Shruti Bhanushali

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Personal Statement

I specialize in solving technical challenges, with experience turning complex issues into practical, working systems. During my BT Group placement, I engineered an automated recovery tool and comprehensive test harness, and managed cross-system projects while leading multi-site coordination to ensure seamless integration.

Education

University of Wolverhampton, Wolverhampton, UK, *September 2022 – 2026*
    BSc (Hons) Computer Science: Expected First Class Honors

St. John International School, Maharashtra, India, *April 2018– July 2022*
- **A-levels or equivalent**: English, Mathematics, Physics, Chemistry, Biology – 80%; Equivalent to A in A-Levels.
- **GCSE or equivalent**: Higher Mathematics, English, Social Sciences, Science, Information technology, and Marathi – 91.2%; Equivalent to A* in GCSE

Work Experience

UnifiedPraxis, UK (*November 2025 – Present***)**
Enterprise Strategic Tooling Advisor
- Working on enterprise-level tooling solutions integrating **Dynatrace**, **HaloITSM**, **Workato**, and **Ardoq** to enhance observability, automation, and IT service management across systems.
- Designing and optimizing end-to-end architecture workflows for improved performance monitoring, incident management, and operational automation.
- Developing integration frameworks and dashboards to translate system metrics into actionable insights for clients and stakeholders.
- Collaborating with cross-functional technical teams to ensure tooling interoperability and adherence to enterprise architecture standards.

University of Wolverhampton, UK (*October 2025 – Present***)**
Software Audit Ambassador
- Conduct software audits to ensure all systems and tools (including Canvas) comply with university and accessibility standards.
- Gather and analyze student feedback on digital learning platforms to identify areas for improvement in usability and performance.
- Collaborate with IT services and academic departments to report findings and propose actionable recommendations.

NHS, New Cross Hospital, UK (*September 2025 – October 2025***)**
Software Consultant
- Aided the admin staff with migration from legacy stack to new updated software.
- Helped with data cleanup and data integrity.
- Assisted with queries and used problem solving skills for quick fixes

BT Group, Belfast – Northern Ireland, UK (*September 2024 – August 2025***)**
Software Developer
- Worked across ~6 projects spanning the full **Software Development Life Cycle (SDLC)** — design, development, testing, and support.
- Gained hands-on experience with **Salesforce (Apex, Communications Cloud, Platform App Development), AWS** and **Java/Spring Boot** applications.
- Delivered solutions such as **automated recovery for stuck orders** and a **test harness with 50+ stubs**.
- Took ownership of projects end-to-end, acting as **Project Manager** on two cross-system initiatives involving live verification testing and offshore team coordination.
- Earned **4 Salesforce certifications**: Business Analyst, Admin, Platform Developer I, AI associate.
- Collaborated effectively with **multi-site teams** across Belfast, Bangalore, and partner locations.

Amethyst Academies, Wolverhampton, UK, *September 2023 – Aug 2024*
Teaching Assistant

- Assisted in grading assignments and provided academic support, showcasing strong teamwork.
- Worked with special education students, displaying adaptability and empathy.
- Implemented Individualized Education Plans (IEPs), highlighting a focus on individualized learning.

Heroes Centre Limited, Walsall, UK, *November 2022 –   Aug 2024*
KS3, GCSE and A-Levels Mathematics and Science Tutor
- Employed educational apps and interactive whiteboards to enhance teaching methods, highlighting technology proficiency.
- Kept up to date with evolving teaching techniques and technology, emphasizing continuous professional development.
- Regularly assessed student progress and adapted lessons to individual needs, showcasing dedication to personalized education

Specific Skills

- Proficient in **Java** and **Python**, with experience developing and maintaining backend systems using **Spring Boot**.
- Skilled in **Salesforce development and administration**, including Apex, Lightning components, and integration with external services.
- Experience with **AWS** for deploying and managing cloud-based applications.
- Strong understanding of **REST API design**, **SQL databases**, and **version control** using **Git**.
- Knowledge of **Linux environments** and **automation workflows** for improving system efficiency
- Practical experience with **enterprise tooling platforms** such as **Dynatrace**, **Workato**, **HaloITSM**, and **Ardoq**.
- Familiar with **IT Service Management (ITSM)** principles and **cloud integration** strategies for large-scale systems.

Activities

University of Wolverhampton MainFrame Society (2023- Present)
- Worked on IBM Z Xplore challenges, gaining hands-on experience with enterprise computing and mainframe technologies.
- Attended multiple IBM conferences and technical sessions, expanding knowledge in mainframe modernization, cloud integration, and enterprise architecture.
- Collaborated with peers to promote interest in large-scale computing and emerging enterprise technologies.

IUG Education Programme (2025)
- Selected(from ~ 700 students) for the *IBM i-ignite Industry Training Programme*, a six-week course delivered in collaboration with the IBM i User Group (IUG).
- Focused on developing intelligent, data-driven systems for Industrial Internet of Things (IoT) applications.
- Involved in hands-on projects integrating smart devices, dashboards, and databases to build real-world intelligent systems.

Certifications

- **Salesforce Certified Business Analyst** – Applied requirements engineering, process mapping, and stakeholder analysis to design scalable Salesforce solutions.
- **Salesforce Certified Administrator** – Configured data models, security settings, workflows, and automation tools to optimize platform performance.
- **Salesforce Certified AI Associate** – Implemented and evaluated Einstein AI capabilities for predictive analytics, automation, and data-driven decision support.
- **Salesforce Certified Platform Developer I** – Developed Apex classes, triggers, Lightning components, and REST integrations within Salesforce's multi-tenant architecture.
- **Project Management Certification** – Applied Agile and Waterfall methodologies for sprint planning, task prioritization, and cross-functional project delivery.
- **+18 Additional Certifications** – Covering advanced Salesforce modules, cloud computing, and enterprise software development (full list available on LinkedIn).
  For all other certificates(and to verify them), please visit my LinkedIn account mentioned at the top

References

Available on request.