SAYED HAQUE

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CERTIFICATIONS

Python PCEP Certified   AWS Certified   AWS Certified   Network+ Certified   Security+ Certified   A+ Certified   CCNA Certified

PROJECTS

Personal Portfolio – built with ReactJS and hosted with AWS S3 for object storage, Cloudfront for the content delivery, Certification Manager for the https certs and Route53 for domain registration. sayedh.com

Blogsite – built with Wordpress and hosted via Lightsail, this is my blogsite where I share my knowledge of the AWS features and tutorials on how to setup and use the AWS features. cloudbats.com

Bookstore Database – coded in GO to store data in MySQL datebase. This project has the functions to create, read, update, and delete book data with API calls in Postman. github.com/sayedh/go-MySQL-Bookstore

HR Management System – programmed in GO and stored data in MongoDB. This a CRUD app that can add/edit/delete employee records with an API call. Tested this with Postman. github.com/sayedh/go-mongoDB-HRMS

Bootcamp Projects – built in C++, I utilize data types like int/float/void involving conditions, loops, and arrays. Organize code functions with source/header files to write more flexible, modular code. github.com/sayedh/Cpp_Projects

Library Database – built using PostgreSQL/Postbird. Utilize EXPLAIN ANALYZE comparing Planning/Execution Time to build efficient databases by altering table indexes and cross table relations. github.com/sayedh/PostgreSQL_BookStore

WORK EXPERIENCE

Network Engineer – Facebook / EOS IT (Fremont, CA)   Jun 2021—Present
- · Maintain and support the network infrastructure via SSH/OOB console at several sites around the globe.
- · Configure and deploy routers/switches/firewall/AP devices from Cisco, Juniper, and Aruba.
- · Respond to service outages and alerts by investigating issues with hardware, ISP, and power outages.
- · Resolve hardware issues with Cisco/Juniper TAC engineers and the onsite support team members via RMA.
- · Support users with requests involving VPN issues, firewall updates, IP allocation, and wifi connectivity issues.

IT Support Associate II – Amazon (Moreno Valley, CA)   Nov 2020—Jun 2021
- · Support end users with PCs, thin clients, printers, scanners, mobiles, and tablets via a ticketing system.
- · Resolve issues with Windows 10 / Linux operating systems and reimage with SCCM boot key.
- · Administer network changes via change management on Cisco equipment involving vlan assignments and port config.
- · Conduct IT equipment inventory audits for maintaining adequate spare counts of production need.
- · Perform regular maintenance and security audits on network system racks and deployed IT assets.

PC Network Support – Northrop Grumman (Hawthorne, CA)   Apr 2020—Nov 2020
- · Support a large corporate campus of over a thousand PC users using ServiceNow and vFire.
- · Resolve issues in hardware, OS, and on the corporate domain network.
- · Administer changes in Active Directory including adding/removing PCs and users in the directory.
- · Use SCCM tools like the Software Center and Remote Control Viewer to remotely correct issues.
- · Perform PC refreshes with users and help users migrate data involving .pst files and software reinstall.

EDUCATION

University of California, Riverside   **B.S., Mechanical Engineering**   (incomplete) 2014 -2018