

background in providing technical support for WordPress themes and plugins. I'm now excited to pivot into a MERN Stack developer role. My problem-solving skills, customer-centric approach, and adaptability make me a valuable asset to any team. I'm eager to contribute to innovative projects and stay at the forefront of the tech industry. 😝 <u>sanjog.lama</u> w sawnjordan in sanjog-gomden **₩** <u>sawnjordan</u> sawnjordan sawnjordan **Experience Hoostly InfoTech** July 1, 2023 MERN Stack Developer Gwarko, Lalitpur I joined as an Intern and within 1 week I was assigned to the senior team for the backend development of the Goeasybazar project. And now I am taking the lead of some team members and projects. Developed a backend server using Node.js and Express, featuring rolebased authentication with JWT for secure access control. Used MongoDB for flexible and scalable database management. Integrated Firebase OTP login for authentication via mobile numbers. Utilized AWS S3 bucket for storing static assets, leveraging the Sharp library for image optimization. Implemented RTK Query Redux for client-side asynchronous data fetching and state management. Guided frontend development to integrate backend APIs for seamless functionality. Created a platform resembling Hamrobazaar, facilitating online transactions and listings. **Codewing Solutions** 2019-04-08 - 2023-01-20 WordPress Technical Support Team Lead https://codewing.co/ * Checked the overall **Support Department**. I checked all the technical questions related to the **WP Travel Engine** plugin and themes on **RaraTheme** and **BlossomThemes** from the client. * Provided support on **WordPress.org** for the WP Travel Engine plugin. - QA of inhouse developed themes and plugins/add-ons. * Monitored the employees under the support department and supervised, and guided newly hired support employees. * Reporting the issues on **Gitlab** and assigning them to the required person. Also, checking the fix of the reported issues 2018-09-10 - 2019-04-01 SENIOR DRUPAL DEVELOPER https://www.itonics-innovation.com/ - Worked on project for German company **HUK COBURG(Insurance Company)**. - Attend meetings with Project Manager(PM) to discuss the requirements of the project in detail. Provided support during client's package update if any issues are seen. **Codewing Solutions** 2016-10-10 - 2018-09-03 WORDPRESS DEVELOPER/TH EME REVIEW, SUPPORT TEAM LEAD https://codewing.co/ - Checked the support email from the client related to **WordPress** Themes and plugins. Theme Review and Testing of the company's WordPress products. - Provide necessary **CSS/code snippets ** to the client to fix their issues. WEN SOLUTIONS 2015-12-14 - 2016-10-03 WORDPRESS SUPPORT/THE ME REVIEW - Handled the Support queries related to **WordPress** from the user. -Reviewed .org as well as all in-house themes under **Acclaim Technology**. Digital Agency Cathmandu 2015-06-08 - 2015-12-04 INTERNSHIP(PHP DEVELOPER) http://www.digitalagencycatmandu.com/ - Created Simple login/register form with validation, Admin Panel, a page to perform CRUD operation, profile page with image upload, converted clean HTML to WordPress Theme. Kathford International College of Engineering 2011-05-01 - 2015-05-01 and Management Bachelor in Engineering **Goldengate International College** 2008-02-01 - 2010-05-10 +2**Cambridge Public High School** 1997-02-03 - 2008-03-03 SLC Goeasybazar https://goeasybazar.com/ Implemented a user-friendly ad posting system, with admin approval required for ads to go live. Admin has the ability to reject ads containing illegal content. Users are allowed to request ad boosting with payment confirmation. Users make payments through QR code, and after admin verification, boosted ads are featured for a user-specified duration. **Product eCommerce** This was the project created during the Training Course. The project uses NodeJS, Express for backend and ReactJS for frontend. **BackEnd Repo**- https://github.com/sawnjordan/ExpressAPI **FrontEnd Repo**- https://github.com/sawnjordan/mern-frontend **Book eCommerce PlatForm** A simple book eCommerce platform that allows users to browse and purchase books, manage their shopping cart, and track their orders. - https://github.com/sawnjordan/fullstack-assignment Simple Social Media App https://github.com/sawnjordan/social-media-react-app * A simple social media app using **React JS, Firebase,** and **ChakraUI**. The app includes creating new posts, editing posts, comments on posts, likes on posts, viewing/editing profiles, and so on. **Volunteering** KHUSI NEPAL, * As a volunteer, helped in city rebuilding, sanitation, and medical aid.