AdventureWorks Business Performance Report

Overview

This report presents a summary of key performance metrics for AdventureWorks, covering revenue, profits, orders, return rates, and product performance insights. The data visualized offers a clear representation of the business's health over time.

1. Key Performance Indicators (KPIs)

Metric Value
Revenue \$24.9M
Profits ₹10.46M
Orders 25.16K
Return Rate 2.2%

These figures indicate strong business operations with healthy revenue and profit margins. However, the return rate of 2.2% should be monitored to avoid potential product or service quality concerns.

2. Trends Over Time

Weekly Revenue Trend

- **Growth Pattern:** Revenue shows a steady increase from early 2021, peaking significantly in early 2022.
- **Insight:** The upward trend suggests improved sales strategies or seasonal boosts.

Monthly Metrics

- **Monthly Revenue:** \$1.83M († 3.31% from previous month)
- **Monthly Orders:** 2.15K (↓ 0.88% from previous month)
- **Monthly Returns:** 166 († 1.78% from previous month)

The increase in revenue despite a slight drop in orders may indicate a higher average order value.

3. Orders by Category

Category Orders

Accessories 17.0K Bikes 13.9K Clothing 7.0K

- **Top Category:** Accessories lead the sales volume.
- Action Point: Focus on expanding the Accessories line for continued growth.

4. Top 10 Products

| Product Name | Orders | Revenue | Return Rate |
|-------------------------|---------------|-------------|--------------------|
| Water Bottle - 30 oz. | 3983 | \$39,755.33 | 1.95% |
| Sport-100 Helmet, Red | 2099 | \$73,444.01 | 3.33% |
| Sport-100 Helmet, Blue | 1995 | \$67,120.18 | 3.31% |
| Sport-100 Helmet, Black | 1940 | \$65,269.75 | 2.68% |
| Road Tire Tube | 2172 | \$17,264.73 | 1.55% |
| Patch Kit/8 Patches | 2525 | \$13,506.42 | 1.61% |
| Mountain Tire Tube | 2846 | \$28,333.22 | 1.64% |

- **High Return Rates:** Notably high for helmets (above 3%).
- **Recommendation:** Investigate helmet quality or sizing issues.

5. Product Type Insights

- Most Ordered Product Type: Tires and Tubes
- Most Returned Product Type: Shorts

Shorts have the highest return rate, suggesting issues related to sizing, quality, or customer expectations.

Recommendations

- 1. Product Quality Review:
 - o Assess return reasons for high-return products, especially helmets and shorts.
- 2. Focus on High-Performing Categories:
 - o Expand Accessories and Tire segments.
- 3. Customer Feedback Loop:

o Use returns and reviews data to refine product offerings.

4. Inventory Planning:

o Stock high-demand items like Water Bottles and Tire Tubes more effectively.

Conclusion

AdventureWorks shows strong sales and profitability, with continued growth in revenue and a wide range of successful products. Monitoring returns and optimizing underperforming categories will further strengthen business performance.