Cloud for Enterprise Software – Feature Comparison Matrix



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Feature Comparison Matrix

| Sr. No | Feature | AWS | Azure |
|-----------|--------------------------|--------------------|------------------|
| Service O | fferings - Compute | EC2 | VMs |
| 1 | Instance Types | 54 | 52 |
| 2 | OS's supported | 11 | 9 |
| 3 | Max CPUs | 40 | 32 |
| 4 | Max Memory | 244 GB | 448 GB |
| Service O | fferings- Hot Storage | S3 | Hot Blob Storage |
| 5 | REST API | Yes | Yes |
| 6 | Batch Import | Yes | Yes |
| 7 | Auto Delete/Archive | Yes | No |
| 8 | Requester Pay | Yes | No |
| 9 | Encrypt Data Server Side | Yes | In Progress |
| 10 | Reduced Redundancy | File Level Storage | Account Level |
| 11 | Max Size of Blob | 5 TB | 1 TB |
| 12 | Security Granularity | File-level | Bucket Level |
| | | | |

| Service | Offerings- Cold Storage | Glacier | Cold Blob Storage |
|---------|---|------------------|-------------------|
| | | 1000 | |
| 13 | Availability | 100% | 99% |
| 14 | First Byte Latency | minutes or hours | milliseconds |
| 15 | Minimum Storage Duration | 90 days | N/A |
| 16 | Minimum object size | N/A | N/A |
| Service | Offerings - Databases | AWS | Azure |
| 17 | Relational DB Engines as a Service | 6 | 2 |
| 18 | NOSQL Engines | 2 | 2 |
| 19 | Use SSMS | Yes | Yes |
| 20 | Ease of managing SQL Server as a service | Moderate | Easy |
| 21 | Ease of backup | Moderate | Easy |
| 22 | Data Warehouse as a Service | Yes | Yes |
| Service | Offering- Networking | VPC | VNets |
| 23 | Public IPs | Yes | Yes |
| 24 | Private IPs | Yes | Yes |
| 25 | Subnet Creation | Yes | Yes |
| 26 | Control panel | Yes | Yes |

| 27 | Custom Rules | Partially Supported | Yes, Extra Cost |
|---------|--|-------------------------|-----------------|
| 28 | Purge All | No | Unknown |
| 29 | Instant Purge | No | Yes |
| 30 | Custom SSL Certificates | Partially Supported | No |
| 31 | Custom CNAMEs | Yes | Yes |
| 32 | Multiple CDNs | No | No |
| 33 | Storage Integration | Yes | Yes |
| Service | Offerings – Queue Services | Simple Queue Service | Queue Service |
| 34 | Create Queue | Yes | Yes |
| 35 | Delete Queue | Yes | Yes |
| 36 | Get Queue Metadata/Get Queue Attributes | Yes | Yes |
| 37 | Set Queue Metadata/Set Queue Attributes | Yes | Yes |
| 38 | Get Queue URL | Yes | No |
| 39 | Put Message/Send Message | Yes | Yes |
| 40 | Send Message Batch | Yes | No |
| 41 | Get Messages/Receive Message | Yes | Yes |
| 42 | Delete Message/Delete Message | Yes | Yes |

| 43 | Delete Message Batch | Yes | No |
|----------|---|---------------|--------------------------|
| 44 | Change Message Visibility Batch | Yes | No |
| 45 | Add Permission | Yes | No |
| 46 | Remove Permission | Yes | No |
| Notifica | ation Services | SNS | Notification Hub |
| 47 | Broadcast Limit | 10k | >10k |
| 48 | Pre-Create Topic | Yes | No |
| 49 | Templates | No | Yes |
| Securit | y -Authentication | IAM | Active Directory |
| 50 | Integrate with on-prem Active Directory | Yes | Yes |
| 51 | Control who can add/remove users | Yes | Yes |
| 52 | Control who can create/destroy edit resources | Yes | Yes |
| 53 | Fine-grained control over resource access | Yes | Partially |
| 54 | Government-Friendly Cloud Region | Yes | Yes |
| Securit | y – Resource Protection | AWS Inspector | Azure Security Center |
| 55 | Agent Installation | Manual | Automated |
| | | Predefined + | Predefined |

| 57 | Duration of Assessments | User can define | Azure claims they do all the time |
|---------|---------------------------------|----------------------------|--|
| 58 | Inspection | Tag based – not by default | Resource based – by default |
| 59 | Resources that can be inspected | Only EC2 | VMs, Firewalls, SQL databases, Storage Disks |
| 60 | Focus OS | Linux | Windows proprietary resources |
| 61 | Malicious IP tracking | Not available | Available |
| Cost So | oftware and Instance | AWS (EspoCRM) | Azure (EspoCRM) |
| 62 | EC2 (t1.micro) | \$0.02 | \$0.02 |
| 63 | A1 | \$0.06 | \$0.06 |
| Cost- S | torage | AWS S3 | Blob Hot Storage |
| 64 | First 50 TB / month | \$0.023 | \$0.0589 |
| 65 | Next 450 TB/ month | \$0.022 | \$0.5655 |
| 66 | Over 500 TB/ month | \$0.021 | \$0.5419 |
| Cost- N | letwork | AWS Route 53 | Azure DNS |
| 67 | First 25 hosted zones | \$0.50 per zone/month | \$0.50 per zone/month |
| 68 | Additional hosted zones | \$0.10 per zone/month | \$0.10 per zone/month |
| 69 | First billion queries/ month | \$0.40 per million queries | \$0.40 per million queries |
| 70 | Over billion queries/ month | \$0.20 per million queries | \$0.20 per million queries |

| Manag | rement Tools | Amazon Cloud Watch | Azure Monitor |
|--------|-------------------------------------|-----------------------------|----------------------------------|
| 71 | Activity Log | Yes | Yes |
| 72 | Resource Metrics and Diagnostics | Yes | Yes |
| 73 | Archive | Retained till 2 weeks | Retained till deleted |
| 74 | Real time Monitoring | Yes | Yes |
| 75 | Statistics and Graphs | Can access up-to-the minute | Route data to visualization tool |
| 76 | Alarms | Yes | Yes |
| 77 | Notifications | Yes | No |
| Manag | rement Tools | Cloud Formation | Resource Manager |
| 78 | Create Templates | Yes | Yes |
| 79 | Re-use Templates | Yes | Yes |
| 80 | Resource Manager | Managed as a stack | Through resource groups |
| 81 | Tagging Feature | No | Yes |
| 82 | Customization | Yes | Yes |
| 83 | Access Control | No | Yes |
| 84 | Activity Log | No | Yes |
| Availa | bility | AWS Zones | Azure Regions |

| Scalability | Depends on request | Free |
|-----------------|--------------------|-------------------|
| Fault Tolerance | Load Balancer | Fabric Controller |

Recommendation:

Based on the points discussed above, we assigned binary values to each AWS and Azure for deciding section wise winner. Total of all the sections will clearly state final winner

| | AWS | Microsoft Azure |
|-------------------|-----|-----------------|
| Service Offerings | 1 | 0 |
| Security | 0 | 1 |
| Cost | 1 | 0 |
| Management Tools | 0 | 1 |
| Availability | 1 | 0 |
| Scalability | 0 | 1 |
| Fault Tolerance | 1 | 0 |
| Extra Benefits | 1 | 1 |
| Total | 5 | 4 |

Conclusion:

Based on above binary grading scale for comparisons, for this particular enterprise software – EspoCRM, we came up with winner which is **Amazon Web Services**!

References:

- [1] https://www.espocrm.com/
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