

Stephen Batelaan

Problem-solving professional with training in customer service methods and sales tactics. Adaptable and versatile with willingness to learn new techniques and processes, while looking to bring further success in a new environment.

21762 Cabrosa
Mission Viejo, CA 92691
(770) 882-9436
sbatelaan91@gmail.com

EXPERIENCE

Blue Ridge Grill, Atlanta, GA — Server

October 2019 - Present

Providing exceptional customer service and building relationships with guests in a fine dining environment

Driving food and wine sales through knowledge and expertise

Leading large parties and private events

Selected server trainer and chosen for leadership roles

Resort Lifestyle Communities, Roswell, GA — Dining Room Manager

September 2018 - October 2019

Oversaw and coordinated dining room services for breakfast, lunch, and dinner, as well as event planning

Controlled and maintained inventory

Oversaw hiring and training of staff

Hal's Steakhouse, Atlanta, GA — Server

December 2016 - September 2018

Provided guest satisfaction in a fast paced and high pressure environment

Worked with team service to achieve an outstanding fine dining experience

EDUCATION

Fort Zumwalt West High School, O'Fallon, MO — Diploma

August 2006 - June 2010

CERTIFICATES AND SKILLS

ServSafe Manager
Certification

Sales oriented

Exceptional customer service

Works well under pressure

Team leadership and training

Consolidation and
multi-tasking

