






SAYO EVERDEN

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A recent graduate from UBC with a **Bachelor's degree in Computer Science** with **10+ years of customer service and management experience**.

I have just completed the UBC Data Science certificate and Google data analytics professional certificate and I am looking for an opportunity to grow and contribute to the field of information technology.

CERTIFICATION

UBC
- Key Capabilities in Data Science

Google
- Data Analytics Professional Certificate

AWARD

- ★ U.S Presidential Award for Community Service
- ★ Undergraduate Scholarship to UBC Vancouver

LANGUAGE

English

Japanese

SKILLS

- **Data Analytics** including **Python, R, and SQL**
- **Leadership, Multitasking/Organization, Problem Solving, Data Analysis, Presentation, Public Speaking, Communication, Time Management and Risk Assessment skills** with 10+ years of family business and restaurant management experience
- **SQL** including **MySQL, MSSQL, and PostgreSQL**
- **Data Visualization** such as **Tableau, Altair, Ggplot, Matplotlib, SciPy and NodeXL**
- **Data Modeling, Data Collection, Data Wrangling/Mungling, Machine Learning, Data Mining and Social Media Analysis**

EDUCATION

- 🎓 **Bachelor of Computer Science:**
2022 University of British Columbia Okanagan, Kelowna
- 🎓 **Bachelor of Psychology:**
2008 University of British Columbia Okanagan, Kelowna
- 🎓 **Associate of Art with Honor**
2003 TransPacific Hawaii College, Honolulu

PROJECT

- 🔗 **Capstone Project: LIMS** (Laboratory Information Management System)
Led a team of 4 as a **project manager** to develop the LIMS system **from the ground up for an actual client** who was new to software development by continuously adapting to the change due to the tremendous gap in scope and limitations of the capstone project.
- 🌐 **Direct Study: Social Computing**
Proposed a two-phase project on ageism during the covid pandemic. Using the **data analysis research** finding from the first phase, I **developed a social media website** called "Boomer 🧡 Millennials to facilitate the interaction among generations to close the generation gap.
- 📊 **Social Media Data Analysis Research**
Conducted **social media data analysis research** on autism spectrum disorder and social media use.

WORK EXPERIENCE

- **Everden Rust Funeral Service** Kelowna, BC 2010 - 2020
Office Assistant / Business Analyst
Proposed to open a third location in Westside, BC. Our funeral home has grown from 5 employees with two locations to 10 employees with three locations.
- **Restaurant Management /Software Implementation**
Implemented a restaurant management software system (Vancouver POS) into five restaurants collaborating with people of more than a dozen nationalities and unique backgrounds.

Ozeki	Kelowna, BC	2006 - Current
Dozo	Kelowna, BC	2017 - 2020
Osho	Winfield, BC	2019
Basil Leaf		2018 - Current
	Glenmore Highway97 Peachland	
Mini-Ozeki	Kelowna, BC	2022