Resolve the Contradiction of Specialists within Agile Teams

Steve Berczuk Fitbit

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About Me



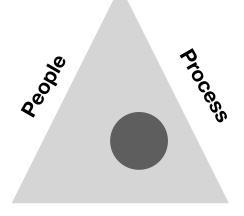
SOFTWARE CONFIGURATION MANAGEMENT PATTERNS Effective Teamwork, Practical Integration

2002

CSM CERTIFIED

Software Development Writing





Technology

2005

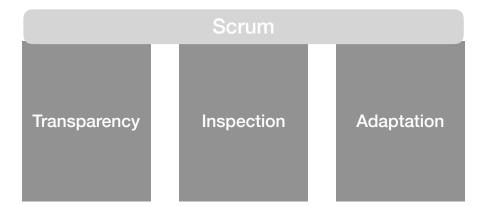
Agenda

- Scrum Process & Principles
- Scrum and Scrum Teams
- Dealing with Growth & Kinds of Teams
- Specialization
- Questions/Discussion

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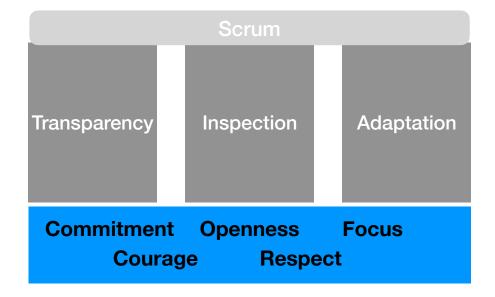
Scrum Process & Principles

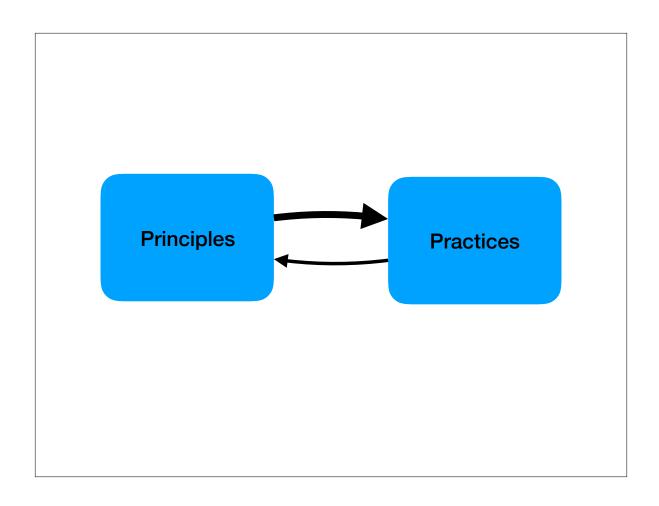
Scrum Pillars and Values

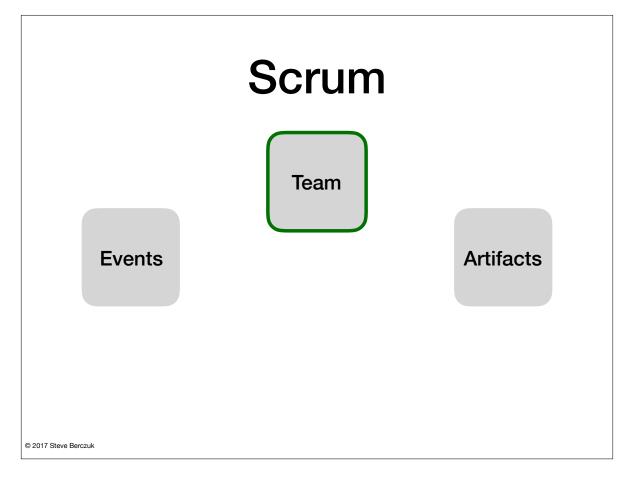


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Scrum Pillars and Values



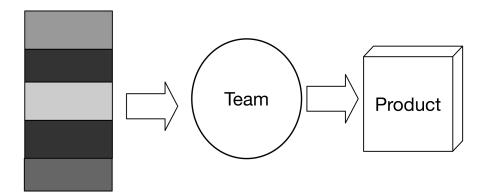




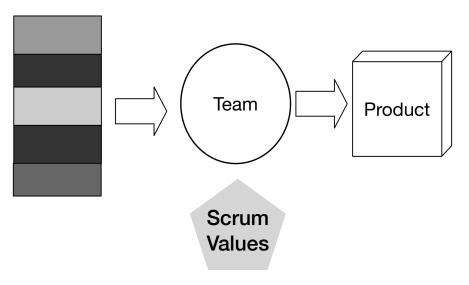
Scrum Teams

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The Scrum Team



The Scrum Team

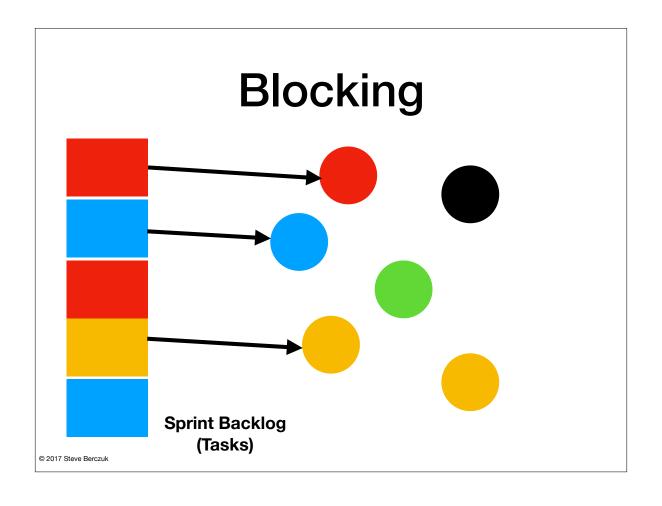


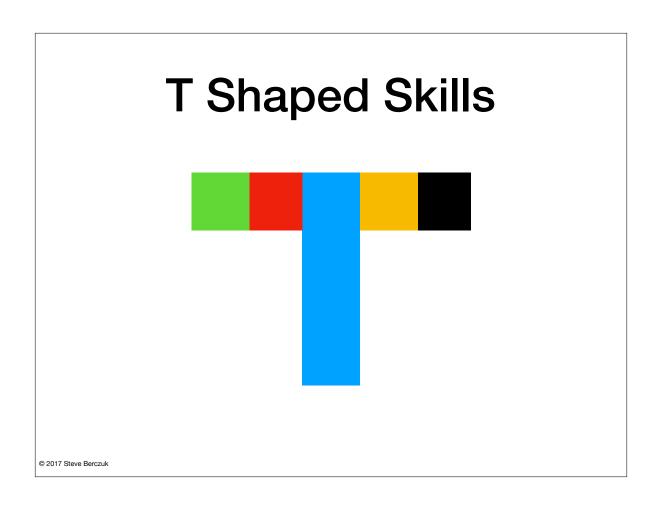
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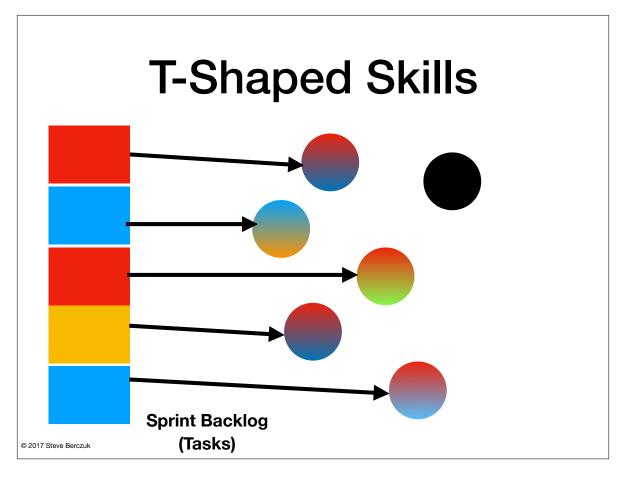
Scrum Teams

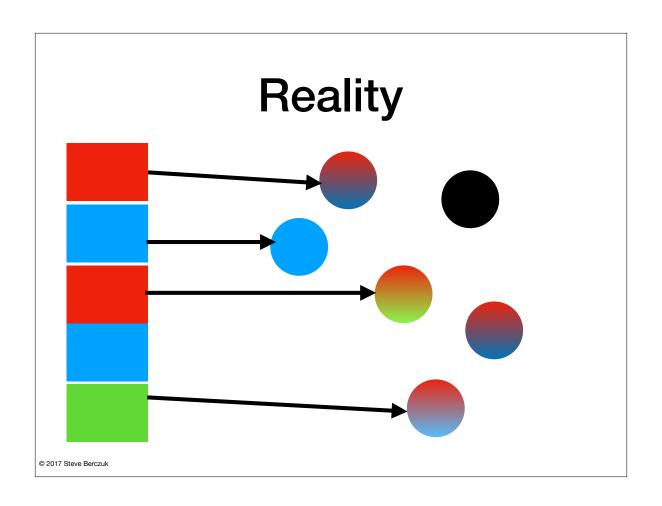
- Accountable
- Self Organizing
- Cross Functional
- "Atomic" (no sub teams)

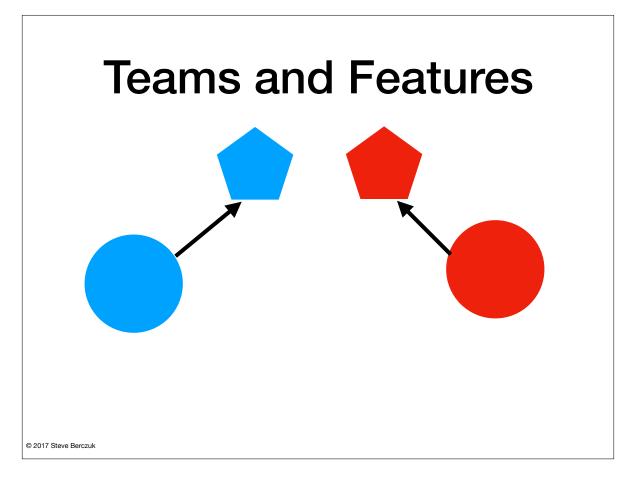
What does a Scrum Team Look Like?



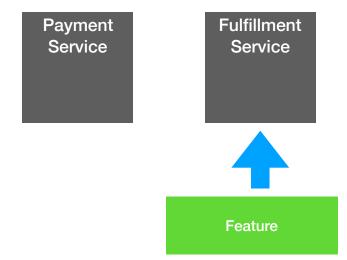








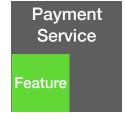
Aside: Feature v Application



Customer Service

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Aside: Feature v Application







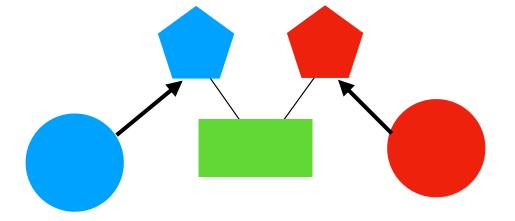
Growth

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Growth Patterns

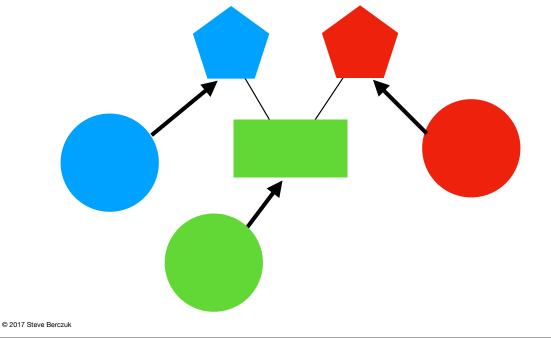
- Architecture
 - Common Components
- Location
 - Teams in multiple locations
 - Multi Location Teams (?)
- Specialization

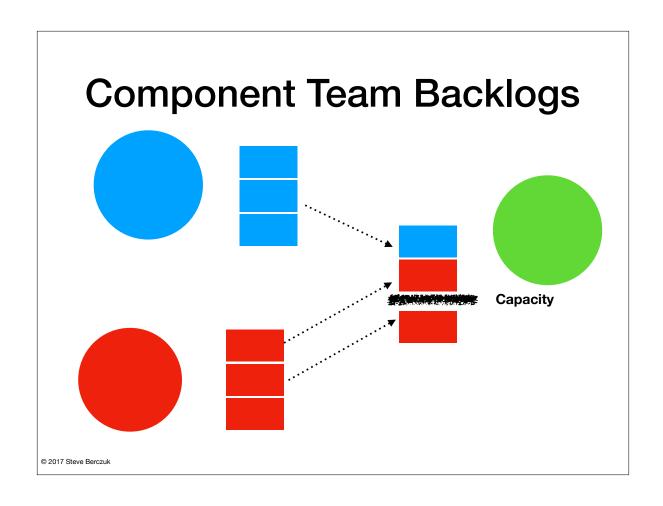
Teams and Components

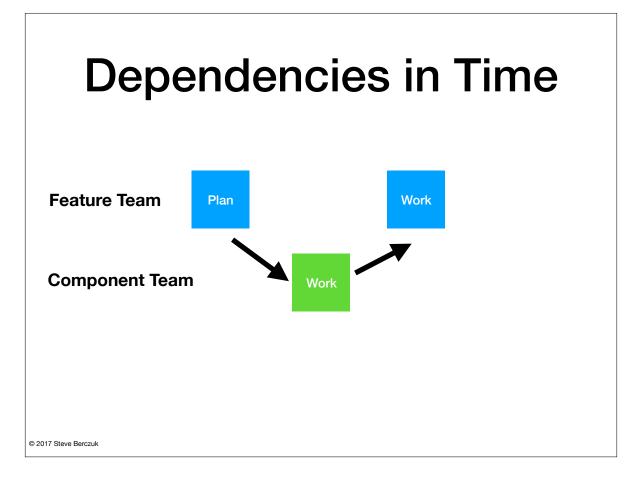


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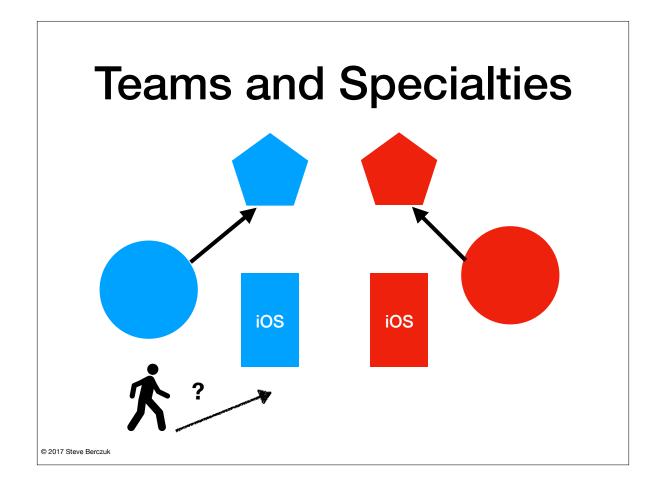
Components & Features



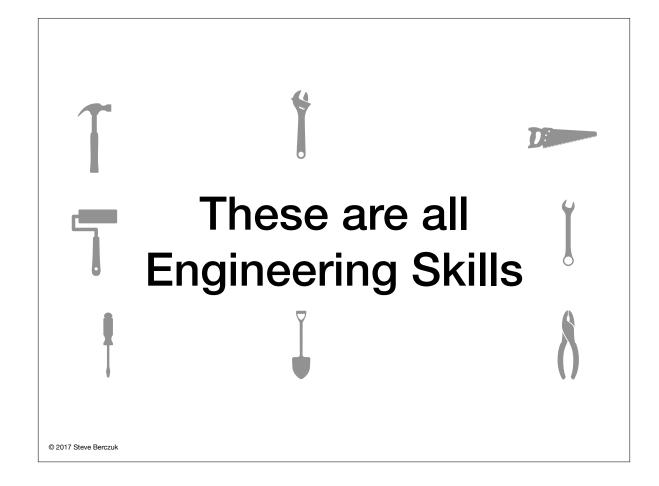




Teams and Specialties



Specialization



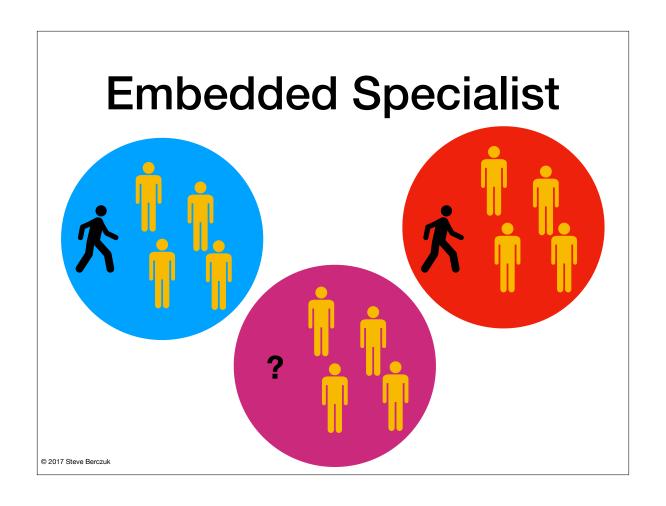
Training & Learning

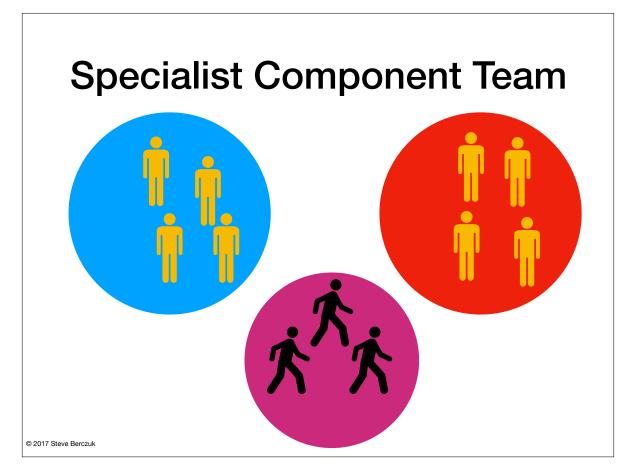


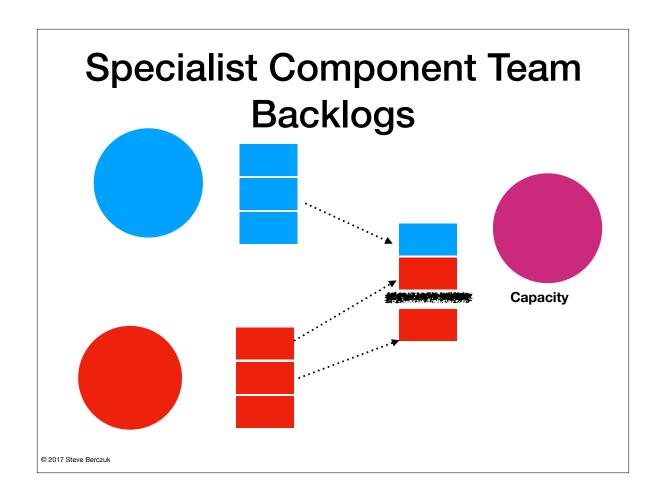


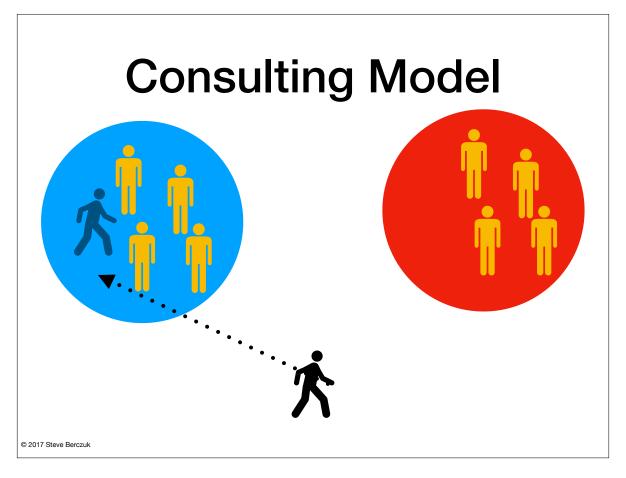
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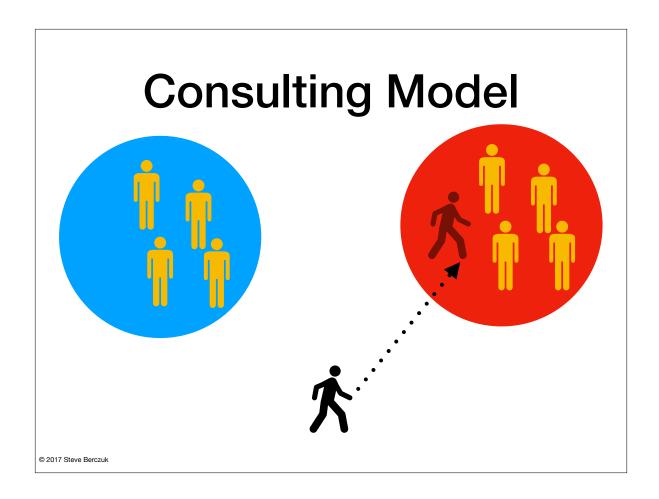
Specialists: Options











Balance

Bandwidth

Commitment

Team Cohesion

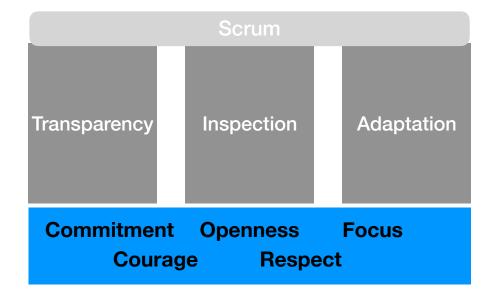
Efficiency

Reuse

Communication

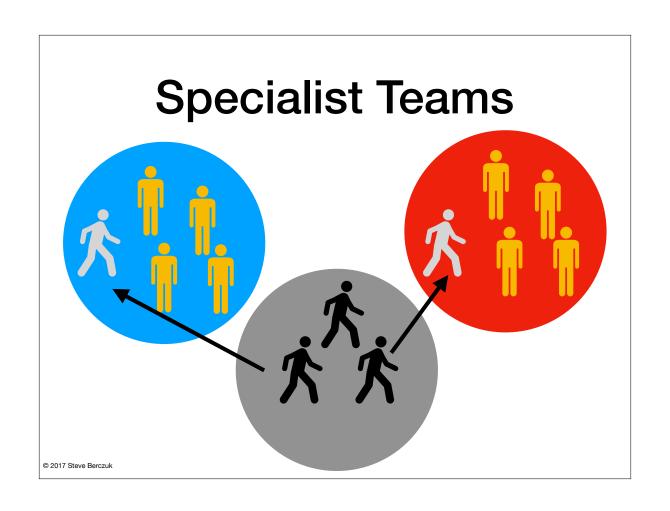


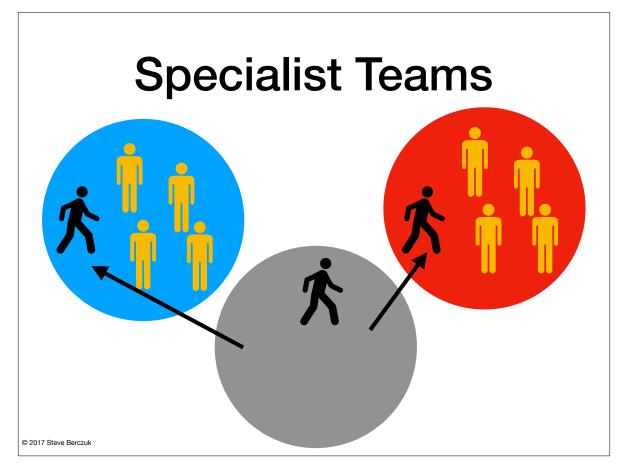
Scrum Pillars and Values

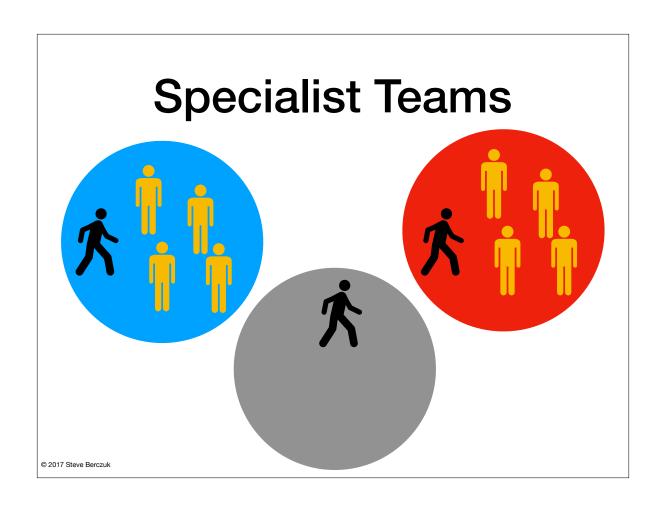


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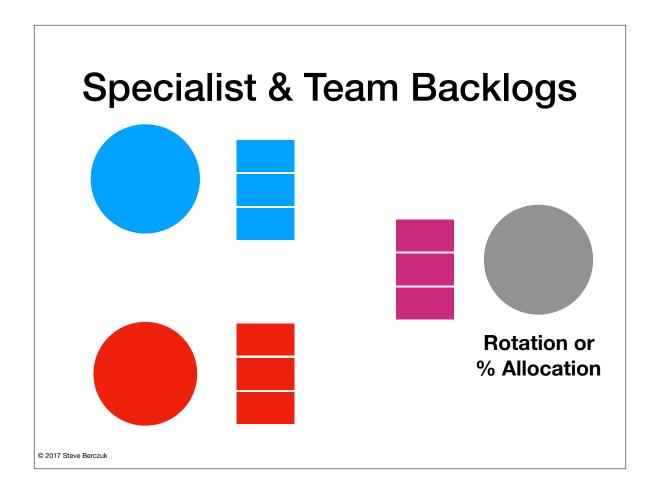
Specialist Teams







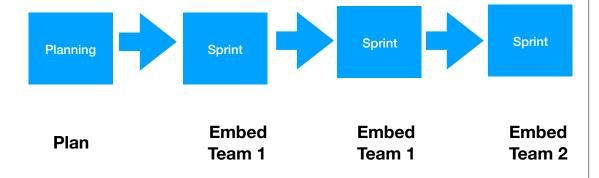




Specialist Teams

- Embed with Scrum Teams for whole sprints
- Train, Coach, and Build Infrastructure
- Identify Common Needs Across Teams
- Build Shared Tools and Frameworks

When?



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Example: Test Automation

Example: DBA

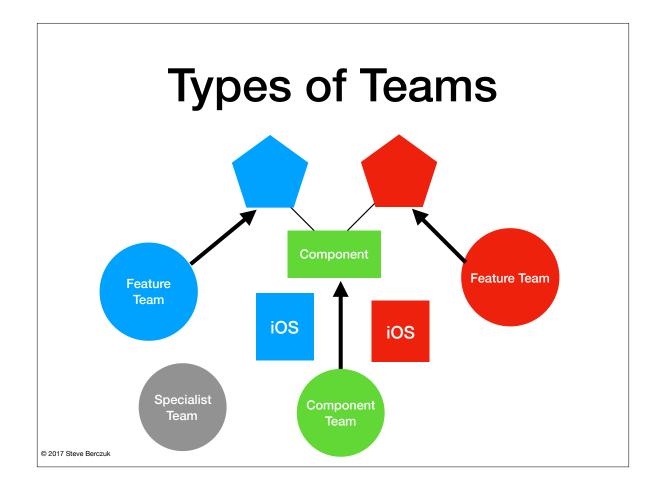
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Benefits: Knowledge Sharing

- Embedding for a period of time -> Commitment
- Sharing of knowledge and techniques
- Creation of communication channels between teams

Other Approaches to shared Special Tools

- Collective Code Ownership
 - Teams make changes as needed & Share (versioning)
 - Internal Open Source (Specialists as gatekeepers)
- Component Team
 - Need to stay close to needs/use

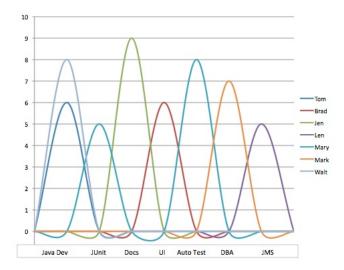


Things to Do

- Visualize your team's skill set
 - Jan Beaver Visualizing Cross Functionality
- Identify gaps
- Consider how you organize teams

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Visualization



https://coachingagile.blogspot.com/2012/02/visualizing-cross-functionality-with.html

Summary

- Feature Teams
 - Build Features (Customer Visible)
- Component Teams
 - Build Shared Components
- Specialist Teams
 - Embed with Feature and Component Scrum Teams
 - Most members are embedded in other Scrum Teams
 - Enable Teams to forecast more accurately with less overhead

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Questions?

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• steve@berczuk.com

• www.berczuk.com