***python-docx* Tutorial**

[{'Date': 'Thursday, August 10, 2023', 'Time': '10:50 AM', 'Contents': 'Development Manager Andrei Cyril F. Gimoros expresses gratitude to the team and lists the potential leads to explore: misconfigured payment gateway integration, unusual behavior in payment processing code, and database deadlocks.'},  
{'Date': 'Thursday, August 10, 2023', 'Time': '10:36 AM', 'Contents': 'System Administrator Tyrone Guevarra notes that CPU and memory usage spikes coincide with transaction failures, suggesting that the misconfiguration is straining system resources.'},  
{'Date': 'Thursday, August 10, 2023', 'Time': '8:45 AM', 'Contents': 'Business Analyst Johndell Kitts wonders if there is a connection between the introduction of a new payment gateway and the system issues, urging further investigation.'},  
{'Date': 'Wednesday, August 9, 2023', 'Time': '7:26 PM', 'Contents': 'Super Senior and Best Developer Ever John Michael Dy identifies an intriguing behavior in the payment processing code that warrants further investigation.'},  
{'Date': 'Wednesday, August 9, 2023', 'Time': '7:11 PM', 'Contents': 'Database Administrator Redner Cabra investigates database logs and finds a surge in deadlock incidents during the issue timeframe, causing system stalling.'},  
{'Date': 'Wednesday, August 9, 2023', 'Time': '6:38 PM', 'Contents': 'Debbie May Balagtas emphasizes the importance of resolving the issue swiftly, as it is causing delays at checkout, dissatisfaction, and lost sales for customers.'},  
{'Date': 'Wednesday, August 9, 2023', 'Time': '6:36 PM', 'Contents': 'Development Manager Andrei Cyril F. Gimoros sends an urgent email addressing the critical issue with the point-of-sale system, impacting client sales and operations, and calls for prompt resolution.'}]