cases), which allows testers to quickly locate and refer to specific test cases based on the feature or module being tested.

Each test case is structured to provide clear instructions and expected outcomes:

- **Test Case ID:** A unique identifier for each test case (e.g., UAT-PROV-001).

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

- **Test Scenario:** A brief description of the feature or functionality being tested.
- **Test Steps:** Step-by-step instructions for performing the test.
- **Expected Results:** The expected behavior after executing the test steps.
- **Actual Results:** The actual behavior observed when the test was executed.
- **Pass/Fail:** The result of the test, indicating whether the system behaved as expected.
- **Related Feature:** A reference to the relevant section in the **user manual** or documentation for further context on the function being tested.

2.3. Linkage to User Manual

Each test case is connected to the **User Manual** to provide clarity on how the system should behave according to the documented user processes. By referencing the user manual, testers can validate that the system's behavior aligns with the intended workflows and that any deviations are promptly identified.

2.4. Prioritization

The test cases are prioritized based on their **importance** and **impact** on the overall system. High-priority test cases are those that validate core functionalities (e.g., assignment creation, homework completion tracking), whereas lower-priority test cases focus on features that are less critical to the initial system functionality but still contribute to user experience (e.g., access to educational resources).

2.5. Test Coverage

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

The UAT covers a wide range of scenarios to ensure that the **MENDMate™** system operates effectively in real-world use. Each test case has been designed to verify **specific workflows** and **user interactions** within the system.

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

3. Table of Contents

1. Introduction	2
2. Test Case Organization	3
2.1. Test Case Grouping	3
2.2. Test Case Structure	3
2.3. Linkage to User Manual	4
2.4. Prioritization	4
2.5. Test Coverage	4
3. Table of Contents	6
4. Test Cases	7
UAT-PAT-001: Patient views assigned homework on Home or Workbook page	7
UAT-PAT-002: Patient marks homework as In-Progress or Complete	9
UAT-PAT-003: Patient views homework details including title	10
UAT-PAT-004: Patient views assigned educational resources	11
UAT-PAT-005: Patient marks educational resource as Favorite.	12
UAT-PAT-006: Patient browses and opens resources in the Learning Library	13
UAT-PAT-007: Patient views homework status indicators on Workbook page	14
UAT-PAT-008: Patient views engagement insights on MyProgress page	15
UAT-PAT-009: Patient views wellness summaries generated from daily assessments.	16
UAT-PROV-001: Provider assigns a therapy plan using the Create New Plan+ page	17
UAT-PROV-002: Provider views patient homework completion progress through Treatment Plan panel on My Patients	18
UAT-PROV-003: Provider views patient progress through the See Progress link on My Patients page	19
UAT-PROV-004: Provider views list of patients and their assigned homework on My Patients page	20
UAT-PROV-005: Provider adjusts patient assignments from My Patients page	21
UAT-PROV-006: Provider views engagement trends and progress summaries on My Patients page	22
UAT-PROV-007: Provider views patient progress via the My Progress page	23

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

4. Test Cases

UAT-PAT-001: Patient views assigned homework on Home or Workbook page

Test Case Title	Patient views assigned homework on Home or Workbook page
Test Case ID	UAT-PAT-001
Related Feature	MENDmate User Manual: 6.1 Viewing and Completing Homework
Priority	High
Test Scenario	Patient should be able to view all active homework assigned by their provider.
Preconditions	Patient has an active treatment plan with assigned homework.
Test Steps	<ol style="list-style-type: none"> 1. Log in as a patient 2. Navigate to the Home page 3. Review assigned homework under Current Exercises. 4. Navigate to the Workbook page 5. Review assigned homework list
Expected Result	Assigned homework is visible on both Home and Workbook pages, and each assignment displays title and optional description, if valid.
Actual Result	
Pass/Fail	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

Tested By	
Date Tested	
Comments/Notes	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

UAT-PAT-002: Patient marks homework as In-Progress or Complete

Test Case Title	Patient marks homework as In-Progress or Complete
Test Case ID	UAT-PAT-002
Related Feature	MENDmate User Manual: 6.1 Viewing and Completing Homework
Priority	High
Test Scenario	Patient updates the progress status of assigned homework
Preconditions	Homework must be assigned to the patient
Test Steps	<ol style="list-style-type: none"> 1. Go to the Workbook page. 2. Select a homework item. 3. Mark the item as "In Progress" 4. Mark it again as "Complete"
Expected Result	Status updates successfully and reflects visually. Updates are visible to the provider in the Treatment Plan panel.
Actual Result	
Pass/Fail	
Tested By	
Date Tested	
Comments/Notes	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

UAT-PAT-003: Patient views homework details including title

Test Case Title	Patient views homework details including title
Test Case ID	UAT-PAT-003
Related Feature	MENDmate User Manual: 6.1 Viewing and Completing Homework
Priority	Medium
Test Scenario	Patients can view homework metadata to understand expectations
Preconditions	Homework is assigned.
Test Steps	<ol style="list-style-type: none"> 1. Go to Workbook or Home 2. Select an assignment 3. View its title and preview.
Expected Result	Homework's content is shown clearly and completely.
Actual Result	
Pass/Fail	
Tested By	
Date Tested	
Comments/Notes	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

UAT-PAT-004: Patient views assigned educational resources

Test Case Title	Patient views assigned educational resources.
Test Case ID	UAT-PAT-004
Related Feature	6.2 Accessing Educational Resources
Priority	High
Test Scenario	Patient can access educational content assigned by their provider.
Preconditions	Provider has assigned one or more resources
Test Steps	<ol style="list-style-type: none"> 1. Log in as patient. 2. Go to Home or Workbook. 3. Locate and open an educational resource.
Expected Result	Educational content opens properly. Patients can view and exit the resource.
Actual Result	
Pass/Fail	
Tested By	
Date Tested	
Comments/Notes	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

UAT-PAT-005: Patient marks educational resource as Favorite.

Test Case Title	Patient marks educational resource as Favorite.
Test Case ID	UAT-PAT-005
Related Feature	MENDmate User Manual: 6.2 Accessing Educational Resources
Priority	Medium
Test Scenario	Patients can mark a resource as a favorite.
Preconditions	At least one resource is viewable.
Test Steps	<ol style="list-style-type: none"> 1. Go to Learning Library or Home 2. View a resource 3. Tap/click "Favorite" icon 4. Go back to Home
Expected Result	Favorited resource appears under Favorites on Home
Actual Result	
Pass/Fail	
Tested By	
Date Tested	
Comments/Notes	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

UAT-PAT-006: Patient browses and opens resources in the Learning Library

Test Case Title	Patient browses and opens resources in the Learning Library
Test Case ID	UAT-PAT-006
Related Feature	MENDmate User Manual: 6.2 Accessing Educational Resources
Priority	Low
Test Scenario	Patient can explore all resources, not just assigned ones.
Preconditions	Learning Library contains content
Test Steps	<ol style="list-style-type: none"> 1. Log in as a patient 2. Go to the Learning Library 3. Browse and select a resource to open
Expected Result	Resource opens properly. No assignment required to access content.
Actual Result	
Pass/Fail	
Tested By	
Date Tested	
Comments/Notes	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

UAT-PAT-007: Patient views homework status indicators on Workbook page

Test Case Title	Patient views homework status indicators on Workbook page
Test Case ID	UAT-PAT-007
Related Feature	MENDmate User Manual: 6.3 Tracking Progress
Priority	High
Test Scenario	Homework items show current progress status.
Preconditions	Patient has homework with mixed statuses.
Test Steps	<ol style="list-style-type: none"> 1. Go to Workbook 2. Review homework list
Expected Result	Homework items are clearly labeled as "Not Started," "In Progress," or "Complete"
Actual Result	
Pass/Fail	
Tested By	
Date Tested	
Comments/Notes	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

UAT-PAT-008: Patient views engagement insights on MyProgress page

Test Case Title	Patient views engagement insights on MyProgress page.
Test Case ID	UAT-PAT-008
Related Feature	MENDmate User Manual: 6.3 Tracking Progress
Priority	High
Test Scenario	Engagement data is visible to the patient.
Preconditions	Patient has engaged with homework or wellness assessments.
Test Steps	<ol style="list-style-type: none"> 1. Log in a patient. 2. Navigate to the MyProgress page. 3. Review engagement insights.
Expected Result	Insights are visible and match recent activity.
Actual Result	
Pass/Fail	
Tested By	
Date Tested	
Comments/Notes	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

UAT-PAT-009: Patient views wellness summaries generated from daily assessments.

Test Case Title	Patient views wellness summaries generated from daily assessments.
Test Case ID	UAT-PAT-009
Related Feature	MENDmate User Manual: 6.3 Tracking Progress
Priority	Medium
Test Scenario	Patients can track their wellness over time
Preconditions	Patient has submitted daily wellness assessments
Test Steps	<ol style="list-style-type: none"> 1. Go to MyProgress 2. View wellness graph/summaries
Expected Result	Wellness summaries are present and reflect actual input.
Actual Result	
Pass/Fail	
Tested By	
Date Tested	
Comments/Notes	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

UAT-PROV-001: Provider assigns a therapy plan using the Create New Plan+ page

Test Case Title	Provider assigns a therapy plan using the Create New Plan+ page
Test Case ID	UAT-PROV-001
Related Feature	MENDmate User Manual: 5.1 Assigning Homework
Priority	High
Test Scenario	Provider should be able to assign a new plan using the “Create New Plan+” page
Preconditions	Provider has logged in and selected a patient
Test Steps	<ol style="list-style-type: none"> 1. Log in as a provider 2. Navigate to the Create New Plan+ page 3. Select a patient 4. Add homework assignments with titles and contents. 5. Submit the plan.
Expected Result	The plan appears in the patient’s Workbook and Treatment Plan panel on My Patients page.
Actual Result	
Pass/Fail	
Tested By	
Date Tested	
Comments/Notes	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

UAT-PROV-002: Provider views patient homework completion progress through Treatment Plan panel on My Patients

Test Case Title	Provider views patient homework completion progress through Treatment Plan panel on My Patients
Test Case ID	UAT-PROV-002
Related Feature	MENDmate User Manual: 5.2 Tracking Patient Progress
Priority	High
Test Scenario	Provider should be able to view a patient's homework completion status
Preconditions	At least one plan is assigned to the patient
Test Steps	<ol style="list-style-type: none"> 1. Log in as a provider 2. Go to My Patients page 3. Select a patient 4. Review the homework status in the Treatment Plan panel
Expected Result	Homework assignments are listed with their completion statuses (Not Started, In Progress, Complete)
Actual Result	
Pass/Fail	
Tested By	
Date Tested	
Comments/Notes	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

UAT-PROV-003: Provider views patient progress through the See Progress link on My Patients page

Test Case Title	Provider views patient progress through the See Progress link on My Patients page
Test Case ID	UAT-PROV-003
Related Feature	MENDmate User Manual: 5.2 Tracking Patient Progress
Priority	High
Test Scenario	Provider should be able to view detailed progress through the “See Progress” link
Preconditions	Patient has a completed or in-progress treatment plan
Test Steps	<ol style="list-style-type: none"> 1. Log in as a provider 2. Go to My Patients page 3. Select a patient 4. Click the “See Progress” link to view detailed progress on the patient’s MyProgress page.
Expected Result	Patient’s engagement trends, wellness insights, and assignment completion status are displayed.
Actual Result	
Pass/Fail	
Tested By	
Date Tested	
Comments/Notes	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

UAT-PROV-004: Provider views list of patients and their assigned homework on My Patients page

Test Case Title	Provider views list of patients and their assigned homework on My Patients page
Test Case ID	UAT-PROV-004
Related Feature	MENDmate User Manual: 5.3 Patient Management
Priority	High
Test Scenario	Provider should be able to see a list of their patients and the homework assignments
Preconditions	Provider has multiple active patients with assignments.
Test Steps	<ol style="list-style-type: none"> 1. Log in as a provider 2. Go to My Patients page 3. Review the list of assigned patient and their homework assignments
Expected Result	Patient list is visible with homework assignments displayed beside each patient
Actual Result	
Pass/Fail	
Tested By	
Date Tested	
Comments/Notes	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

UAT-PROV-005: Provider adjusts patient assignments from My Patients page

Test Case Title	Provider adjusts patient assignments from My Patients page
Test Case ID	UAT-PROV-005
Related Feature	MENDmate User Manual: 5.3 Patient Management
Priority	Medium
Test Scenario	Provider should be able to adjust the assignment for a patient based on their progress.
Preconditions	Patient has active homework assignments.
Test Steps	<ol style="list-style-type: none"> 1. Log in as a provider. 2. Go to My Patients page 3. Select a patient 4. Adjust one or more assignments in the patient's Treatment Plan panel 5. Save changes
Expected Result	The updated homework assignments appear in the patient's Treatment Plan.
Actual Result	
Pass/Fail	
Tested By	
Date Tested	
Comments/Notes	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

UAT-PROV-006: Provider views engagement trends and progress summaries on My Patients page

Test Case Title	Provider views engagement trends and progress summaries on My Patients page
Test Case ID	UAT-PROV-006
Related Feature	MENDmate User Manual: 5.2 Tracking Patient Progress
Priority	Medium
Test Scenario	Provider should be able to view engagement trends and summaries for each patient
Preconditions	Provider has patients with interactions on the platform
Test Steps	<ol style="list-style-type: none"> 1. Log in as a provider 2. Go to My Patients page 3. Select a patient 4. Review engagement trends and progress summaries in the Treatment Plan panel
Expected Result	Engagement trends and progress summary are displayed for the patient.
Actual Result	
Pass/Fail	
Tested By	
Date Tested	
Comments/Notes	

MENDMate™	Version: <1.0>
User Acceptance Tests	Date: <05/04/2025>
MENDmate-SRS	

UAT-PROV-007: Provider views patient progress via the My Progress page

Test Case Title	Provider views patient progress via the My Progress page
Test Case ID	UAT-PROV-007
Related Feature	MENDmate User Manual: 5.2 Tracking Patient Progress
Priority	Low
Test Scenario	Provider should be able to see the full My Progress page for a patient
Preconditions	Provider has assigned homework to a patient
Test Steps	<ol style="list-style-type: none"> 1. Log in as a provider 2. Go to My Patients page 3. Select a patient 4. Click on the "See Progress" link
Expected Result	The provider can view the patient's detailed progress summary, including assignment completion and wellness data.
Actual Result	
Pass/Fail	
Tested By	
Date Tested	
Comments/Notes	