# A Bandit Model for Human-Machine Decision Making with Private Information and Opacity

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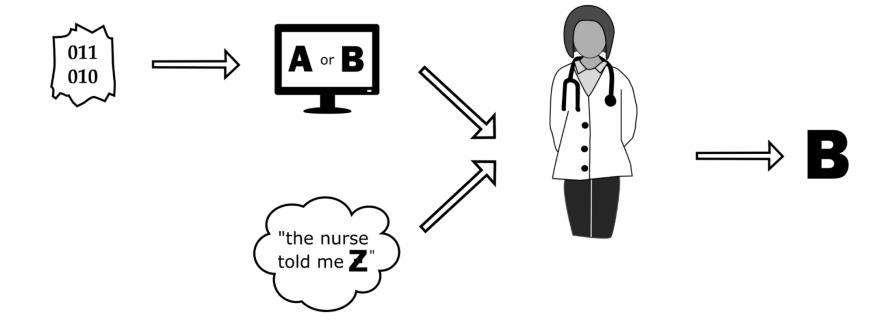
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#### The Model



The computer informs the human, who then decides

#### Why this Model?

In machine learning, we have many different learning models:

- Supervised Learning
- Reeinforcement Learning (Learning in MDP's)
- Bandits (Multi-Armed Bandits, Contextual Bandits, ...)
- Active Learning
- Clustering
- •





What about human-machine learning?

## What are the learning problems that we are interested in?

#### Some examples:

- COMPAS
- Cardiac Arrest and Diabetic Retinopathy detection
- Medical Imaging
- Program Admission

Whenever a computer and a human try to jointly arrive at decisions!





# Wait, why don't we just formulate these problems as supervised learning problems?

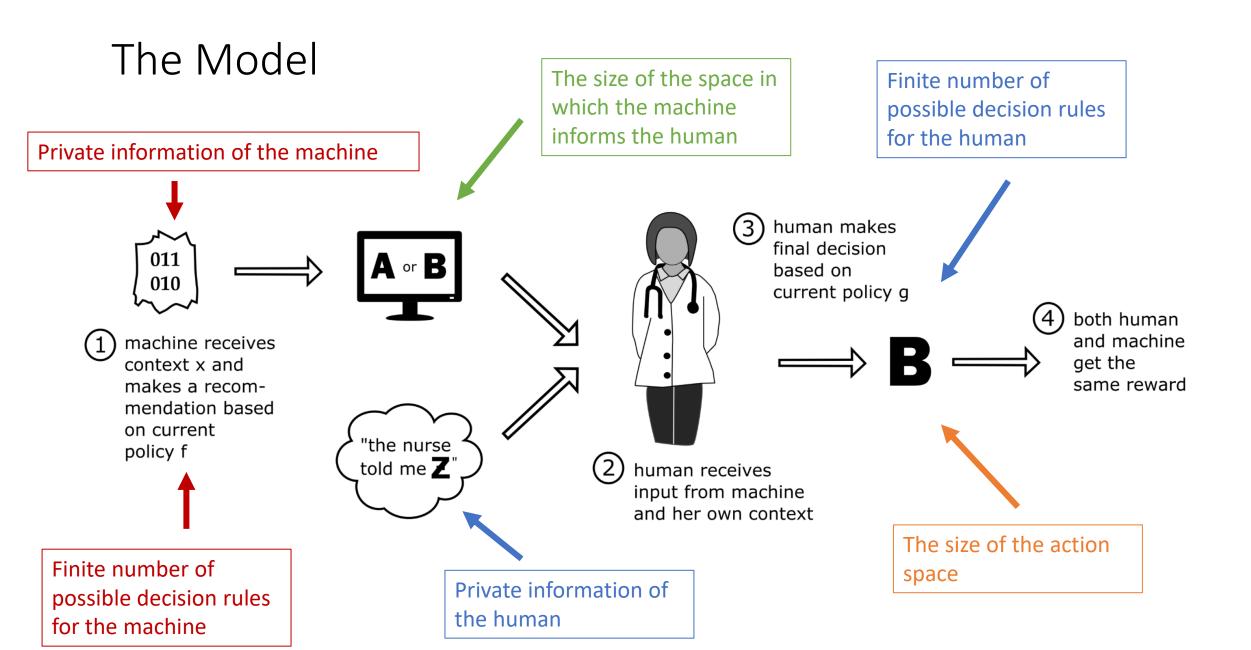
- When our goal is come up with computer programs that support human decision makers
  in novel ways, we might simply don't have the datasets
- How do we know what's the right way to set up the supervised learning problem?
- Nevertheless, we will almost always use supervised learning as an intermediate step.
- However, we are ultimately not interested in performance on proxy prediction problems, but in the ultimate performance of the joint human-machine decision making venture.
- As an example, consider the problem that COMPAS tries to solve.

### Assumptions on the Structure of the Problem: What do we want to cover in the model?

- 1. The computer learns how to advise the human
- 2. The human learns how to work with the computer
- 3. The human has to make the final decision
- 4. Decision making is hampered by the fact that both decision makers understand each other only imperfectly. This might be due to
  - a) the presence of private information.
  - b) opacity about the other players decision process.

#### What Questions do we want to Answer?

- What are the consequences of private information and opacity?
- What are optimal solution strategies for human-machine decision making problems?
- Which quantities influence the hardness of human-machine decision making problem?
- How can we design human-machine interaction such that efficient learning is possible for both parties?



#### The Model

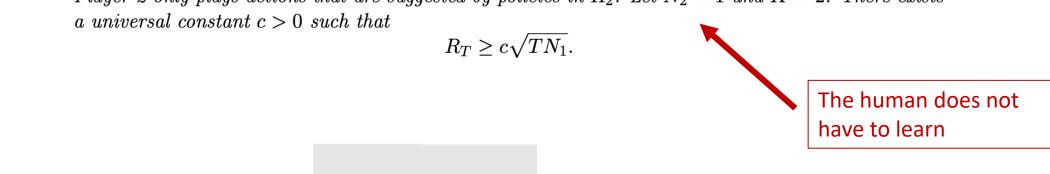
In round t = 1, ..., T

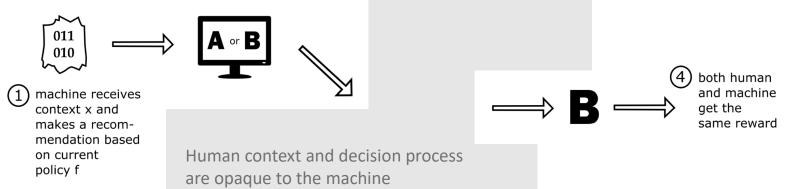
- 1. Context  $x_t \in \mathcal{X}$  is revealed to Player 1
- 2. Player 1 decides on a recommendation  $r_t \in \mathcal{R}$
- 3. Context  $z_t \in \mathcal{Z}$  and recommendation  $r_t$  are revealed to Player 2
- 4. Player 2 decides on an action  $a_t \in A$
- 5. Reward  $y_t \in [0, 1]$  and action  $a_t$  are revealed to both players

Figure 2: Interaction in our contextual bandit model.

#### Worst-case lower bound for optimal algorithmic advice

Theorem 3. (Lower bound in the number of policies of the first player) Assume that Player 2 only plays actions that are suggested by policies in  $\Pi_2$ . Let  $N_2 = 1$  and K = 2. There exists a universal constant c > 0 such that





Have to try all decision rules separatly: Advising an opaque human can be much harder than choosing actions directly

#### Worst-case lower bound: Proof strategy

- Take a worst-case bernoulli bandit with  $\,N_1\,$  arms
- Let the hidden context vector of the human be the payoffs of this bernoulli bandit (a  $N_1$  dimensional vector of zeroes and ones)
- Let the space of recommendations be of size  $N_1$
- Let the action payoffs be fixed at 0 and 1
- Let the policy of the human be that she assigns recommendation i the payoff of the i-th arm of the bernoulli bandit

#### Solution strategy for the human

Theorem 4. (Logarithmic regret in the number of policies of the second player) The

P2-EXP4 algorithm, with  $\eta = \sqrt{2 \log(N_1 N_2)/(TKN_1)}$  and  $\gamma = 0$ , satisfies

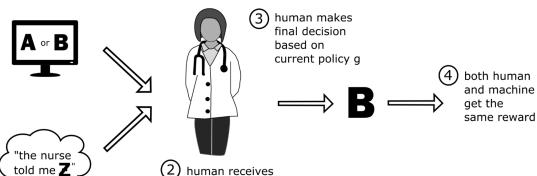
$$R_T \le \sqrt{2TKN_1 \ln(N_1 N_2)}.$$



Additional term 2 K ln(N\_1 N\_2). Subject to the hardness constraint faced by the machine, the human can learn efficiently.



Machine context and policies are opaque to the human, but the human knows that there are N\_1 different policies



input from machine and her own context

#### Algorithm P2-EXP4

Parameters:  $\eta > 0$ ,  $\gamma > 0$ Initialization:  $Q_1 \in [0,1]^{N_1 \times N_2}$  with  $Q_{1,ij} = \frac{1}{N_1 N_2}$ For each t = 1, ..., T

- 1. Player 2 tells Player 1 to play policy  $i_t$  according to  $q_{ti} = \sum_{j=1}^{N_2} Q_{t,ij}$
- 2. Player 1 recommends  $r_t = f_{i_t}(x_t)$
- 3. Player 2 chooses action  $a_t$  according to (1)
- 4. Players receive reward  $y_t$  and Player 2 estimates  $\hat{y}_{tk} = 1 \frac{1_{\{a_t = k\}}}{q_{t,i_t}p_{tk} + \gamma}(1 y_t)$
- 5. Player 2 propagates rewards to policies  $\hat{Y}_{t,ij} = 1_{\{i_t \neq i\}} + 1_{\{i_t = i\}} \hat{y}_{t,g_j(r_t,z_t)}$
- 6. Player 2 updates  $Q_t$  using exponential weighting

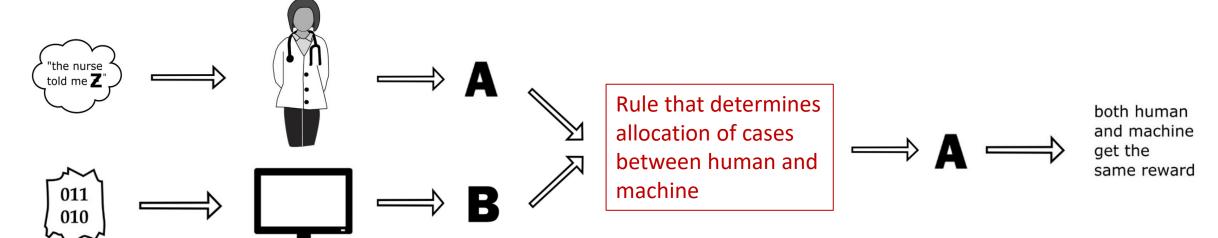
$$Q_{t+1,ij} = \frac{\exp(\eta \hat{Y}_{t,ij}) Q_{t,ij}}{\sum_{l,m} \exp(\eta (\hat{Y}_{t,lm}) Q_{t,lm}}$$

# Different variants of the problem, some allow for efficient learning

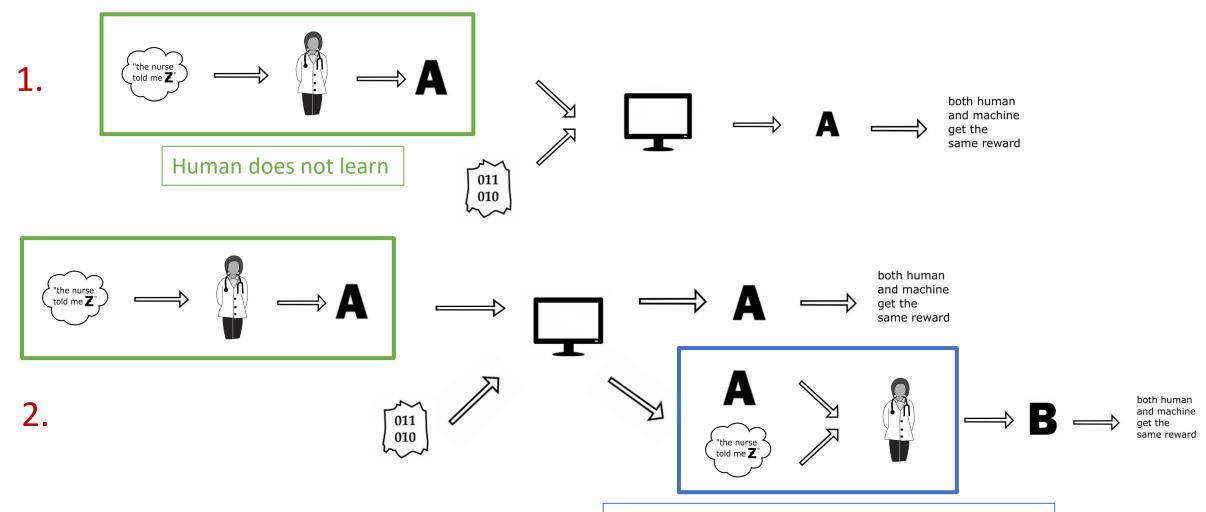
**Definition 5** (Policy space independence). We say that the two policy spaces  $\Pi_1$  and  $\Pi_2$  are independent with respect to  $\mathcal{D}$  if, for all  $f_1, f_2 \in \Pi_1$  and  $g_1, g_2 \in \Pi_2$ ,

$$Y(g_1(f_1(x),z)) - Y(g_1(f_2(x),z))$$
  
=  $Y(g_2(f_1(x),z)) - Y(g_2(f_2(x),z)).$ 

More variants, discussed in Section 7 of the paper



### More variants of the problem ...



Computer decides to involve second human