

CANCELLATION & REFUND POLICY

Thank you for choosing sayandey.dev for your digital products and services. We strive to provide the best possible experience for our customers. Please read the following Cancellation & Refund Policy carefully before making any purchase or subscribing to our services.

DIGITAL PRODUCTS

We offer digital products that are non-tangible and irrevocable, hence we do not process refunds for these items. Before making a purchase, please ensure that you have thoroughly reviewed the product description and specifications. If you encounter any issues with the digital product, please contact our customer support for assistance.

SERVICES

In the case of services, we understand that circumstances may change, and you may need to cancel your subscription. To initiate a cancellation and be eligible for a refund, please adhere to the following guidelines:

CANCELLATION WINDOW

- You may cancel your service within 48 hours of the initial purchase to be eligible for a refund.
- No cancellations will be accepted after the 48-hour window has passed.

CANCELLATION PROCESS

- To cancel your service, please contact our customer support team through email/phone with your order details.
- The cancellation will be processed within a reasonable time frame, and you will receive confirmation once it is complete.

REFUND PROCESSING

- All refund requests will undergo a thorough eligibility verification process to ensure compliance with our Cancellation & Refund Policy.
- Refunds will be processed using the original payment method.
- Please allow 5-7 business days for the refund to reflect in your account.
- Refunds will not cover any third-party fees, including but not limited to transaction fees imposed by payment processors or banks.
- Upon successful refund processing, you will receive a confirmation email detailing the refunded amount and any relevant transaction details.

EXCEPTIONS

- Refunds will not be provided for services that have been fully utilized or if the cancellation request is made after the 48-hour window.
- Refunds are not applicable for any additional fees or charges incurred after the initial purchase.

CONTACT INFORMATION

If you have any questions or concerns about our Cancellation & Refund Policy, please contact us at email/phone. Our team is here to assist you and provide further clarification.

Sayan Dey (sayandey.dev) reserves the right to update or modify this Cancellation & Refund Policy at any time without prior notice. It is your responsibility to review this policy periodically for changes.

Thank you for choosing sayandey.dev. We appreciate your understanding and cooperation.

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