

Telecommunications

Available: June 1, 20__

David Jackson

121 Patriot Way
Bolling AFB, Washington, D.C. 20003
W: 202-234-4122 / H: 202-234-1312
JonesJ@aol.com

OBJECTIVE Network Operations Specialist**TECHNICAL SKILLS***Hardware:* Communication Switches, Bridges, Routers, Hubs, LANs/WANs*Communication Protocols:* ATM, Frame Relay, ISDN, Ethernet, SNMP, Novell IPPX, TCP/IP, and Token Ring*Software and Operating Systems:* Unix, Windows NT, Windows for Work Groups, Microsoft Office 95/97/2000, Novell NetWare, Norton AntiVirus, McAfee AntiVirus.**EDUCATION AND TRAINING**

- A.S. Network Technology, College of the Air Force, 2002
- Microsoft Certified Professional – Windows NT Server 5.0, 2002
- Microsoft Certified Professional – Windows NT Workstation, 2001
- Cisco Certified Network Associate (CCNA) – 2000

PROFESSIONAL EXPERIENCE**LAN Administrator**, 99th Airlift Squadron, Andrews AFB, MD, 2002-Present

Responsible for general network administration such as adding and modifying access rights of users, resetting passwords and adding or deleting printers to the network. Duties also involve the installation and configuration of application server software, upgrading and troubleshooting of PCs and laptops, and performing system backups and restorations. Accomplishments included:

- Reconfigured LAN/ WAN with new cables and hardware, cutting collisions from 10,000 per day to 200 per day.
- Assigned passwords, controlled access, monitored and tuned network as needed.
- Provided troubleshooting solutions for malfunctioning personal computers.

Communications Computer Systems Journeyman, 108th Air Refueling Wing, McGuire AFB, 1998-2001.

Performed mainframe and small computer maintenance, software configurations, hardware upgrades, database management, and network server administration.

Also did LAN troubleshooting, topology configuration, and architectural design.

Accomplishments included:

- Developed first multi-mainframe interface for end users, giving the ability to reach any information from one workstation.
- Maintained over 300 workstations with 99% availability.

SECURITY CLEARANCE

Top Secret