

MICRO CREDIT DEFAULTER

Submitted by:

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ACKNOWLEDGMENT

This includes mentioning of all the references, research papers, data sources, professionals and other resources that helped me and guided me in completion of the project.

- https://towardsdatascience.com/
- https://anshikaaxena.medium.com/
- https://medium.com/https://medium.com/

INTRODUCTION

Business Problem Framing

Collaborating with an MFI to provide micro-credit on mobile balances to be paid back in 5 days. The Consumer is believed to be defaulter if he deviates from the path of paying back the loaned amount within the time duration of 5 days. For the loan amount of 5 (in Indonesian Rupiah), payback amount should be 6 (in Indonesian Rupiah), while, for the loan amount of 10 (in Indonesian Rupiah), the payback amount should be 12 (in Indonesian Rupiah).

Build a model which can be used to predict in terms of a probability for each loan transaction, whether the customer will be paying back the loaned amount within 5 days of insurance of loan. In this case, Label '1' indicates that the loan has been paid i.e., non-defaulter, while, Label '0' indicates that the loan has not been paid i.e., defaulter.

Conceptual Background of the Domain Problem

A Microfinance Institution (MFI) is an organization that offers financial services to low-income populations. MFS becomes very useful when targeting especially the unbanked poor families living in remote areas with not much sources of income. The Microfinance services (MFS) provided by MFI are Group Loans, Agricultural Loans, Individual Business Loans and so on.

Many microfinance institutions (MFI), experts and donors are supporting the idea of using mobile financial services (MFS) which they feel are more convenient and efficient, and cost saving, than the traditional high-touch model used since long for the purpose of delivering microfinance services. Though, the MFI industry is primarily focusing on low-income families and are very useful in such areas, the implementation of MFS has been uneven with both significant challenges and successes.

Today, microfinance is widely accepted as a poverty-reduction tool, representing \$70 billion in outstanding loans and a global outreach of 200 million clients.

We are working with one such client that is in Telecom Industry. They are a fixed wireless telecommunications network provider. They have launched various products and have developed its business and organization based on the budget operator model, offering better products at Lower Prices to all value conscious customers through a strategy of disruptive innovation that focuses on the subscriber.

They understand the importance of communication and how it affects a person's life, thus, focusing on providing their services and products to low-income families and poor customers that can help them in the need of hour.

> Review of Literature

In real world, a loan in time enables the borrower to meet financial goals. At the same time, the interest associated with the loan generates revenues for the lender.

Motivation for the Problem Undertaken

Every lending organization strives to assess the risk associated with the loan. Primarily, they want to assess their clients' repayment abilities well in advance before deciding on approval and disbursement of loans it is a very realistic reason.

Analytical Problem Framing

➤ Mathematical/ Analytical Modelling of the Problem

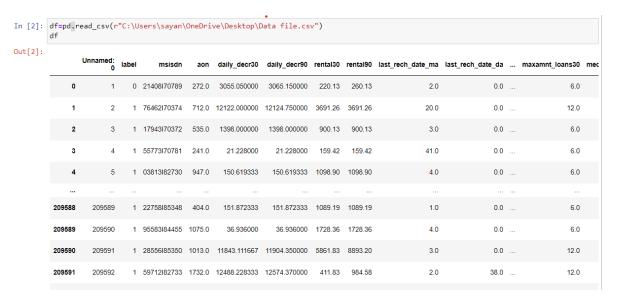
We shall build a supervised classification model to predict the risk of loan default.

Now, when we talk about building a supervised classifier catering to certain use-case, for example, classifying risk of loan default, following three things come into our minds:

- Data appropriate to the business requirement or use-case we are trying to solve
- A classification model which we think (or, rather assess) to be the best for our solution.
- Optimize the chosen model to ensure best performance.

> Data Sources and their formats

I am using CSV (comma-separated values) format file which is having 209593 rows × 37 columns.



➤ Data Pre-processing

Following steps have been performed on the data.

checking missing values-

- If there is any missing value present in your data set then for a better and correct accuracy you have to impute it.
- If missing data present in object type column, then you have to take most frequent value for your missing data.
- If missing data present in int or float type column then use mean/median for missing value.

In the following case no missing value present:

```
In [8]: df.isnull().sum()
Out[8]: label
           msisdn
            daily_decr30
           daily decr90
           rental30
rental90
            last rech date ma
           last_rech_date_da
last_rech_amt_ma
cnt_ma_rech30
            fr ma rech30
           sumamnt_ma_rech30
medianamnt_ma_rech30
           medianmarechprebal30
            cnt_ma_rech90
fr_ma_rech90
           sumamnt ma rech90
           medianamnt_ma_rech90
medianmarechprebal90
            cnt da rech30
            fr_da_rech30
cnt_da_rech90
            fr_da_rech90
           cnt loans30
           amnt_loans30
maxamnt_loans30
           medianamnt loans30
            amnt_loans90
           maxamnt loans90
```

- Encoding categorical variables -as we can see there are 3 object data type columns present so we will encode it into (int) format.
 - Apply Label Encoding, if number of categories in a categorical variable is equal to 2.
 - Apply One-Hot Encoding, if number of categories in a categorical variable is greater than 2.

In the following case Label Encoding is used.

```
In [9]: df.info()
                                                                       c(las 'pandas.core.frame.DataFrame')
RangeIndex: 209593 entries, 0 to 209592
Data columns (total 36 columns):
# Column Non-Null Count

" Adaily_decr30 209593 non-null

" Column Non-Null Count

" Column Non-Null Non-Null Count

" Column Non-Null Count

" Column Non-N
                                                                                                          float64
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             float64
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             float64
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             float64
                                                                                                                       float64
float64
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             float64

        medianmarechprebal30
        209593 non-null

        cnt_ma_rech90
        209593 non-null

        sumamnt_ma_rech90
        209593 non-null

        medianamnt_ma_rech90
        209593 non-null

        medianmarechprebal90
        209593 non-null

        cnt_da_rech30
        209593 non-null

        lont_da_rech90
        209593 non-null

        cnt_da_rech90
        209593 non-null

        cnt_loans30
        209593 non-null

        amxammt_loans30
        209593 non-null

        medianamnt_loans30
        209593 non-null

        209593 non-null
        209593 non-null

                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             int64
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          int64
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          int64
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          int64

        maxamnt_loans30
        209593 non-null

        medianamnt_loans30
        209593 non-null

        cnt_loans90
        209593 non-null

        ammt_loans90
        209593 non-null

        medianamnt_loans90
        209593 non-null

        payback30
        209593 non-null

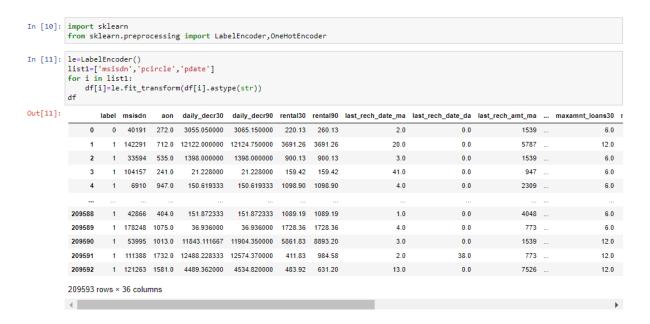
        pcircle
        209593 non-null

        cdate
        209593 non-null

        cdate
        209593 non-null

        cdate
        209593 non-null

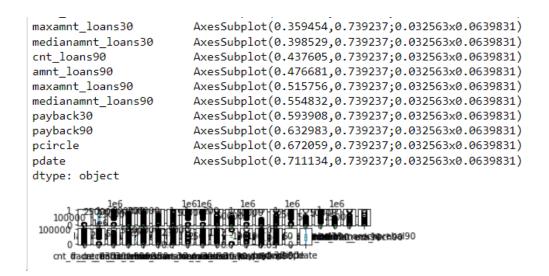
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             float64
                                                                                                                       pdate
                                                                                                                                                                                                                                                                                                                                           209593 non-null object
                                                                            dtypes: float64(21), int64(12), object(3) memory usage: 57.6+ MB
```



 Feature scaling- Feature Scaling ensures that all features will get equal importance in supervised classifier models. Standard scaler was used to scale all features in the data.

- Reducing dimension of the data- Sklearn's pca can be used to apply principal component analysis on the data. This helped in finding the vectors of maximal variance in the data.
- Outliers detection- In simple words, an outlier is an observation that diverges from an overall pattern on a sample.

In the following case box plot is used to detect outliers.

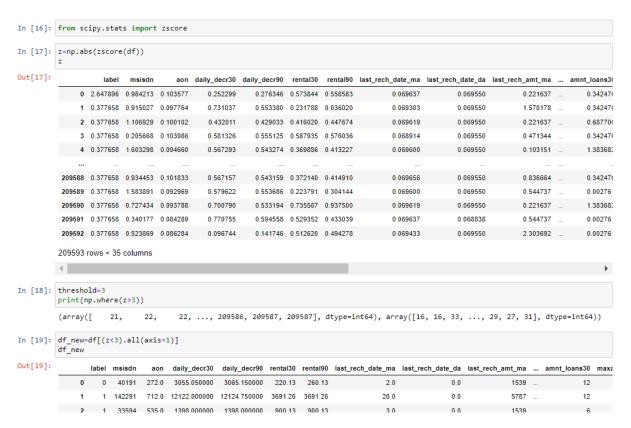


There are many types of outlier detection techniques such as Z-Score or Extreme Value Analysis, Probabilistic and Statistical Modelling, Information Theory Models, Standard Deviation etc.

Outliers Removal

In our dataset, we observed variations in the relation between values of some attributes.

So that these types of rows are dropped from the dataset.



Software Requirements and library Used

```
[1]: import pandas
import pandas as pd
import numpy as np
import seaborn as sns
import matplotlib.pyplot as plt
import warnings
warnings.filterwarnings('ignore')

10]: import sklearn
from sklearn.preprocessing import LabelEncoder,OneHotEncoder
```

NumPy

NumPy is a popular Python library for multi-dimensional array and matrix processing because it can be used to perform a great variety of mathematical operations. Its capability to handle linear algebra, Fourier transform, and more, makes NumPy ideal for machine learning and artificial intelligence (AI) projects, allowing users to manipulate the matrix to easily improve machine learning performance. NumPy is faster and easier to use than most other Python libraries.

Scikit-learn

Scikit-learn is a very popular machine learning library that is built on NumPy and SciPy. It supports most of the classic supervised and unsupervised learning algorithms, and it can also be used for data mining, modelling, and analysis.

Seaborn

Seaborn is another open-source Python library, one that is based on Matplotlib (which focuses on plotting and data visualization) but features Pandas' data structures. Seaborn is often used in ML projects because it can generate plots of learning data. Of all the Python libraries, it produces the most aesthetically pleasing graphs and plots, making it an effective choice if you'll also use it for marketing and data analysis.

Pandas

Pandas is another Python library that is built on top of NumPy, responsible for preparing high-level data sets for machine learning and training. It relies on two types of data structures, one-dimensional (series) and two-dimensional (Data Frame). This allows Pandas to be applicable in a variety of industries including finance, engineering, and statistics. Unlike the slow-moving animals themselves, the Pandas library is quick, compliant, and flexible.

Class imbalance problem

The first challenge we hit upon exploring the data, is class imbalanced problem. Imbalance data will lead to a bad accuracy of a model. To achieve better accuracy, we'll balance the data by using Smote Over Sampling Method.

```
58]: y.value_counts()

58]: 1 132773
0 20316
Name: label, dtype: int64

178]: from imblearn import under_sampling, over_sampling

179]: from imblearn.over_sampling import SMOTE

180]: smt=SMOTE()
dfx,dfy=smt.fit_resample(x,y)

181]: dfy.value_counts()

181]: 0 132773
1 132773
Name: label, dtype: int64
```

Model/s Development and Evaluation

> Run and evaluate selected models

Let's select our classification model for this project:

- Random Forest Classifier
- Gradient Boosting Classifier
- Adaboost Classifier

> Testing of Identified Approaches (Algorithms)

For random forest classifier:

```
: import sklearn
from sklearn.ensemble import RandomForestClassifier
from sklearn.metrics import accuracy_score,confusion_matrix,classification_report
from sklearn.model_selection import train_test_split
import warnings
warnings.filterwarnings('ignore')

: x_train,x_test,y_train,y_test=train_test_split(dfx,dfy,test_size=.30,random_state=45)

!pg]: rf=RandomForestClassifier(n_estimators=300,random_state=42)
rf.fit(x_train,y_train)
predr=fr-fr-predict(x_test)
print(accuracy_score(y_test,predrf))
print(classification_report(y_test,predrf))
print(classification_report(y_test,predrf))

0.943788913436433
[[37472 2533]
[ 1945 37714]]
precision recall f1-score support

0 0.95 0.94 0.94 40005
1 0.94 0.95 0.94 39659

accuracy 0.94 79664
macro avg 0.94 0.94 0.94 79664
weighted avg 0.94 0.94 0.94 79664
```

```
In [201]: predrf=rf.predict(x_test)
    from sklearn.model_selection import cross_val_score
    rfs=accuracy_score(y_test,predrf)
    for j in range(4,7):
        rfscore=cross_val_score(rf,dfx,dfy,cv=j)
        rfcv=rfscore.mean()
        print('at cv:-',j)
        print('crossvalidation score:',rfcv*100)
        print('accuracy_score is:-',rfs*100)
        print('\n')

at cv:- 4
    crossvalidation score: 93.53937258174234
    accuracy_score is:- 94.3788913436433

at cv:- 5
    crossvalidation score: 93.58910641809159
    accuracy_score is:- 94.3788913436433

at cv:- 6
    crossvalidation score: 93.65234835928119
    accuracy_score is:- 94.3788913436433
```

For Adaboost Classifier:

```
202]: from sklearn.tree import DecisionTreeClassifier
       from sklearn.ensemble import AdaBoostClassifier
       #ad=AdaBoostClassifier(base_estimator=DecisionTreeClassifier,n_estimators=50,learning_rate=1.0)
      ad=AdaBoostClassifier()
      ad.fit(x_train,y_train)
      predad=ad.predict(x_test)
      print(accuracy_score(y_test,predad))
print(confusion_matrix(y_test,predad))
      print(classification_report(y_test,predad))
       0.887502510544286
      [[35952 40531
        [ 4909 34750]]
                    precision recall f1-score support
                        0.88 0.90 0.89
0.90 0.88 0.89
                                                          39659
                 1
      accuracy 0.89 79664
macro avg 0.89 0.89 0.89 79664
weighted avg 0.89 0.89 0.89 79664
```

For Gradient Boosting Classifier

Key Metrics for success in solving problem under consideration

Selection of a model requires evaluation and evaluation requires a good metric. This is indeed important. If we optimize a model based on incorrect metric, then, our model might not be suitable for the business goals.

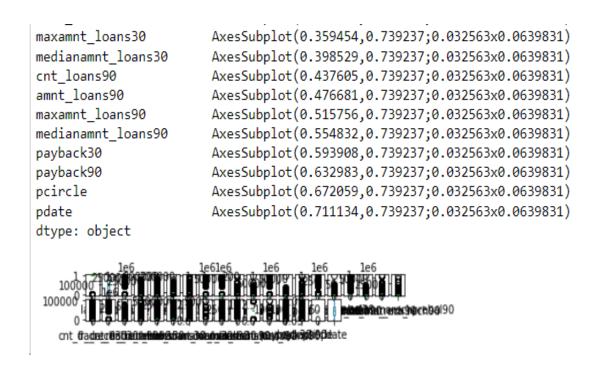
We have a number of metrics, for example, accuracy, recall, precision, F1 score, area under receiver operating characteristic curve, to choose from.

```
print(accuracy_score(y_test,predrf))
print(confusion_matrix(y_test,predrf))
print(classification_report(y_test,predrf))
0.943788913436433
[[37472 2533]
 [ 1945 37714]]
                            recall f1-score
              precision
                                                support
                   0.95
                              0.94
                                         0.94
           0
                                                  40005
           1
                   0.94
                              0.95
                                         0.94
                                                  39659
                                         0.94
                                                  79664
    accuracy
   macro avg
                   0.94
                              0.94
                                         0.94
                                                  79664
weighted avg
                   0.94
                              0.94
                                         0.94
                                                  79664
```

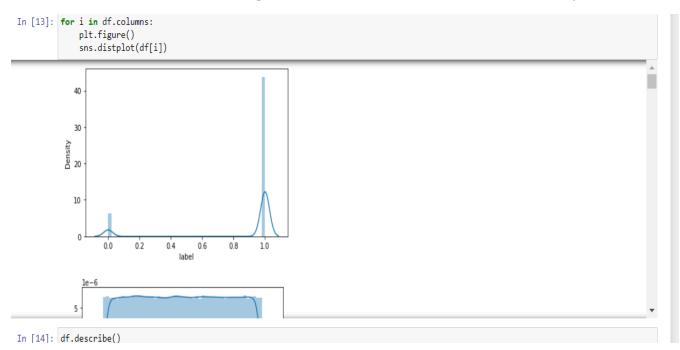
➤ Visualizations

For better understanding of outliers, I have used boxplot.

```
12]: df.plot(kind='box', subplots=True, layout=(10,20))
12]: label
                                 AxesSubplot(0.125,0.816017;0.032563x0.0639831)
     msisdn
                              AxesSubplot(0.164076,0.816017;0.032563x0.0639831)
     aon
                              AxesSubplot(0.203151,0.816017;0.032563x0.0639831)
                              AxesSubplot(0.242227,0.816017;0.032563x0.0639831)
     daily_decr30
                              AxesSubplot(0.281303,0.816017;0.032563x0.0639831)
     daily_decr90
     rental30
                              AxesSubplot(0.320378,0.816017;0.032563x0.0639831)
     rental90
                              AxesSubplot(0.359454,0.816017;0.032563x0.0639831)
                              AxesSubplot(0.398529,0.816017;0.032563x0.0639831)
     last rech date ma
     last_rech_date_da
                              AxesSubplot(0.437605,0.816017;0.032563x0.0639831)
     last_rech_amt_ma
                              AxesSubplot(0.476681,0.816017;0.032563x0.0639831)
     cnt_ma_rech30
                              AxesSubplot(0.515756,0.816017;0.032563x0.0639831)
     fr_ma_rech30
                              AxesSubplot(0.554832,0.816017;0.032563x0.0639831)
     sumamnt_ma_rech30
                              AxesSubplot(0.593908,0.816017;0.032563x0.0639831)
                              AxesSubplot(0.632983,0.816017;0.032563x0.0639831)
     medianamnt_ma_rech30
     medianmarechprebal30
                              AxesSubplot(0.672059,0.816017;0.032563x0.0639831)
                              AxesSubplot(0.711134,0.816017;0.032563x0.0639831)
     cnt_ma_rech90
     fr_ma_rech90
                               AxesSubplot(0.75021,0.816017;0.032563x0.0639831)
     sumamnt_ma_rech90
                              AxesSubplot(0.789286,0.816017;0.032563x0.0639831)
     medianamnt_ma_rech90
                              AxesSubplot(0.828361,0.816017;0.032563x0.0639831)
     medianmarechprebal90
                              AxesSubplot(0.867437,0.816017;0.032563x0.0639831)
     cnt_da_rech30
                                 AxesSubplot(0.125,0.739237;0.032563x0.0639831)
     fr da rech30
                              AxesSubplot(0.164076,0.739237;0.032563x0.0639831)
                              AxesSubplot(0.203151,0.739237;0.032563x0.0639831)
     cnt da rech90
     fr_da_rech90
                              AxesSubplot(0.242227,0.739237;0.032563x0.0639831)
     cnt loans30
                             AxesSubplot(0.281303,0.739237;0.032563x0.0639831)
     amnt loans30
                             AxesSubplot(0.320378.0.739237:0.032563x0.0639831)
```



For better understanding of skewness, I have used distribution plot.



CONCLUSION

Key aspects of building successful classifier are:

- Selecting correct data according to the purpose or problem statement.
- Proper processing and understanding of the data
- Selecting the model and optimizing the model.

In this project I have dealt with outliers and using z score I removed those outliers for better accuracy.

I have used label encoder for encoding object data type into int datatype as machine doesn't understand object type data.

I have performed Smote operation as data was imbalanced.

I have used three classification model and found Random Forest Classifier to be the best fit. It is giving 94% accuracy.