Seif Bassem Mokhtar

Domain Infrastructure & Messaging System Team Leader

SUMMARY

IT professional for over 8 years much of it spent as an IT infrastructure specialist in Microsoft server technologies with focus on automation.

WORK EXPERIENCE

Mar 2013 - Present

Domain Infrastructure & Messaging System Team Leader
QNB Alahli

Responsible for managing Active directory domain and Exchange environment in addition to planning , design and implementation of various Microsoft Technologies in the organization.

Duties include:

- Monitoring and administration of Exchange environment including managing exchange servers ,troubleshooting connectivity issues , applying policies and optimizing performance.
- Monitoring and administration of Active directory environment including active directory health and authoring group policies.
- Enhance the efficiency of the IT environment through automation .
- Enterprise Mobile device management.
- Administration of System Center configuration manager 2012 including application deployment , operating system deployment and compliance management.
- Authoring workflows to automate the data center using System Center Orchestrator.
- Administration of Hyper-V environment.
- Maintenance & management of the Critical Windows based Server Environment.
- Supporting a multi-site IT infrastructure of at least 5000 employees.

Projects:

- Design and implementation of Exchange 2010 environment and migration from hosted exchange to On-Premise exchange environment.
- Migration from System Center configuration manager 2007 to System Center configuration manager 2012.
- Design and implementation of SQL 2012 cluster , implementing always-on availability group to achieve high availability in DR and migration of databases from SQL 2005.
- Design and implementation of Blackberry enterprise server.
- Design and implementation of Mobile device management using MobileIron.
- Implementation of Rights Management Service.

Sep 2009 - Mar 2013

System Administrator
National Societe generale Bank

Enterprise systems engineer responsible for implementing and administration of Microsoft Technologies.

Duties include:

- Maintenance & management of the Critical Windows based Server Environment
- Managing and monitoring of server backups using EMC Avamar solution
- Troubleshooting technical problems and implementing solutions
- Providing technical support via help desk systems for a wide range of applications.
- Monitoring and administration of Active directory environment.
- Monitoring and administration of Blackberry Enterprise servers.
- Deployment of Operating system using Microsoft Deployment Toolkit

Projects:

- Cairo
- 201223829695
- seif.bassem@outlook.com

SKILLS

Active Directory

- Optimizing Active Directory health
- Authoring group policies
- Automating daily tasks through powershell

Exchange server

Administration of Exchange servers and troubleshooting problems.

Powershell

Authoring scripts to automate daily tasks and enhancing efficiency of IT staff

Hyper-V

Administration of Hyper-V environment and deploying virtual machines

System Center Configuration Manager

- Deploying applications and operating systems
- Managing client machines
- Deploying patches and windows updates

System Center Orchestrator

Automating the data center by authoring runbooks

Desired State Configuration

Automating the process of servers administration

Amazon Web services

- Designing and administering a cloud infrastructure
- Operating various AWS services.

- Migration of Exchange 2003 mailboxes to an Exchange 2007 environment in a resource forest architecture including active directory migration , authoring scripts to automate the migration process and developing a web application to allow users to reset their mail password.
- Implementing Read-Only Domain Controllers in branch sites.
- Migration of On-premise Exchange to a hosted environment.
- Migration of 5000 machines from windows XP to Windows 7 remotely using Microsoft deployment Toolkit.

EDUCATION

Sep 2006 - May 2009

Bachelor of Science
Faculty of Computer and Information .Cairo University

CERTIFICATIONS

Jan 2017

AWS Certified Solutions Architect - Associate
Amazon Web Services
Recertification

Oct - 2016

ITIL Foundation
EXIN

Jan - 2015

AWS Certified Solutions Architect - Associate
Amazon Web Services

Oct 2014

CompTIA Cloud Essentials
CompTIA

Oct 2014

CloudU
Rackspace

Aug 2014

Microsoft Certified Professional -Windows server 2012
Microsoft

Oct 2013

VMware Certified Associate - Data Center Virtualization(VCA-DCV)
Vmware

Jul 2012

MCTS- Windows Server 2008 Network Infrastructure and configuration
Microsoft

Mar 2012

MCTS-SQL Server 2008 implementation and maintenance
Microsoft

Jul 2011

MCTS-Microsoft System Center Configuration Manager
Microsoft

Jun 2011

MCTS-Microsoft System Center Configuration Manager
Microsoft

Jun 2011

MCITP -Server Administrator on Windows Server® 2008
Microsoft

May 2011

MCTS- Windows Server 2008 Network Infrastructure and configuration
Microfost

PERSONAL INFORMATION

Microsoft Azure

- Designing and administering a cloud infrastructure
- Operating various Azure services.

Date of Birth : 5 January 1988

Marital Status : Single