#### AKASH SHANMUGAM BOOBALAN

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#### **ACADEMIC QUALIFICATION**

**Bachelor of Engineering (Computer Science and Engineering)** from Velammal Engineering College, Chennai, affiliated to Anna university, Chennai, May 2019; Percentage: 70.9%

#### WORK EXPERIENCE

## Member Technical Staff, Zoho, Tenakasi, TamilNadu (May 20, 2019 – July 1,2022)

- Implemented REST api's for all the existing conversation related functionalities in the project
- Worked on the back-end of the application and developed various features for the increased and much needed usability of the application which includes o Reopen chat flow
  - o Translation Flow
  - o Missed users tracking flow
  - o Telegram Integrations
  - o Implemented Custom Status
  - o Abusive Language Detection
  - o Exporting Conversations Flow
- Resolved the defects in the existing application which were tested and raised from the QA Experienced in Agile software development methodology
- Familiarity in working in Linux, Windows and Mac environments

#### INTERNSHIPS/ INDUSTRIAL TRAININGS

#### Project Trainee, Zoho, Chennai (December 06, 2018 – December 08, 2019)

Worked as an Intern in Zoho before joining as an employee in the ZOHO CLIQ team and developed the QuickBooks bot.

## RESEARCH/ACADEMIC PROJECTS

**Title:** Shield Women Safety App

**Location:** Velammal Engineering College, Chennai **Duration:** Month date, year – Month date, year

Team Size: 2

**Brief Description:** The Project Shield Women Safety App an android application will be activated when the panic button is pressed. When the application gets activated it sends the GPS location of the user to the pre-defined contacts and, this app also provides the nearby police stations and hospital addresses, this app also has an alarm to alert the nearby people.

Title: Vayal.com

**Location:** Velammal Engineering College, Chennai **Duration:** Month date, year – Month date, year

Team Size: 2

**Brief Description:** The project Vayal.com is a website that allows the farmers to post about their crops and allows the consumers to buy directly from the farmers

#### **TECHNICAL SKILLS**

- Programming Languages: Core Java, C, C++
- Databases :MySQL, Cassandra, MongoDB
- Cache Redis Cache
- Queues Apache Kafka
- Web technologies HTML, CSS, Javascript, PHP
- Operating Systems Linux and Windows

# **AWARDS AND ACHIEVEMENTS**

• Finalist in Cliq Trix Event, Zoho, Chennai, October 2018

#### **CERTIFICATIONS**

- Trained in Java at TCS ION Anna Nagar, Chennai, June 2017
- Certified with distinction in Business English Certificate preliminary, Surapet, Chennai, January 2017

# **CO-CURRICULAR ACTIVITIES**

- Attended Workshop on Web Application Development by Sirius Technologies, Santhosapuram, Chennai, September 2016
- Attended Workshop on Ethical Hacking by IIT MADRAS, Guindy, Chennai, February 2018