

Sean Batkiewicz

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Portfolio: <https://sbatkiewicz.github.io/seanb.github.io/> | LinkedIn: <http://www.linkedin.com/in/sean-batkiewicz-3537b816a>

Effective at supporting team needs with high-quality code, expertise and collaboration skills. Skilled programmer and complex problem-solver experienced in data analytics and report writing.

Education

Bachelor of Science: 08/2018 –
Computer Science and Programming 05/2020

Governors State University
3.95GPA

Park Forest, IL

Associate of Science: 08/2014 –
Computer Science 05/2018

Moraine Valley Community College

Palos Hills, IL

Relevant Coursework

Discrete Structures, Web Development, Operating Systems, Database Systems, Data Structures and Algorithms, Computer Networks

Work History

Consultation Agent – GeekSquad
10/2018 - Current

- Manages 20-30 daily scheduled meetings to maintain client satisfaction
- Engages end users and answers questions via email and phone
- Troubleshoots and diagnoses problems to accurately resolve a wide range of technical issues

Microsoft Expert – BestBuy
7/2016 – 10/2018

- Drove team revenue totals by bringing in over \$1.4 million in sales
- Improved operational efficiencies while managing customers' requests, store inventory, transactions, new purchase orders and pricing needs.
- Followed employee improvement through continued training

Qualifications

Service Feedback App – Emaily

Emaily is a web app that allows users to get feedback on their services by providing an email list and filling out a simple survey form to which Emaily will organize and return the results of the survey.

- Designed React app frontend and connected it to Node.js with Express backend.
- Handled payments securely using Stripe API
- Built reusable user inputs with Redux Form.
- Automatically send emails and process clicked data with SendGrid API
- Connected application to MongoDB to store and retrieve user data and survey info.

<http://mysterious-taiga-10772.herokuapp.com>

PostSecret clone WebApp

- Designed simplistic routes and establish cookies to maintain a session.
- Permits users to login with local authentication or by logging in with Google using OAuth.
- Encrypted and Stored user login info in MongoDB.

Technical Skills

Programming Languages

- Java
- HTML5/ CSS
- Node.js with Express
- React with Redux
- C++ / C#

Databases

- MySQL
- MongoDB