Sutter Health
With You. For Life.

SHIS-1111143   IS Change Management Administrator 1

Description

Follows change management and release management (CCR) processes; imple
processes, utilizing best practices and industry standard frameworks (e.g. ITIL, C
PMBOK, CMMI). Works with cross-functional IT teams to provide information or
process and control frameworks to meet business, schedule and budget objectiv
Ensures Sutter Health designs, deploys and sustains high quality, highly availab
Information Services (IS) solutions that align with business and IS strategic objec

Key to Sutter's business plan, the role of Sutter Health Information Services is to make electronic data and communications available
employees, providers and patients to support the health and well-being of the community, enhance patient care and safety, and impro
processes and performance. Information Services (IS) key approaches to meet these needs consist of the Applications, Telecommun
Management, Web, and Technology. We continue to review IS optimization across our affiliates, regions and entire enterprise.

Qualifications

Education/Certification/Licensure:
An AA/AS degree or the equivalent combination of education and experience is required. A BA/BS degree is desired.

Experience/Knowledge/Skills:
· Healthcare systems experience as typically acquired in 1 to 3 years.
· One to three (1-3) years of experience in healthcare applications preferred.
· Technical and/or Application implementation experience using diversified product lines of information systems is preferred.
· Strong problem and issue resolution experience.
· Understanding of change management best practices.
· Understand business requirements and abstracts into data quality rules.
· In-depth knowledge of industry standards to support business requirements.
· Knowledge of healthcare operations and structure, general requirements in an integrated delivery system, and use of informati
applications in the practicing healthcare environment is preferred.
· Prefer to have a thorough understanding of hospital inpatient, clinic outpatient operations, and/or financial software along with
the technical environment of product lines for which they are responsible.
· Leadership skills.
· Ability to be involved in multiple projects at the same time.
· Excellent organization skills; and ability to prioritize multiple activities and objectives in a rapidly changing environment and del
service.
· Ability to collect data from analyst and apply change management methodologies to ensure the integrity of assigned environme
· Work closely with health care application users, vendors, and technical professionals.
· Committed to providing exceptional customer service and responding to user needs in a prompt, courteous manner.
· Project management skills.
· Strong analytical and critical thinking skills.
· Exceptional written, verbal and presentation skills with the ability to communicate complex technical issues in terms clearly und
technical and non-technical audiences.
· Strong skills in word processing, spreadsheet and presentation computer programs, preferably Microsoft.
· Influence others without direct lines of authority.
· Strong collaboration and consulting skills.
· Self motivated, self-directed and independent thinking as well as an effective team player.

Primary Location California-Greater Sacramento Area-Sacramento

Other Locations California-Greater Sacramento Area-Mather
Organization Sutter Health Information Services
Employee Status Regular

Accepted Applications: All Candidate Applications Accepted
Benefits: Yes   **Position Status:** Non-Exempt   **Union:** No

Job Shift: Variable   **Shift Hours-**
Days of the Week Scheduled: Varied Days   **Weekend Requirements:**
Schedule: Full Time   **Hours Per 2wk Pay Period:** 80