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# SBNC Member Guide to Log in and Reset Passwords

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## I know my password for the new SBNC website

If you know your password for the new SBNC website and simply want to log in to the members only section, go to the step, Log in to the SBNC Website in this document for instructions on logging in.



# SBNC Member Guide to Log in and Reset Passwords

## What if I don't know my password or never received a password?

1. Click on the **LOGIN** box (1) to access the "forget password link".

The screenshot shows the website for the Santa Barbara Newcomers Club. At the top left are social media icons for Facebook, Twitter, and LinkedIn. In the center is the club's logo, which includes the text "SANTA BARBARA NEWCOMERS CLUB" and a graphic of people silhouettes. On the top right, there is a "LOGIN" button with a blue circle containing the number "1" and an arrow pointing to it. Below the header is a navigation menu with links: HOME, ABOUT US, EVENT CALENDAR, MEMBERS AREA, JOIN, NEWS, and CONTACT. The main content area has a large teal banner with the text "LET US WELCOME YOU TO SANTA BARBARA". Below this banner are three columns of content:

- ACTIVITIES**: Includes links for Parties and Get-Togethers, Exploring Santa Barbara, Shared Interests, and Outdoor Life.
- ORIENTATION MEETINGS**: Includes text about joining the club and attending orientation meetings for prospective new members.
- JOIN US!**: Includes links for How to start, Membership Levels, and Apply Online.



# SBNC Member Guide to Log in and Reset Passwords

## Setting up and resetting your password

You will be directed to the **LOGIN** screen. Click on the "**forget password**" link (1) beside the LOGIN button.





LOGIN

HOMEABOUT USEVENT CALENDARMEMBERS AREAJOINNEWSCONTACT

Please login to continue

Please login to continue to the page you have requested.

Email

Password

☐ Remember me

LOGIN

Forgot password

 Facebook

 Twitter



Join our Newsletter  
Stay Connected







# SBNC Member Guide to Log in and Reset Passwords

## Password recovery

Next, enter your email (you must use the same email address that you received in your welcome email) (1). Type in the characters you see in the picture into the Code field (2).

Click **Submit (3)**.





LOGIN

HOMEABOUT USEVENT CALENDARMEMBERS AREAJOINNEWSCONTACT

RESET PASSWORD




1

Your email

2

Code

Type the 6 characters you see in the picture



3

SUBMIT

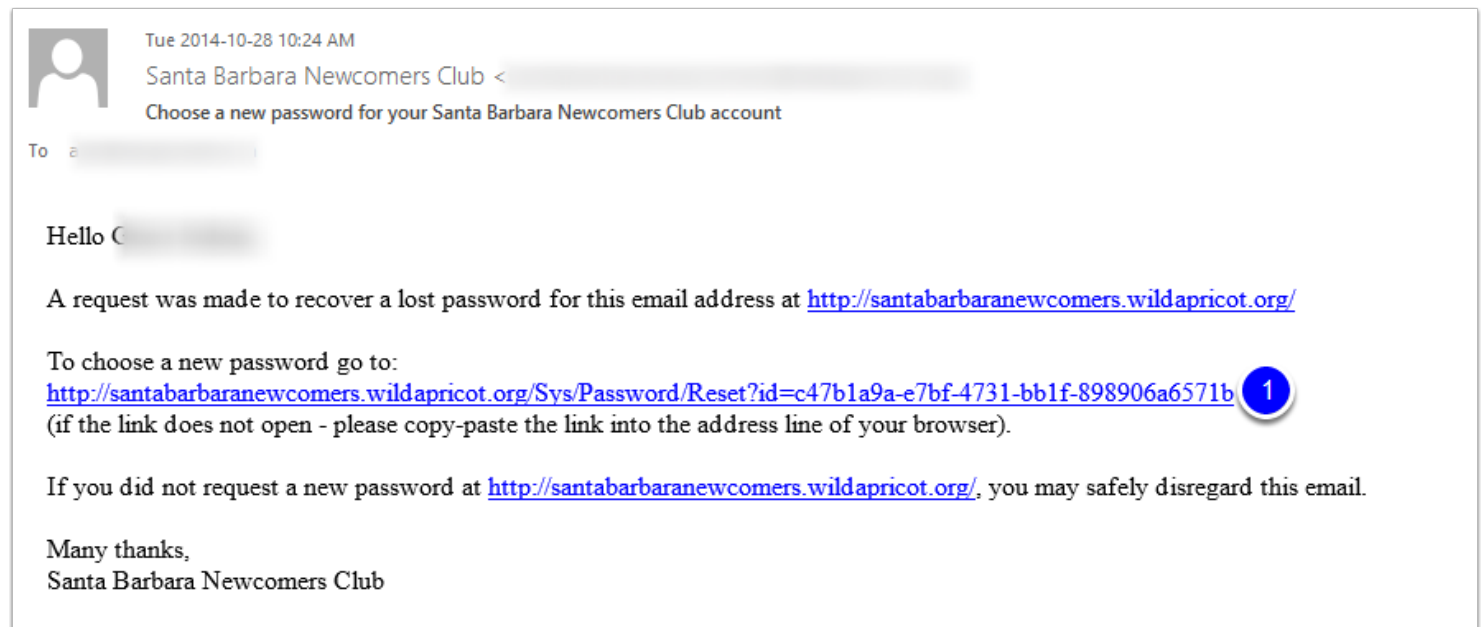


# SBNC Member Guide to Log in and Reset Passwords

## Check your email in-box

**You should receive an email in a few seconds** similar to the one below (be sure to check your junk/spam folder if you don't get the email).

Click the link in the second sentence (1) and you will be directed to the website and asked to choose a new password.






# SBNC Member Guide to Log in and Reset Passwords

## Password reset

Enter the new password and then enter it again in the confirm new password field. Click **Set New Password** (1). Please note passwords are case sensitive, must be a minimum of 7 characters and can be any combination of letters, numbers and characters (except spaces).

[f](#) [t](#) [in](#)

  
**SANTA BARBARA  
NEWCOMERS CLUB**

LOGIN

HOME ABOUT US EVENT CALENDAR MEMBERS AREA JOIN NEWS CONTACT

\* New password

\* Confirm new password

1

SET NEW PASSWORD







# SBNC Member Guide to Log in and Reset Passwords

## Password successfully reset and log in to the website

You should get a message showing the reset was successful. You are now ready to log in.

1. Click the LOGIN button at the top right of the website.
2. Go to the next step.









1 LOGIN

HOME ABOUT US EVENT CALENDAR MEMBERS AREA JOIN NEWS CONTACT

RESET YOUR PASSWORD

 Password has been changed successfully. Now you can log in with your new password.  
[Home](#)

 Facebook  
 Twitter

 Join our Newsletter  
Stay Connected






# SBNC Member Guide to Log in and Reset Passwords

## Log in to the SBNC Website

1. Enter the email address that you signed up to the SBNC with in the Email field.
2. Enter the password you just successfully reset in the step above.
3. Click the LOGIN button
4. Once logged in, you will have access to the member's only area to register for events, change your profile, search member directories and more.




**SANTA BARBARA  
NEWCOMERS CLUB**



LOGIN

Q Enter search string

HOME ABOUT US EVENT CALENDAR MEMBER'S AREA JOIN CONTACT US





MEMBER LOGIN

Home > Login

Please login to continue

Please login to continue to the page you have requested.

 Log in with Facebook




 Log in with Google+

Email 1

Password 2

☐ Remember me

3 LOGIN [Forgot password](#)





# SBNC Member Guide to Log in and Reset Passwords

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## Log in to the SBNC Website Using Your Facebook Credentials

Wild Apricot, the platform that the new SBNC website is running on allows you to log in with your email that you used when signing up for the SBNC and password that you have either been assigned or recently reset in the steps above, your Google+ credentials or your Facebook credentials.

### Log in with Facebook


1. Click on the LOGIN button at the top right of the screen if you do not see the Member Login web page shown below.
2. Click the Log in with Facebook icon.
3. You will be taken to the Facebook log in screen.
4. Log in to your Facebook account as you normally would.
5. Click Log In.
6. The first time you log in you may be asked to give your permission to allow Wild Apricot (the website platform that the SBNC website runs on) to access your email to connect.

\*If you are using your Google+ or Facebook credentials, you must be running the latest versions of the supported browser. When logging in with your Google+ or Facebook email and password, you may get a message that your browsers are not compatible with the website. Please refer to the following [help document](#) from Wild Apricot (the website platform that the SBNC website is running on) to ensure the browser you are using is up to date, javascript is turned on, cookies are enabled and optionally you can add <http://www.sbnewcomers.org/> to your Trusted Zone to minimize any compatibility issues. This is a one time step that will simplify logging in in the future.



# SBNC Member Guide to Log in and Reset Passwords




SANTA BARBARA  
NEWCOMERS CLUB



1 LOGIN

Q Enter search string

HOMEABOUT USEVENT CALENDARMEMBER'S AREAJOINCONTACT US





MEMBER LOGIN

Home > Login

Please login to continue

Please login to continue to the page you have requested.

 Log in with Facebook

 Log in with Google+

Email

Password

☐ Remember me

LOGIN

[Forgot password](#)



facebookSign Up3

Facebook Login

Email or Phone:myemailaddress.com

4

Password:\*\*\*\*\*

☐ Keep me logged in

5 Log In or Sign up for Facebook

[Forgot your password?](#)

English (US)Francais (Canada)Español中文(简体)한국어日本語Português (Brasil)DeutschItalianoالعربية



# SBNC Member Guide to Log in and Reset Passwords

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## Log in to the SBNC Website Using Your Google+ Credentials

Wild Apricot, the platform that the new SBNC website is running on allows you to log in with your email that you used when signing up for the SBNC and password that you have either been assigned or recently reset in the steps above, your Google+ credentials or your Facebook credentials.

### Log in with Google+


1. Click on the LOGIN button at the top right of the screen if you do not see the Member Login web page shown below.
2. Click the Log in with Google+ icon.
3. You will be taken to the Google+ log in screen.
4. Log in to your Google+ account as you normally would.
5. Click Sign in.
6. The first time you log in you may be asked to give your permission to allow Wild Apricot (the website platform that the SBNC website runs on) to access your email to connect.

\*If you are using your Google+ or Facebook credentials, you must be running the latest versions of the supported browser. When logging in with your Google+ or Facebook email and password, you may get a message that your browsers are not compatible with the website. Please refer to the following [help document](#) from Wild Apricot (the website platform that the SBNC website is running on) to ensure the browser you are using is up to date, javascript is turned on, cookies are enabled and optionally you can add <http://www.sbnewcomers.org/> to your Trusted Zone to minimize any compatibility issues. This is a one time step that will simplify logging in in the future.



# SBNC Member Guide to Log in and Reset Passwords




SANTA BARBARA  
NEWCOMERS CLUB



1 LOGIN

Q Enter search string

HOMEABOUT USEVENT CALENDARMEMBER'S AREAJOINCONTACT US





MEMBER LOGIN

Home > Login

Please login to continue

Please login to continue to the page you have requested.

 Log in with Facebook

 Log in with Google+ 2

Email

Password

☐ Remember me

LOGIN

[Forgot password](#)



One account. All of Google.

Sign in to continue to Google+ 3



4

5

Sign in

[Need help?](#)

[Sign in with a different account](#)

One Google Account for everything Google





# SBNC Member Guide to Log in and Reset Passwords

## Agree to the terms of use during the first time logging in

During the first time you log into the new system, you will be asked to agree to the terms of use for the Wild Apricot software (the member management platform that the SBNC website is built on).

1. Click the terms of use link to review the details.
2. Click on the box beside the "I agree to the terms of use for this software" in order to agree.
3. Click the Continue button. You will now be logged into the website.

SANTA BARBARA  
NEWCOMERS CLUB

Q Enter search string

HOME ABOUT US EVENT CALENDAR MEMBER'S AREA JOIN CONTACT US

f t i

## WEBSITE TERMS OF USE

[Home](#) > Terms of use

### Accept terms of use

☐ I agree to the [terms of use](#) for this software

To log in, you must agree to the terms of use

CONTINUE CANCEL