Subject:	Fw: Job Posting Notification – IT Product Manager – 12001654
From:	Brandt, Rebecca (R4Br@pge.com)
To:	stephen.b.kent@sbcglobal.net;
Date:	Tuesday, March 6, 2012 4:53 AM

Here is another one from Andy. I love you very much.

From: Navarrette, Andy
Sent: Monday, March 05, 2012 08:55 PM
To: Brandt, Rebecca
Subject: Fw: Job Posting Notification - IT Product Manager - 12001654

From: HR Recruiting [mailto:hr-pgecorp@invalidemail.com]
Sent: Monday, March 05, 2012 08:40 PM
To: Navarrette, Andy
Subject: Job Posting Notification - IT Product Manager - 12001654

Hello Andrew,

A new job matching the preferences you selected in your profile has been posted on the Careers section of our Internet site.

IT Product Manager - 12001654
Job: Information Technology
Primary Location: United States of America/California/San Francisco
Hiring Manager   Jeffrey Hernandez
Department   Mobile Solutions
Department Overview

Client Computing provides client services, mobile computing, desktop, data management, Microsoft server, UNIX, Mainframe, Internet services and Data Center Operations to PG&E clients. We position PG&E to effectively carry out its daily business functions, lower its operating costs, and respond to changing business conditions by providing internal and external communications capability, system resource management, and secure data access anytime and anywhere.

Position Summary

This position will be part of Mobile Solutions & Services and will partner with key technology groups and stakeholders in the evaluation, recommendation and selection of Mobile computing and content management services. Requires in-depth knowledge of mobile systems management solutions. Participates in evaluation teams to specify business performance requirements and select and implement products and services. Responsibilities also include operations and maintenance support for Sybase Afaria which is the standard device management solution in addition to other platform specific tools. Works closely with other IT and business client groups to ensure systems are maintained in an efficient manner, and communicate all issues, changes, outages, maintenance, etc. in accordance with established policies and procedures. Additional requirements specific to this product line require extended availability for operational support and weekly travel for meetings and onsite assignments.

Responsibilities

- Provide 3rd Tier support for mobile systems management solutions. Troubleshoot and resolve server infrastructure or client agent problems in your assigned areas. Install, configure, and maintain necessary software, documents, configurations and management agents. Package and deploy security updates and patches. Create and maintain scripts used to run Afaria actions to inventory, configure and update client devices.
- Provide mobile content management and provisioning consultation services to project teams, lines of business, and other clients. Develop, standardize, and streamline mobile software provisioning processes and data management processes. Perform special projects as needed.
- Manage the continuous product lifecycle from research, planning and implementation to retirement, including cost management for provisioning and content management. Create support structure and integrate product with Company standards. Be involved in the implementation, including installation, testing, communicating, and documenting of the product. Advocates and communicates key messages and strategies, promote the product, educate and train support staff.
- Participate in business, technical, and contract negotiations with vendors. Act as a conduit for vendor relationship, licensing, and incident management. Act as an advocate for business unit and IT operational clients to ensure business requirements are cost effective and needs are met. Provide budget support to IT professionals and stakeholders.
- Develops a variety of documentation such as strategies, plans, usage or configuration standards, policies, guidelines, user requirements, roadmaps, reports, metrics, configuration manuals, process manuals, and/or specifications for products. Drive conventions and standards (such as usage or configuration) across products to maximize user experience.

Minimum Required

- BA/BS in Information Systems, Computer Science or equivalent experience
- Three to five years providing third-tier operational support for mobile computing infrastructure

- In depth working knowledge of networks and Windows computing infrastructures and mobile technologies including iOS and Android.
- Strong background in logic and scripting

Desired

- Five+ years hands on support with Afaria
- Ability to converse with all levels of management, including executive leadership
- Demonstrated experience developing c# and or vb.net applications

Pacific Gas and Electric Company is an AA/EEO employer that actively pursues and hires a diverse workforce.

Keywords
Pacific Gas and Electric Company (PG&E)(PGE)(PG&E Corp)Northern California, CA, Public Utility, Green Energy, Green Job, Green Jobs, Renewable Energy

Please note that for complete details about this job posting, please see the online job description.

Ready to apply? Want to view or update your Job Search Profile? Go to https://pgeatworkforme.pge.com/irj/portal > *About Me > My Career > Find Career Opportunities*. *From there, you can:*

- *Apply for PG&E jobs.* *Search for jobs by keyword, discipline or location, and then click the Apply button to submit your application.*
- *View/edit or check on the status of job applications.* Click on the *My JobPage* tab and then click on the *My Submissions* tab. Find the application you submitted and click *View/ Edit Submission*, or review the line with your *Application Status*.
- *Update your Job Search Profile.* *Click the Access/Update My Profile link from the bottom right of the screen.*

If you do not wish to receive further job notifications, access your profile and then unselect "send me an email notification whenever a new position matching my profile is posted."

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