SAYANTAN MANDAL
Software Engineer

Contact: **+91-8101351005**   Email: **sayantanmandal174@gmail.com**

PERSONAL STATEMENT

A dynamic professional with total 1.7 years of IT experience and relevant experience of 1.7 years in **Salesforce Technology**. Good experience in SFDC modules, Salesforce.com. Experience with deployments. Proficient understanding of code and familiar with both front-end development and back end development. Collaborate with creative team members, designers, and stakeholders to deliver on the features.

PROFESSIONAL EXPERIENCE:

Capgemini:
(May 2021 to Nov 2022)

Key Deliverables:

1. Worked on a Order Management Application with a couple of teammates.
2. I worked on both front-end and back-end with Lightning Web Components, JavaScript, Apex Classes, Aura Framework.
3. I have worked on Service Cloud where have modified standard Case Management system and integrated with Oracle CRM (Siebel).
4. Tested all the Classes with Test Classes with minimum 90% code-coverage.
5. Created my projects in Test Environment and deployed it to Production.
6. I have primarily worked on Case Object, Community Portal, Case Assignment Rules, Omni-Channel.
7. Other than have worked on Support Process. Case Escalation Rules, Email-to-Case. Web-to-Case, Knowledge Object.

TECHNICAL SKILLS:

- Salesforce Administration and Configurations
- Core JAVA
- Data-Structure and Algoritm in JAVA.
- Competetive Coding

EDUCATION:

- B. Tech in Electronics and Communication Engineering [KIIT University, 2017-2021, 78.70%]
- Higher Secondary Education(10+2) [Berhampore J.N.Academy, 2015-2017, 68.80%]
- Secondary Education [Berhampore J.N.Academy, 2015, 82.14%]

DECLARATION:

I hereby declare that all the information provided by me in this application is factual and correct to the best of my knowledge and belief.

Date: 25.10.2022   Sayantan Mandal