Sayed Ahmed

Full-Stack Web Developer

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GITHUB | LINKEDIN | LEETCODE

EDUCATION

CAMELLIA INSTITUTE OF TECHNOLOGY AND MANAGEMENT　　　　Aug 2020 - Jun 2024
BACHELOR OF TECHNOLOGY IN COMPUTER SCIENCE　　　　Bainchi, Hoogly, WB - 712134
CGPA: 8.40 (Estimated)

EXPERIENCE

DUKAAN® | BACK-END INTERN　　　　On-Site | Sept 2023 – Mar 2024

- Enhanced performance of Bot9.ai by integrating plugins for platforms including Slack, Discord, Intercom, Freshdesk, Zendesk, and Meta Messenger.
- Optimized SQL queries, reducing response time by 70% (from 15s to 800ms) for fetching 10,000 user-bot conversations.
- Implemented WebSocket features for real-time communication, improving user engagement.

UNICO GLOBAL | FULL STACK WEB DEVELOPER INTERN　　　　Remote | Dec 2022 – Feb 2023

- Led backend development for a closed community social media chatting app, serving over 5,000 active users.
- Engineered Chrome extensions to scrape user information from 1,000+ Slack workspace members and 500+ LinkedIn connections, aiding data collection for marketing teams.

SKILLS

PROGRAMMING LANGUAGES	JavaScript, TypeScript, Python, Rust
LIBRARIES/FRAMEWORKS	AdonisJS, ExpressJS, ReactJS, NextJS, Tailwind CSS
TOOLS / PLATFORMS	Git, GitHub, ChatGPT, VSCode
DATABASES	MongoDB, SQL
DATABASE ORMS	Mongoose, Sequelize, Lucid, Prisma

PROJECTS / OPEN-SOURCE

YUJIN (WIP) | GITHUB LINK　　　　NextJS, Mongoose, Tailwind CSS

- Developed an AI-driven customer support chatbot, "Yujin," using OpenAI's language models to autonomously resolve customer queries, improving user experience and reducing response times by 50
- Implemented natural language processing (NLP) algorithms using OpenAI's GPT-4, achieving an 85% accuracy rate in query resolution.

CASH IOU (WIP) | PROJECT LINK　　　　TypeScript, NestJS, Mongoose, NextJS, Tailwind CSS

- Creating a progressive web application (PWA) to simplify the tracking of loans and borrowings among friends and associates.
- Aims to enhance transparency and ease of financial management.

HEROKU SWITCHER | GITHUB LINK　　　　Node.js, MongoDB, ExpressJS, React, Tailwind CSS

- Developed a Node.js application to enable free hosting of projects on Heroku, alleviating dyno hour concerns.
- Over 1,000 users, mostly students and hobby developers, benefited from the feature, significantly improving productivity and accessibility.