

# Database Design and Implementation for \*Hotel Management System\*

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# 1 Contributions

## 1.1 Contributions of Sachin

Week 1: Requirement specifications and relations between entities

Week 2: Collectively developed schema with other group members, mostly correcting the schemas and sql queries for schema development

Week 3: Added few more entities and their attributes, discussed roles, views and triggers

Week 4: Created web pages

Week 5: Wrote the sql command for views and roles.

Week 6: Wrote a function and procedure

Last week: Finished all the Leftovers

## 1.2 Contributions of Akash

Week 1: Majorly Created different entities and their attributes

Week 2: Collectively developed schema with the group members

Week 3: Wrote roles, views and triggers with few discussions with other group members

Week 4: Inserted relevant datas in project database and gave few ideas for web page.

Week 5: Normalized some tables in BCNF form and wrote the sql command for Trigger Implementation.

Week 6: Wrote few functions and a procedure

Last week: Final Documentation

## 1.3 Contributions of Surendra

Week 1: Made ERD

Week 2: Collectively developed schemas with group members, most parts were done by him

Week 3: Extended the ERD, discussed roles, views, triggers

Week 4: Inserted some data in project database and gave few ideas for web pages

Week 5: Normalized some tables in BCNF form and write the sql command

for Trigger Implementation

Week 6: Wrote a function and a procedure

Last week: Finished all the Leftovers

**So we all agree with each other that all the contributions mentioned above are true and in some weeks we split our work equally**

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## **2 Introduction**

In this project, our Aim was to create a Database of a hotel which would hold records for rooms,customers,employee details and all the necessary details. So this report touches all the required aspects such as Requirements,Entity Relations,Roles,Triggers,Views,Functions,Procedures in the respective order

### **2.1 Requirements**

#### **User Point of View**

- a) Each Hotel has different kinds of rooms
- b) Each room has different facilities
- c) Each hotel can have more 1 room of same type
- d) Services should be associated with a room type
- e) A room should be in a hotel
- f) A customer can book any number of rooms at any hotel
- g) An employee can work at only hotel
- h) Every booking is associated with hotel, room and customer
- i) Every booking will have a unique payment
- j) Can Cancel the room at any point
- k) Can choose the payment method
- l) Availability of room

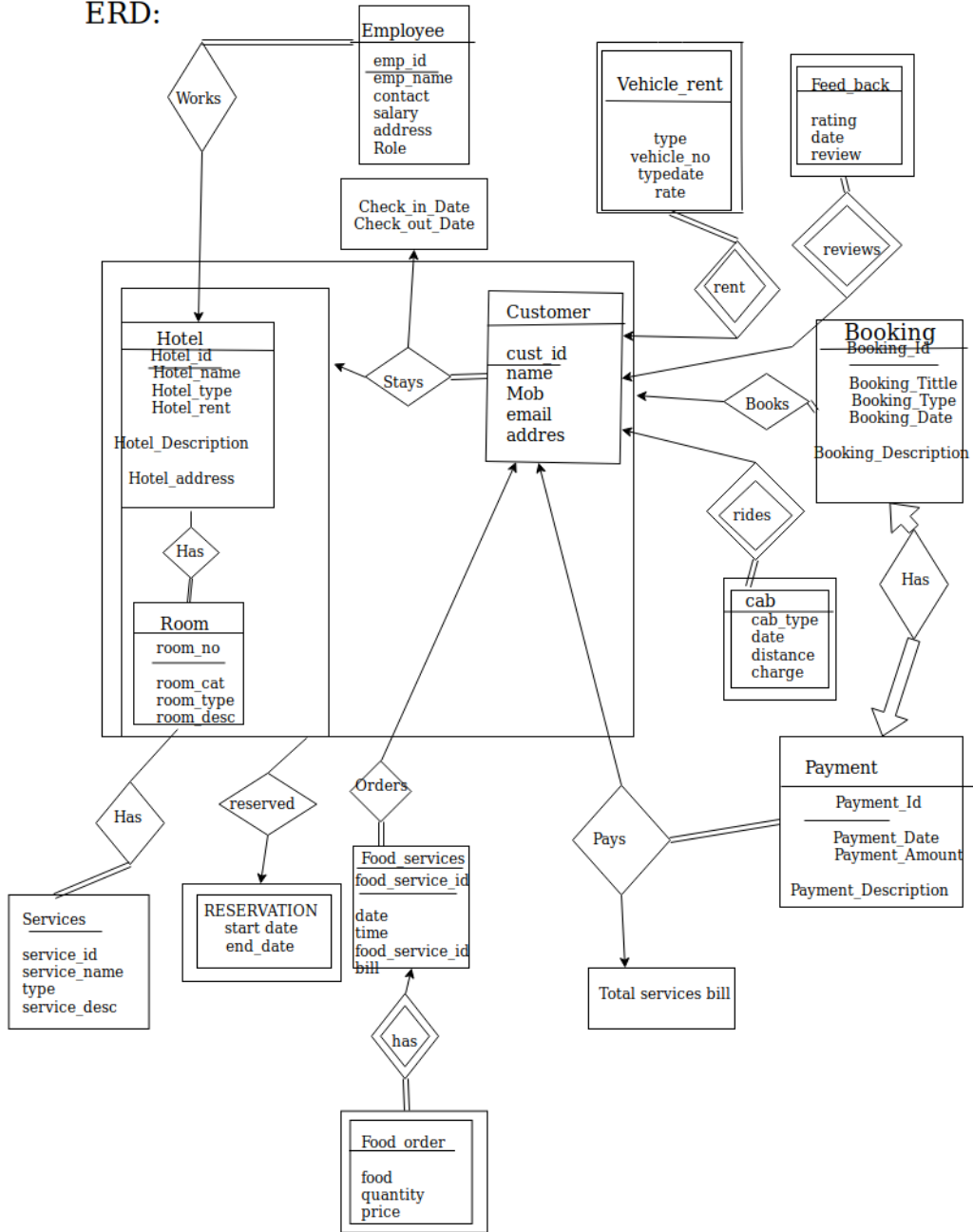
## **3 Entity Relation Diagram(ED)**

**Description of Our Database:**

- a) Each entity (Customers,Services,Booking,Rooms,Hotel,Employee) contains primary and unique keys.
- b) The entity Services,Booking has binded with Hotel,Rooms entities with foreign keys.
- c) There is one-one and one-many relations between Booking,Payments,Customers, Hotel
- d) All the entities Booking,Services,Hotel,Customers are normalized to reduce duplicacy of records.

In our **ERD** we have used the notions that were taught in the class.Our **ERD** is attached below

ERD:



Text

## 4 Roles, Triggers and Views

### 4.1 Roles

#### **Customer:**

- a) multiple users can have the role of Customer
- b) They can only book rooms, food and have access of their own history.
- c) Can check the availability of rooms and services.
- d) Can give ratings and reviews.

#### **Manager:**

- a) Can have the access to every data that belongs to that hotel they work in.
- b) Cannot edit the customers ratings and reviews,

#### **Admins:**

- a) Akash
- b) Sachin
- c) Surendra

## 4.2 Views

- a) customer can **view** their booking history
- b) customer can **view** availability of rooms
- c) Location
- d) customer can **view** the list of hotels in a particular city.
- e) customer can **view** the facilities available in a hotel
- f) customer can **view** the rating of hotels
- g) customer can **view** the price of a room in a hotel
- h) customer can book the cab or vehicle detail in a hotel
- i) customer can **view** the food in the food table
- j) customer can **view** the bill table from the database
- k) hotel manager can **view** the bill table
- l) hotel manager can **view** the rating table
- m) hotel manager can **view** room availability in a hotel
- n) hotel manager can **view** every details of a customer
- o) hotel manager can **view** employee details of hotels

## 4.3 Triggers

- a) **After\_checking\_out**  
When a customer checks out bill should be generated.
- b) Trigger for allocating room to customer after booking
- c) Trigger for deallote room
- d) Trigger for non-availability of room
- e) when ever a customer orders food or uses a cab or vehicle - bill table will be updated for that customer
- f) when a customer leaves the hotel then that room will be labeled as un-occupied
- g) when a customer cancels a reservation then reserved room will be un-occupied

## 5 Checking Functional Dependencies

So in this section we described our schema and also mentioned that it is **normalized(BCNF)**

a) **hotel**(hotel\_id,hotel\_name,hotel\_desc,hotel\_city,hotel\_address)  
hotel\_id – *hotel is the relevant dependency and hence it is in BCNF*

b) **services**(service\_id,service\_name,service\_desc,service\_type)  
(service\_id,hotel\_id) – *services is the relevant dependencies as it can derive all other attributes Hence it is in BCNF.*

c) **room**(room\_no,hotel\_id,service\_id,room\_type,room\_rent,room\_desc,occupied)  
(hotel\_id,room\_no) – *room is the relevant dependencies Hence it is in BCNF.*

d) **customer** (customer\_id,customer\_name,customer\_mobile,customer\_email,customer\_address)  
*customer\_id can derive all the other attributes, Hence it is in BCNF.*

e) **booking**(booking\_id,hotel\_id,room\_no,customer\_id,booking\_type,booking\_date)  
*booking\_id can derive all the other attributes, Hence it is in BCNF.*

f) **payment**(payment\_id,booking\_id,payment\_date,payment\_amount,payment\_desc)  
payment\_id – *payment the relevant dependency and hence it is in BCNF*

g) **employee**(emp\_id,hotel\_id,emp\_contact,emp\_name,emp\_salary,emp\_address,emp\_role)  
*emp\_id can derive all the other attributes, Hence it is in BCNF.*

h) **stays**(customer\_id,check\_in,check\_id,room\_no)  
*(customer\_id,check\_in,check\_id,room\_no) is primary key. So it is in BCNF form*

i) **food\_services**(customer\_id,service\_date,service\_time,food\_service\_id,price)  
*food\_service\_id can derive all other attributes. Hence it is in BCNF Form.*

j) **food\_order**(food\_service\_id,food,quantity,price)  
*food\_service\_id can derive all other attributes. Hence it is in BCNF form*



k) **vehicle**(customer\_id,date\_rent,time\_of\_rent,vehicle\_type,vehicle\_num,charge)  
*(customer\_id,date\_of\_rent,time\_of\_rent) can derive other attributes.Hence it is in BCNF form*

l) **cab**(customer\_id,cab\_type,booking\_date,charge,distance)  
*(customer\_id,booking\_date) can derive all other attributes.Hence it is in BCNF form*

m) **bill**(customer\_id,service\_type,service,price)  
*(customer\_id,service\_type) can derives all other attributes.Hence it is in BCNF form*

n) **feed\_back**(customer\_id,feed\_back\_date,hotel\_id,rating,review)  
*(customer\_id,feed\_back\_date) derives other attributes.Hence it is in BCNF form*

## 6 Functions and Procedures

So here are the list of all the Functions and Procedures we have used in this Project

### 6.1 Functions

- a) Function to Count number of employees working in a hotel
- b) Function to Count number of hotels in a particular city
- c) Function for calculating average rating of a hotel
- d) Function to count the no. of available rooms in a given hotel

### 6.2 Procedures

- a) Procedure to find hotels which has rooms available within a given budget in a city.
- b) Procedure to select the hotels based on rating values
- c) Stored procedure that selects hotels from a particular City from the "ho-

tel” table:

- d) Procedure will accept a given interval of time, room no and hotel id, and then it will check whether it overlapping with any interval of time for which the room of the particular hotel has been reserved
- e) Procedure to reserve a room for a given interval of time in future, but before reserving the room it calls a function to check whether the room is reserved for the given interval of time

## 7 Few Screenshots of the Website

