

TARIFF SCHEDULES

Annexure-2 (Tariff Schedules for Low Tension Consumers)

**ANNEXURE TO THE TARIFF ORDER PASSED BY MPERC FOR
FINANCIAL YEAR 2024-25**

MADHYA PRADESH ELECTRICITY REGULATORY COMMISSION

Table of Contents

Tariff Schedule LV - 1.....	178
Tariff Schedule LV - 2.....	181
Tariff Schedule LV - 3.....	184
Tariff Schedule LV - 4.....	186
Tariff Schedule LV - 5.....	189
Tariff Schedule LV - 6.....	193
General Terms and Conditions of Low-Tension Tariff.....	194

Tariff Schedule LV - 1**DOMESTIC:****Applicability:**

This tariff is applicable for light, fan and power for residential use. Dharamshalas, Gaushalas, old age homes, day care centres for senior citizens, rescue houses, orphanages, Affordable Rental Housing Complex established under Pradhan Mantri Awas Yojana, Registered home stays under following Schemes of the State Government: (a) MP Homestay Establishment (Registration and Regulation) Scheme, 2010, Amended 2018, (b) MP Bed and Breakfast Establishment (Registration and Regulation) Scheme, 2019, (c) MP Farm Stay Establishment (Registration and Regulation) Scheme, 2019, (d) MP Gram Stay Establishment (Registration and Regulation) Scheme, 2019, places of worship and religious institutions will also be covered under this category.

Tariff:

LV 1.1 (Consumers having sanctioned load not more than 100 watts (0.1 kW) and consumption not more than 30 units per month)

(a) Energy Charge and Fixed Charge – For metered connection

Monthly Consumption (units)	Energy Charge (paise per unit) Urban/ Rural areas	Monthly Fixed Charge (Rs.)
Up to 30 units	334	NIL

LV 1.2**(i) Energy Charge and Fixed Charge – For metered connection**

Monthly Consumption Slab (units)	Energy Charge with telescopic benefit (paise per unit) Urban/ Rural areas	Monthly Fixed Charge (Rs.)	
		Urban areas	Rural areas
Up to 50 units	427	71 per connection	57 per connection
51 to 150 units	523	124 per connection	101 per connection
151 to 300 units	661	27 for each 0.1 kW load	24 for each 0.1 kW load
Above 300 units	680	27 for each 0.1 kW load	26 for each 0.1 kW load

Notes:

1) The fixed charges shall be levied considering every 15 units of consumption per month or part thereof equal to 0.1 kW of load. **Example:** If consumption during the month is 155 units, then the fixed charges shall be levied for 1.1 kW. In case the consumption is 350 units then the fixed charges shall be levied for 2.4 kW.

2) In cases where the readings are recorded for the duration other than the respective days of the month, the consumption shall be prorated for the month so as to arrive at the proportionate units eligible for different slabs in a particular billing month. Accordingly, the Fixed and Energy Charges shall be computed.

Illustration

Previous Meter Reading: 4th April 2024

Next Meter Reading: 10th May 2024

Consumption period: 36 days

Consumption: 450 units

Slab-wise consumption to be considered for billing:

Slab	Computation of Consumption on Pro-rata basis	Units to be considered for billing slab
0-50	50 units/30 days*36 days	60
51-150	100 units/30 days *36 days	120
151-300	150 units /30 days *36 days	180
Above 300	Balance Units	90
Total		450

(ii) Energy Charge and Fixed Charge for Temporary connections

Temporary connection	Energy Charge (paise per unit) Urban/ Rural areas	Monthly Fixed Charge (Rs.)	
		Urban areas	Rural areas
Temporary connection for construction of own house (max. up to three years)	1.25 times the tariff applicable as per schedule LV 1.2 (i)		

Temporary connection	Energy Charge (paise per unit) Urban/ Rural areas	Monthly Fixed Charge (Rs.)	
		Urban areas	Rural areas
Temporary connection for social/ marriage purposes and religious functions.	850	77 for each one kW of sanctioned or connected or recorded load, whichever is highest, for each 24 hours duration or part thereof.	62 for each one kW of sanctioned or connected or recorded load, whichever is highest, for each 24 hours duration or part thereof.
Supply through DTR meter for clusters of Jhuggi/Jhopadi till individual meters are provided	355	NIL	NIL

(iii) Energy Charge and Fixed Charge for un-metered rural domestic connections having connected load upto 500 watts:

Particulars	Units and Energy Charge to be billed per month for unmetered connections (paise per unit)	Monthly Fixed Charge (Rs.)
Un-metered connection in rural areas having connected load upto 500 watts	75 units @ 530 per unit	112 per connection

Specific Terms and Conditions for LV-1 category:

- No minimum charges are applicable to this category of consumers. .
- In case of prepaid consumers, a rebate of 25 paise per unit shall be applicable on the energy charges and all other charges shall be calculated on the Tariff applicable after rebate. A consumer opting for prepaid meter shall not be required to make any security deposit.
- Additional charge for Excess connected load or Excess demand: No extra charges are applicable on the energy/fixed charges due to the excess demand or excess connected load.
- In case of temporary requirement for renovation/upgradation of premises, load for such temporary purpose is allowed to be used from existing metered connection on the same tariff applicable for permanent connection subject to other terms and conditions of LT Domestic Tariff.
- Other terms and conditions shall be as specified under General Terms and Conditions for Low Tension Tariff.

Tariff Schedule LV - 2

NON-DOMESTIC:

LV 2.1

Applicability:

This tariff is applicable for light, fan and power to Schools / Educational Institutions including workshops and laboratories of Engineering Colleges / Polytechnics/ITIs (which are registered with /affiliated/ recognized by the relevant Govt. body or university), Hostels for students or working women or sports persons.

Tariff:

Tariff shall be as given in the following table:

Sub category	Energy Charge (paise/unit) Urban/ Rural areas	Monthly Fixed Charge (Rs.)	
		Urban areas	Rural areas
Sanctioned load based tariff (only for connected load up to 10 kW)	650	156 per kW	125 per kW
Demand based tariff Mandatory for Connected load above 10 kW	650	275 per kW or 220 per kVA of billing demand	235 per kW or 188 per kVA of billing demand

LV 2.2

Applicability:

This tariff is applicable for light, fan and power to Railways (for purposes other than traction and supply to Railway Colonies/water supply), Shops/showrooms, Parlors, All Offices, Hospitals and medical care facilities including Primary Health Centers, clinics, nursing homes belonging to either Govt. or public or private organisations, public buildings, guest houses, Circuit Houses, Government Rest Houses, X-ray plant, recognized Small Scale Service Institutions, clubs, restaurants, eating establishments, meeting halls, places of public entertainment, circus shows, hotels, cinemas, professional's chambers (like Advocates, Chartered Accountants, Consultants, Doctors etc.), bottling plants, marriage gardens, marriage houses, advertisement services, advertisement boards/ hoardings, training or coaching institutes, petrol pumps and service stations, tailoring shops, laundries, gymnasiums, health clubs, telecom towers for mobile communication and any other establishment which is not covered in other LV categories.

Tariff:

Tariff shall be as given in the following table:

Sub category	Energy Charge (paise/unit) Urban/ Rural areas	Monthly Fixed Charge (Rs.)	
		Urban areas	Rural areas
Sanctioned load based tariff (only for connected load up to 10 kW) on all units if monthly consumption is upto 50 units*	630	82 per kW	67 per kW
Sanctioned load based tariff (only for connected load up to 10 kW) on all units in case monthly consumption exceeds 50 units*	780	138 per kW	117 per kW
Demand based tariff (Mandatory for Connected load above 10 kW)	690	296 per kW or 237 per kVA of billing demand	214 per kW or 171 per kVA of billing demand
Temporary connections including Multi point temporary connection at LT for Mela**	870	224 per kW or part thereof of sanctioned or connected or recorded load, whichever is the highest	195 per kW or part thereof of sanctioned or connected or recorded load whichever is the highest
Temporary connection for marriage purposes at marriage gardens or marriage halls or any other premises covered under LV 2.1 and 2.2 categories	870 (Minimum consumption charges shall be billed @ 6 Units per kW or part thereof of sanctioned or connected or recorded load, whichever is the highest for each 24 hours duration or part there of subject to a minimum of Rs.500/-)	87 for each kW or part thereof of sanctioned or connected or recorded load, whichever is the highest for each 24 hours duration or part thereof	67 for each kW or part thereof of sanctioned or connected or recorded load, whichever is the highest for each 24 hours duration or part thereof

*The applicability of sanctioned load based tariff shall be subject to monthly consumption corresponding to minimum charges leviable under the specific terms and conditions for LV-2 category.

** In case permission for organizing Mela is granted by Competent Authorities of the Government of Madhya Pradesh

Specific Terms and Conditions for LV-2 category:

- a) **Minimum charges:** The consumer shall pay minimum annual charges based on consumption of 240 units per kW or part thereof in urban areas and 180 units per kW or part thereof in rural areas of sanctioned load or contract demand (in case of demand based charges) irrespective of whether any energy is consumed or not during the year. However, the load of X-Ray unit shall be excluded while considering the load of the consumer for calculation of minimum charges. The method of billing of minimum charges shall be as given in General Terms and Conditions of Low Tension tariff.
- b) **Additional Charge for Excess demand:** Shall be billed as given in General Terms and Conditions of Low Tension tariff.
- c) For LV-2.1 and LV-2.2: For the consumers having connected load in excess of 10 kW, demand based tariff is mandatory. The consumers having connected load upto and including 10 kW may also opt for Demand based tariff.
- d) In case of prepaid consumers, a rebate of 25 paise per unit shall be applicable on the energy charges and all other charges shall be calculated on the Tariff applicable after rebate. A consumer opting for prepaid meter shall not be required to make any security deposit.
- e) **Time of Day (ToD) Rebate/Surcharge:** This rebate/surcharge shall be applicable as specified in General Terms and Conditions of Low Tension Tariff.
- f) Other terms and conditions shall be as specified under General Terms and Conditions of Low Tension Tariff.

Tariff Schedule LV – 3

PUBLIC WATER WORKS AND STREET LIGHTS

Applicability:

The tariff **LV-3** is applicable for Public Utility Water Supply Schemes, Sewage Treatment Plants, Sewage Pumping Installations run by P.H.E. Department or Local Bodies or Gram Panchayats or any other organization authorised by the Government to supply/ maintain public water works / sewerage installations, traffic signals and lighting of public streets or public places including parks, town halls, monuments and its institutions, museums, public toilets, public libraries, reading rooms run by the Government or Local Bodies, and Sulabh Shochalaya and shall also be applicable to electric crematorium maintained by local bodies/trusts.

Note: Private water supply scheme, water supply schemes run by institutions for their own use/ employees/ townships etc. shall not fall in this category. These shall be billed under the appropriate tariff category to which such institution belongs. In case water supply is being used for two or more different purposes then entire consumption shall be billed for purpose for which the tariff is higher.

Tariff:

Category of consumers/area of applicability	Energy Charge (paise per unit)	Monthly Fixed Charge (Rs. per kW)	Minimum Charges (Rs)
LV 3			
Municipal Corporation/ Cantonment board /Municipality / Nagar Panchayat	583	367	No Minimum Charges
Gram Panchayat	555	179	

Specific Terms and Conditions for LV-3 category:

(a) Incentives for adopting Demand Side Management:

An **incentive** equal to 5 % of Energy Charges shall be given on installation and use of energy saving devices (such as ISI energy efficient motors for pump sets and programmable on-off/ dimmer switch with automation for street lights). **Incentive** will be admissible only if full bill is paid within due dates failing which all consumed units will be charged at normal rates. Such incentive will be admissible from the month following the month in which energy saving devices are put to use and are verified by a person authorized by the Distribution Licensee. This incentive will continue to be allowed till such time these energy saving devices remain in service. The Distribution Licensee is required to arrange wide publicity of above incentive.

- (b) The tariff for temporary connection shall be 1.25 times the applicable tariff.
- (c) Other terms and conditions shall be as specified under General Terms and Conditions of Low Tension Tariff.

Tariff Schedule LV - 4

LT INDUSTRIAL

Applicability:

Tariff **LV-4** is applicable to light, fan and power for operating equipment used by printing press and any other industrial establishments and workshops (where any processing or manufacturing takes place including tyre re-treading). These tariffs are also applicable to cold storage, gur (jaggery) making machines, flour mills, Masala Chakkies, hullers, khandsari units, ginning and pressing units, sugar cane crushers (including sugar cane juicing machine), power looms, dal mills, besan mills, and ice factories and any other manufacturing or processing units (excluding bottling plant) producing/processing food items or processing agriculture produce for preservation/increasing its shelf life and Dairy units (where milk is processed to produce other end products of milk other than chilling, pasteurization etc.)

Tariff:

S. No.	Category of consumers	Monthly Fixed Charge (Rs.)		Energy Charge (paise per unit) – Urban / Rural Area
		Urban Areas	Rural Areas	
4.1	Non seasonal consumers			
4.1 a	Demand based tariff* (Contract demand up to 150 HP/112kW)	320 per kW or 256 per kVA of billing demand	205 per kW or 164 per kVA of billing demand	660

* In case of consumers having contract demand up to 20 HP/15 kW, the energy charges and fixed charges shall be billed at a rate 30% less than the charges shown in above table for tariff category 4.1a.

Provided that consumers whose recorded maximum demand during a month is more than 20 HP/15 kW, rebate of 30% shall not be applicable for that particular month.

S. No.	Category of consumers	Monthly Fixed Charge (Rs.)		Energy Charge (paise per unit) – Urban / Rural Area
		Urban Areas	Rural Areas	
4.2	Seasonal Consumers (This tariff shall be applicable to such seasonal industries / consumers defined under this schedule)			
4.2 a	During season	Normal tariff as for Non seasonal consumers	Normal tariff as for Non seasonal consumers	Normal tariff as for Non seasonal consumers

S. No.	Category of consumers	Monthly Fixed Charge (Rs.)		Energy Charge (paise per unit) – Urban / Rural Area
		Urban Areas	Rural Areas	
4.2 b	During Off - season	Normal tariff as for Non-seasonal consumers on 10 % of contract demand or actual recorded demand, whichever is more	Normal tariff as for Non-seasonal consumers on 10 % of contract demand or actual recorded demand, whichever is more	120 % of normal tariff as for Non-seasonal consumers

Specific Terms and Conditions for LV-4 category:

- (a) The maximum demand of the consumer in each month shall be reckoned as four times the largest amount of kilovolt ampere hours delivered at the point of supply of the consumer during any continuous fifteen minutes in that month.
- (b) Demand based tariff is mandatory for all the LT industrial consumers.
- (c) **Additional Charge for Excess Demand:** Shall be billed as given in the General Terms and Conditions of Low Tension Tariff.
- (d) **Time of Day (ToD) Rebate/Surcharge:** This rebate/surcharge shall be applicable as specified in General Terms and Conditions of Low Tension Tariff.
- (e) No minimum charges are applicable to this category of consumers.
- (f) **Other Terms and conditions for seasonal consumers:**
 - i. Season shall mean continuous period upto 6 months with a ceiling of 185 days.
 - ii. Period other than the declared season shall be considered as the off season period.
 - iii. The consumer has to declare months of season and off season for a year within 60 days of issuance of this tariff order and inform the same to the Distribution Licensee. The Year in this case shall be a period of 12 months commencing from start of season / off season, as applicable. If the consumer has already declared the period of season and off-season prior to issuance of this order, same shall be taken into cognizance for the purpose and accepted by the Distribution Licensee.
 - iv. The seasonal period once declared by the consumer cannot be changed during the year.
 - v. If the declared season or off-season spreads over two tariff periods, then the tariff for the respective period shall be applicable.
 - vi. This tariff is not applicable to composite units having seasonal and other category of loads.

- vii.** The consumer will be required to restrict his monthly off season consumption to 15% of the highest of average monthly consumption during the preceding three seasons. In case this limit is exceeded in any off season month, the consumer will be billed under Non seasonal tariff for the whole year (as opted) as per the tariff in force.
- viii.** The consumer will be required to restrict his maximum demand during off season up to 30 % of the contract demand. In case the maximum demand recorded in any month of the declared off season exceeds 36% of CD (120% of 30% of CD), the consumer will be billed under Non seasonal tariff for the whole year (as opted) as per the tariff in force.
- (g)** The tariff for temporary connection for Non seasonal consumers shall be 1.25 times the applicable tariff.
- (h)** Other terms and conditions shall be as specified under General Terms and Conditions of Low Tension Tariff.

Tariff Schedule LV - 5

AGRICULTURE AND ALLIED ACTIVITIES

Applicability:

The tariff **LV-5.1** shall apply to connections for agricultural pump, chaff cutters, threshers, winnowing machines, seeding machines, irrigation pumps of lift irrigation schemes including water drawn by agriculture pumps for use by cattle and pump connections for the purpose of fodder farming associated to Gaushalas.

The tariff **LV-5.2** shall apply to connections for nurseries, farms growing flowers/ plants/ saplings/ fruits, mushroom and grasslands.

The tariff **LV-5.3** shall apply to connections for fisheries ponds, aquaculture, sericulture, hatcheries, poultry farms, cattle breeding farms and those dairy units only where extraction of milk and its processing such as chilling, pasteurization etc. is done.

The tariff **LV- 5.4** shall apply to connections for permanent agricultural pump, chaff cutters, threshers, winnowing machines, seeding machines, irrigation pumps of lift irrigation schemes including water drawn by agriculture pumps for use by cattle and pump connections for the purpose of fodder farming associated to Gaushalas to whom flat rate tariff is applicable.

Tariff:

S. No.	Sub-Category	Monthly Fixed charges (Rs. per HP)	Energy charges (paise per unit)
LV- 5.1			
a) (i)	First 300 units per month	60	489
(ii)	Above 300 units up to 750 units in the month	76	592
(iii)	Rest of the units in the month	84	620
b)	Temporary connections	84	620
c)	DTR metered group consumers	Nil	469
LV-5.2			
a) (i)	First 300 units per month	60	489
(ii)	Above 300 units up to 750 units in the month	76	592
(iii)	Rest of the units in the month	84	620
b)	Temporary connections	84	620
LV-5.3			
a)	Up to 25 HP in urban areas	122 per HP	545
b)	Up to 25 HP in rural areas	91 per HP	528
c)	Demand based tariff (Contract demand up to 150 HP) (Mandatory above 25 HP) in urban areas	281 per kW or 225 per kVA of billing demand	620
d)	Demand based tariff (Contract demand up to	150 per kW or 120 per	620

S. No.	Sub-Category	Monthly Fixed charges (Rs. per HP)	Energy charges (paise per unit)
	150 HP) (Mandatory above 25 HP) in rural areas	kVA of billing demand	
LV-5.4		See para 1.2 of terms & conditions	

Note: The agriculture consumers in urban area connected to a feeder other than separated agriculture feeder will be billed as per consumption recorded in the meter. Existing unmetered consumers may be billed as per flat rate till meters are installed. DISCOMs must ensure that meters on all such connections are installed by the end of the current financial year.

Specific Terms and Conditions for LV-5 category:

- 1.1 **Billing of consumers under tariff schedule LV 5.1:** Billing to the consumers covered under tariff schedule LV 5.1 shall be done on a monthly basis based on the consumption recorded in the meter. Unmetered temporary connection under this schedule shall be billed on the basis of assessment of consumption provided under condition 1.3 (iii) of this schedule.
- 1.2 **Billing of consumers under tariff schedule LV 5.4:**
The bill for the consumer covered under the tariff category LV 5.4 shall be calculated at the rates specified under the tariff schedule LV 5.1 based on norms for assessment of units per HP specified under condition 1.3 of this schedule. In event of tariff subsidy for consumers, action as mandated under Section 65 of the Electricity Act, 2003 shall be ensured by all concerned and such consumers shall be billed accordingly by the Distribution Licensees.
- 1.3 **Basis of energy audit and accounting for categories LV 5.1 and LV 5.4:**
 - i) For energy audit and accounting purposes, actual billed consumption of LV 5.4 and metered consumers covered under tariff schedule LV 5.1 shall be considered.
 - ii) For unmetered agriculture consumers under LV 5.4 category, assessed consumption shall be as per following norms:

Particulars	No. of units per HP of sanctioned load per month	
	Urban/Rural Area	
Type of Pump/Motor	April to Sept	Oct to March
Three Phase	95	170
Single Phase	95	180

- iii) For unmetered temporary agriculture consumers under LV 5.1 category, assessed consumption shall be as per following norms:

Particulars	No. of units per HP of sanctioned load per month	
Type of Pump/ Motor	Urban Area	Rural Area
Three Phase	220	195
Single Phase	230	205

- 1.4 Agricultural consumers opting for temporary supply shall have to pay the charges in advance for three months including those who request to avail connection for one month only subject to replenishment from time to time for extended period and adjustment as per final bill after disconnection. Regarding temporary connection for the purpose of threshing the crops, temporary connection for a period of one month can be served at the end of Rabi and Kharif seasons only with payment of one month's charges in advance.
- 1.5 Following **incentive*** shall be given to the metered agricultural consumers on installation of energy saving devices –

S. No.	Particulars of Energy Saving Devices	Rate of rebate
1.	ISI / BEE star labeled motors for pump sets	15 paise per unit
2.	ISI / BEE star labeled motors for pump sets and use of frictionless PVC pipes and foot valve	30 paise per unit
3.	ISI / BEE star labeled motors for pump sets and use of frictionless PVC pipes and foot valves along with installation of shunt capacitor of appropriate rating	45 paise per unit

*Incentive shall be allowed on the consumer's contribution part of the normal tariff (full tariff minus amount of Govt. subsidy per unit, if any) for installation of energy saving devices under demand side management. This incentive will be admissible only if full bill is paid within due dates failing which all consumed units will be charged at normal rates. Incentive will be admissible from the month following the month in which Energy Saving Devices are put to use and its verification by a person authorized by the Distribution Licensee. The Distribution Licensee is required to arrange wide publicity to above incentive in rural areas. The licensee is required to place quarterly information regarding incentives provided on its website.

- 1.6 **Additional Charge for Excess Demand:** Shall be billed as given in the General Terms and Conditions of Low Tension Tariff.
- 1.7 **Delayed payment surcharge** in case of agriculture consumers on LV - 5.4 flat rate tariff shall be levied @ of Rs 1 every month for each block or part thereof of arrears of Rs.100/-. For other sub categories of this Tariff Schedule, the delayed payment surcharge shall be billed as specified under General Terms and Conditions of Low Tension Tariff.

1.8 Specific conditions for DTR metered consumers:

- a) All the consumers connected to the DTR shall pay the energy charges for the units worked out based on their actual connected load.
- b) The Distribution Licensee will obtain consent of such connected consumers for billing as per procedure specified in (a) above.

1.9 One CFL/ LED lamp up to 20 Watt is permitted at or near the pump in the power circuit.

1.10 The use of three phase agriculture pump by installing external device during the period when the supply is available on single phase, shall be treated as illegal extraction of energy and action as per prevailing rules and Regulations shall be taken against the defaulting consumer.

1.11 No minimum charges are applicable to this category of consumers.

1.12 Other terms and conditions shall be as specified under General Terms and Conditions of Low Tension Tariff.

Tariff Schedule LV - 6

E- VEHICLE / E-RICKSHAWS CHARGING STATIONS

Applicability:

The tariff is applicable exclusively for Electric Vehicle / Electric Rickshaws charging and battery swapping stations. However, tariff for other consumers who use electricity for charging their own Vehicle / Rickshaws shall be the same as applicable for the relevant category of metered connection from which the Vehicle / Rickshaws are being charged.

Applicable Tariff:

Category	Energy Charge (Paise/unit)
Electric Vehicle/ Rickshaw Charging Stations	690

Specific Terms and Conditions for LV-6 category:

- a) The energy charges for E- Vehicle / E- Rickshaws charging stations shall be applicable as below:-
 - (i) **During Solar Hours (9 AM to 5 PM):** Rebate of 20% on normal rate of energy charge shall be applicable on energy consumed during this period and;
 - (ii) **During Non-Solar Hours (for remaining part of Day):** Surcharge of 20% on normal rate of energy charge shall be applicable on energy consumed during this period.
- b) Other terms and conditions shall be as specified under General Terms and Conditions of Low Tension Tariff.

GENERAL TERMS AND CONDITIONS OF LOW-TENSION TARIFF

1. **Rural Areas** mean those areas notified by the GoMP vide notification no. 2010/F13 /05/13/2006 dated 25th March 2006 as may be amended from time to time. **Urban areas** mean all areas other than those notified by the GoMP as Rural Areas.
2. Tariff for Green Energy shall be inclusive of normal tariff as applicable to that category of consumer and Green Energy Charges as mentioned in Clause 12 of General Terms and Conditions of LT Tariff.
3. **Rounding off:** All bills will be rounded off to the nearest rupee i.e. up to 49 paisa shall be ignored and 50 paisa upwards shall be rounded off to next Rupee.
4. **Billing Demand:** In case of demand based tariff, the billing demand for the month shall be the actual maximum kVA demand of the consumer during the month or 90% of the contract demand, whichever is higher. The billing demand shall be rounded off to the nearest integer number i.e. fraction of 0.5 or above will be rounded to next higher integer and the fraction of less than 0.5 shall be ignored.
5. **Fixed charges billing:** Unless specified otherwise, fractional load for the purposes of billing of fixed charges shall be rounded off to nearest integer i.e. fraction of 0.5 or above will be rounded to next higher integer and the fraction of less than 0.5 shall be ignored. However, for loads less than one kW/HP, it shall be treated as one kW/HP.
6. **Method of billing of Minimum Charges:**

A. For consumers where applicable:

- i. The consumer shall be billed one twelfth of annual minimum consumption (kWh) specified for his category each month in case the actual consumption is less than above mentioned minimum consumption.
- ii. During the month in which actual cumulative consumption equals or is greater than the annual minimum consumption, no further billing of monthly minimum consumption shall be done in subsequent months of the financial year and only actual recorded consumption shall be billed.
- iii. Minimum consumption shall be adjusted in the month in which cumulative actual or billed monthly consumption exceeds cumulative monthly prorated minimum annual consumption. If actual cumulative consumption does not get fully adjusted in that month, adjustment shall continue to be provided in subsequent months of the financial year. The following example illustrates the procedure for monthly billing of consumption where prorated monthly minimum consumption is 100 kWh based on annual consumption of 1200 kWh.

Month	Actual cumulative consumption (kWh)	Cumulative minimum consumption (kWh)	Higher of 2 and 3 (kWh)	Already billed in the year (kWh)	To be billed in the month = (4-5) (kWh)
1	2	3	4	5	6
April	95	100	100	0	100
May	215	200	215	100	115
June	315	300	315	215	100
July	395	400	400	315	85
Aug	530	500	530	400	130
Sept	650	600	650	530	120
Oct	725	700	725	650	75
Nov	805	800	805	725	80
Dec	945	900	945	805	140
Jan	1045	1000	1045	945	100
Feb	1135	1100	1135	1045	90
March	1195	1200	1200	1135	65

7. Additional Charge for Excess connected load or Excess Demand: Shall be billed as per the following procedure:

a) **For demand based tariff:** The consumers availing supply at demand based tariff shall restrict their actual maximum demand within the contract demand. However, in case the actual maximum demand recorded in any month exceeds 120% of the contract demand, the tariff in this schedule shall apply to the extent of 120 % of the contract demand only. The consumer shall be charged for demand recorded in excess of 120% of contract demand (termed as Excess Demand) at the following rates: -

- i. **Energy charges for Excess Load:** No extra charges are applicable on energy charges due to excess demand or excess connected load
- ii. **Fixed Charges for Excess Demand:** These charges shall be billed as per the following:
 1. **Fixed Charges for Excess Demand when the recorded maximum demand is up to 130% of the contract demand:** Fixed Charges for Excess Demand over and above the 120 % of contract demand shall be charged at 1.3 times the normal rate of Fixed Charges.
 2. **Fixed Charges for Excess Demand when the recorded maximum demand exceeds 130% of contract demand:** In addition to Fixed Charges in 1 above, recorded demand over and above 130 % of the contract demand shall be charged at 2 times the normal rate of Fixed Charges.

- b) **For connected load based tariff:** The consumers availing supply at connected load based tariff shall restrict their actual connected load within the sanctioned load. However, in case the actual connected load in any month exceeds 120% of the sanctioned load, the tariff in this schedule shall apply to the extent of 120 % of the sanctioned load only. The consumer shall be charged for the connected load found in excess of 120% of the sanctioned load (termed as Excess Load) at the following rates:-
- i. **Energy charges for Excess Load:** No extra charges are applicable on energy charges due to excess demand or excess connected load
 - ii. **Fixed Charges for Excess load:** These charges shall be billed as per the following, for the period for which the use of excess load is determined in condition i) above:
 1. **Fixed Charges for Excess load when the connected load is found up to 130% of the sanctioned load:** Fixed Charges for Excess load over and above the 120 % of sanctioned load shall be charged at 1.3 times the normal rate of Fixed Charges.
 2. **Fixed Charges for Excess load when the connected load exceeds 130% of sanctioned load:** In addition to Fixed Charges in 1 above, connected load found over and above 130 % of the sanctioned load shall be charged at 2 times the normal rate of Fixed Charges.
- c) The above billing for Excess Connected Load or Excess Demand, applicable to consumers is without prejudice to the Distribution Licensee's right to ask for revision of agreement and other such rights that are provided under the Regulations notified by the Commission or under any other law.
- d) The maximum demand of the consumer in each month shall be reckoned as four times the largest amount of kilovolt-ampere hours delivered at the point of supply of the consumer during any continuous fifteen minutes in that month.

8. Incentives/Rebates:

- (a) **Rebate on advance payment:** For advance payment made before commencement of consumption period for which bill is prepared, a rebate at one twelfth of annual interest rate in percentage applicable on working capital shall be given on the amount (excluding security deposit), which remains with the Distribution Licensee at the end of billing month. However, such amount shall be credited to the account of the consumer after adjusting any amount payable to the Distribution Licensee.
- (b) **Incentive for prompt payment:** An incentive for prompt payment @ 0.50% of the bill amount (excluding security deposit, any subsidy given by Government and Government levies viz. Electricity Duty and Cess etc.) shall be given in case the payment is made at least 7 days in advance of the due date of payment where the current month billing

amount is equal to or greater than Rs. Ten Thousand. The consumers in arrears shall not be entitled for this incentive.

(c) Rebate for online bill payment:

- (i) Rebate of 0.50% on the total bill amount subject to maximum Rs.20 and minimum Rs 5 shall be applicable.

Provided that the consumers covered under LV-1: Domestic, shall be eligible for rebate of 0.50%, without any ceiling on maximum rebate amount.

- (ii) The rebate as per Clause 8(c) (i) above, shall also be applicable to prepaid consumer on all types of recharges irrespective of mode of recharge i.e., Online of Offline:

Provided that such rebate shall not be applicable for initial recharge amount brought forward from security deposit amount of the prepaid consumers.

- (d) Load Factor incentive:** Following slabs of incentive shall be allowed for consumers billed under demand based tariff:

Load factor	Concession in energy charges
Above 25% and up to 30 % load factor on contract demand	12 paise per unit concession on the normal energy charges for all energy consumption over and above 25% load factor during the billing month
Above 30% and up to 40 % load factor on contract demand	In addition to load factor concession available up to 30% load factor, concession at the rate of 24 paise per unit on the normal energy charges for all energy consumption over and above 30 % load factor during the billing month
Above 40% load factor on contract demand	In addition to load factor concession available up to 40% load factor, concession at the rate of 36 paise per unit on the normal energy charges for all energy consumption over and above 40% load factor during the billing month

The **load factor** shall be calculated as per the following formula:

$$\text{Load factor (\%)} = \frac{\text{Monthly consumption X 100}}{\text{No. of hours in the billing month X Demand (KW)}}$$

- Monthly consumption shall be units (kWh) consumed in the month excluding those received from sources other than Licensee.
- No. of Hours in billing month shall exclude period of scheduled outages in hours.

- iii. Demand shall be maximum demand recorded or contract demand whichever is higher.

Note: The Load Factor (%) shall be rounded off to the nearest lower integer. The billing month shall be the period in number of days between the two consecutive dates of meter readings taken for the purpose of billing to the consumer for the period under consideration as a month.

(e) Power Factor Incentive:

If the average monthly power factor of the consumer (other than LV-1: Domestic Consumer) is 86% or above, incentive shall be payable as follows:

Average Monthly Power Factor	Percentage incentive payable on billed energy charges
86%	0.5
87%	1.0
88%	1.5
89%	2.0
90%	2.5
91%	3.0
92%	3.5
93%	4.0
94%	4.5
95%	5.0
96%	6.0
97%	7.0
98%	8.0
99%	9.0
100%	10.0

For this purpose, the “average monthly power factor” shall have the same meaning as in Madhya Pradesh Electricity Supply Code, 2021, as amended from time to time.

Provided that this Incentive shall be billed on the basis of energy actually consumed during the month.

All the rebates/incentives shall be calculated on amount excluding Government Subsidy, if any.

- (f) Time of Day (ToD) Rebate/Surcharge:** This rebate/surcharge shall be applicable to consumer categories LV-2: Non-Domestic and LV-4: LT Industrial Consumers having contract demand exceeding 10 kW. Rebate/Surcharge shall be as given below:-

- Rebate of 20% on normal rate of energy charge shall be applicable for energy consumed during the Solar Hours i.e., during 9 AM to 5 PM (Off-peak period) and;
- Surcharge of 20% on normal rate of energy charge shall be applicable for energy consumed during the Peak period i.e., during 6 AM to 9 AM and 5 PM to 10 PM.

9. Other Terms and Conditions:

- (a) The Sanctioned Load / Connected Load (for sanctioned load based tariff) or Contract Demand (for demand based tariff), as the case may be, should not exceed 112kW / 150 HP except where a higher limit is specified or the category is exempted from the ceiling on connected load. If the consumer exceeds his connected load or contract demand as the case may be beyond this ceiling in two consecutive billing months during the tariff period, the Distribution Licensee may insist on the consumer to avail HT supply.
- (b) No metering charges shall be levied.
- (c) In case the cheque presented by the consumer is dishonoured, without prejudice to Distribution Licensee's rights to take recourse to such other action as may be available under the relevant law, a service charge of Rs. 150 plus applicable GST per cheque shall be levied in addition to delayed payment surcharge
- (d) Other charges, wherever applicable shall be as specified in Madhya Pradesh Electricity Regulatory Commission (Recovery of Expenses and other Charges for providing Electric Line or Plant used for the purpose of giving Supply) Regulations, 2022 and amendments thereof.
- (e) Existing LT power consumer (other than LV-1: Domestic Consumer) shall ensure that LT capacitor of proper rating is provided. In this regard, the Madhya Pradesh Electricity Supply Code, 2021, as amended from time to time may be referred for guidance. It shall be the responsibility of the consumer to ensure that overall average power factor during any month is not less than 0.8 (80%) failing which the consumer shall be liable to pay low power factor surcharge on the entire billed amount against energy charges during the month. Provided that such surcharge shall be billed on the basis of energy actually consumed during the month. Power factor surcharge shall be billed at the rates given below in e(1) and e(2):

e(1) For the consumer whose meter is capable of recording average power factor:

Power Factor	Percentage Surcharge payable on billed energy charges
79%	1%
78%	2%
77%	3%
76%	4%
75%	5%
74%	6.25%
73%	7.50%
72%	8.75%
71%	10.00%
Below 71%	10.00%

For this purpose, the “average monthly power factor” shall have the same meaning as in Madhya Pradesh Electricity Supply Code, 2021, as amended from time to time.

In case of billing or credit of minimum consumption such surcharge shall be billed with respect to energy actually consumed during the month.

e(2) For the consumer other than e(1) above: The consumer (other than LV-1: Domestic Consumer) shall ensure that LT capacitors of proper rating are provided and are in good working condition. In this regard, the Madhya Pradesh Electricity Supply Code, 2021, as amended from time to time may be referred for guidance. In case of failure to meet the above criteria, the consumer would be levied a low power factor surcharge of 10% on the entire billed amount against energy charges during the month and would be continued to be billed till such time the consumer meets the above criteria.

In case of billing or credit of minimum consumption such surcharge shall be billed with respect to energy actually consumed during the month.

- (f) Levy of power factor surcharge as indicated hereinabove shall be without prejudice to the rights of the Licensee to disconnect the consumer’s installation, if steps are not taken to improve the power factor by installing suitable shunt capacitors.
- (g) In case of any dispute on applicability of tariff on a particular LT category, the decision of the Commission shall be final.
- (h) The tariff does not include any tax, cess or duty, etc. on electrical energy that may be payable at any time in accordance with any law then in force. Such charges, if any, shall also be payable by the consumer in addition to the tariff charges and applicable miscellaneous charges.
- (i) **Delayed payment Surcharge for all categories:** Surcharge at the rate of 1.25 % per month or part thereof on the amount outstanding (including arrears) will be payable if the bills are not paid up to due date subject to a minimum of Rs.5/- per month for total outstanding bill amount up to Rs. 500/- and Rs 10/ per month for amount of bill more than Rs.500/. The part of a month will be reckoned as full month for the purpose of calculation of delayed payment surcharge. The delayed payment surcharge will not be levied for the period after supply to the consumer is permanently disconnected. However, for the temporary connection, if any, amount is outstanding after disconnection, Delayed Payment Surcharge at the rate of 1.25% per month or part thereof shall be applicable as per Madhya Pradesh Electricity Supply Code, 2021 as amended from time to time.

- (j) In case of conversion of LT connection into HT connection, it is mandatory on the part of both the consumer and the licensee to get the HT agreement executed before availing supply at HT.
- (k) Use of mix loads in one connection: Unless otherwise permitted specifically in the tariff category, the consumer using mix loads for different purposes shall be billed for the purpose for which the tariff is higher.
- (l) Consumers in the notified Industrial Growth Centres/Industrial areas/Industrial parks receiving supply under urban discipline shall be billed urban tariff.
- (m) No change in the tariff or the tariff structure including minimum charges for any category of consumer is permitted except with prior written permission from the Commission. Any action taken without such written permission of the Commission shall be treated as null and void and shall also be liable for action under relevant provisions of the Electricity Act, 2003.
- (n) All conditions prescribed herein shall be applicable to the consumer notwithstanding if any contrary provisions exist in the agreement entered into by the consumer with the licensee.
- (o) If any difficulty arises in giving effect to any of the provisions of this order, the Commission may, by general or special order, direct the Licensees to do or undertake things, which in the opinion of the Commission is necessary or expedient for the purpose of removing the difficulties.

10. Additional conditions for Temporary Supply at LT:

Temporary supply cannot be demanded by a prospective/ existing consumer as a matter of right but will normally be arranged by the Distribution Licensee when a requisition giving due notice is made. The temporary additional supply to an existing consumer also shall be treated as a separate service and charged subject to following conditions. However, service under Tatkal Scheme shall be made available within 24 hours subject to charges as specified in Madhya Pradesh Electricity Regulatory Commission (Recovery of Expenses and other Charges for providing Electric Line or Plant used for the purpose of giving Supply) Regulations, 2022 and amendments thereof.

- (a) Fixed Charge and Energy Charge for temporary supply shall be billed at 1.25 times the normal charges as applicable to relevant category if not specified otherwise specifically.
- (b) Estimated bill amount is payable in advance before serving the temporary connection subject to replenishment from time to time and adjustment as per final bill after disconnection. No interest shall be given to consumers for this advance payment.
- (c) The Sanctioned load / connected load (for sanctioned load based tariff) or contract demand (for demand based tariff), as the case may be, shall not exceed 112kW / 150 HP.

- (d) The month for the purpose of billing of charges for temporary supply shall mean 30 days from the date of connection. Any period less than 30 days shall be treated as full month for the purpose of billing.
- (e) Connection and disconnection charges and other miscellaneous charges shall be paid separately as specified in Madhya Pradesh Electricity Regulatory Commission (Recovery of Expenses and other Charges for providing Electric Line or Plant used for the purpose of giving Supply) Regulations, 2022 and amendments thereof.
- (f) Load factor concession shall not be allowed on the consumption for temporary connection.
- (g) Power factor incentive/penalty shall be applicable at the same rate as applicable for permanent connection.

11. Consumers availing Green Energy from Distribution Licensee only for the purpose of reducing their carbon footprint and seeking Certification to this effect shall be required to pay Green Energy Charges at the rate of Rs. 0.56/kWh and such charges shall be applicable over and above the normal tariff for that category of consumers. This facility shall be available to consumers who requisition any quantum of power upto 100% of their monthly consumption for availing power from RE sources. Further, such consumers may avail Green Energy for any number of days in a billing month.

12. The Consumers availing green energy from Distribution Licensee in accordance with provisions of MPERC (Co-generation and generation of electricity from Renewable sources of energy) Regulations, 2021 and amendments thereof, shall be required to pay Green Energy Charges at Rs. 0.29/ kWh for Wind, Rs. 2.53/ kWh for HPO and Rs. 0.34/ kWh for Other, which shall be over and above the normal tariff of respective consumer category as per this Tariff Order.

13. Standby Charges:- Standby Charges for the purpose of Madhya Pradesh Electricity Regulatory Commission (Methodology for determination of Open Access charges and Banking charges for Green Energy Open Access consumers) Regulations, 2023 as amended from time to time, shall be 0.25 times of the tariff applicable to the consumer availing Green Energy Open Access, which shall be over and above the normal tariff of the respective consumer category.

14. The accounting and settlement for consumers availing net metering facility shall be as per Madhya Pradesh Electricity Regulatory Commission (Grid Interactive Renewable Energy System and Related Matters) Regulations, 2022 as amended from time to time.

15. Wherever, there is contradiction in general terms & conditions and specific terms & conditions for any particular category, the specific terms and conditions shall prevail for that category.

.....