## Sazzad Hossain Sabbir

4046, Solmaid,

Vatara, Dhaka-1229

E-mail: sabbir9688@gmail.com

Mobile: 01683-098088



## **Education**

#### **Under-graduation**

Name of Degree : Bachelor of Science in Computer Science and Engineering

Board : Dhaka

Name of Institute : North South University

Year of Passing : January 2021

CGPA : 2.38 (Out of 4)

### H.S.C

Name of Degree : Higher Secondary Certificate

Board : Dhaka

Name of Institute: Cambrian School and College

Year of Passing : 2015

GPA : 4.92 (Out of 5)

### S.S.C

Name of Degree : Secondary School Certificate

Board : Dhaka

Name of Institute: Cambrian School and College

Year of Passing : 2013

GPA : 4.63 (Out of 5)

## **Career Objective**

Look forward to hard and challenging job where lies to build up a career in a dynamic, fast growing and challenging environment and where hard work and dedication is highly valued.

### **Interests**



Sports



Reading



Travelling

### **Skills**

i. Efficient use of Microsoft Office.

ii. Java, C, C++, html, Xampp, My SQL.

iii. Fluent in English, Hindi and Bangla.

iv. Efficient in Communication v. Problem Solving

vi. Critical Thinking vii. Knowledge in Cyber

Security Software

## **Work Experience**

### **Business Development Executive**

### DeshCyber

01 Feb 2021 – 31 August 2021

#### Achievements:

- → Improving communication between the sales and technical department.
- → Successfully overcome personal targets of outbound leads for 5 months in a row.
- → Gathered and supply some worthful knowledge about the cyber security software and other products.
- → Successfully done so many coding projects where I played the role of Project Leader and also as an implementor.
- → Successfully trained teammates about project objectives and how it works.

## Trainer & Telesales Specialist

### **SkyTech Solutions**

01 Sep 2021 - Present

#### Achievements:

- → Assisting in resolving customer complaints/disputes.
- $\rightarrow$  Providing information to customers.
- → Keeping a record of calls and relevant details.
- → Updating customer details.
- → Trained up several batches' junior agents.
- → Monitoring sales performance.
- $\rightarrow$  Closing sales deals.
- → Successfully overcome personal targets of outbound leads for 4 months in a row.

# **Personal Information**

Father's Name : Abdur Rashid

Mother's Name : Shapna Akter

Marital Status : Unmarried

Religion : Islam

Home District : Jamalpur

Present Address : 4046, Khandaker Bari, Vatara, Dhaka-1229

Permanent Address: Tartapara, Madarganj, Jamalpur

Date of Birth : 28 August 1997

Nationality : Bangladeshi

### Signature



Sazzad Hossain Sabbir