

A feasible way to image machines for WFH user

Step 1: The user will turn on the brand-new system and the default OS will load at the first point.

Step 2: When the default OS will ask to be set up for *Personal use/organization* use, the user will choose for *organization* use and when asks for Microsoft login for the first time, the user will enter his/her HERE credentials.

Step 3: The FS engg will take control of the system and install VPN at the very first.

Step 4: The FS engg will join the system to the domain (*ad.here.com*).

Step 5: The FS Engg will install the SCCM client.

Step 6: we'll push the Task sequence which doesn't have a task to install OS in the available mode.

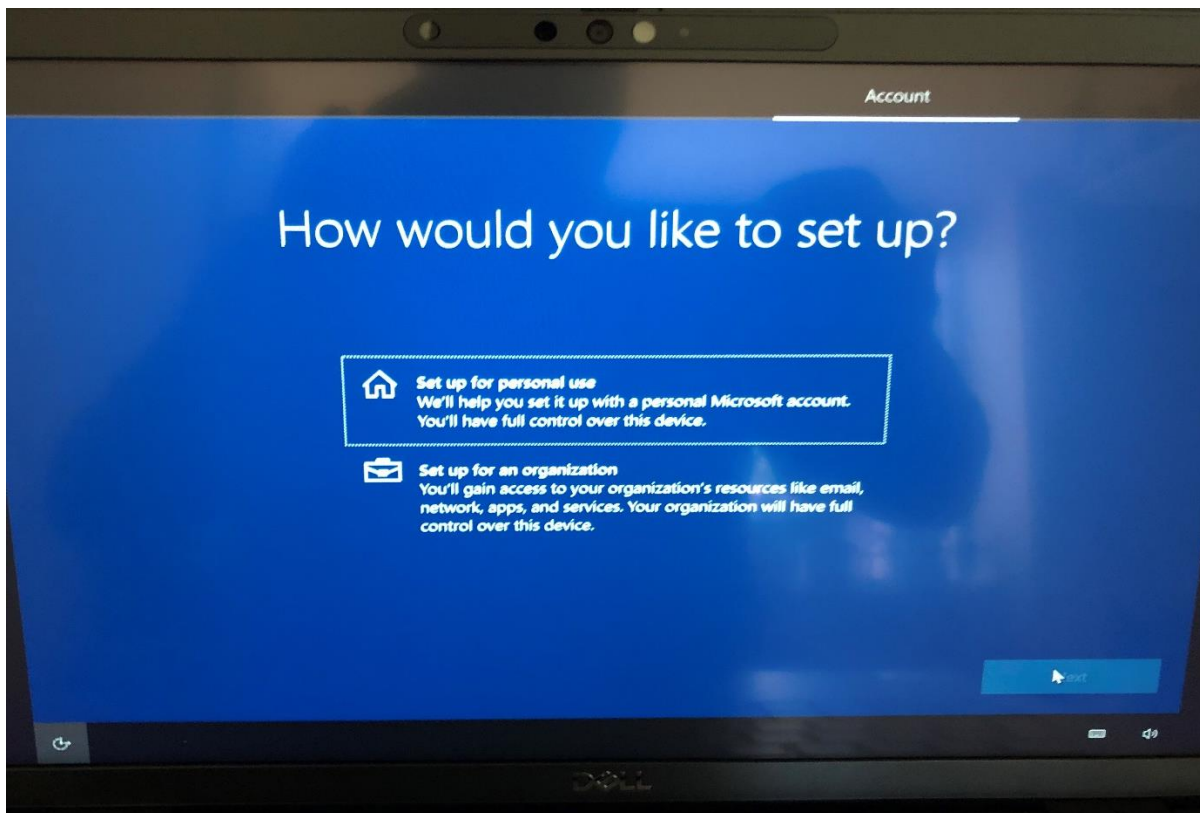
Steps we have made and feedback

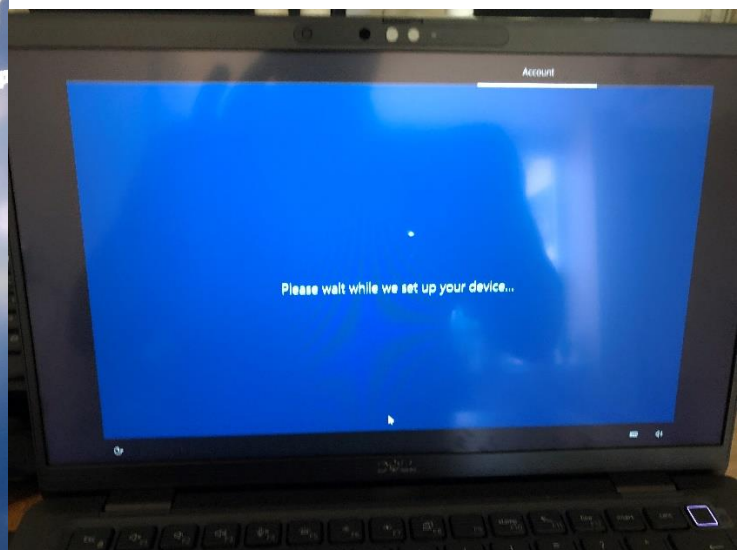
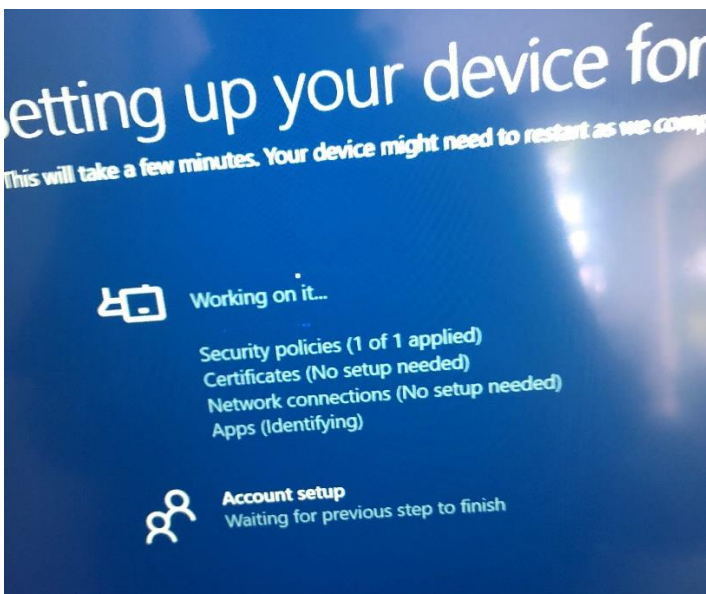
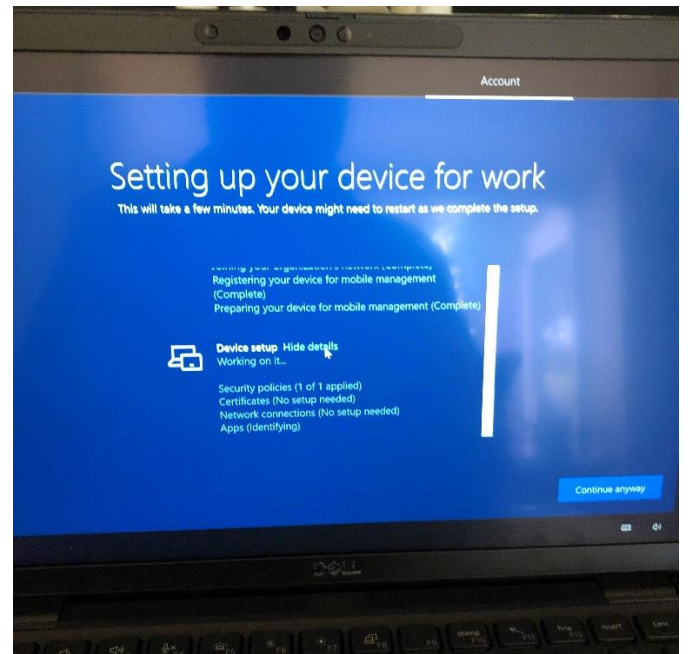
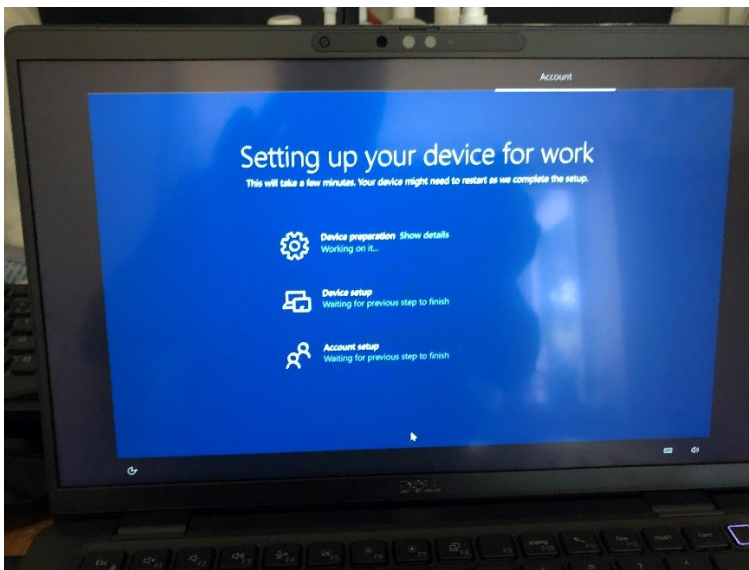
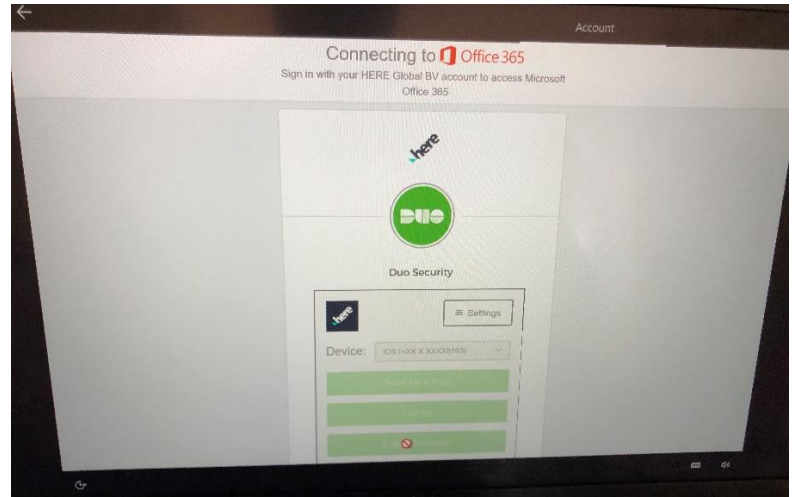
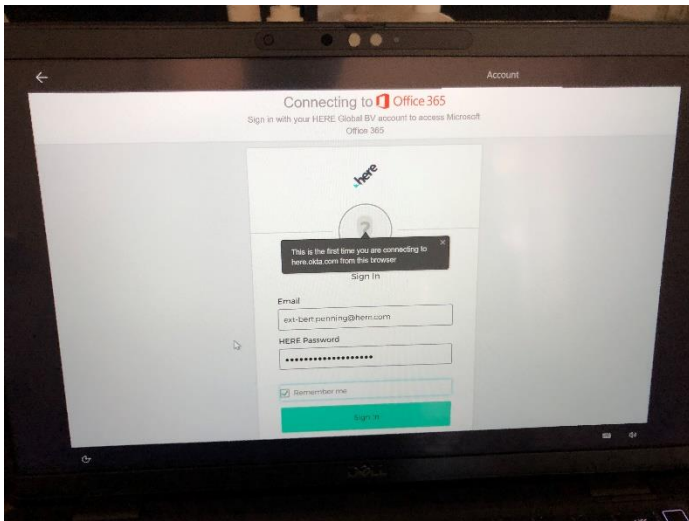
Step 1: The user will turn on the brand-new system and the default OS will load at the first point.

Feedback: it's loaded successfully... (Here Default OS was Windows 10 22H2)

Step 2: When the default OS will ask for Microsoft login for the first time, the user will enter his/her HERE credentials.
(Here we have selected *Set up for an organization*)

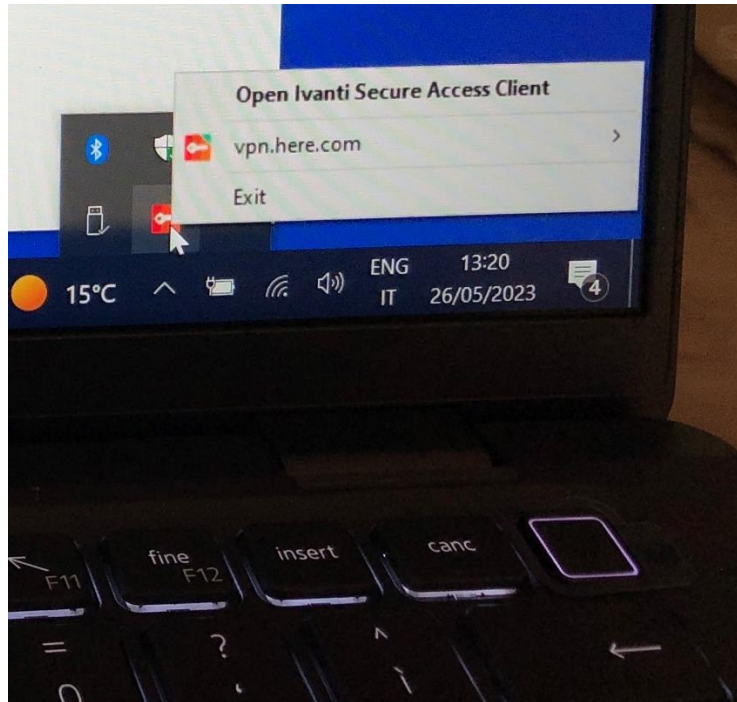
Feedback: Logged in successfully...





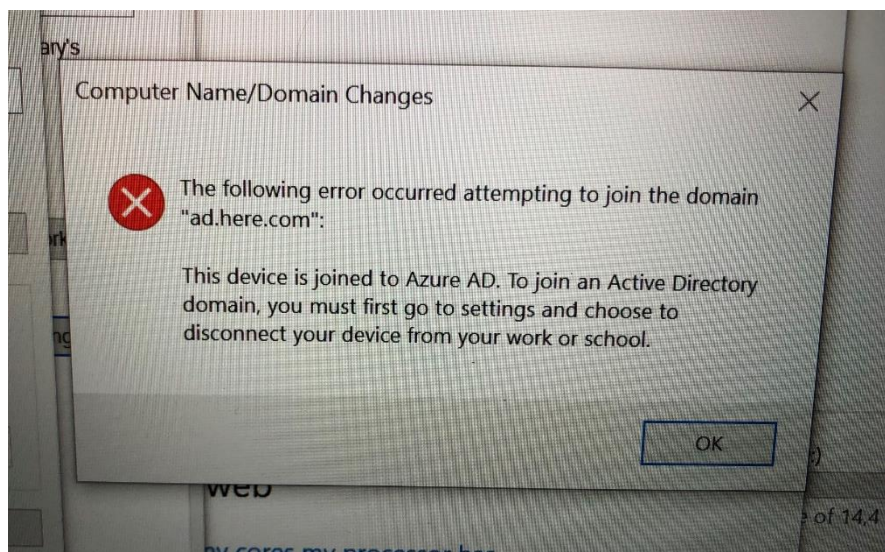
Step 3: The FS engg will take control of the system and install VPN at the very first.

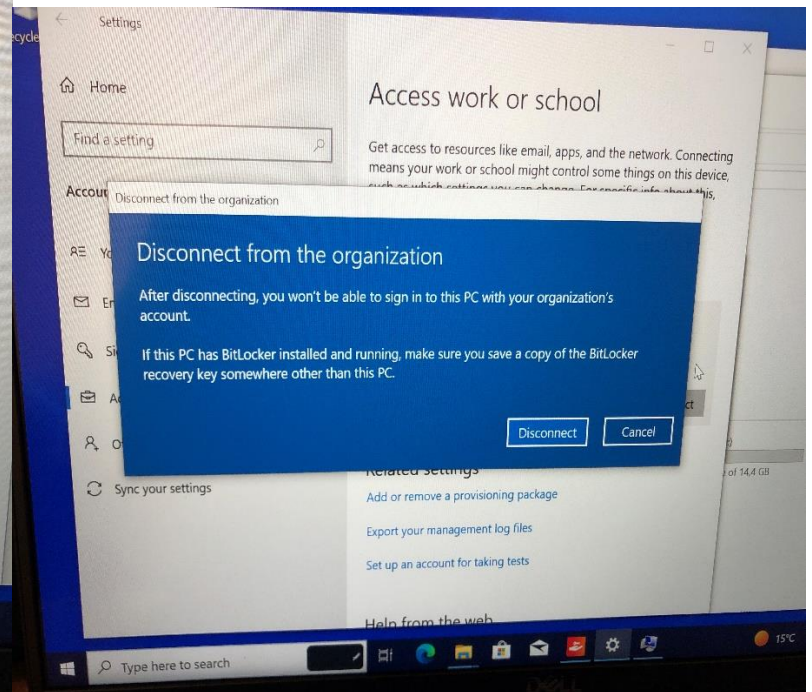
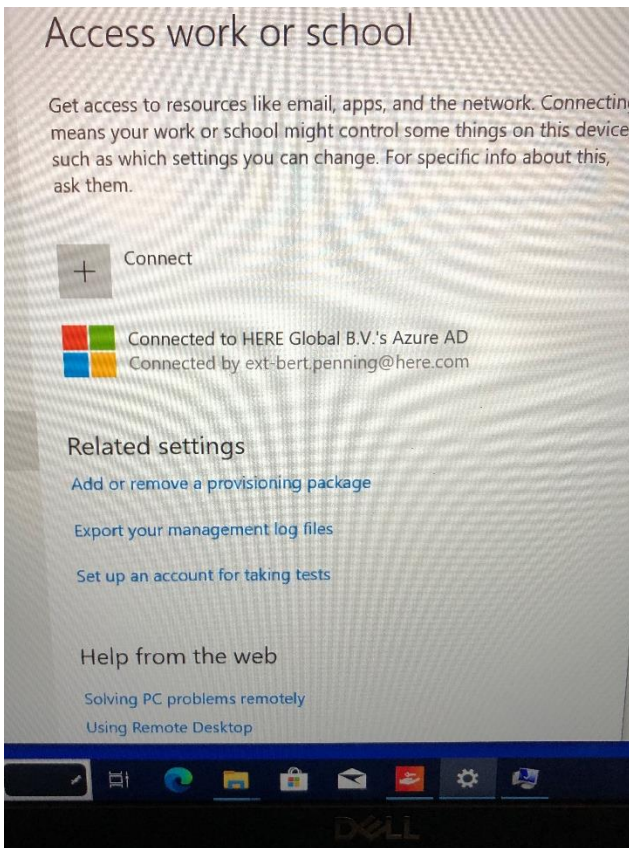
Feedback: Installed VPN and connected to **vpn.here.com** successfully



Step 4: The FS engg will join the system to the domain (**ad.here.com**).

Feedback: Here we get an error: This device is joined to Azure AD. To join an Activity Directory domain, you must first go to the setting and choose to disconnect your device from your work or school.

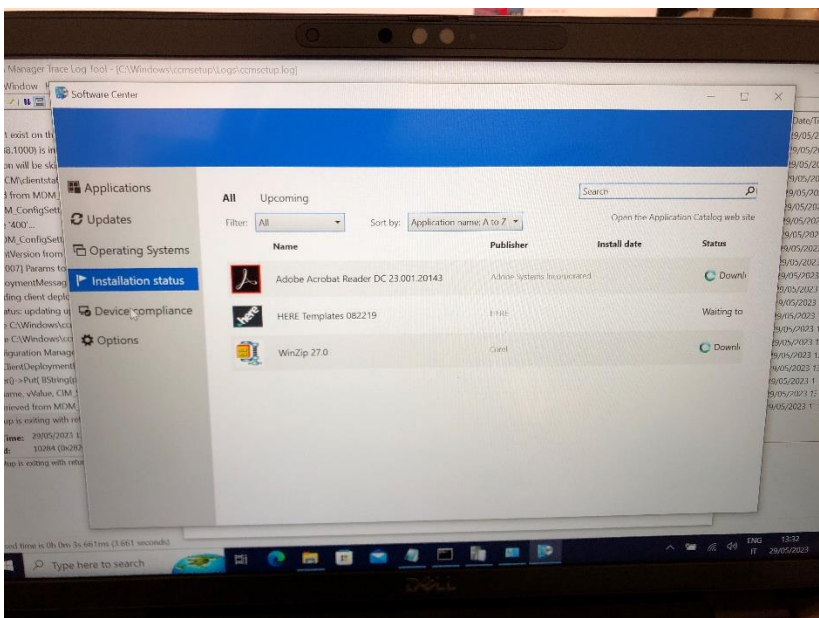




Again, we got a pop-up to enter credentials for disconnecting this account, where the user ID didn't work and he needed to create a local user account to perform this action, and after that, it got successfully added to the domain.

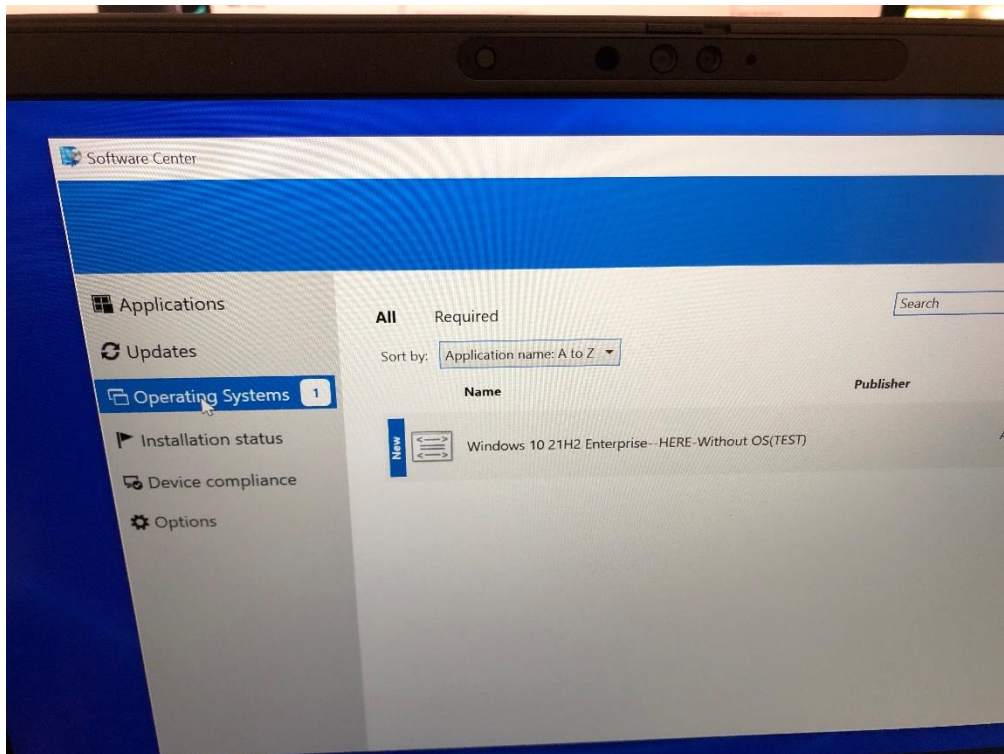
Step 5: The FS Engg will install the SCCM client.

Feedback: It's done successfully and after it was installed some default applications started installing automatically from the software center

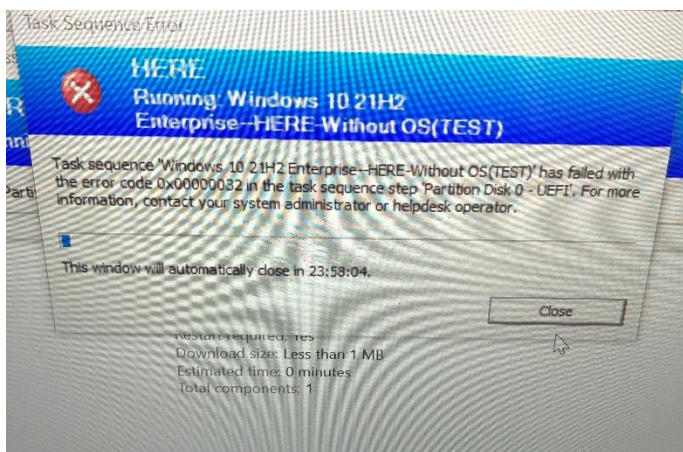


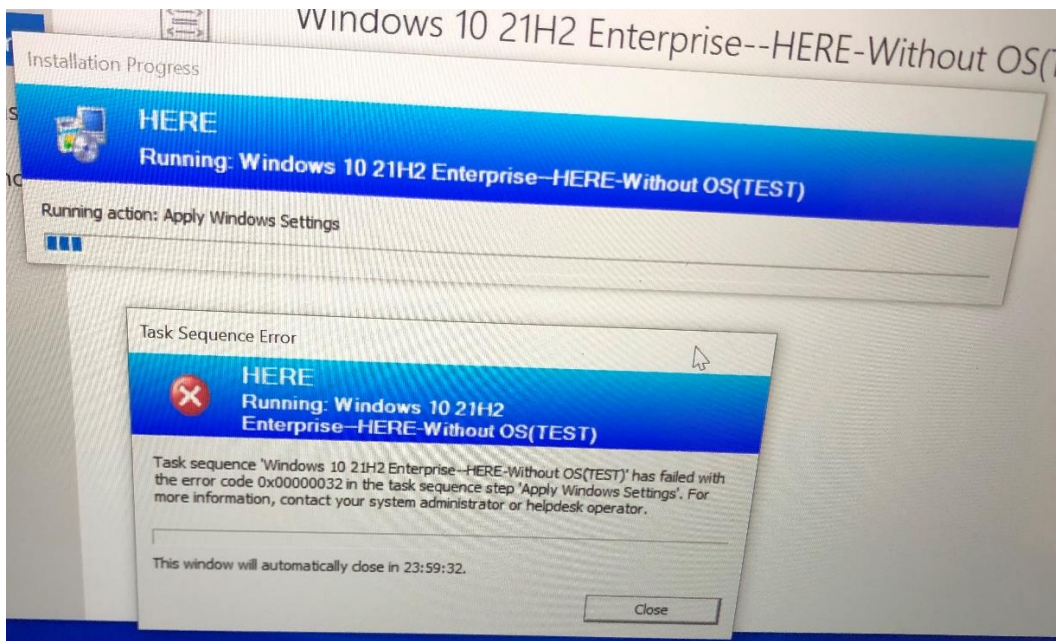
Step 6: we'll push the Task sequence which doesn't have a task to install OS in the available mode

Feedback: It was found at the software center



And this Task Sequence failed, due to some steps being made for PXE installation only hence need to modify TS and will push it again. (Failed at Partition Disk, Bit locker encryption, apply Windows settings etc)





Final Feedback: The TS was installed successfully, but the expectation didn't match.

- ➔ User name bpenni.HERE instead of bpenni (probably because of Azure ID)
- ➔ Crowdstrike isn't installed
- ➔ Chrome/Firefox isn't installed.

We're modifying the TS accordingly, and will get back to you once success

Thank you