

We provide 24x7 technical support for our online store at (123) 456-7890. Our eCommerce technical support team can ONLY help you complete a purchase and CANNOT provide ANY assistance with Memberships, refunds, events or park merchandise (if you ask them to help with anything other than online purchases they will ask you to contact the park directly). If you need to contact us about your Membership, please visit sixflags.com/membership. If you need assistance with anything else, please visit our Contact Us page.

We strongly recommend that you purchase tickets directly through us or our authorized ticketing partners to ensure ticket validity and authenticity.

We are unable to verify or guarantee the validity or authenticity of tickets not purchased directly through an authorized sales channel. In the event that invalid, duplicate or counterfeit tickets are presented for park admission, entry will be denied without compensation. Please note that invalid, duplicate or counterfeit tickets may be confiscated.

Yes! Anime Park Partner Hotels represent a variety of locations in and around Los Angeles. Visit our Anime Partner Hotel Packages page for more information.

Yes! Quick and easy cash machines are located all around the park.

Service Animals are welcome in all of our restaurant and merchandise locations, attraction queues and most other locations throughout Anime Park. Please stop by Guest Relations to register your Service Animal and obtain a Riders Guide. Pets however, are prohibited from the Park.

Anime Park prides itself on providing complete and convenient access for all our guests with disabilities.

Many rides, shows, attractions, escalators and parking structures are designed to comfortably accommodate guests in wheelchairs and other disabilities. There are designated guests-with-disabilities entrances for all our attractions in the Park.

For your safety we have enhanced the security procedures at the Park and ask for your understanding and cooperation.

Please note the following restrictions:

All bags, backpacks and packages will be x-rayed and/or inspected prior to entering the Park.

We recommend you leave unnecessary articles in your car and secure valuables in your trunk.

The following items are not permitted: any type of explosive or weapon, alcoholic beverages, marijuana, illegal drugs, clothing likely to create a danger or disturbance, clothing that may create a false impression of employment by Anime Park or as emergency personnel, segways (unless utilized as an ADA mobility device), hoverboards and drones.

Selfie sticks are permitted at the parks discretion but must be stowed on rides and attractions.

Some of our rides and attractions can accommodate personal items. However, we strongly suggest bringing small bags with you to better expedite your time at the Front Gate security checkpoint and at each attraction.

At this time, the Park's designated smoking area is closed and tobacco smoking is not permitted in the Park. Please note that e-cigarettes and vaporizers are treated the same as tobacco. Additionally, marijuana is prohibited.

Yes, we do. Store all the day's extras in one of our convenient lockers. You'll be glad you did! Lockers accept both cash and credit cards.

Locker sizes are as follows:

\$8 Lockers: Height – 12¾" Width – 11" Length – 16½"

\$12 Lockers: Height – 16" Width – 8" Length – 16"

\$15 Lockers: Height – 21½" Width – 11" Length – 16"

Lockers are one price for the day with unlimited in/out privileges. Lockers are limited to availability.

You have access to all the rides and regular events, but not to the Special Events.

Yes, on days when it rains, we offer a complimentary admission for guests to return another day.

The email newsletter, In The Loop, is sent several times a month with updates on special events and discounts. Be sure to join In The Loop to have the latest news, great offers and other specials delivered to your inbox. Join Newsletter