

## WELCOME



U.S. Department of Transportation
Office of the Assistant Secretary for
Research and Technology



### Welcome



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#### Module A315b Part 2:

# Specifying Requirements for Actuated Traffic Signal Controllers (ASC) Based on NTCIP 1202 v03 Standard Part 2 of 2





#### Instructor



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### Learning Objectives

Manage Special Considerations for NTCIP 1202: Infrastructure

Manage Special Considerations for NTCIP 1202: Functionality

Incorporate Requirements Not Supported by Standardized Objects

Testing NTCIP 1202 v03 Conformance



### **Learning Objective**

Manage Special Considerations for NTCIP 1202: Infrastructure



#### **Special Considerations: Infrastructure**

#### **Overview**

- Origins of NTCIP
- Simple Network Management Protocol (SNMP)
- Simple Transportation Management Protocol (STMP)
- Exception-Based Reporting
- Block Objects
- Infrastructure Limitations
- Communications Loading



#### **Original NTCIP Constraints and Origins of Design**

NTCIP effort originated in 1993 to support remote communication for traffic signal control

- Intended to be the communication protocol for NEMA TS 2 (Traffic Controller Assemblies)
  - Originally intended for signal control
  - Quickly expanded to support other devices
- Different architectures
  - Central control
  - Field masters
  - Distributed control
- Predominant 1200 bps environment
  - Recognition that higher speeds would emerge

NEMA = National Electrical Manufacturers Association



#### **Practical Challenges**

- Different needs for:
  - Frequency of command and monitoring messages
  - Content of command and monitoring messages
  - Number of devices sharing communications medium



#### **A Layered Solution**

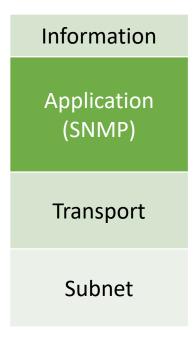
Adopted layered protocol model to provide flexibility

Open Systems Interconnect	NTCIP Model	NTCIP Model			
(OSI) Model	Information		Application Entity		
Application			Facility Layer		
Presentation	Application	Entity		>	
Session				Security Entity	
Transport	Transport	Management	TransNet Layer		
Network	Transport	lage			
Data Link	Subnot	Mar	Access Layer		
Physical	Subnet				



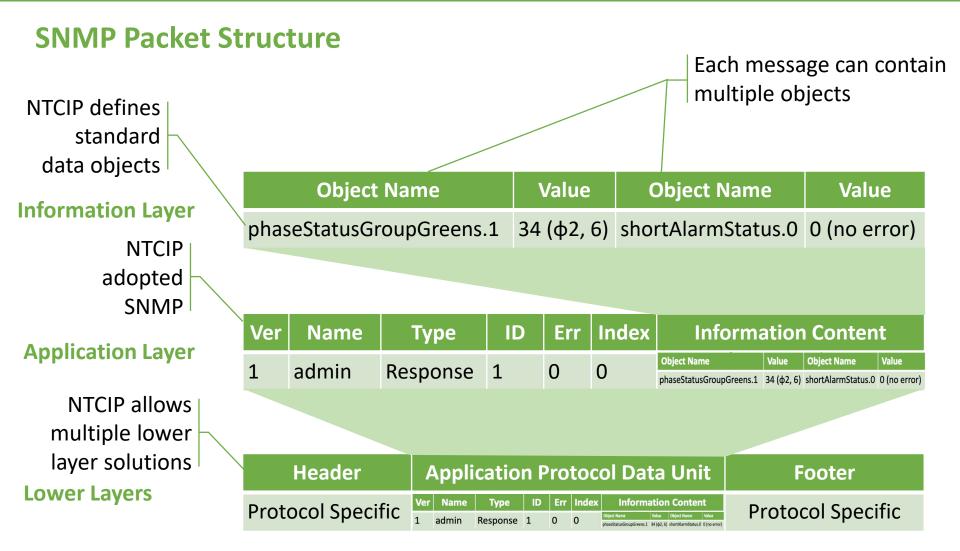
#### **Application Layer**

- Flexibility: Simple Network Management Protocol (SNMP)
  - Major Internet standard
  - Provides flexible message structure
  - Manager decides when to send each message





#### Simple Network Management Protocol (SNMP)



Manager decides when to use each object



#### Simple Network Management Protocol (SNMP)

#### **Challenges with SNMP**

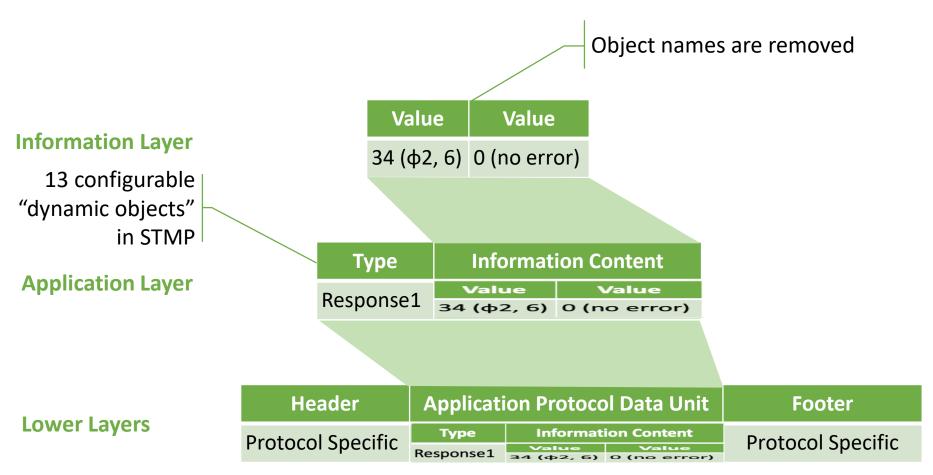
- SNMP is verbose
  - Request and response are nearly same size
  - Inefficient encoding
  - Example message is ~75 bytes + lower layers
  - One exchange every ~1.6 seconds @ 1200bps
- SNMPv1 does not provide any cybersecurity protection
  - Community name provides access control but not authentication
  - SNMPv3 coupled with (D)TLS provides necessary security
    - See Module CSE 203: Adding Security to NTCIP
- NTCIP developed a configurable protocol
  - Simple Transportation Management Protocol (STMP)
  - Custom design for transportation industry
  - Defined as optional enhancement to base NTCIP

(D)TLS = Transport Layer Security (TLS) or Datagram Transport Layer Security (DTLS)



#### Simple Transportation Management Protocol (STMP)

#### **STMP Packet Structure**



Manager decides configuration of and when to use each "dynamic object"



#### Simple Transportation Management Protocol (STMP)

#### **Predominant 1200 bps Environment**

- Simple Transportation Management Protocol
  - GET-Requests and SET-Responses omit data fields
  - Example message is 3 bytes + lower layers
  - Request is only 1 byte + lower layers
  - One exchange every 0.16 seconds @ 1200 bps
- Dynamic objects are configured through SNMP
  - Configure once; use many
  - Each system can configure dynamic objects to meet their needs



#### Simple Transportation Management Protocol (STMP)

#### STMP vs SNMP

- Reduced data communication demand
  - Most integer parameters have a 25:1 reduction
- Both provide flexibility
  - STMP only allows 13 dynamic objects
  - STMP requires full support for and use of SNMP
- STMP increases processor/memory/code demands
  - Translating dynamic object number into series of object requests
  - Encoding using different rules
- Niche market of a more complex protocol increases integration costs
  - Custom testing for each configuration



#### **Exception-Based Reporting**

#### A New Approach to Monitoring Equipment

- Traditional Systems Polled Signals Once-per-Second
  - 120-second cycle = 120 requests/replies
- Exception Reporting Allows Signal to Report Changes
  - E.g., send a message each time a signal phase green changes
  - At most, 2 message exchanges per phase per cycle
  - Delay settings can further reduce number of messages
  - Acknowledgements can be suppressed
  - Perhaps a 20:1 reduction in communications demand



#### **Exception-Based Reporting**

#### **Other Benefits of Approach**

- Can be used to capture transient events
- Based on event-logging logic
  - Most of logic already implemented in many controllers
  - Exceptions can also be stored in local logs
- Standard supports monitoring 65,535 conditions



#### **Exception-Based Reporting**

#### **Challenges with Exception-Based Reporting**

- Current design (NTCIP 1103) based on SNMPv1
- Upgrade to SNMPv3 required for proper cybersecurity
  - Requires changes to the design
  - ISO 15784-2 defines the use of SNMPv3 within ITS
  - ISO 20684-3 and 20684-4 will define exception reporting within ITS
- Event detection increases processor requirements

Should consider as a part of cybersecurity migration plan



#### **Block Objects**

#### **Database Uploads and Downloads**

- An ASC configuration can be megabytes
  - Mostly 1-byte INTEGERs
- NTCIP 1202 v03 Defines Standardized "Block Objects"
  - An SNMP object containing a static structure of a set of other objects
  - Similar to dynamic objects, but statically defined in standard
  - Only standardized for upload/download of standardized configuration parameters
  - Manufacturers may define their own block objects
- Reduces time to transfer an entire configuration



# Infrastructure Generations





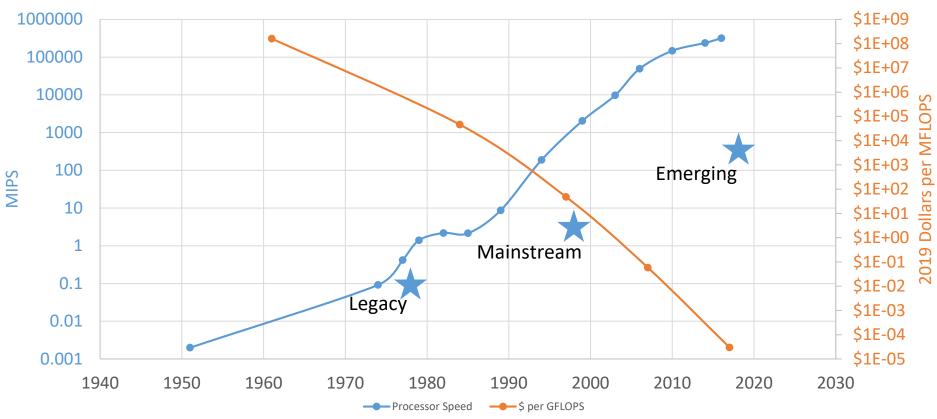


Capability	Legacy	Mainstream	Emerging
Data Rate	1200 – 9600 bps	10 Mbps	>=50 Mbps
Communications Technology Examples	Multi-drop Copper Wire, Dial-up	Ethernet, LTE	Ethernet, WiFi, 5G
Processor Speed	0 – 4 MIPS	4 – 60 MIPS	>=60 MIPS
OS and API for CV Applications	No	Typically no	Yes
Controller Examples	Type 170 NEMA TS 1	ATC 5202 (2070 L) NEMA TS 2	ATC 5201





#### **Processor Capability Timeline**



MIPS = Millions of instructions per second

MFLOPS = Millions of floating point operations per second

Source: https://en.wikipedia.org/wiki/FLOPS, https://en.wikipedia.org/wiki/Instructions per second#Millions of instructions per second (MIPS)



#### **Controller Costs**

- The cost of an ASC reflects
  - Processor
  - Other components
  - Software
  - Custom engineering
- As with computers, price point tends to stabilize while
  - Processor speeds increase
  - Memory increases
  - Ports improve speed
  - Each version results in custom engineering
- A 2020 survey indicated that "emerging" controllers cost between \$2,000 and \$5,500; prices vary based on
  - Required features (processor speed, proprietary features, support)
  - Type of software
  - Purchase quantity
  - Testing requirements





#### **Limitations of Legacy Systems for Traffic Signal Control**

- Legacy Communication Networks Struggle to Support NTCIP
  - 1200 bps requires STMP or exception reporting
  - No support for any cybersecurity (insufficient bandwidth)
  - Should never be used with connected vehicles
- Legacy Controllers Struggle to Support NTCIP
  - Original processors/memory too limited
  - Limited support with later-model/upgraded legacy controllers
  - No support for any cybersecurity (insufficient processing)
  - Unable to support connected vehicle applications
- Recommendations
  - Upgrade to emerging controllers
  - Consider mainstream/emerging communication alternatives





#### **Infrastructure**



#### **Mainstream Systems**

- Mainstream Communication Networks Support NTCIP
  - Supports all NTCIP features
  - Network loading of SNMP generally not an issue
  - Cybersecurity is critical (See Module CSE 203)
- Mainstream Controllers Support Standard NTCIP
  - Ethernet communications can overwhelm early mainstream processors
  - Support possible for most NTCIP functionality
  - Might bump against processing/memory limitations (e.g., complex event reporting, large logs)
  - Cybersecurity will introduce additional processor loads
  - Connected vehicle applications might stress systems
- Recommendations
  - Upgrade to emerging controllers as needed
  - Initiate migration plan to provide cybersecurity





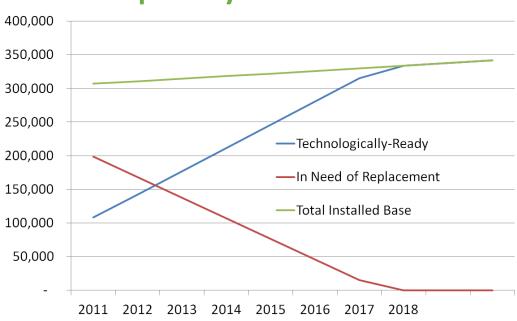


#### **Emerging Systems for Traffic Signal Control**

- Emerging Communication Networks Support NTCIP
  - Supports all NTCIP features
  - Network loading of SNMP generally not an issue
  - Cybersecurity is even more critical (See Module CSE 203)
- Emerging Controllers Support NTCIP
  - Can handle current requirements for connected vehicles
  - Cybersecurity is critical
- Recommendations
  - Initiate migration plan to provide cybersecurity
  - Buy more than enough processing power



#### **Processor Capability Timeline**



2012 Projection of Deployment

- Actual Statistics 2019 Minnesota
  - Legacy: 5%
  - Mainstream: 65%
  - Emerging 35%





#### **Communications Loading**

#### **Communications Demand Versus Capacity**

- System Design Should Consider Communications Loading
  - Too little capacity limits capabilities
  - Too much capacity opens security vulnerabilities and might increase costs
- Determine how much data per second from all devices sharing the communications medium
  - Double estimate for "collision detection" and peaks
- Mainstream/Emerging Systems Often Incorporate Video
  - Video requires 1,500-4,000 kbps\* per feed
  - SNMP requires 1.5-4 kbps per signal
  - Mainstream communications support 1,000 SNMP signals/channel
  - One video link per 100 signals will dominate design



#### **Communications Loading**

#### **Legacy Communications**

- Costs of Maintaining Legacy Communications
  - No cybersecurity
  - Increased equipment costs due to custom code
  - Increased testing/integration costs
  - Fading industry support in future
- If you have a legacy communications system, consider:
  - Upgrading (wireless solutions are often viable)
  - Using exception-based reporting
- View STMP as a last-resort



# ACTIVITY



#### Question

# Which of the below is a waning technology that is not recommended for most new deployments?

#### **Answer Choices**

- a) Exception reporting
- b) Block objects
- c) STMP
- d) None of the above

#### **Review of Answers**



a) Exception reporting

Incorrect. Exception reporting is a fairly new feature that has been added to NTCIP to reduce overhead in communications.



b) Block objects

Incorrect. Block objects are used to speed the upload and download of large portions of an ASC database.



c) STMP

Correct! STMP is a protocol specific to the transportation industry that requires custom code, extra testing, and integration expenses.



d) None of the above

Incorrect. STMP is a waning technology that is no longer recommended due to its niche market and cost implications.



### **Learning Objective**

Manage Special Considerations for NTCIP 1202: Functionality



#### **Special Considerations: Functionality**

#### **Overview**

- Database Transaction Sets
- Consistency Checks and Rules
- Connected Vehicle Support
- Clock Coordination
- Managing Expectations for Off-The-Shelf Interoperability

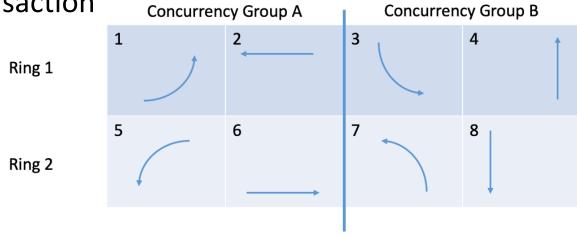


#### **Database Transaction Sets**

#### **Need for Complex Transactions**

- Traffic signals are safety-critical devices
- Many configuration parameters are inter-related
- Changing configuration of some parameters need to happen in single step
- Size of each SNMP message is limited
- Database transaction mode interprets multiple SNMP messages as one transaction

   Concurrency Group A Concurrency Group



**Barrier** 



#### **Database Transaction Sets**

#### Impact on operations

- When in transaction mode, some operations are buffered
  - Get requests return "live" values (not buffered)
  - Set requests for control objects are implemented immediately
    - E.g., setting force off or current timing pattern
  - Set requests for database parameters are buffered
    - E.g., setting minimum green time
  - Some database parameters can only be set in transaction mode
    - E.g., phase concurrency
- Designation of parameter type was omitted from NTCIP 1202v03
  - WG has been notified of ambiguity
  - NTCIP 1202v02 provides designation for most objects



## **Consistency Checks and Rules**

### **Need for Consistency Checks**

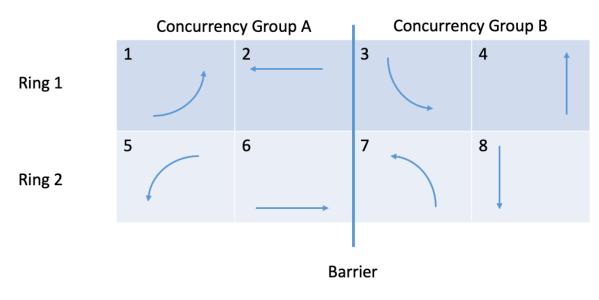
- Critical configuration parameters can only be changed using the transaction mode
- 17 standardized consistency checks are required
  - Prevent implementation of controller settings with internal conflicts
  - Require additional time
  - Are performed at end of transaction mode process
- Manufacturer may impose additional restrictions
- Failure of any rule results in transaction set failing



## **Consistency Checks and Rules**

### **Example Consistency Check**

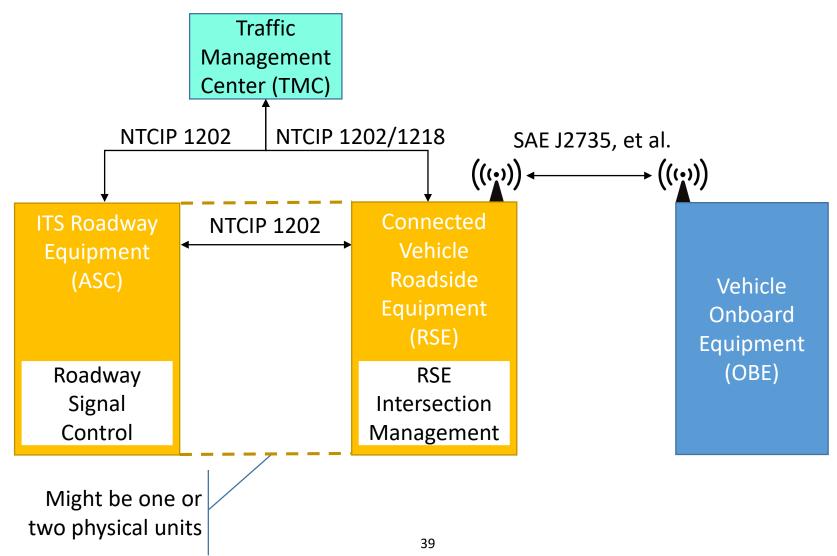
- Concurrent phases must be in different rings
  - Example: Phase 1 must not be concurrent with Phases 2, 3, or 4



Phase	1	2	3	4	5	6	7	8
Ring	1	1	1	1	2	2	2	2
Concurrency	5,6	5,6	7,8	7,8	1,2	1,2	3,4	3,4



### Signal Controllers and the Connected Vehicle Environment





## Connected Vehicle Support

### **New Features for Connected Vehicles**

- TMC–ASC
  - Manage data exchanged between the ASC and RSE
- TMC–RSE
  - Manage map information
  - Manage transformation of ASC timing data to Signal Phase and Timing (SPaT) message
  - Manage data collected from basic/personal safety messages (BSM/PSMs)
- ASC–RSE
  - ASC provides
    - Current/next movement information
    - Expected start/end times of each phase
  - ASC selects
    - Current geometry
    - Current transformation of ASC timing data to SPaT message
  - RSU reports presence of vehicles and vulnerable road users (VRUs)



### **Challenges with Interface to RSE Intersection Management**

- Connected Vehicle environment is safety critical
  - Integrity of data must be maintained
  - Messages must be properly authenticated
  - Access to data must be controlled
  - Roadside Unit (RSU) Specification v4.1 only allows secure protocols
  - NTCIP 1202 v03 designed for SNMPv1, which is not secure
  - Required Security and Credentials Management System (SCMS) is still being established
- Connected Vehicle features of NTCIP 1202 v03 should only be used in a fully secure environment
  - Secure communications (e.g., SNMPv3 with TLS)
  - Proper maintenance of SCMS certificates

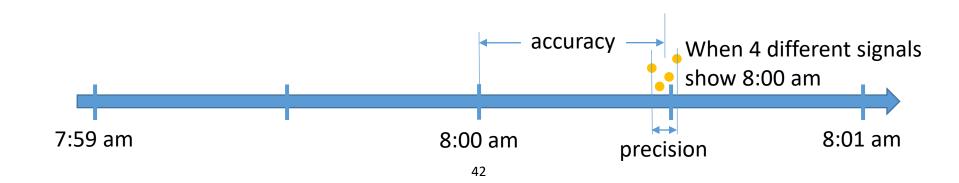
TLS = Transport Layer Security



### **Clock Coordination**

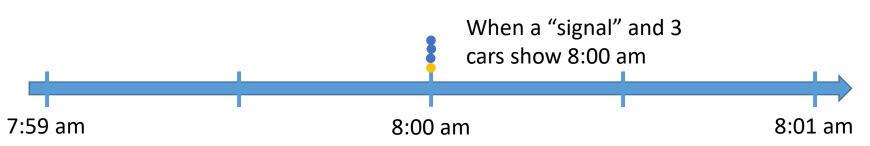
### **Need for Clock Coordination**

- Traffic signals need to coordinate timing with
  - Adjacent signals
  - Connected vehicles
- Inter-signal coordination requires:
  - Precision ± 2 seconds (green waves approach when expected)
  - Accuracy ± 5 minutes (morning timing pattern starts on time)
  - Any synchronization technology (each system can be different)

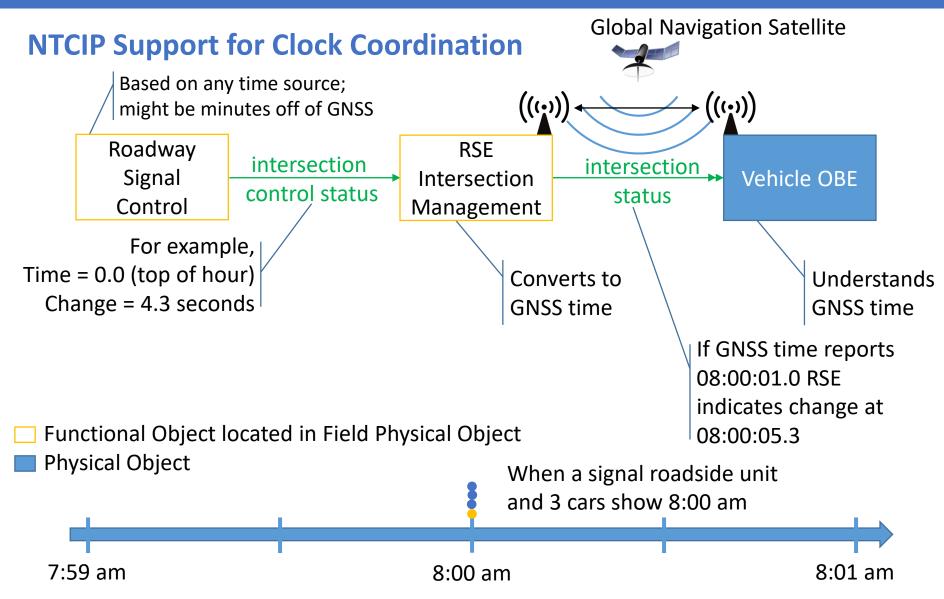


### **Need for Clock Coordination**

- Coordination with connected vehicles requires
  - ± 50 millisecond precision (consistency of signal displays)
  - A single, reliable, national standard to synchronize
- Selected synchronization technology is based on Global Navigation Satellite System (GNSS) time
  - Assuming satellites are accurate, accuracy = precision



### **Clock Coordination**





## Managing Expectations for Off-the-Shelf Interoperability

### **Signal Controllers Have Most Complex Interface**

- Signal controllers have many more configurable parameters than other field devices
- Many agencies continue to require specialized functionality
  - Results in customized extensions
- Some details are manufacturer-specific
  - Shortway, Add-only, and Subtract-only Coordination Correction:
    - This operation is performed in a device specific manner
- NTCIP designed to improve interoperability and interchangeability

NTCIP 1202 v03 is a step in the right direction

# ACTIVITY



### Question

## Which of the following most accurately expresses the state of connected vehicle (CV) support in the standard?

### **Answer Choices**

- a) Does not address any CV functionality
- b) Does not define sufficient security for ASCs in a CV environment
- c) Defines a secure solution for intersection maps
- d) Defines a secure solution for signal timing

### **Review of Answers**



a) Does not address any CV functionality

Incorrect. NTCIP 1202 v03 defines the data to support CV applications, including map and signal timing information.



b) Does not define sufficient security for ASCs in a CV environment

Correct! NTCIP 1202 v03 assumes SNMPv1, which is not secure. For CV operation, NTCIP 1202 v03 must only be deployed over a secure protocol (e.g., SNMPv3 with TLS).



c) Defines a secure solution for intersection maps

Incorrect. SNMPv1 does not provide for secure communications.



d) Defines a secure solution for signal timing

Incorrect. SNMPv1 does not provide for secure communications.



## **Learning Objective**

Incorporating Requirements Not Supported by Standardized Objects

# Incorporating Requirements Not Supported by Standardized Objects

### **Overview**

- Conditions and Context for Extending the Standard
  - Example: Dilemma Zone Protection
- Specifying Requirements Not Covered by the Standard (Extensions)

## Conditions and Context for Extending the Standard

### What is a Custom Extension

- Standard defines
  - Mandatory and optional user needs
  - Mandatory, optional, and conditional requirements for each need
  - Mandatory dialogs and objects for each requirement
- Custom extensions define
  - Objects (and dialogs) for user needs and requirements that are not addressed by the standard
- Extensions are allowed by NTCIP

## Conditions and Context for Extending the Standard

### Reasons to Specify a Custom Extension

- Standard does not define every traffic signal control feature
  - Standard only addresses features in wide use
- Customization allows for market innovations
- Might eventually be incorporated into standard
- Example:
  - Purdue University developed a high-resolution data logger
  - Implemented by multiple manufacturers
  - Added to draft of NTCIP 1103v03 in 2015
  - Approved in NTCIP 1103v03 in 2016

## Conditions and Context for Extending the Standard

### **Costs Associated with a Custom Extension**

- Custom features might be proprietary
  - Documentation might be limited or cryptic
  - Rights to distribute documentation might be limited
- Custom features might reduce bidders for device
- Custom features increase costs of management system
- Custom features complicate testing
  - Developing and implementing custom test procedures is expensive
  - Documentation might not reflect as-built product if untested
- Custom features complicate maintenance
  - Potentially limited to one vendor/model/version
  - A single product might be discontinued

#### Connected Vehicle Dilemma Zone Protection: User Need

- Minimize drivers being caught in dilemma zone
  - Use Basic Safety Message (BSM) for advanced detection
  - Provides ~19-second advanced detection at 35 mph
  - Continuously track each vehicle's path on approach
  - Identify individualized dilemma zones based on speed, acceleration, etc.
  - Optimize when to gap out

## **Extending the Standard**

### **Connected Vehicle Dilemma Zone Protection: Requirements**

- Within 0.1 second of its receipt, the RSU shall forward the following data to the signal controller for each BSM received that reports a vehicle on one of the approaches of the intersection:
  - Temporary ID
  - DSecond (i.e., the millisecond within the minute)
  - Latitude
  - Longitude
  - Speed
  - Heading
  - Longitudinal Acceleration
  - Vehicle Length
- Upon request from a manager, the RSU shall enable or disable its BSM reporting.



### **Connected Vehicle Dilemma Zone Protection: Design**

- Some data already exists
  - The RSU has a copy of the intersection map
- Some data needs to be transformed
  - Definitions of BSM data need to be mapped to SNMP
- Some data is new
  - Object to toggle the reporting of the BSM data

### **Connected Vehicle Dilemma Zone Protection: Procurement**

- Option 1: (Potentially Closed) Proprietary Solution
  - Explain the user need and define validation testing
  - Validate operation of delivered product
- Likely to result in vendor lock-in
  - Requires manager and controller from same vendor

### **Connected Vehicle Dilemma Zone Protection: Procurement**

- Option 2: Integrable Solution
  - Explain the user need and define validation testing
  - Require delivery of systems engineering documentation
  - Obtain rights to distribute documentation to those with a need
  - Obtain rights for others to develop products to implement design
  - Verify that delivered product implements design
  - Validate operation of delivered product
- Might result in limited marketplace
  - Distribution of documentation is based on need-to-know

### **Connected Vehicle Dilemma Zone Protection: Procurement**

- Option 3: Open Solution
  - Explain the user need and define validation testing
  - Produce/Reference systems engineering (SE) documentation in public domain
    - Without patents
    - Developed by agency, manufacturer, system developer, consultant, etc.
  - Verify that delivered product implements design
  - Validate operation of delivered product
- Provides best competition
  - Might increase initial costs

# ACTIVITY



## Question

# Which of the following is <u>NOT</u> true regarding an extension based on an open solution?

### **Answer Choices**

- a) Documentation is made public
- b) Cost of initial deployment may be higher
- c) Delivered product needs to be tested against requirements
- d) Likely to result in vendor lock-in

### **Review of Answers**



a) Documentation is made public

Incorrect. The defining characteristic of an open solution is that the documentation is public.



b) Cost of initial deployment may be higher

Incorrect. Vendors are less able to recover costs in subsequent deployments thereby increasing costs for initial deployment.



c) Delivered product needs to be tested against requirements

Incorrect. To obtain the interoperability enabled by an open solution, the product should be tested against the requirements.



d) Likely to result in vendor lock-in

Correct! An open solution prevents true vendor lock-in by ensuring that the design is publicly available.



## **Learning Objective**

Testing NTCIP 1202 v03 Conformance

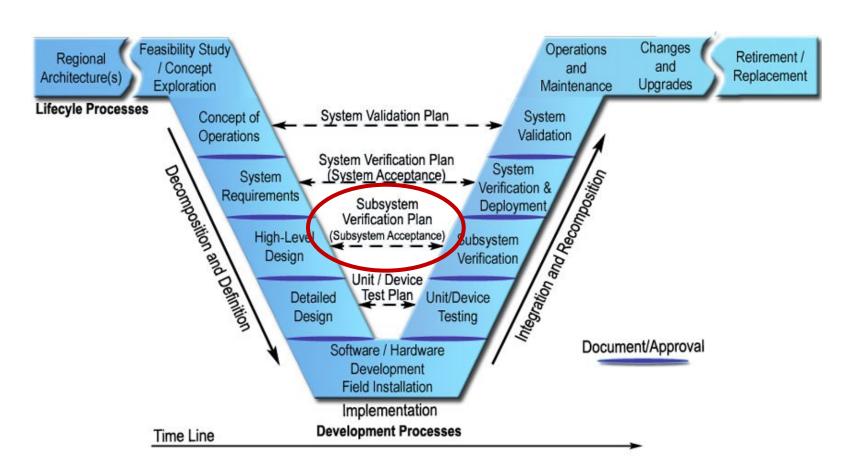
## Testing NTCIP 1202 v03 Conformance

### **Overview**

- Systems Engineering Documentation and NTCIP
- Anaheim Case Study
- Interim Guidance

## Systems Engineering Documentation and NTCIP

### **Systems Engineering Vee-Diagram**



## Systems Engineering Documentation and NTCIP

### **Standard Outline for NTCIP 1200 Series**

- 1. General
- 2. Concept of Operations
- 3. Functional Requirements
- 4. Dialogs
- Management Information Base (MIB)
- 6. <Other Design Elements>
- A. Requirements Traceability Matrix
- B. Object Tree
- C. Test Procedures
- D. Documentation of Revisions
- E. <Other Annexes>

## Systems Engineering Documentation and NTCIP

#### **NTCIP 1202 Test Procedures**

It is anticipated that Test Procedures may be developed as part of a future revision of NTCIP 1202 v03. Annex C is a placeholder, at present.

- NTCIP 1203 v03



# CASE STUDY



## Anaheim Case Study

### **NTCIP 1202 Standard Testing Project**

- Request for Proposals (RFP) Closed February 26, 2020
- Project will:
  - Develop test procedures for all NTCIP 1202 v03 requirements
    - Part 1: All features included in NTCIP 1202 v02
    - Part 2: All additional features
  - Test three vendors
  - Provide public domain test software
  - Produce a final report

## Interim Guidance

### **NTCIP 1202 Standard Testing Project**

- Develop a project PRL based on NTCIP 1202 v03 PRL
  - See Modules A315a and A315b Part 1
  - Make sure to extend with any customizations (e.g., dialogs)
- Require compliance to the project PRL
- Require testing per test procedures being developed by Anaheim
  - Should identify a time limit for waiting on the Anaheim deliverables
- Testing should be performed independently from manufacturer
  - Agency
  - Consultant
  - Another agency

# ACTIVITY



### Question

## Which of the below is an appropriate way to test an ASC for conformance to NTCIP 1202 v03?

### **Answer Choices**

- a) Using test procedures contained in Annex C of the standard
- b) Using Anaheim test procedures (when available)
- c) Connecting to system and see if it works
- d) Trusting the vendor

### **Review of Answers**



a) Using test procedures contained in Annex C of the standard

Incorrect. Annex C of NTCIP 1202 v03 is currently a placeholder that does not contain any test procedures



b) Using Anaheim test procedures (when available)

Correct! The Anaheim project aims to develop procedures for all NTCIP 1202 v03 requirements



c) Connecting to system and see if it works

Incorrect. While this might provide some insights as whether the device will work under normal conditions, it will omit major tests



d) Trusting the vendor

Incorrect. Trust does not equate to testing



## Summary

### Module A315b Part 1

### Concepts taught in previous Part 1:

- 1) Identify NTCIP 1202 v03 Standard Requirements
- 2) Explain the Purpose and Benefits of the RTM
- 3) Prepare a Project-Level RTM
- 4) Prepare an ASC Specification



## **Module Summary**

Manage Special Considerations for NTCIP 1202: Infrastructure

Manage Special Considerations for NTCIP 1202: Functionality

Incorporate Requirements Not Supported by Standardized Objects

Testing NTCIP 1202 v03 Conformance

## The ASC Curriculum



MODULE 31. A315a: Understanding User Needs for Actuated Traffic Signal Controllers (ASC) Based on NTCIP 1202 v03 Standard



Module 32: A315b Part 1: Specifying Requirements for ASC Based on NTCIP 1202 Standard v03 – Part 1 of 2



Module 42: A315b Part 2: Specifying Requirements for ASC Based on NTCIP 1202 v03 Standard – Part 2 of 2

Module 35: T315: Applying Your Test Plan to the NTCIP 1202 v03 ASC Standard



### **Next Course Module**

# Module T315: Applying Your Test Plan to the NTCIP 1202v03 ASC Standard

Concepts taught in next module (Learning Objectives):

- 1) Recognize the importance of testing ASCs
- 2) Apply the rules for developing a sample ASC test plan
- 3) List rules for developing test case specifications and procedures
- 4) Develop sample test case specifications and procedures
- 5) Understand testing results for NTCIP 1202v03

## Thank you for completing this module.

### **Feedback**

Please use the Feedback link below to provide us with your thoughts and comments about the value of the training.

Thank you!

