

Sayma Khan

Dual Citizen of USA and Canada | Seeking Winter 2023 PM/TPM Internships

(519) 897-7727 | s489khan@uwaterloo.ca | saymaakhan.github.io | github.com/saymaakhan | linkedin.com/in/saymakhan

Education

University of Waterloo | Candidate for B.A.Sc. in Honours Computer Engineering

Sep 2019 – Apr 2024

- **Relevant Courses:** Software Product Management (UAlberta), Data Structures & Algorithms, Systems Programming.

Work Experience

Product Manager | Opal

Menlo Park, CA, USA | Jan 2022 – May 2022

- Led execution of a **blockchain** application and synchronized cross-functional teams to manage **product launch** plan.
- Designed a **product roadmap** and carried out **backlog refinement** to increase **agile velocity** by **20%**.
- Coordinated **3 SWE** teams to resolve architectural issues, reducing codebase by **33%**.
- Refined **90+ user stories** based on cryptocurrency **market research** and **user feedback** for beta release.

Software Developer Intern | Thomson Reuters

Toronto, ON, CA | Jan 2022 – Apr 2022

- Integrated **Datadog RUM** with several applications to visualize performance insights from **over 1.5 million** users.
- Redesigned registration workflow using **Blazor** and built an **Azure Pipeline** to deploy to **AWS S3/Cloudfront**.
- Developed a back-end monitoring system with **OpenTelemetry** and **Prometheus** to increase code coverage by **10%**.

Software Developer Intern | Thomson Reuters

Toronto, ON, CA | May 2021 – Aug 2021

- Utilized **Apollo GraphQL** to retrieve the billing status of financial transactions from **1.5 million+** consumers.
- Created a back-end service in **.NET** to make financial forms available in French for users worldwide.
- Designed reusable front-end features in **Angular** based on customer feedback to optimize payment workflow.

Front-end Developer | TAMVOES Health Inc.

Waterloo, ON, CA | Sep 2020 – Dec 2020

- Developed UX and front-end for **10+** key features using **Figma**, **Bootstrap**, and **jQuery** (e.g. Search, Calendar, etc.).
- Examined metrics from **Hotjar** and focus groups to implement UI changes that increased website traffic by **450%**.
- Programmed back-end APIs in **Django** to ensure that basic and premium user features functioned correctly.

Junior Software Developer | TAMVOES Health Inc.

Waterloo, ON, CA | Jan 2020 – Aug 2020

- Planned and executed onboarding workflow with **Figma**, **Canva**, **Bootstrap**, and **jQuery** to enhance user experience.
- Refactored homepage by implementing **UX principles** which boosted conversion rate by **200%**.
- Formed a **marketing strategy** plan and created social media content/newsletters that reached **thousands** of people.

Leadership and Projects

Mentor | Yale Hack, Hack Princeton, Hack NYU, SF Hacks, SacHacks, CruzHacks

Feb 2021 – Apr 2022

- Guided **dozens** of hackers through brainstorming processes and software issues to advance their projects.

Representative | Waterloo Engineering Society

Sep 2021 – Dec 2021

- Elected by a class of **200+** students to voice their needs/concerns to council members and executives.

Embedded Microprocessor Systems: Infrared (IR) Thermometer

Nov 2021 – Dec 2021

- Led team research on analog-to-digital converters (ADCs) to find which were most power-efficient and cost-effective.
- Evaluated criteria in a **decision matrix/multi-criteria decision analysis** to select ADC for an IR thermometer.

JobMaps

Jul 2021 – Aug 2021

- Managed development of an **agile** web application that simplifies the job searching process for students in STEM.
- Wrote a **Product Requirements Document** and other milestones to define logistics based on end users' needs.

Facebook Hackathon (Artificial Intelligence): InterChat

Aug 2020 – Sep 2020

- Co-created a **MERN** stack application in which a chatbot ranks candidates' interview responses for recruiters.
- Utilized **Wit.ai** to implement **natural language processing** to recognize certain keywords in candidates' answers.

Skills

Product Management: Agile, Leadership, Cross-Communication, Market Research, Data Analysis, User Experience.

Languages: C++, C, C#, Python, Java, TypeScript, JavaScript, HTML/CSS, SQL, GraphQL, MATLAB.

Technologies: Node.js, MongoDB, .NET, Blazor, Angular, React, Bootstrap, jQuery, Figma, Azure DevOps, Git, AWS.